



**FREE LEGAL AID DIRECTORY FOR INTERNALLY  
DISPLACED AND CONFLICT-AFFECTED PEOPLE  
IN UKRAINE  
(DONETSK REGION)**

This legal aid directory has been developed by the Protection Cluster in Ukraine to provide information about free legal aid services for IDPs and the conflict-affected population, and to facilitate information sharing and legal aid referrals.

For any queries regarding this legal aid directory, please contact:  
[UkraineInfoManagement@unhcr.org](mailto:UkraineInfoManagement@unhcr.org)

## Legal Aid Telephone Hotlines

All hotlines listed below have nationwide coverage.

№	ORGANIZATION	WEBSITE	TYPE(S) OF LEGAL ASSISTANCE PROVIDED	PHONE	OPERATING DAYS AND HOURS
1	All-Ukrainian Youth Public Organization "Vinnytsia Human Rights Group"	<a href="http://www.vpg.org.ua">www.vpg.org.ua</a>	All types of legal assistance*	38(067)904972 Evgen 38(097)1432639 Kateryna 38(050)5297166 Roman	9:00 a.m. - 6:00 p.m. Monday - Friday
2	CF "Dopomoga Dnipra"		Civil documentation (birth, marriage, death, IDP certificates) IDP registration Access to social services Access to financial assistance (including IDP payments and pensions)	38(056)7708830	10:00 a.m. - 5:00 p.m.
3	CF "Goreniye"	<a href="http://www.fgorenie.org">www.fgorenie.org</a>	All types of legal assistance*	38(050)0445601 38(066)3555246 38(068)5699306 38(067)5626401 38(073)1063467 Skype: yurist.gorenie.dp yurist.gorenie.dn yurist.gorenie.zp yurist.gorenie.kh	9:00 a.m. - 5:00 p.m. Monday - Friday
4	Charitable Organization "Right to Protection"	<a href="http://www.r2p.org.ua">www.r2p.org.ua</a>	All types of legal assistance*	38(050)3016739 38(050)1035668 38(066)3072435 38(096)7769632 38(068)5307794 38(050)6512054 38(050)7874950 38(099)0502183	9:00 a.m. - 6:00 p.m. Monday - Friday

**All types of legal assistance\*:** civil documentation (birth, marriage, death, IDP certificates); IDP registration; Housing, Land and Property (all property related, including property dispute and compensation); access to social services; freedom of movement; access to financial assistance (including IDP payments and pensions); court case assistance; Legal assistance to SGBV survivors; other legal assistance.

5	Chernihiv Public Committee for Protection of Human Rights	<a href="http://www.protection.org.ua">www.protection.org.ua</a>	All types of legal assistance* Help in circulation in the European Court of Human Rights	38(0462)612532	10:00 a.m. - 5:00 p.m. Monday - Friday
6	Chuhuiv Human Rights Group	<a href="http://www.pereselenci.kh.ua">www.pereselenci.kh.ua</a>	All types of legal assistance*	38(097)1793822	9:00 a.m. - 6:00 p.m. Monday - Friday
7	Crimea SOS	<a href="http://www.krymsos.com">www.krymsos.com</a>	All types of legal assistance*	Kyiv: 38(063)0731619 38(096)6848847 38(095)0315397 Lviv: 38(050)3811489 38(063)9755543 38(067)4745608 Kherson: 38(0552)390290 38(095)2775355 Poltava: 38(066)5790788 Zaporizhzhia: 38(063)0731619	10:00 a.m. - 7:00 p.m. Monday – Friday (callback for missed calls in non-working time)
8	Danish Refugee Council	<a href="http://www.drc.dk">www.drc.dk</a>	All types of legal assistance*	380953642810	9:00 a.m. - 6:00 p.m. Monday - Friday
9	Egida Zaporizhzhya		Housing, Land and Property (all property related, including property dispute and compensation) Court case assistance Other legal assistance	38(093)0021629	10:00 a.m. - 5:00 p.m. Monday - Friday
10	International Women's Rights Center "La Strada-Ukraine"	<a href="http://www.la-strada.org.ua">www.la-strada.org.ua</a>	Civil documentation (birth, marriage, death, IDP certificates) IDP registration Access to social services Freedom of movement Court case assistance	38(800)500335 (free of charge from landlines phones for territory of Ukraine)	24/7

