

Jordan

September 2017

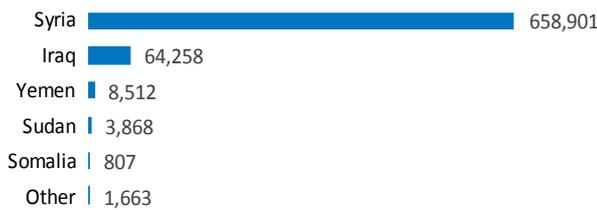
Jordan is one of the countries most affected by the Syria crisis, with the second highest share of refugees compared to its population in the world, **89 refugees per 1,000 inhabitants**.

The majority of Syrian refugees in Jordan live in urban areas and in poverty: **over 80% live below the poverty line. 51% of refugees are children, and 4% are elderly.**

The Government of Jordan has taken steps in order to open up formal employment opportunities for Syrians. **28,000 Syrians** are now working formally with a work

POPULATION OF CONCERN

Refugee Country of Origin



738,009 REFUGEES IN JORDAN

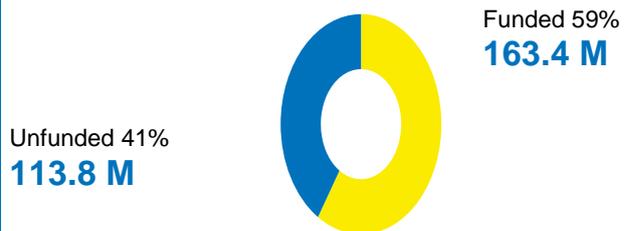
78.7% LIVING IN URBAN AREAS

140,367 REFUGEES LIVE IN CAMPS: ZAAATARI (79,837), AZRAQ (53,209), EMIRATI JORDANIAN CAMP (7,321)

FUNDING (AS OF SEPTEMBER)

USD 277.2 M

requested for Jordan Operation



UNHCR PRESENCE

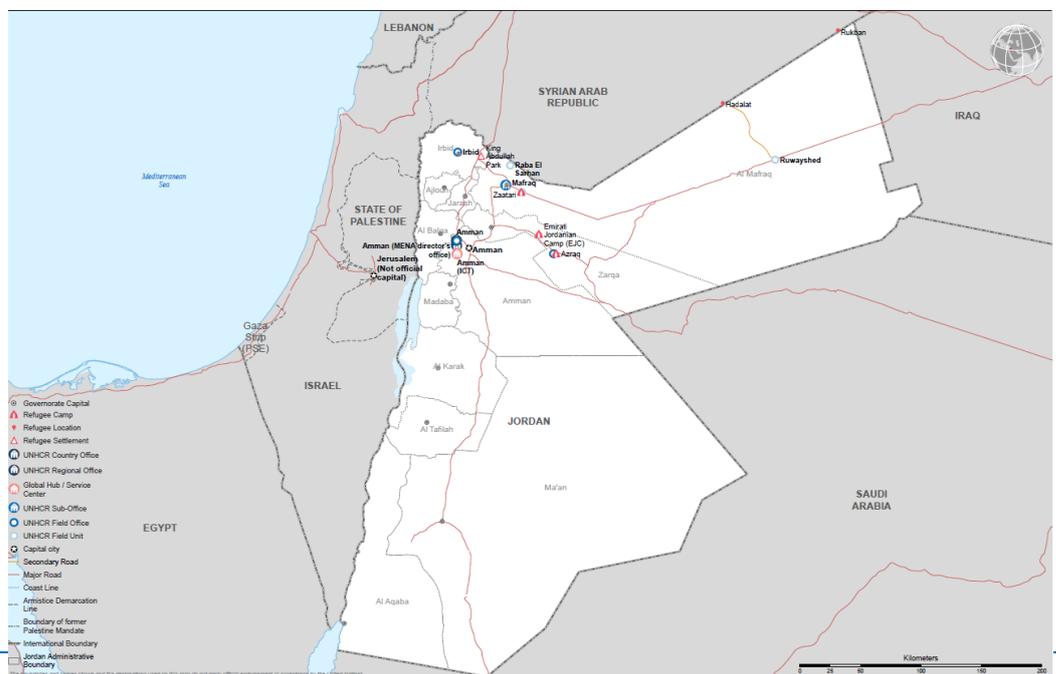
Staff:

555 National Staff

104 International Staff

Offices:

- 1 Branch Office in Amman
- 2 Field Offices in Irbid and Zaatari
- 2 Sub Offices in Mafraq and Azraq
- 3 Registration centres in Khalda (Amman), Irbid and Raba Al Sarhan



Working with Partners

UNHCR coordinates the refugee response under the leadership of the Government of Jordan, in a collaborative effort between the donor community, UN agencies, international and national NGOs, community-based organizations, refugees and host communities. Currently eight sectors provide support within the Jordan refugee response. UNHCR co-chairs several sectors and their thematic working groups, namely the Basic Needs Working Group with NRC, the Health Working Group with WHO, the Protection Working Group with NRC (as well as the associated Child Protection Working Group with UNICEF and the Sexual and Gender Based Violence Working Group with UNFPA), the Shelter Working Group with NRC and the Livelihoods Working Group with DRC. These sectors provide information, advice and advocacy to high level decision making bodies in Jordan.

