

The background features abstract, overlapping geometric shapes in various shades of blue, ranging from light sky blue to deep navy blue, creating a modern, layered effect.

2017 4Ws MHPSS Mapping

Who is doing What Where & When?

Preliminary Results

Where did the 4Ws come from?

- ▶ Inter-Agency Standing Committee (IASC)
 - ▶ Global body for humanitarian coordination
 - ▶ Consists of:
 - ▶ UN agencies
 - ▶ International Federation of Red Cross and Red Crescent Societies
 - ▶ A large consortia of NGOs
- ▶ IASC Reference Group developed a “4Ws” tool to map MHPSS services in emergency contexts

The WHO Department of Mental Health and Substance Abuse (through funds from the Government of Italy and DFID) is acknowledged for initiating and leading the development of this product.

The following agencies tested or used this tool:

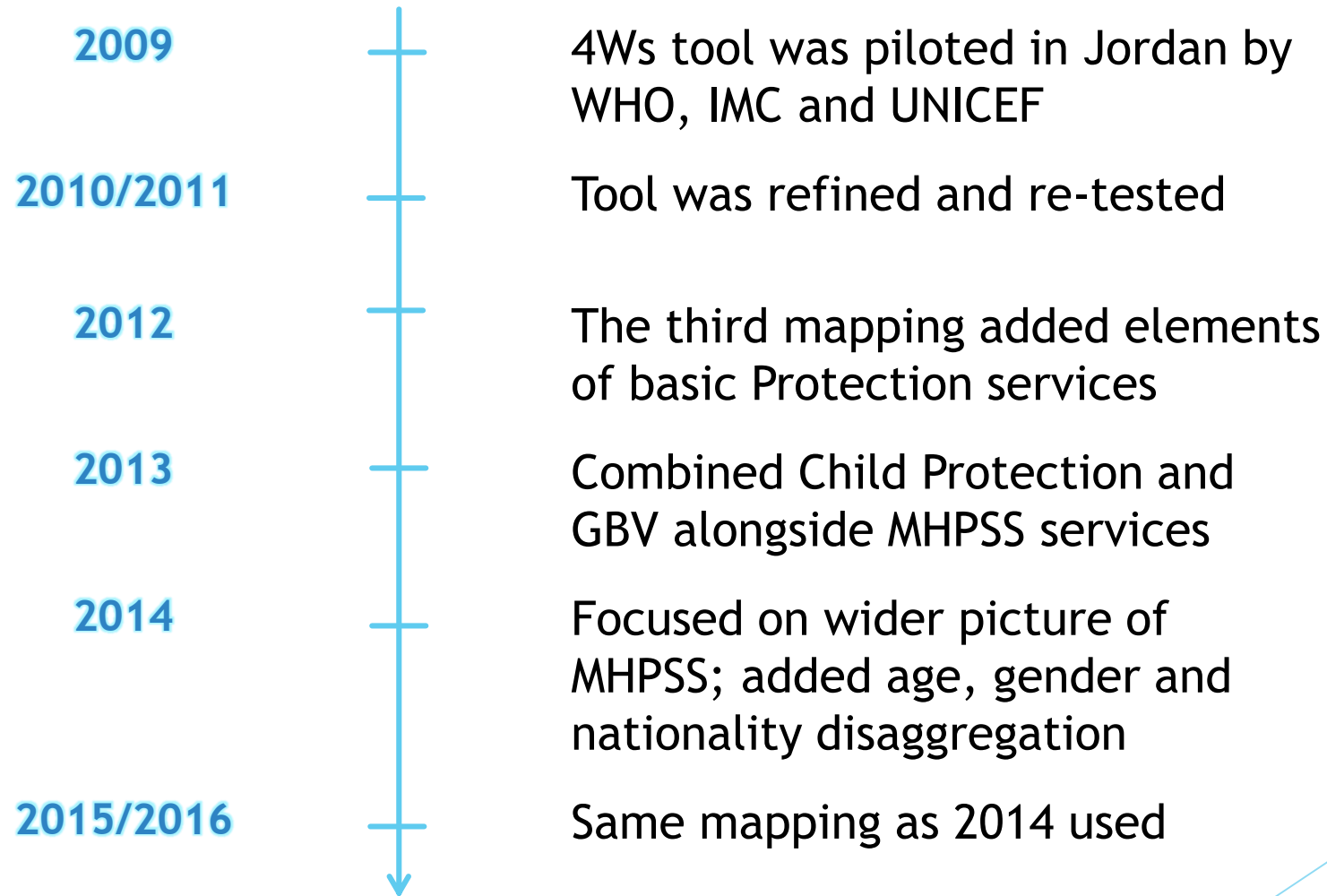
- International Medical Corps (IMC) and World Health Organization (WHO) in Jordan
- HealthNet TPO/TPO Nepal in Nepal
- UNICEF and the International Organization of Migration (IOM) in Haiti
- World Health Organization (WHO) in Syria
- International Medical Corps (IMC) in Libya
- International Medical Corps (IMC) in Lebanon
- Center for Victims of Torture (CVT) and United Nations High Commissioner for Refugees (UNHCR) in Dadaab, Kenya

Cover page photos: © International Rescue Committee (left) and Jimmy Chalk (centre)

Suggested citation

IASC Reference Group for Mental Health and Psychosocial Support in Emergency Settings. (2012). Who is Where, When, doing What (4Ws) in Mental Health and Psychosocial Support: Manual with Activity Codes (field test-version). Geneva.

MHPSS 4Ws in Jordan



BOX 1: EXAMPLES OF RECENT 4WS MHPSS ASSESSMENTS ON MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT

Jordan (2009) and Nepal (2010)

Two assessors – representing the local MHPSS cross-cluster coordination group - sent the 4Ws Data Collection Spreadsheet by email to each organization and asked them to return it completed. This led to a partial response only. The assessor subsequently telephoned or visited each organization and discussed the data together with relevant staff. This conversation was important to clarify unclear questions, verify responses and to complete missing data.

It was found that telephone interviews were sufficient for organizations that reported few activities in a clear manner. However, conducting the interviews in person was important when organizations reported many activities or did not complete the file adequately.

A report with analyses of the data was completed and shared with the agencies, who expressed appreciation of the activity. Subsequently, Jordan updated the data in 2010/2011 and in 2012.

2017 MHPSS Mapping Objectives

- ▶ Enhance coordination, collaboration, referral systems & accountability for all involved agencies
- ▶ Identify gaps in service provision, geographic and target group coverage, human resources & technical expertise
- ▶ Provide data on patterns of practice to inform recommendations, agency plans/proposals and lessons learnt for future response
- ▶ Improve the transparency & legitimacy of MHPSS services through structured documentation

2017 4Ws Mapping Timeframe

- ▶ Carried out between July 7 September of 2017
- ▶ Discussion with the MHPSS working group on July 19th 2017
- ▶ Tools were updated to reflect participants input. The package sent out on July 30th 2017
- ▶ Sent out to 45 organizations
- ▶ Initial deadline for data collection was August 8th 2017
- ▶ Deadline extended to September 14th to accommodate delayed responses

2017 4Ws Mapping - Methods

- ▶ A package sent by e-mail to participating organizations; included:
 - ▶ A one-page introduction to the 4Ws exercise;
 - ▶ An Excel data file with four sheets to: 1) capture information about the organization, 2) capture details of activities; 3) delineate the list of 11 MHPSS activities and corresponding sub-activities 4) capture information on target groups; and
 - ▶ The 2015/16 4Ws mapping report and aggregate sheet.
- ▶ 45 organizations were contacted via the MHPSS Working Group
- ▶ Input from 34 organizations was collected and analyzed (Who?)