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			Legal assistance to SGBV survivors Consultations regarding labor law (National hotline of prevention of domestic violence, human trafficking and gender-based discrimination)	386 (free of charge from mobile phones)	
11	International Women's Rights Center "La Strada-Ukraine"	<a href="http://www.la-strada.org.ua">www.la-strada.org.ua</a>	Civil documentation (birth, marriage, death, IDP certificates) IDP registration Access to social services Freedom of movement Court case assistance Legal assistance to SGBV survivors Consultations regarding labor law (National Children's hotline)	38(800)5005 (free of charge from landlines phones for territory of Ukraine)  772 (free of charge from mobile phones)	12:00 a.m. - 8:00 p.m. Monday - Friday 12:00 a.m. - 4:00 p.m. Saturday
12	Kharkiv Human Rights Protection Group	<a href="http://www.khpg.org">www.khpg.org</a>	All types of legal assistance*	38(057)7006281 38(057)7006772 38(050)4053015	10:00a.m.-6:00p.m.
13	NGO "Employment Center for Free People"	<a href="http://www.czvl.org.ua">www.czvl.org.ua</a>	Consultations regarding labor law	38(067)5070930 38(066)5003575 38(093)1673781 38(099)2906771	9:00 a.m. - 6:00 p.m. Monday - Friday
14	NGO "Stantsiya Kharkiv"	<a href="http://www.station.kharkov.ua">www.station.kharkov.ua</a>	All types of legal assistance* Redirection of administrative services centers, centers providing legal services, the provision of information, which have been moved and state judicial authorities to uncontrolled territories, alimony, deprivation of parental rights, etc.	38(050)6904516	
15	NGO «Active citizen position»	<a href="http://www.facebook.com/groups/citizen1agp">www.facebook.com/groups/citizen1agp</a>	Primary legal aid: assistance in armed conflict and military aggression victim status obtaining by adults and children; Housing, Land and Property (all property related, including property dispute and compensation); consultations of moral harm compensation; civil documentation (birth, marriage, death, IDP certificates); IDP registration; access to social services; freedom of movement; the order of permitting documents	38(067)6240042 38(044)2273539	10:00 a.m. - 6:00 p.m. Monday – Friday; 10:00 a.m. - 4:00 p.m. Saturday

**All types of legal assistance\*:** civil documentation (birth, marriage, death, IDP certificates); IDP registration; Housing, Land and Property (all property related, including property dispute and compensation); access to social services; freedom of movement; access to financial assistance (including IDP payments and pensions); court case assistance; Legal assistance to SGBV survivors; other legal assistance.

			registration; access to financial assistance (including IDP payments and pensions); medical law consultations (free medical care right, the relationship between patients, medical personnel, medical institutions); consulting in education right (free preschool education right, free secondary and higher education, the state target support for students); access to public information, petition of citizens; basic legal literacy trainings; secondary legal aid: assistance with legal representation before courts; appeal to the European Court of Human Rights; supporting social groups of IDPs; other legal assistance. Advocacy.		
16	Norwegian Refugee Council	<a href="http://www.nrc.no">www.nrc.no</a>	Civil documentation (birth, marriage, death, IDP certificates) IDP registration Housing, Land and Property (all property related, including property dispute and compensation) Access to social services Freedom of movement Access to financial assistance (including IDP payments and pensions) Court case assistance	38(064)5242488 38(066)7736458 38(098)2812564 38(050)4684572 38(067)8285906 38(097)2959863 38(066)7741693 38(050)4684581 38(067)8285881	
17	PO "East Human Rights Group"	<a href="http://www.vpg.net.ua">www.vpg.net.ua</a>	All types of legal assistance*	380938432181 Pavlo 380956554395 Vira 380679441010 Ivan	24/7
18	PO "Legal and Political Research Centre "SIM"	<a href="http://www.centre7.org.ua">www.centre7.org.ua</a>	All types of legal assistance*	38(032)2432550 (available beyond working hours) 38(068)7547162 38(066)1059778	9:00 a.m. - 6:00 p.m. Monday - Friday.
20	Public Initiative VOSTOK SOS	<a href="http://www.vostok-sos.org">www.vostok-sos.org</a>	All types of legal assistance*	38(050)8237702 38(066)6866512 38(098)8088193 38(093)2951827	10:00 a.m. - 7:00 p.m. Monday - Friday

**All types of legal assistance\*:** civil documentation (birth, marriage, death, IDP certificates); IDP registration; Housing, Land and Property (all property related, including property dispute and compensation); access to social services; freedom of movement; access to financial assistance (including IDP payments and pensions); court case assistance; Legal assistance to SGBV survivors; other legal assistance.

