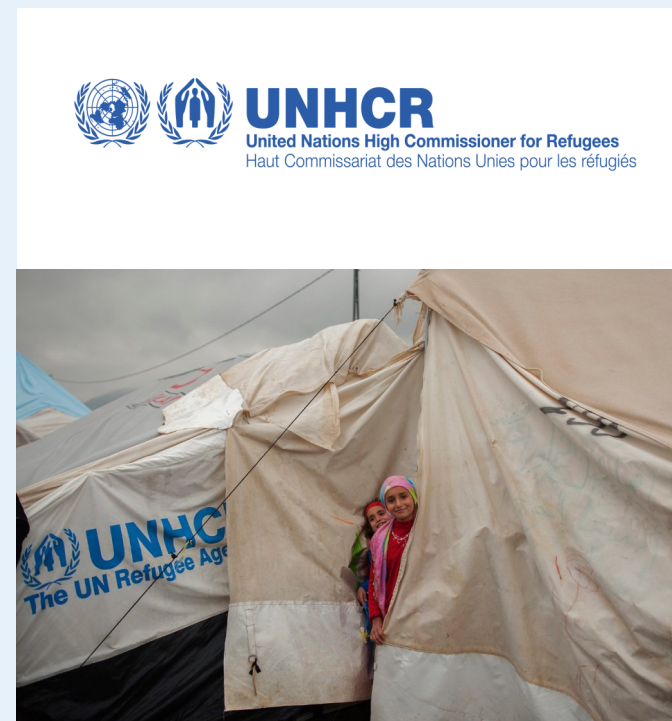


Activity	Organization	Address
Security	Security Directorates	For protection needs, please approach the nearest police station.
Protection/ Security	Security Hotline	155 (Police) 156 (Gendarmerie)
Registration	District Security Directorates & Provincial Directorate of Migration Management (PDMM)	Registration is the first step to gain access to all services. If you are seeking protection, please approach the Foreigners' Police and/ or PDMM offices (Syrians) located in your district for pre-registration.
Camp Referrals and Placement	Provincial Directorate of Migration Management	Please approach with your TPID and petition to The Provincial Directorate of Migration Management.
Education (Primary education)	Provincial Directorate of Education	If in possession of documents proving previous education in your country of origin, please approach the Provincial Directorate of Education.
Education (Primary education)	District National Education Directorate	If no documents are available regarding previous enrollment, please approach the National Education Directorate located in your district.
Vocational and Language Training	Public Education Directorate	For various vocational and Turkish language courses, please approach the Public Education Directorate located in your district.
Social and Material Assistance	Social Assistance and Solidarity Foundations	For financial and material assistance, please approach the Social Assistance and Solidarity Foundation located under the District Governorate in your district.
Assistance (Social Support)	Ministry of Family and Social Policies (MoFSP)	For social support, please approach the Social Service Centers of the Ministry of Family and Social Policies closest to your district in your province.
Assistance (Social Assistance)	District or Provincial Municipality	For social assistance, please approach the municipality building in your district.
Financial/ Material Assistance Call Center	Turkish Red Crescent Card (by MoFSP)	Call Center: 168 (Turkish, Arabic)
Employment	Turkish Employment Agency (İŞKUR)	Please approach the nearest İŞKUR office in your city of residence for inquiring into employment opportunities.
Information and Counselling Phone Line on Work Permits	Ministry of Labor and Social Security	MoLSS Hotline: 170 (Turkish)

Activity	Organization	Address
Health	Family clinics (1st Step Health Centers) and State Hospitals	For medical assistance, please approach the Migrants' Health Centers or Family Clinics or State Hospitals in your district. If deemed necessary by the doctor, you will be referred to a relevant university hospital or private hospitals (3rd step health centers).
Health Phone Line	Ministry of Health	Translation Hotline: 444 4728 (Russian, English, Arabic, Turkish)
Health Phone Line	Ministry of Health	MoH Hotline: 184 (Turkish)
Legal Assistance	Bar Association	For possible free legal aid, please approach to the Legal Aid Bureau of the Bar Association in your province. Please note that Bar Associations evaluate every legal aid request and reserve the right to deny service.
Assistance (Protection of Women)	ŞÖNİM (Violence Prevention and Monitoring Centers)	The centers operate on a 7/24 basis and provide support and protection for survivors of violence.
Protection of women, children and other persons with specific needs	Ministry of Family and Social Policies	Emergency Hotline: 183 (Turkish, Arabic, English, Sign Language)
Hotline for Foreigners	DGMM	Hotline: 157 (Turkish, English, Arabic, Russian)
Information, Counselling Phone Lines	UNHCR	Hotline: 0312 405 80 66 (General Counselling Line) 0312 405 8127 (Syrian Counselling Line) (Arabic, Farsi, Turkish, English)
Information, Counselling Phone Lines	ASAM / UNHCR	Hotline: 444 48 68 (Arabic, Farsi, Turkish, English)
Translation Phone line	DRC	Hotline: 444 74 08 (Turkish and Arabic)