2017 4Ws Mapping - Results

Who?

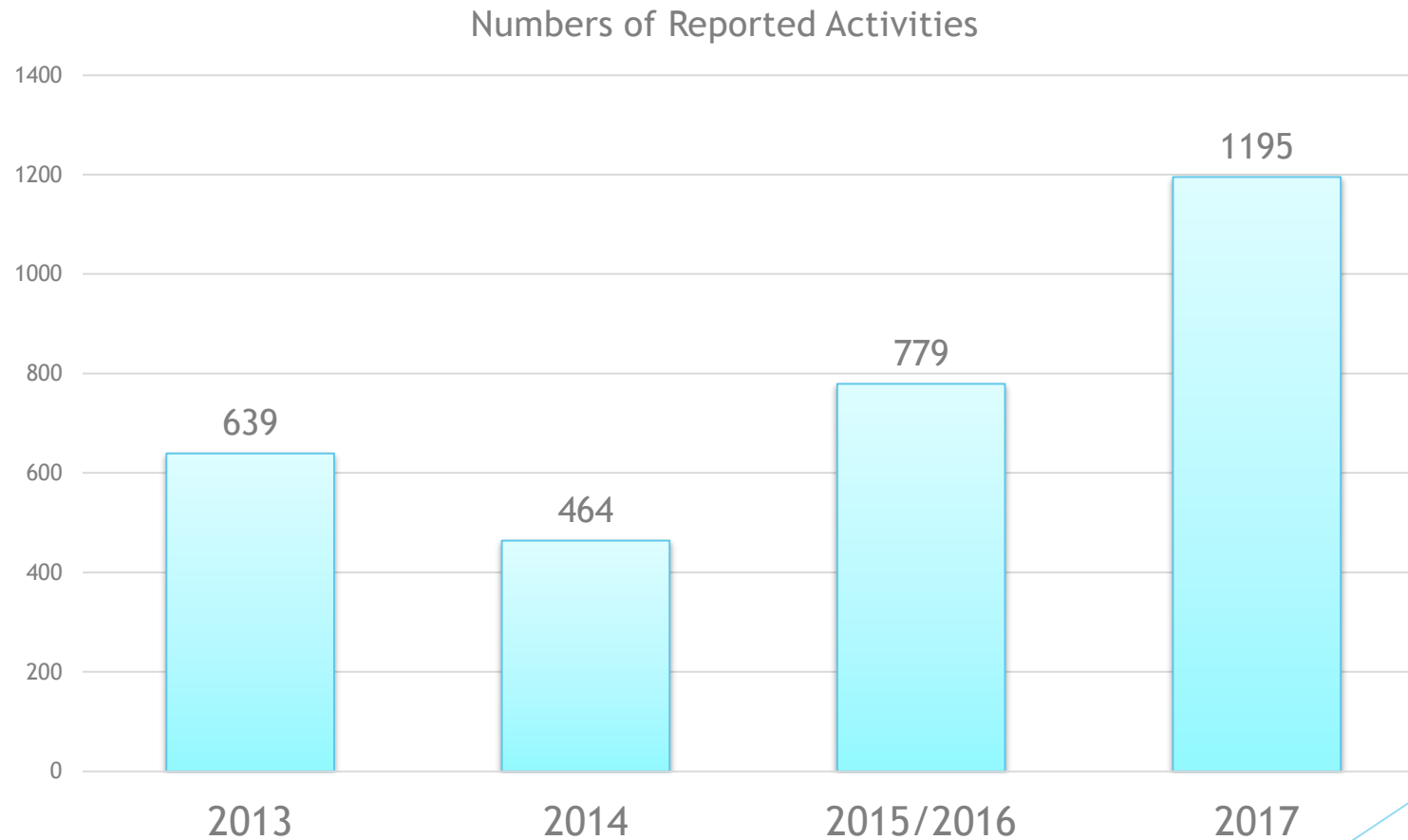
Participant Organization

- ▶ ACF
- ▶ ARDD-LA
- ▶ BAK
- ▶ CARE
- ▶ Caritas
- ▶ CVT
- ▶ DRC
- ▶ GIZ
- ▶ HI
- ▶ ICCS
- ▶ ICMC
- ▶ IMC
- ▶ InterSoS
- ▶ IRD
- ▶ JRF
- ▶ JRS
- ▶ KHCC
- ▶ LWF
- ▶ Medair
- ▶ MFH
- ▶ MoSD
- ▶ MSFF
- ▶ NHF
- ▶ NICCOD
- ▶ PUAMI
- ▶ SAMS
- ▶ Takaful
- ▶ TdH
- ▶ UPP
- ▶ WC-CAN
- ▶ WC-UK
- ▶ WHO/MoH
- ▶ Vento di Terra
- ▶ Save Children

2017 4Ws Mapping - Results

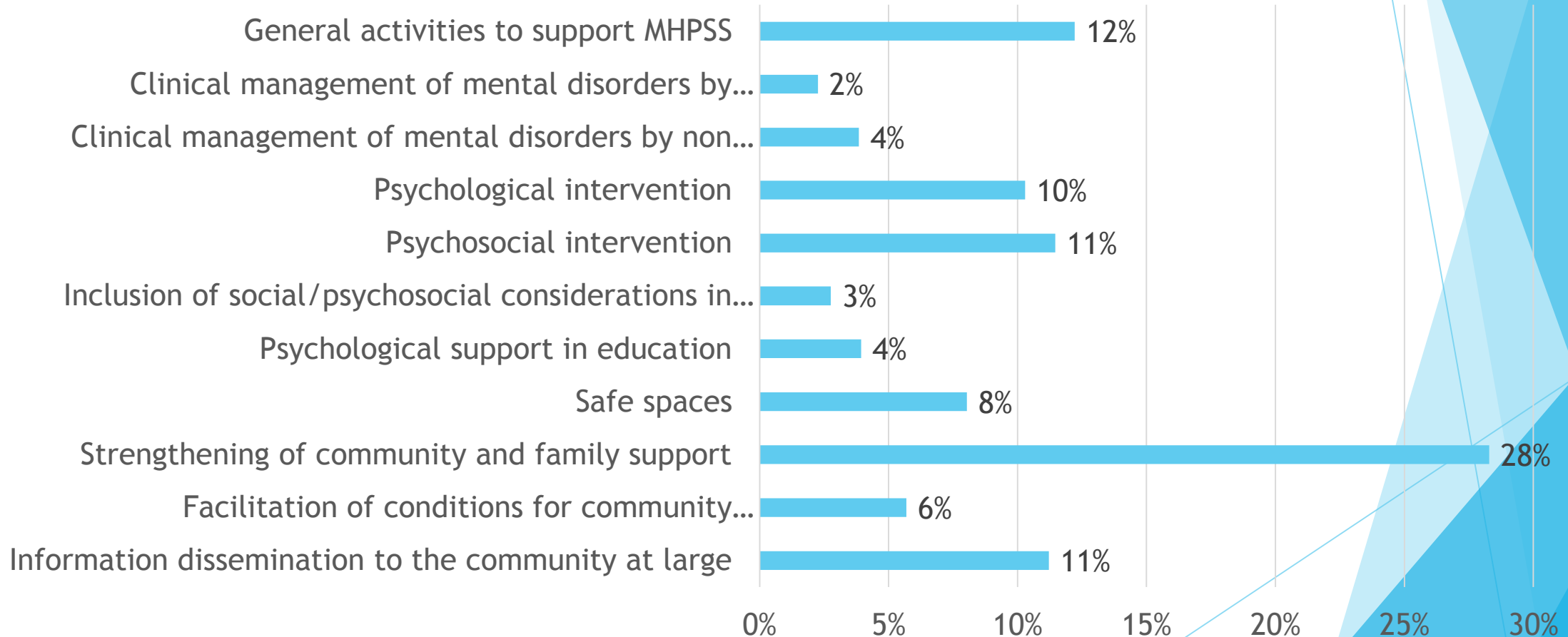
What?

