

Jordan

April 2018

82 different activities reached over **3,600** people through the **25** Community Support Committees supporting refugees across Jordan.

UNHCR Azraq awarded **SET4Food Humanitarian Energy** Award for its solar plant project supplying energy in a humanitarian setting.

Rectification of Status campaign began 4 March; **9,042** Asylum Seeker Certificates issued in the first month.

744,865

Refugees in Jordan as of 30 March 2018

82%

Refugees living outside camps in urban areas

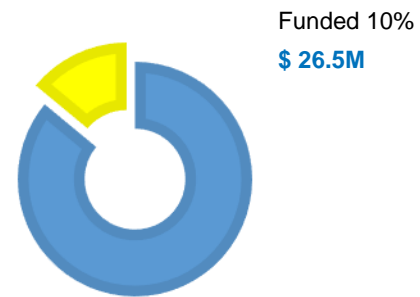
133,132

Refugees living in three camps in Jordan – Azraq, The Emirati Jordanian Camp and Zaatari

FUNDING (AS OF 10 APRIL 2018)

USD 274.9 M

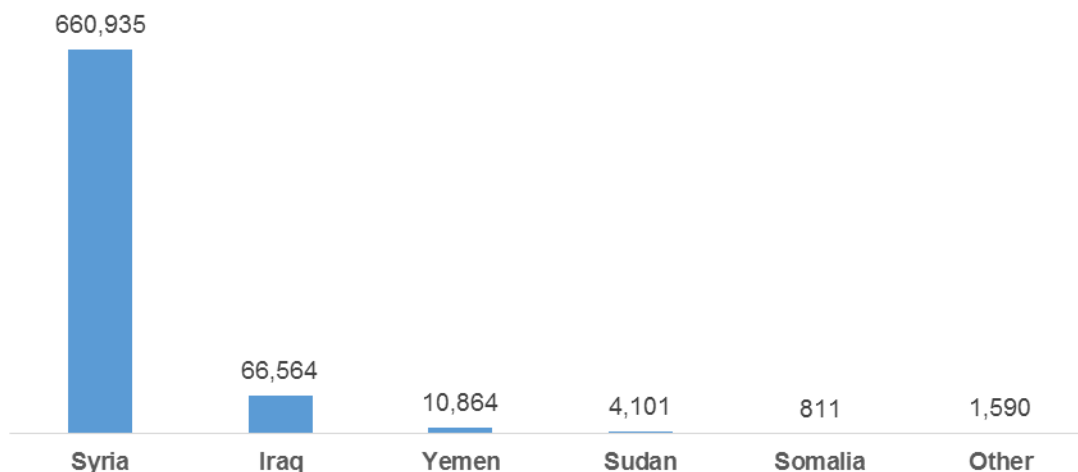
requested for the Jordan situation



Unfunded 90%
\$ 248.4M

POPULATION OF CONCERN

Countries of Origin



High profile visits

CANADIAN DIRECTOR GENERAL OF HUMANITARIAN ASSISTANCE Mr Stephen Salewicz visited Azraq refugee camp on 22 March, accompanied by Canada's Ambassador to Jordan HE Peter MacDougall and UNHCR Jordan Representative. The visit focused on Canada's continuing commitment to protection and assistance to refugees in Jordan. Canada is currently the top donor to UNHCR Jordan, having contributed over USD 10 Million of unearmarked funds for 2018.

THE COMMITTEE ON MIGRATION, REFUGEES AND DISPLACED PERSONS OF THE PARLIAMENTARY ASSEMBLY OF THE COUNCIL OF EUROPE visited Jordan under the auspices of the Jordanian Parliament on 21 and 22 March 2018. The sixty strong delegation visited Zaatari camp on Thursday 22 March upon conclusion of their scheduled committee meetings, and were also briefed by UNHCR Representative as a speaker/moderator during their committee meeting. The Parliamentary Assembly of the Council of Europe (PACE) is the parliamentary arm of the Council of Europe, a 47-nation international organisation dedicated to upholding human rights, democracy and the rule of law. The Council of Europe is an older and wider circle of nations than the 28-member European Union – it includes, for example, Russia and Turkey – and oversees the European Court of Human Rights.