## Information and Resources to Protect against Child Marriages, Forced Marriages, and Domestic Violence

2017

**All forms of sexual and gender based violence, including domestic violence, forced marriage, early marriage/child marriage violate fundamental human rights and are punishable under the Turkish Penal Code.**

**What is an early / child marriage?** A marriage union entered by an individual under the age of 18. In Turkey, the legal age of marriage is 18.

**What is a forced marriage?** A marriage in which one or both of the parties is married without his/her consent or against their will with the pressure, threat or violence applied by family members or others.

**What is domestic violence?** Any physical, sexual, psychological, verbal and economical violence between the victim and perpetrator who may be family members and/or the people who are considered as a family member whether they live or do not live in the same house.

**What are some negative consequences of early marriages?** Early marriages may have serious negative impact on the personal development and the future of girls and boys, by limiting access to education and skill building opportunities which may cause illiteracy, dependency and poverty due to exclusion from socio-economic life. Children who are married early may face life threatening health risks and, often suffer severe reproductive health and mental health consequences due to early pregnancy and birth complications. The obligation of taking care of children may limit the mobility and freedom to movement of the mother, cause social isolation and increase the risk of sexual and domestic violence and abuse.

**What are some reasons you should wait until 18 to marry?** Marriage before the age of 18 is illegal. Early unregistered marriages bring risks, not protection. Waiting until age 18 to marry gives girls and boys the best opportunity to grow into successful adults, spouses and parents. It also gives them greater access to education opportunities, which contributes

to better access to work opportunities and financial security for the entire family. Attaining 18 years before marriage increases awareness and understanding on maternal and reproductive health, decreasing risks to newborns and mothers.



- **Are you or someone you know being forced into an early marriage?**
- **Are you or someone you know being forced to marry someone against their will?**
- **Are you facing any kind of physical, sexual or psychological harm from anyone in your family or from a stranger?**

**You can seek assistance and protection and report incidents at the nearest offices listed below:**

- Police department
- Gendarmerie
- The Provincial Directorate of the Ministry of Family and Social Policy: *see the annex for details*
- The Center of Monitoring and Prevention of Violence: *see the annex for details*
- Social Services Center: *see the annex for details*
- You can approach public hospitals where you will be provided with medical assistance if needed, and guided through the complaint process by reporting to the authorities and starting the legal procedures.
- Regardless of your location, you can always call the Family, Woman, Disabled Child and Social Services Hotline number **183** for assistance.

## Marriage procedures in Turkey

- Refugees wishing to marry are subject to Turkish Law and procedures.
- According to the Turkish Civil Code, the legal age of marriage is 18 and only civil marriages conducted by authorized officials are recognized as legal.
- According to the Turkish Penal Code, persons are subject to penalty if they conduct informal marriages, including a religious ceremony, before the official marriage procedures are carried out by authorized officials.
- Anyone encouraging or facilitating the marriage of a child under the legal age is also subject to punishment under the Turkish law.
- Unofficial marriage with a child under the legal age (18) is illegal and considered a crime. It is punishable under the Turkish Penal Code.
- Marriage to more than one person (polygamy) is illegal in Turkey under the Turkish Civil Code. The Turkish Criminal Code criminalizes polygamy and subject perpetrators to penalty, including imprisonment.

## Important things to remember

- Turkish law applies equally to all persons in Turkey, regardless of nationality.
- By residing in Turkey, you are protected by Turkish law and are expected to abide by and respect it.
- Early marriage is a crime and against Turkish law.
- Marriages taking place in Turkey must be conducted by authorized marriage officers within the local authority where one of the parties reside.
- You can contact the Turkish authorities and seek assistance and protection any time you feel you are in danger or at risk of violence.
- If you choose to file a complaint with the authorities, your consent and agreement will be required at all of the stages of the process.
- Under Turkish Law, the Turkish authorities are required to treat all complaints in strict confidence.