MHPSS activities captured by the 4Ws mapping in Jordan 2017



Concentration per activity code

Activities Distribution



Concentration of services per focus

▶ Community-focused:

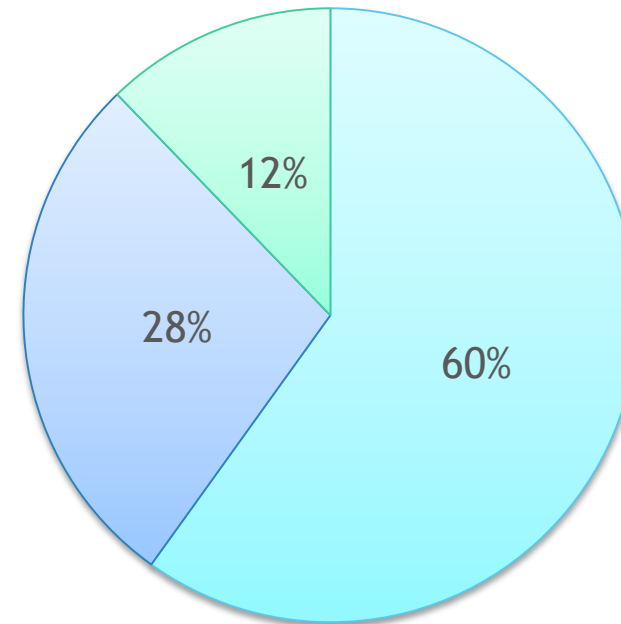
- ▶ e.g. community mobilization, safe spaces, info dissemination

▶ Case-focused:

- ▶ e.g. psychological interventions, management of mental disorder

▶ General MHPSS:

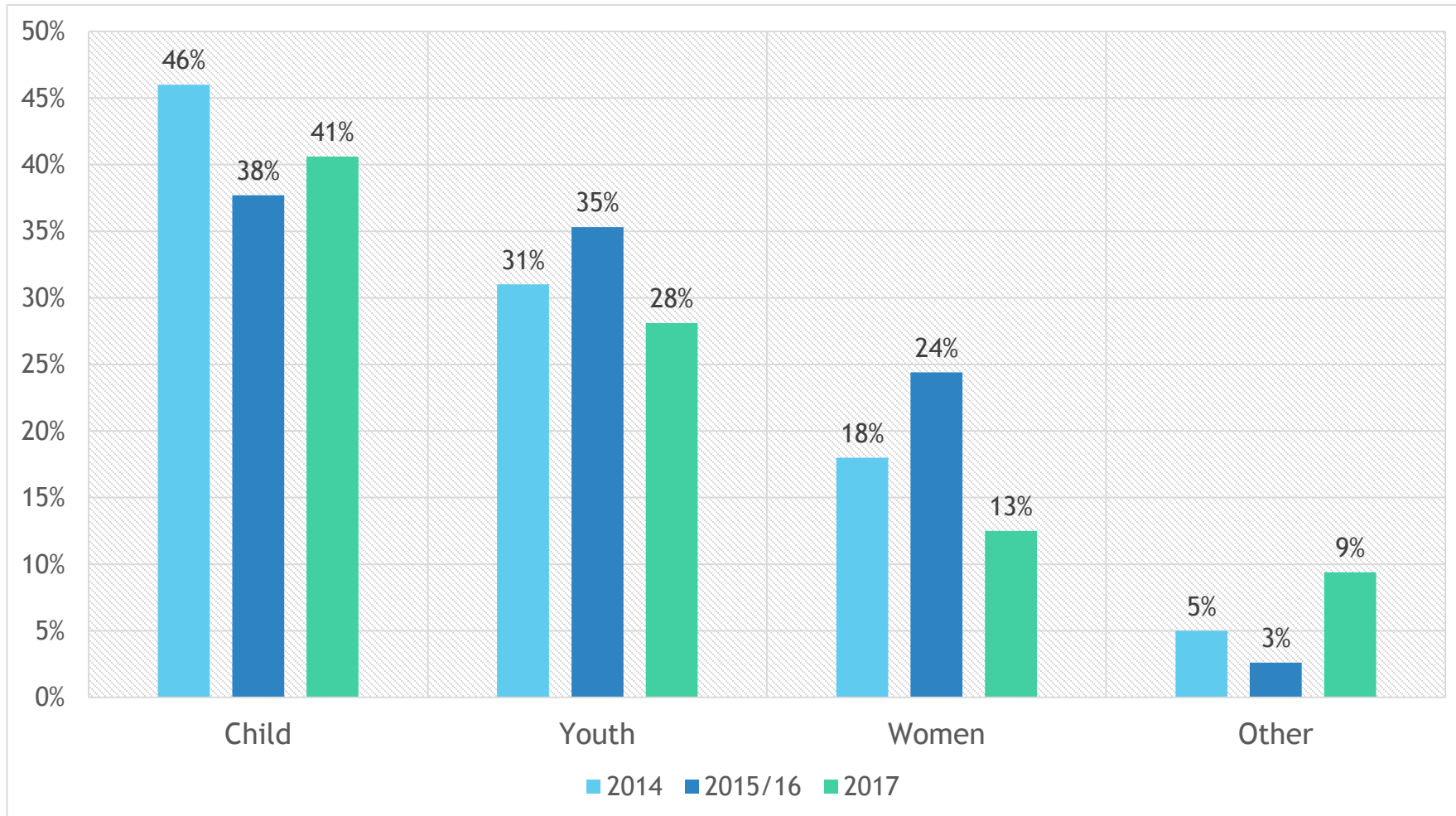
- ▶ e.g. training, supervision, assessments, staff care