21	Public Organization "Agency for Democratic Development of Donbas"	<a href="http://www.zminy-misto.com">www.zminy-misto.com</a>	All types of legal assistance*	38(066)7112613 38(063)5165361	24/7
22	Zaporizhzhya Public Organization "Lacho Drom"		Civil documentation (birth, marriage, death, IDP certificates) IDP registration Access to social services Access to financial assistance (including IDP payments and pensions)	38(063)2840200	24/7

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## Office consultations and mobile teams in Donetsk region

No	ORGANIZATION	WEBSITE	METHOD OF PROVIDING LEGAL AID	TYPE(S) OF LEGAL ASSISTANCE PROVIDED	ADDRESS	PHONE	OPERATING DAYS AND HOURS
1	CF "Goreniye"	<a href="http://www.fgorenie.org">www.fgorenie.org</a>	Mobile team	Civil documentation (birth, marriage, death, IDP certificates) IDP registration Housing, Land and Property (all property related, including property dispute and compensation) Access to social services Freedom of movement Access to financial assistance (including IDP payments and pensions) Court case assistance Legal assistance to SGBV survivors		38(050)0445601	
2	Charitable Organization "Right to Protection"	<a href="http://www.r2p.org.ua">www.r2p.org.ua</a>	Office consultation	All types of legal assistance*	Mariupol, 222 Italiyska Str.	38(068)5307794 38(050)6512054	9:00a.m.-6:00p.m. Monday - Friday
3	Charitable Organization "Right to Protection"	<a href="http://www.r2p.org.ua">www.r2p.org.ua</a>	Mobile team		South Donetska oblast	38(068)5307794 38(050)6512054	
4	Charitable Organization "Right to Protection"	<a href="http://www.r2p.org.ua">www.r2p.org.ua</a>	Office consultation	All types of legal assistance*	Sloviansk, 2-A Shevchenko Str.	38(050)7874950	9:00a.m.-6:00p.m. Monday - Friday

**All types of legal assistance\*:** civil documentation (birth, marriage, death, IDP certificates); IDP registration; Housing, Land and Property (all property related, including property dispute and compensation); access to social services; freedom of movement; access to financial assistance (including IDP payments and pensions); court case assistance; Legal assistance to SGBV survivors; other legal assistance.

5	Charitable Organization "Right to Protection"	<a href="http://www.r2p.org.ua">www.r2p.org.ua</a>	Mobile teams	All types of legal assistance*	Northern Donetsk oblast, Bahmut and Buhmut district	38(050)7874950	
6	Danish Refugee Council	<a href="http://www.drc.dk">www.drc.dk</a>	Mobile team	Civil documentation (birth, marriage, death, IDP certificates) IDP registration Housing, Land and Property (all property related, including property dispute and compensation) Access to social services Freedom of movement Access to financial assistance (including IDP payments and pensions)		38(093)1012550	
7	Kramatorsk Local Centre for Free Secondary Legal Aid	<a href="http://donetsk.legalaid.gov.ua/ua/mistsevi-tsenry/kramatorskyi-mistsevyi-tsentr-z-nadannia-bezoplatnoi-vtorynnoi-pravovoi-dopomohy">http://donetsk.legalaid.gov.ua/ua/mistsevi-tsenry/kramatorskyi-mistsevyi-tsentr-z-nadannia-bezoplatnoi-vtorynnoi-pravovoi-dopomohy</a>	Office consultation	Secondary legal aid: assistance with legal representation before courts	Kramatorsk, Shkadinova Str.,20	38(099)2669162	9:00a.m.-6:00p.m. Monday - Friday
8	Mariupol Center for Free Legal Aid	<a href="http://donetsk.legalaid.gov.ua/ua/mistsevi-tsenry/mariupolskyi-mistsevyi-tsentr-z-nadannia-bezoplatnoi-vtorynnoi-pravovoi-dopomohy">http://donetsk.legalaid.gov.ua/ua/mistsevi-tsenry/mariupolskyi-mistsevyi-tsentr-z-nadannia-bezoplatnoi-vtorynnoi-pravovoi-dopomohy</a>	Office consultation	Secondary legal aid	Mariupol, Nakhimova Str.,82	38(097)3263133 38(050)7309787 38(050)9512881 38(0629)474695 0 800 213 103	9:00a.m.-6:00p.m. Monday - Thursday 9:00a.m.-4:45p.m. Friday Saturday - Sunday (at request only)