SUDANESE AMERICAN SLAM POET EMI MAHMOUD has supported UNHCR's work since 2016 as a High Level Supporter, and undertook a three day mission to Jordan between 27 and 29 March. Her mission covered visits with refugees in both the urban context as well as Zaatari and Azraq camps, in addition to media interviews. Jordan is her third visit with UNHCR, having previously visited Uganda and Greece to raise awareness of refugee issues.

On 27 March, **THE PRESIDENT OF PANAMA, H.E. JUAN CARLOS VARELA**, visited Zaatari camp, accompanied by the First Lady Lorena Castillo García de Varela. The President's visit focused on education, noting that International Youth Day will take place in Panama in 2019. During his state visit, the President also met with His Majesty King Abdullah of Jordan, with plans to open a Panamanian Embassy in the country shortly.

On 5 April, the **JAPANESE AMBASSADOR TO JORDAN, H.E. MR. HIDENAO YANAGI**, officially announced additional funding for UNHCR of \$3.7 million to support refugees in Zaatari and Azraq refugee camps. The funding announcement took place during a visit to Zaatari camp, which highlighted the community and vocational activities supported by the Japanese Government, enhanced by collaboration with the Japan International Cooperation Agency (JICA).

On 5 April, the newly-appointed **GERMAN FOREIGN MINISTER, H.E. HEIKO MAAS** visited Azraq refugee camp to gain an insight into inter-agency services available as part of a 30 strong delegation including government ministers and embassy staff. The visit marks one of his first official overseas visits since taking office. During high level talks with the Government of Jordan as part of the three day mission, Mr. Maas reiterated that "we portray Jordan as a source of stability in the region and the cooperation between Jordan and Germany is of extreme importance to us. You can depend on Germany to be your partner in the future".

On 10 April the President of the German Upper House of Parliament, *Bundesrat*, **HERR REGIERENDER BÜRGERMEISTER MICHAEL MÜLLER**, who is also governing Mayor of Berlin, visited Azraq camp, where he met with students on scholarship through UNHCR's higher education scholarship programme, best known by its acronym DAFI, in addition to the World Food Programme Supermarket and CARE Community Centre.

**PROTECTION**

- On 4 March, the Government of Jordan announced the commencement of the rectification of status campaign to regularize the legal status of unregistered Syrian refugees in Jordan. Two categories of Syrian refugees may benefit: those who left refugee camps before 1 July 2017 without a bail out or leave permit and did not return on time, and those who arrived to Jordan through the informal border crossings and had not registered with UNHCR. The rectification of status will formalize the status of these Syrian refugees living in urban areas and enable them to obtain Ministry of Interior service cards which facilitate access to essential services and assistance such as education and health. Refugees can approach UNHCR offices in urban areas (Irbid, Mafrqa and Amman), helpdesks and can also register through UNHCR's mobile registration missions. The campaign runs through 28 September 2018. Since the start of the exercise nearly 10,000 families have approached UNHCR for the exercise, equating to approximately 32,000 individuals. They are being processed and scheduled for registration interviews on a daily basis; partners continue to reach out to the refugees and schedule them for UNHCR. As a result of the registration interviews so far, 9,042 individuals (2,614 cases) received Asylum-Seeker Certificates. To date, UNHCR has not registered any new asylum-seekers – all those regularized thus far are those who had left the camps.
- A selection mission from the Netherlands Immigration and Naturalization Service visited Jordan from 25 February until 8 March. A total of 45 cases (212 individuals) were interviewed for resettlement, out of which 44 cases/211 individuals were Syrian. UNHCR also hosted the New Zealand Selection Mission in their time in Jordan. This mission conducted interviews with 29 cases/160 individuals, out of which 3 Iraqi, 157 Syrian refugees were interviewed at UNHCR premises between 12 and 19 March. During March, the resettlement unit processed and referred 160 cases/741 individuals (Syrians -126 cases/624 individuals, non-Syrians - 34 cases/117 individuals) to the UNHCR Regional Office for onward submission to Sweden, Canada, Switzerland and the UK.
- As part of a four-day mission to Jordan, on 12 March 2018, representatives from the FC Barcelona Foundation met with UNHCR Jordan to discuss the Foundation's FutbolNet project, created in 2011 for at-risk children, which utilizes sports in the prevention of violence, social inclusion and support of development. The Foundation is closely coordinating with UNHCR in the design of the project to be implemented in Jordan (with other FutbolNet projects in Greece, Italy and Lebanon). The Foundation also visited Azraq camp and a community support centre near Amman, held a focus group discussion with girls and boys, and met with other NGO and government actors involved.
- On 12 March, UNHCR Jordan met with a Brazilian social enterprise, Viva Rio, which works in areas impacted by poverty and violence to develop innovative projects supporting peace, inclusion and freedom. The visit was held in connection with Viva Rio's ongoing project in Zaatari camp to identify refugee youth to introduce to professional football, in partnership with the Asian Football Development Project under the patronage of HRH Prince Ali Bin Al Hussein. Viva Rio was accompanied by a TV Globo film crew, a network reaching 99.5% of the Brazilian population with subscribers in 114 countries.
- On 26 and 27 March, a meeting of the Core Group of countries on Resettlement of Syrians was held in Amman and co-chaired by the UK Embassy and UNHCR. Core and Contact Groups are established through the agreement of resettlement States and UNHCR based on a joint assessment of the need for a coordinated, multi-annual approach to resettlement. There are currently six Core/Contact Groups chaired by resettlement