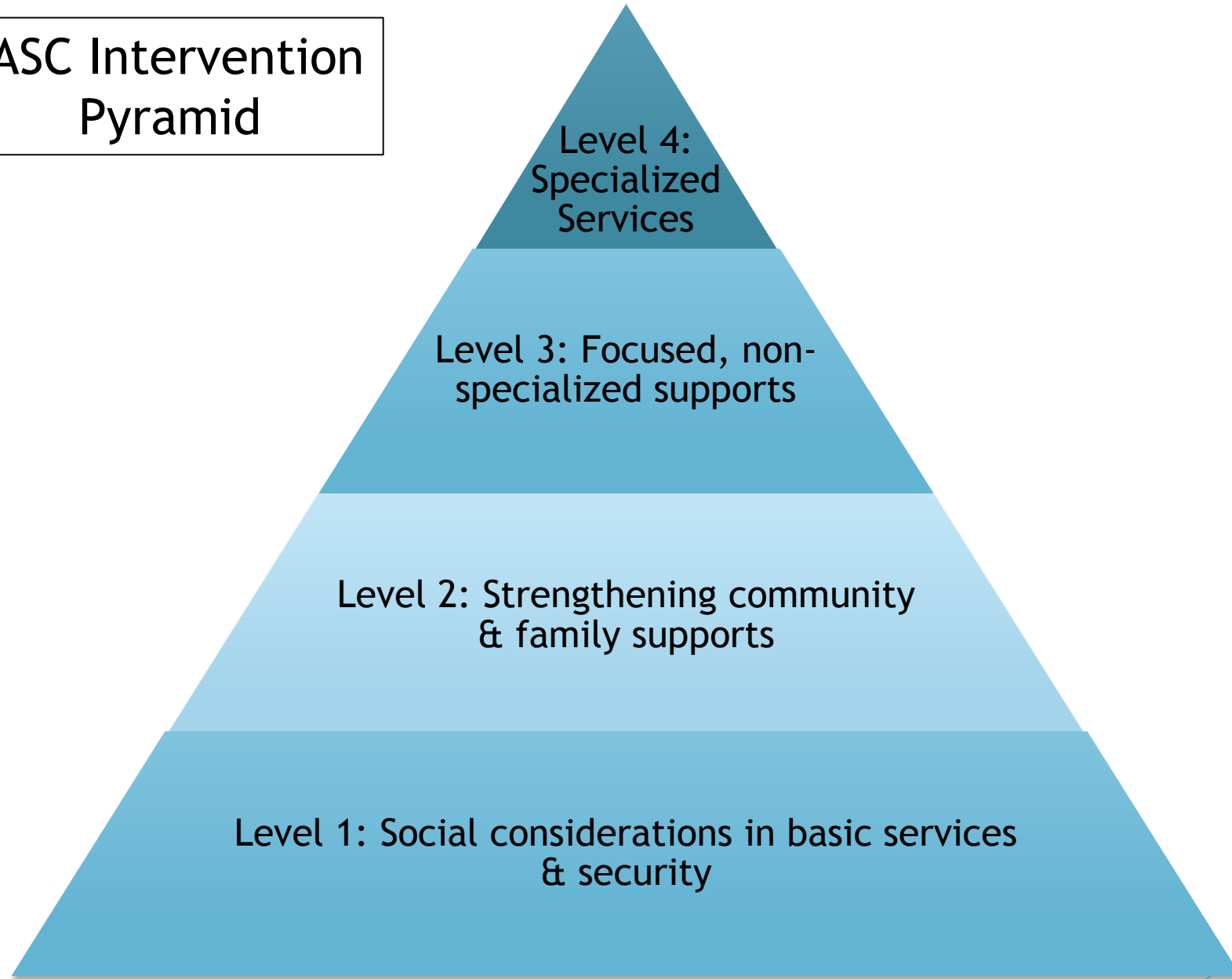
Community-focused Case-focused General

Safe Spaces

15 organizations

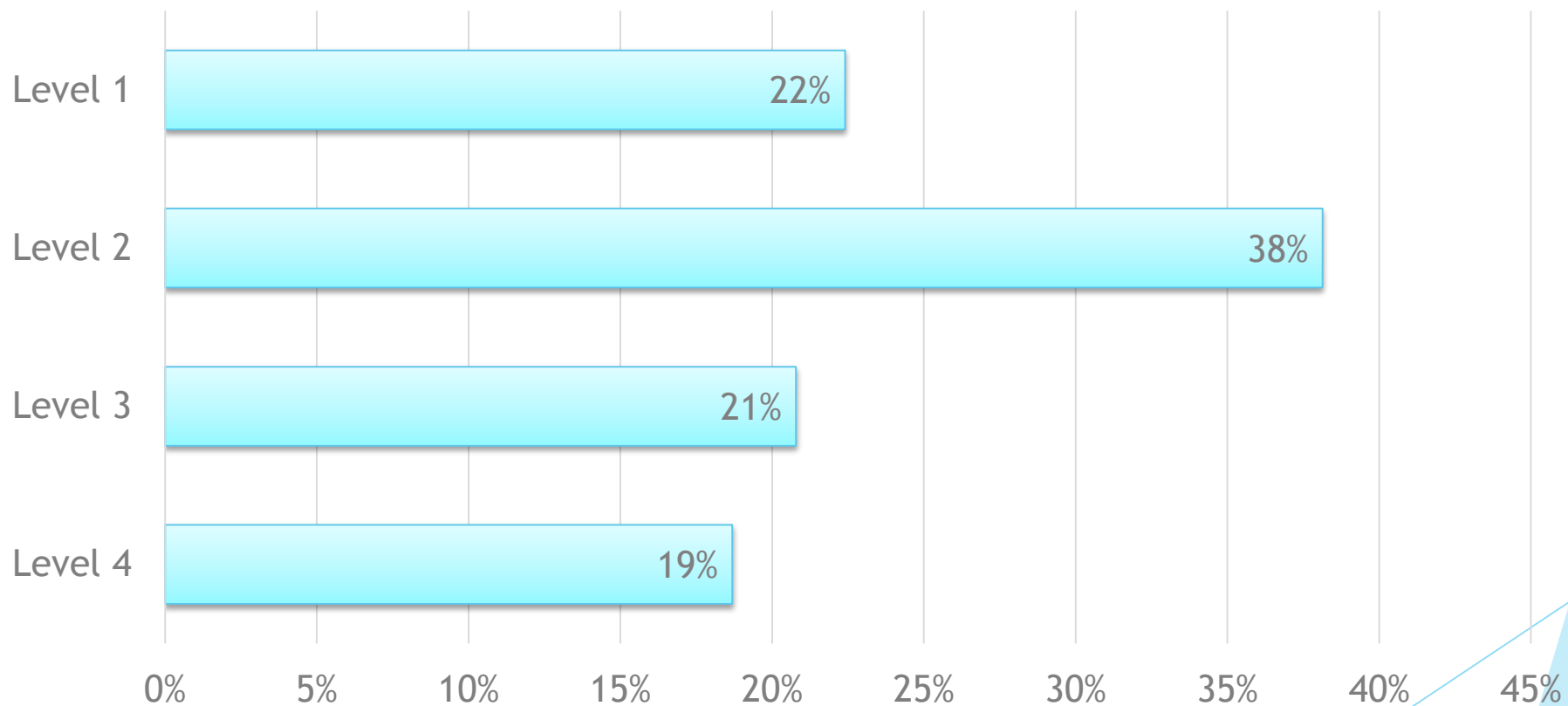


IASC Intervention Pyramid

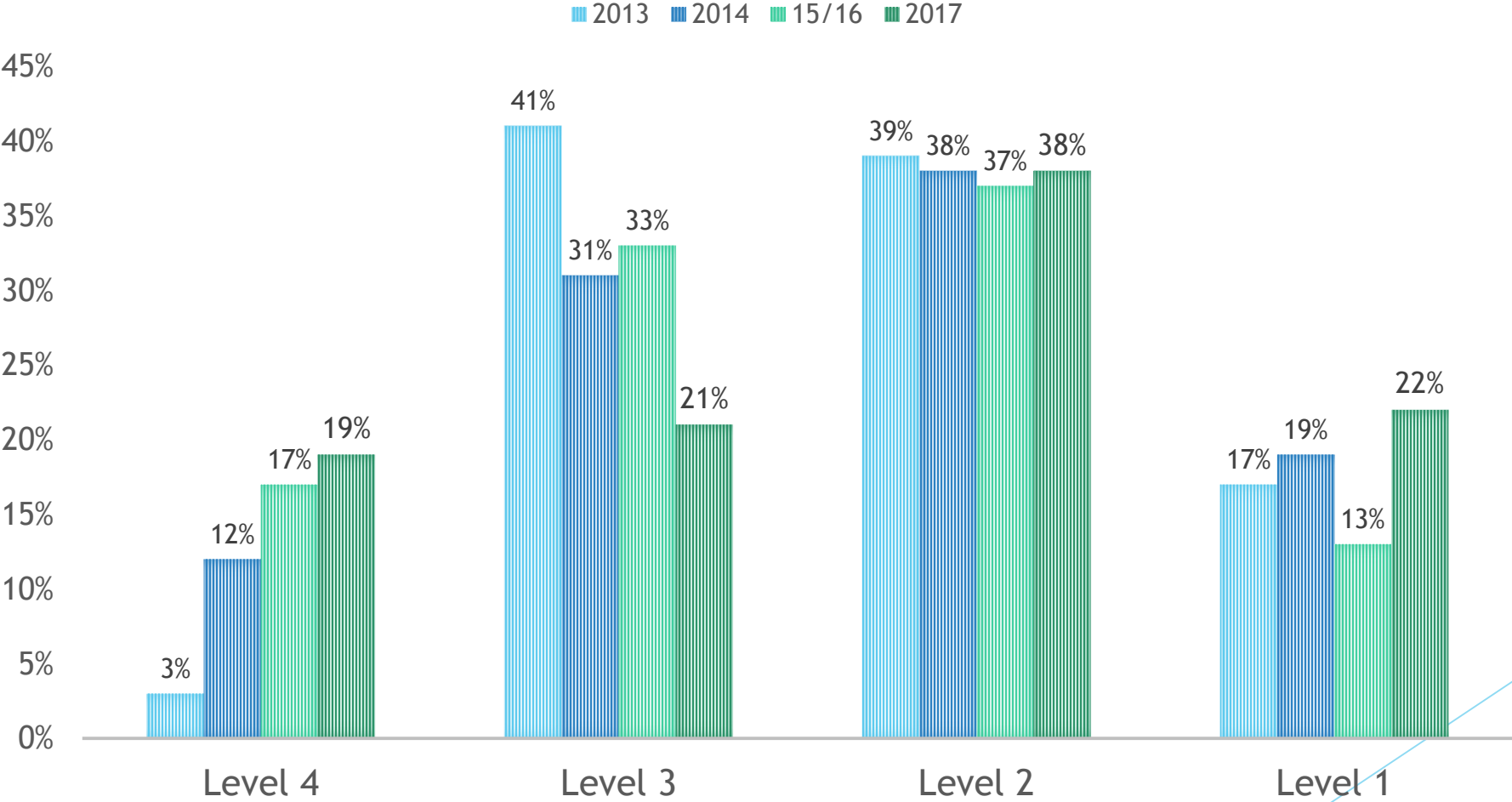


Pyramid for 2017 activities