UNHCR supports the Syrian Refugee Affairs Directorate (SRAD) in the management and coordination of Zaatari and Azraq camps to ensure that assistance is provided in the most effective and efficient way possible in accordance with international humanitarian standards and protection principles.

Main Activities

Protection

- UNHCR Jordan was the first operation to introduce iris-scanning biometrics to assist in refugee registration. 98% of registered Syrians are processed using biometric technology which enables UNHCR to process up to 5,000 refugees a day at the largest urban registration centre in the region, UNHCR's Anmar Hmoud Registration Centre in Amman.
- UNHCR continues its strategic shift from the distribution of in-kind relief items to the provision of humanitarian cash assistance. UNHCR provides monthly cash assistance to 30,000 Syrian refugee families and 2,800 Iraqi and other nationality families, targeting the most vulnerable of the 78.7% of refugees residing outside the camps. Since March, a more refined eligibility criteria has been introduced to identify and prioritize which families are most in need. Refugees receive cash through iris-scan biometric technology directly through bank ATMs.

Access to Energy

- Jordan is now home to the first refugee camp in the world powered by renewable energy. Azraq's solar plant was inaugurated in May; as well as providing clean energy to refugees it forms part of Jordan's strategy to become a green economy by 2020. In Zaatari camp, construction is also underway of a 12 Megawatt solar plant, which is due to be operational by November.

Education

- UNHCR's DAFI programme in Jordan has been implemented for several years and is the primary conduit for tertiary education. UNHCR aims to expand the number of four-year DAFI scholarships for tertiary education within Jordanian academic institutions. In 2016 220 DAFI scholarships were provided to Syrian refugees; at present there are a total of 273 DAFI students enrolled at the University of Jordan, Al-Bayt University, JUST, Yarmouk, Petra University, Philadelphia, Hashemite University, Al Baqaa University and the German Jordanian University. UNHCR announced in August a call for applications for 220 DAFI scholarships funded by Germany, the Said and the Asfari Foundation. About 2,000 applications were received with increased numbers from camps. The scholarship, which covers all tuition fees, and comprises standard allowances for living, transportation and books, continues to draw a lot of interest with youth in pursuing higher education in Jordan.

Health

- UNHCR provides comprehensive primary, secondary and tertiary health care services free of charge for vulnerable Syrians and for all non-Syrians in urban areas. A comprehensive health care package for

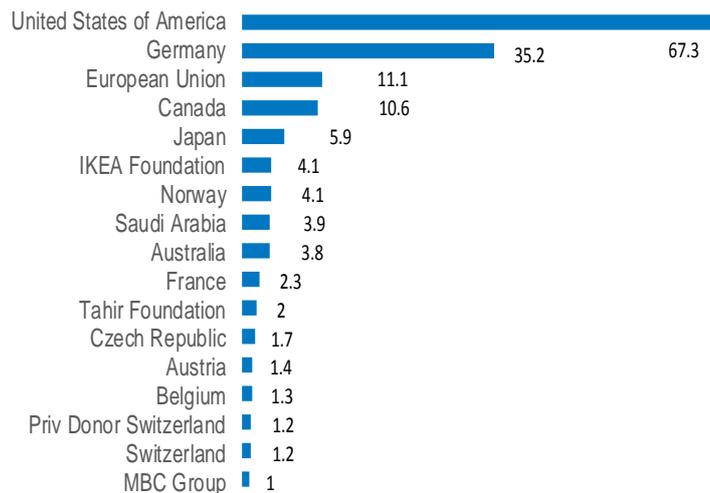
refugees in Azraq and Zaatari camps includes primary health care, reproductive health, dental, mental health and nutritional care, and secondary and tertiary out of camp referrals. Syrian refugees also benefit from the Cash for Health programme through the Common Cash Facility; since the project began in November 2015, almost 6,000 Syrians have benefitted from cash assistance to pay for healthcare.

Community Empowerment and Self Reliance

- Following the London Conference on the Syria crisis in early 2016, the Government of Jordan waived the fees required to obtain a work permit for Syrian refugees in a number of occupations open to foreign workers and simplified the documentation requirements. These measures have encouraged employers to regularize their workers; 25,945 work permits have been issued in 2017 alone, with permits being issued and renewed since early 2016, allowing refugees to look for jobs. 28,000 Syrians now work in Jordan formally with a valid work permit after having secured a position.
- UNHCR and the International Labour Organization (ILO) inaugurated the first employment office inside a Syrian refugee camp in August 2017. The Zaatari Office for Employment, set up in coordination with the Government of Jordan, aims to facilitate access to formal work opportunities across Jordan for refugees living in the camp.

External / Donors Relations

UNHCR is grateful to the donors who have provided funds specifically to the Jordan operation in 2017 (over \$1 million):



Special thanks to the major donors of unrestricted and regional funds in 2017

United States of America (95 M) | Sweden (76 M) | Netherlands (52 M) | Norway (41 M) | Priv Donors Spain (35 M) | Japan (25 M) | Denmark (23 M) | Australia (19 M) | Priv Donors Republic of Korea (17 M) | Canada (16 M) | Switzerland (15 M) | France (14 M) | Priv Donors Italy (12 M) | Priv Donors Japan (10 M) | Italy (10 M) |

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