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9	Mariupol Center for Free Legal Aid	<a href="http://donetsk.legalaid.gov.ua/ua/mistsevi-tsentry/mariupolskyi-mistsevyi-tsentry-z-nadannia-bezoplatnoi-vtorynnoi-pravovoi-dopomohy">http://donetsk.legalaid.gov.ua/ua/mistsevi-tsentry/mariupolskyi-mistsevyi-tsentry-z-nadannia-bezoplatnoi-vtorynnoi-pravovoi-dopomohy</a>	Mobile team	Secondary legal aid		38(050)7309787 38(097)3263133	
10	Melitopol Local Centre for Free Secondary Legal Aid	<a href="http://zaporizhya.legalaid.gov.ua/ua/mistsevi-tsentry/melitopolskyi-mistsevyi-tsentry-z-nadannia-vtorynnoi-pravovoi-dopomohy">http://zaporizhya.legalaid.gov.ua/ua/mistsevi-tsentry/melitopolskyi-mistsevyi-tsentry-z-nadannia-vtorynnoi-pravovoi-dopomohy</a>	Office consultation	Secondary legal aid: assistance with legal representation before courts	Mariupol, Lenina Str.,109	38(096)5239855 38(0619)448810 38(0619)421808	9:00a.m.-6:00p.m. Monday - Friday
11	Norwegian Refugee Council	<a href="http://www.nrc.no">www.nrc.no</a>	Office consultation	Civil documentation (birth, marriage, death, IDP certificates) IDP registration	Kramatorsk, Katerynych Str.,13	38(050)4684572 38(067)8285906	9:00a.m.-3:00p.m. Monday - Friday
12	Norwegian Refugee Council	<a href="http://www.nrc.no">www.nrc.no</a>	Mobile team	Housing, Land and Property (all property related, including property dispute and compensation) Access to social services Freedom of movement Access to financial assistance (including IDP payments and pensions) Court case assistance		38(050)4684572 38(067)8285906	
13	PO "East Human Rights Group"	<a href="http://www.vpg.net.ua">www.vpg.net.ua</a>	Office consultation	All types of legal assistance*	Svitlodarsk, Peremohy Ave., 1. The building of the city hospital, office of the trade union organization	380938432181	10:00 a.m. - 3:00 p.m., Monday - Friday

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14	PO "East Human Rights Group"	<a href="http://www.vpg.net.ua">www.vpg.net.ua</a>	Mobile team	All types of legal assistance*		380968688502	
15	Public Initiative VOSTOK SOS	<a href="http://www.vostok-sos.org">www.vostok-sos.org</a>	Office consultation	All types of legal assistance*	Mariupol, Soborna Str. (Varhanova),9, "Azovintur", 3rd floor	38(068)6642104 38(099)2976434	9:00a.m.-6:00p.m. Monday - Friday
16	Public Initiative VOSTOK SOS	<a href="http://www.vostok-sos.org">www.vostok-sos.org</a>	Office consultation		Kramatorsk, Maiakovskoho Str.,9, Stroiteley", 1 floor, of. 4	38(068)6642106 38(099)2976432	9:00a.m.-6:00p.m. Monday - Friday
17	Public Initiative VOSTOK SOS	<a href="http://www.vostok-sos.org">www.vostok-sos.org</a>	Office consultation		Bakhmut, Kosmonavtiv Str., 6, 2nd floor	38(068)6642107 38(099)2976407	9:00a.m.-6:00p.m. Monday - Friday
18	Public Organization "Agency for Democratic Development of Donbas"	<a href="http://www.zminy-misto.com">www.zminy-misto.com</a>	Office consultation	All types of legal assistance*	Sloviansk, Svobody Str.,23a	38(066)7112613 38(063)5165361	9:00a.m.-6:00p.m. Monday - Friday
19	Regional Centre for Free Secondary Legal Aid in Donetsk Region	<a href="http://donetsk.legalaid.gov.ua/ua/">http://donetsk.legalaid.gov.ua/ua/</a>	Office consultation	Secondary legal aid: assistance with legal representation before courts	Mariupol, Zelynskoho Str.,27a	38(0891)200064 38(800)213103	9:00a.m.-6:00p.m. Monday - Friday

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