Activities Proportions by IASC Pyramid Levels

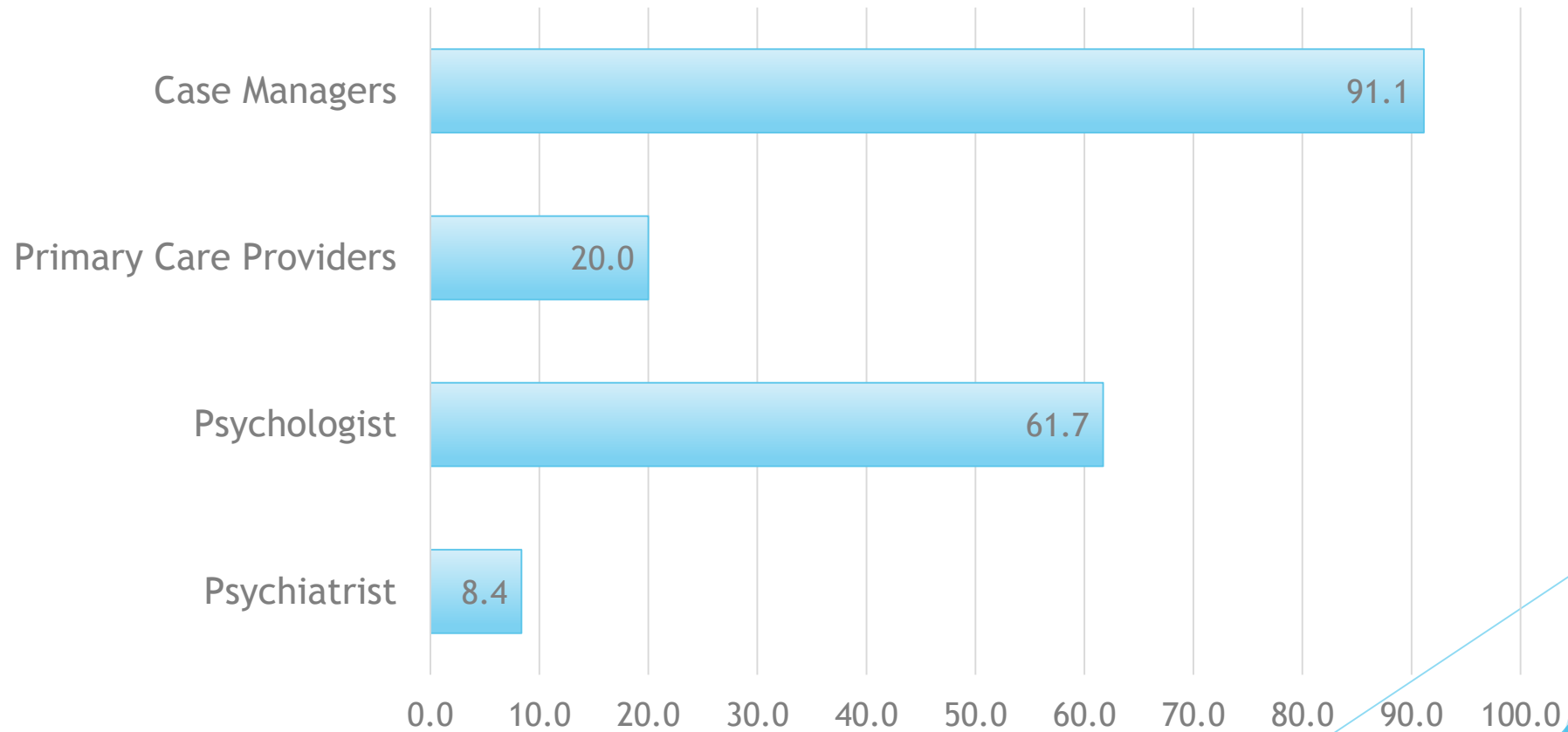


Comparison of activities across pyramid level



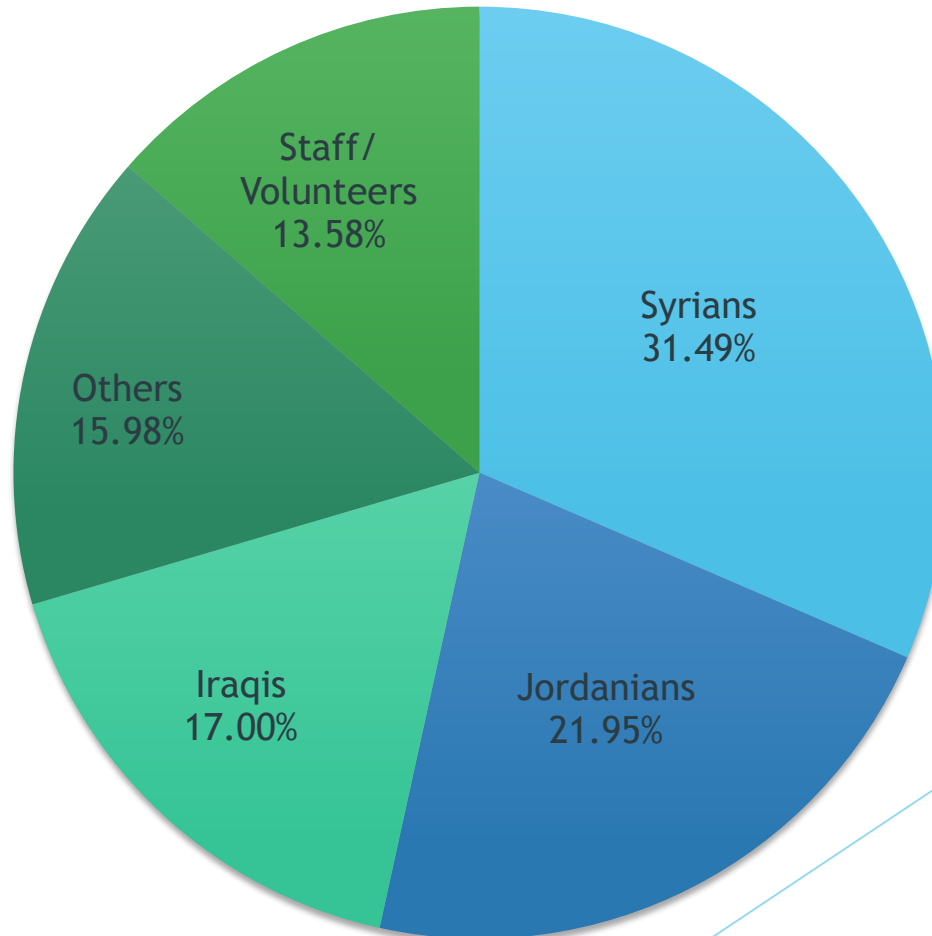
MHPSS Activities Staff

Activities Proportions by Providers

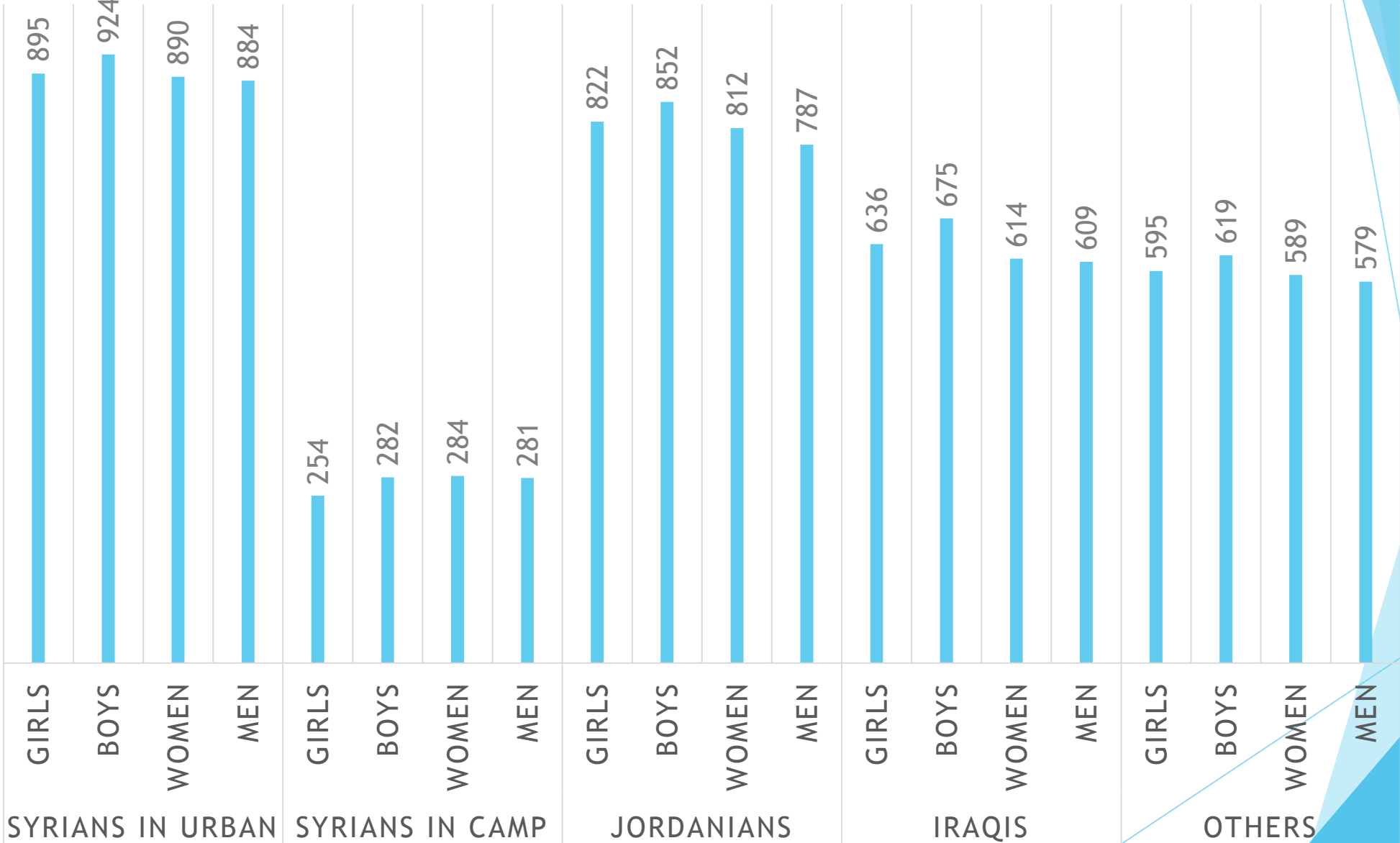