countries and each is very beneficial in advancing refugees' resettlement needs. The mission included a field component to Zaatari camp and Karak community centre by the core group members and a day-long meeting touching on the group's three pillars: Refugee voices, International cooperation and expertise, and family reunification.

**EDUCATION**

- The No Lost Generation Tech Summit took place on 21 and 22 February in Jordan. The Summit was the latest in a series of events designed to bring together technology companies, humanitarian experts, academic institutions, investors, donors and conflict-affected youth to leverage technology to design and implement better programming for young people affected by the crises in Syria and Iraq. UNHCR had a stand at the event, and was able to showcase global connected learning activities. Students approached UNHCR seeking information on scholarships and other educational opportunities. Refugee voices from Azraq and Zaatari were able to weigh into the discussions. The students spoke of the challenges they face as students in camps, such as the difficulties they face when acquiring permits to leave the camps for university, the limited and poor access to internet and other learning sources, and the limited number of libraries, books and printed media. The students also touched on the gaps between their needs and the programmes initiated by NGOs. This focused on services and capacity building, with sustainability being a key area of difficulty.
- On 26 and 27 March, the Laureates & Leaders Summit for Children was hosted in the Dead Sea under the patronage of HM King Abdullah II and brought together leaders, Nobel Laureates and youth to discuss how to develop an action plan to prioritise children and youth in crisis in global and national policies. UNHCR Jordan Representative attended the summit on behalf of the High Commissioner and delivered a speech on 'Speak and Act for Children: From Policy to Action', delivered a statement on UNHCR's Call to Action for better data and reporting on children, and facilitated a table discussion on 'safe childhood'.

**HEALTH**

- Changes to costs for healthcare for Syrian refugees still remain in effect as of late February. The rate has increased from the uninsured Jordanian rate - to 80 per cent of the unified rate (foreigner rate). Currently, UNHCR is in discussion with the relevant authorities and partners from the international community to find the appropriate solution to continue responding to refugees' essential health needs without placing additional stress on already impoverished families. The changes mean a two to five fold increase in costs for services. The UN's Vulnerability Assessment Framework (VAF) found that four in ten Syrian refugees lives in a family where at least one member complains of a severe medical condition requiring additional care or support. Moreover, the VAF found that 15% of Syrians refugees cannot afford even the previous subsidized rate for health care. 16% of households have the presence of a pre-existing medical conditions (e.g. disabilities or chronic illnesses) that are negatively impacting a family member's day to day life and 10% of Syrian refugee households reported that they still spend more than 25% of their expenditure on health care even when it was heavily subsidized by the Government.