Priority Population Distribution

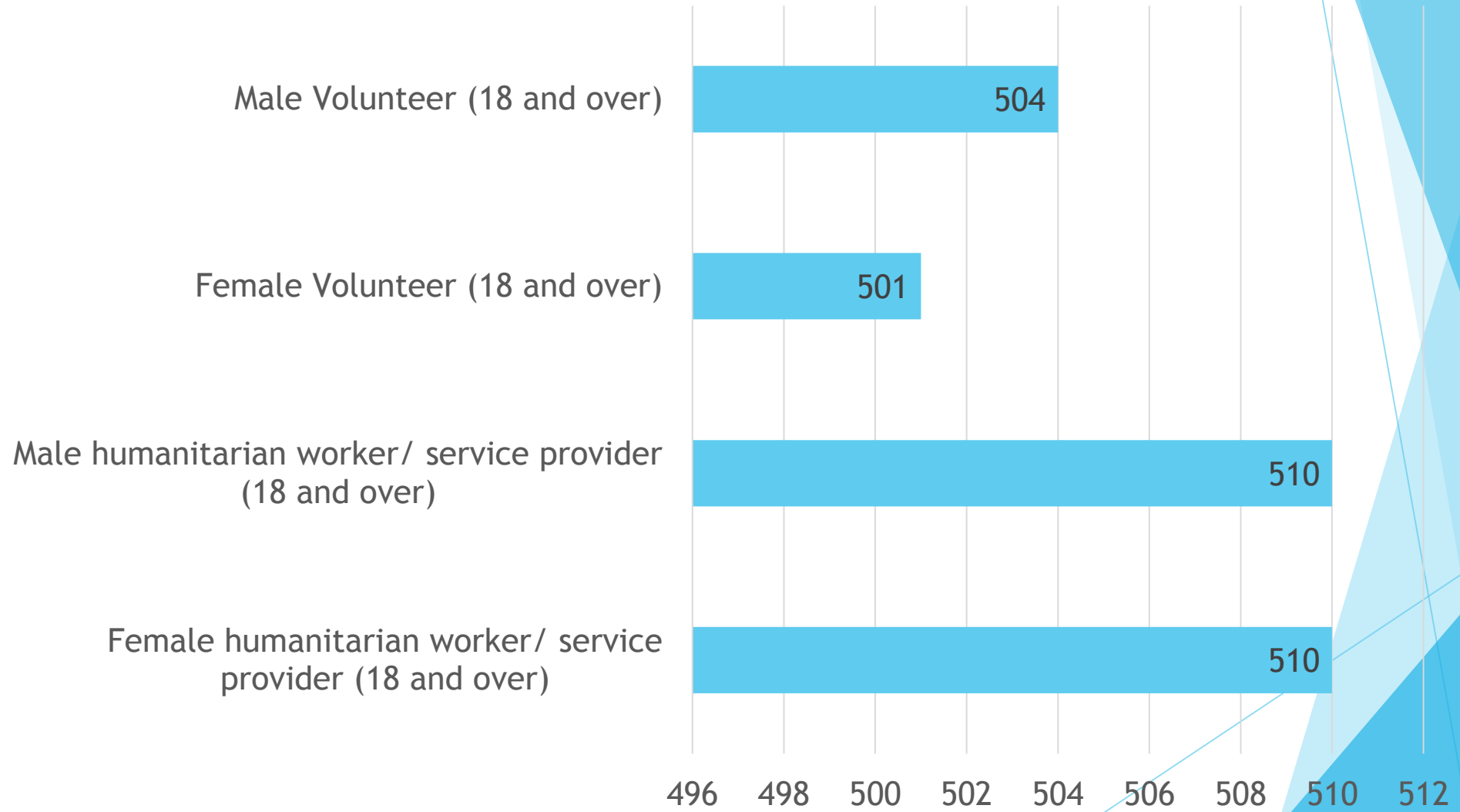
- ▶ *Population is not mutually exclusive - one activity could prioritize more than one population*
- ▶ *Percentages are out of all reported population groups*



ACTIVITIES DISTRIBUTION BY PRIORITY POPULATION

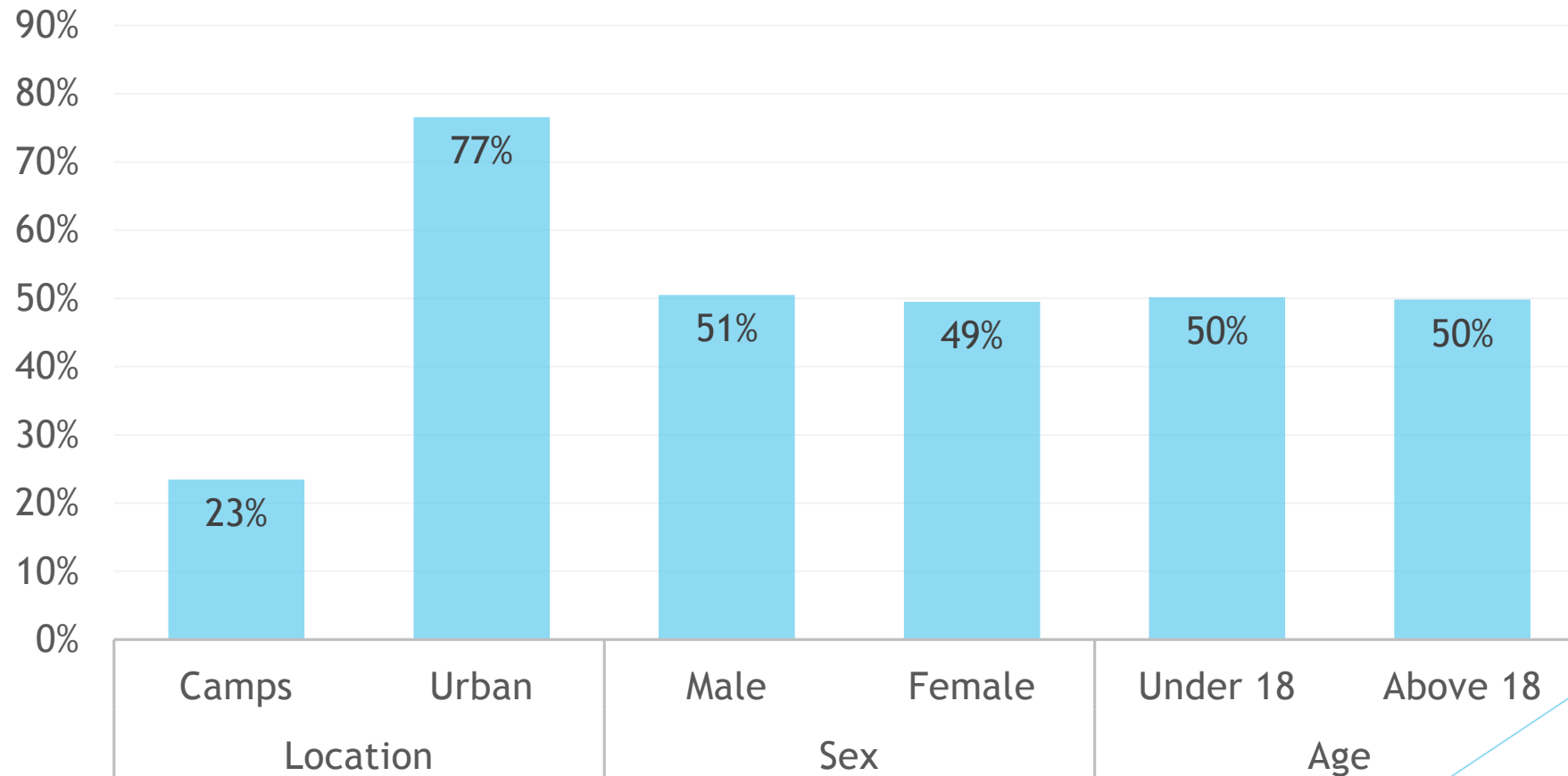


Activities for Staff & Aid Workers