**ACCESS TO ENERGY**

- UNHCR Azraq was awarded the SET4Food Humanitarian Energy Award for its work as the first large scale project for the supply of energy in humanitarian settings with multilateral involvement of the government and national electric utility and the nature of its impact throughout Jordan. Sustainable Energy Technologies for Food Security in Humanitarian contexts (SET4Food) is a multi-agency project, led by COOPI - Cooperazione Internazionale in partnership with Politecnico di Milano and three co-chairs of the Safe Access to Fuel and Energy Working Group (SAFE WG): Global Alliance for Clean Cookstoves, the World Food Programme (WFP) and the Food and Agricultural Organization (FAO). The awards ceremony will take place on 12 April in Milan, Italy, where UNHCR will have the opportunity to present their winning case study.



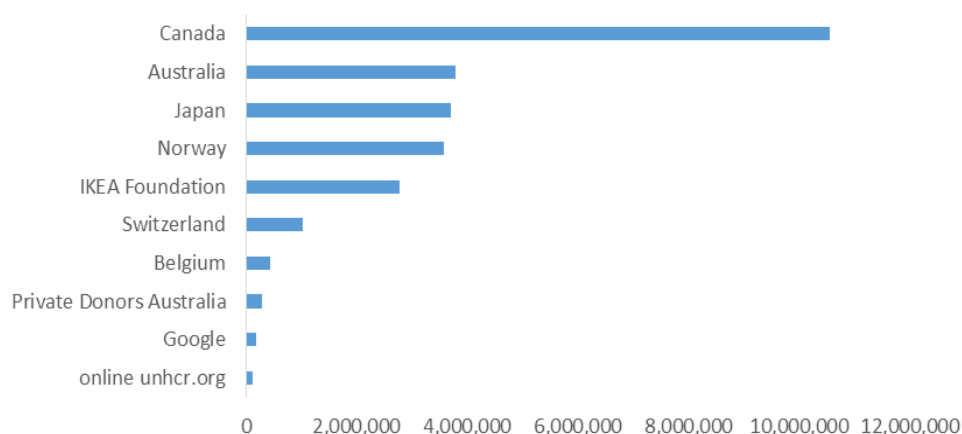
COMMUNITY EMPOWERMENT AND SELF RELIANCE

- UNHCR's Community Services activities encompassed support to the 25 Community Support Committees (CSCs) in centres around Jordan; the CSCs are joint run by Jordanian and refugee representatives, covering all refugee nationalities in the country. 82 different activities were undertaken in March reaching over 3,500 people, with 36 support missions by UNHCR staff carried out during March to the CSCs of Amman, Zarqa, Salt (Balqa), Jordan Valley, Madaba, Karak, Tafilah, Ma'an and Aqaba. Mobile registration missions were also undertaken in March utilizing the CSC spaces – four missions covered Aqaba, Ma'an and two missions to Karak, which also provided counselling and referral for 282 cases on a variety of protection issues and access to services. 32 helpdesks were also organised covering eight governorates using CSCs; within the framework of these helpdesks, 730 families were counselled on cash assistance, health and other services, 1,860 Syrian and 95 non-Syrian families were provided with renewal and registration appointments. The total number of cases assisted through the helpdesks was 2,718.

Financial Information

Total recorded contributions for the operation amount to **\$26.5 million** as of April 2018, covering **10%** of overall needs for refugees in Jordan. UNHCR is grateful for the critical support provided by donors who have contributed to this operation as well as those who have contributed to UNHCR programmes with unearmarked and broadly earmarked funds.

Funding received (in USD) over \$100,000:



External / Donors Relations

Broadly Earmarked Contributions

Germany 45.4 million | Sweden 4.4 million | Private Donors Australia 3.8 million | Norway 2.6 million

Special thanks to the major donors of unrestricted and regional funds in 2018

Sweden 98 M | Norway 42.5 M | Netherlands 39.1 M | United Kingdom 31.7 M | Denmark 25.5 M | Private Donors Spain 19 M | Australia 18.9 M | Switzerland (15.2 M) | Italy 11.2 M

Algeria | Bosnia and Herzegovina | Canada | China | Estonia | Finland | Iceland | Indonesia | Kuwait | Lithuania | Luxembourg | Monaco | Montenegro | New Zealand | Qatar | Republic of Korea | Russian Federation | Serbia | Singapore | Sri Lanka | Thailand | Turkey | UN Peacebuilding Fund | United Arab Emirates | Uruguay | Private Donors |

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