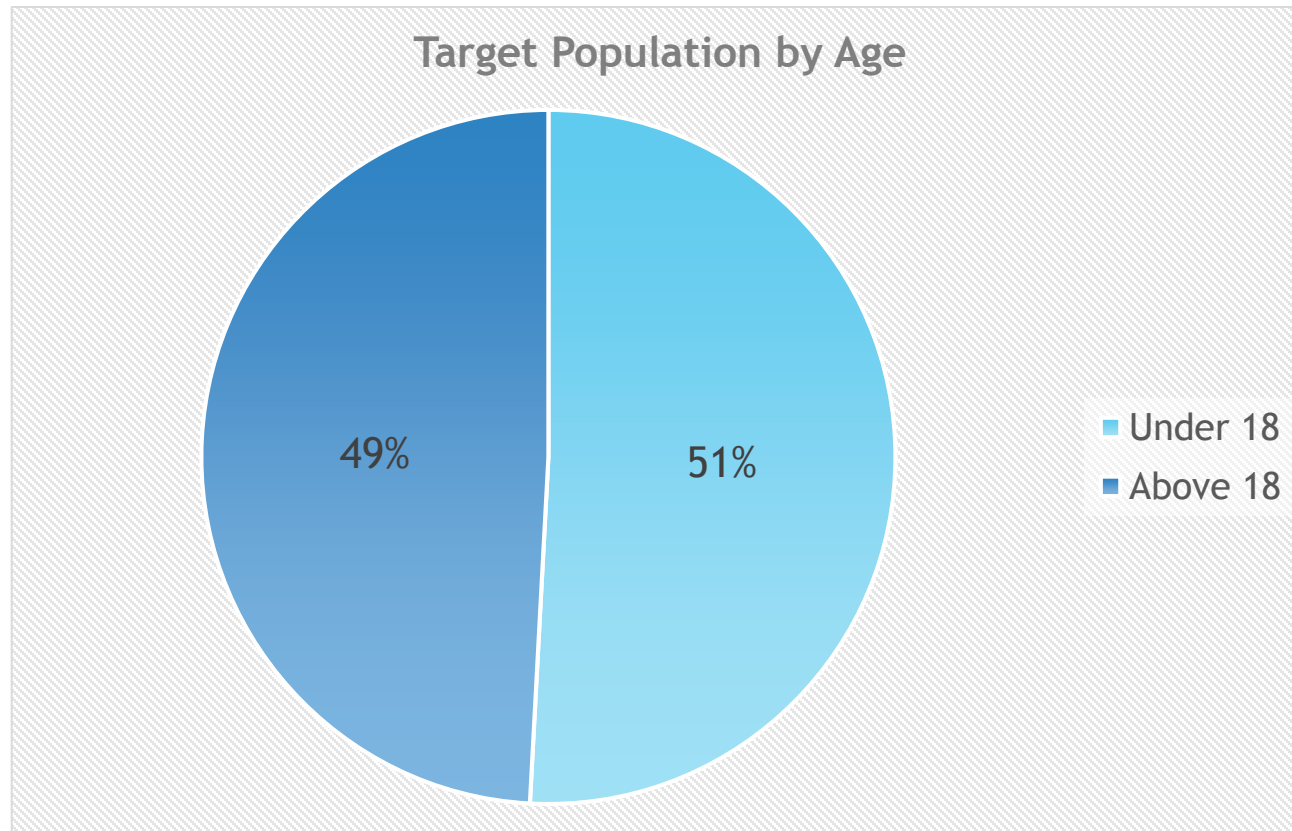


Activities for Syrians

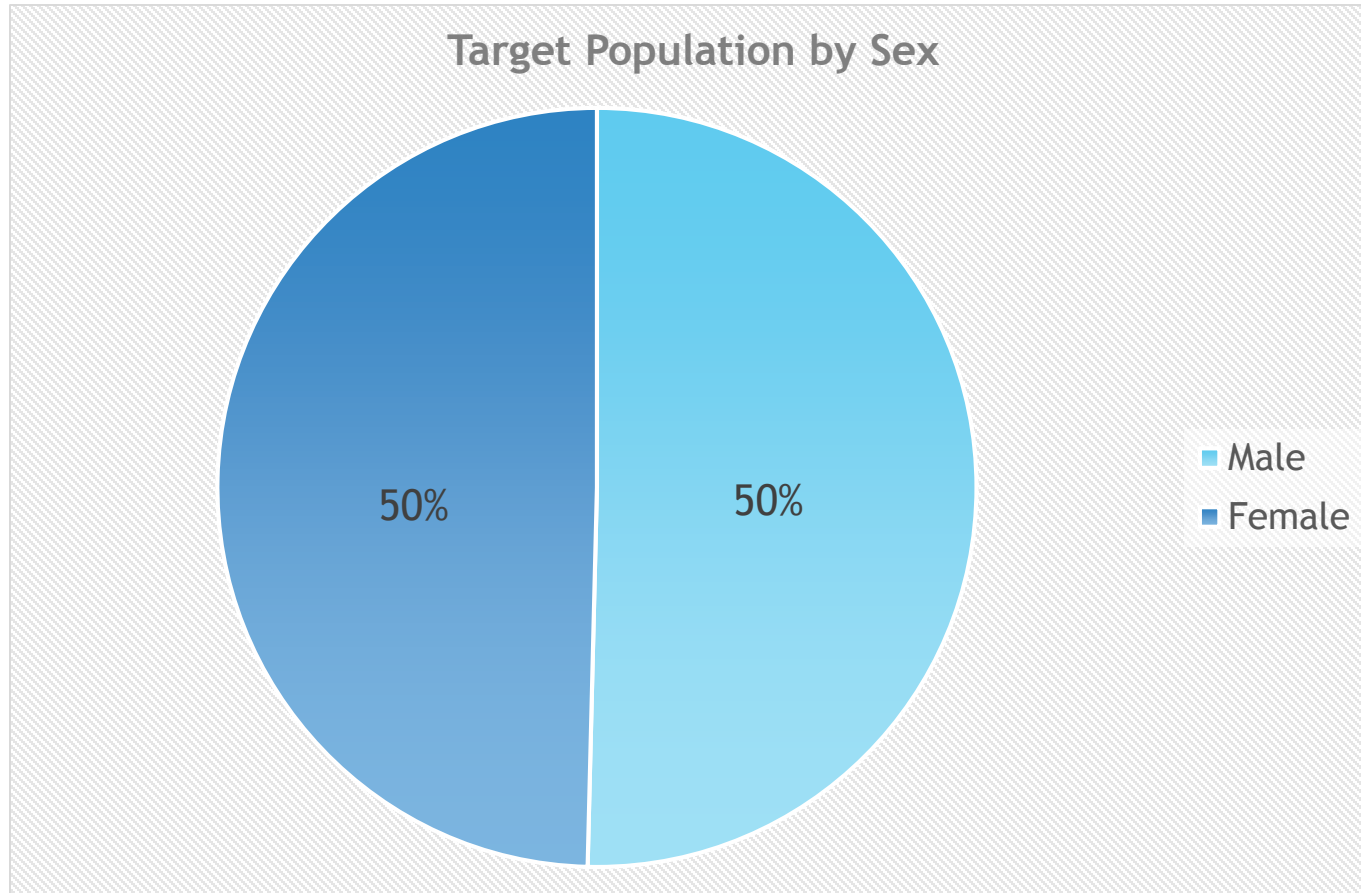
Distribution of Activities for Syrian Refugees



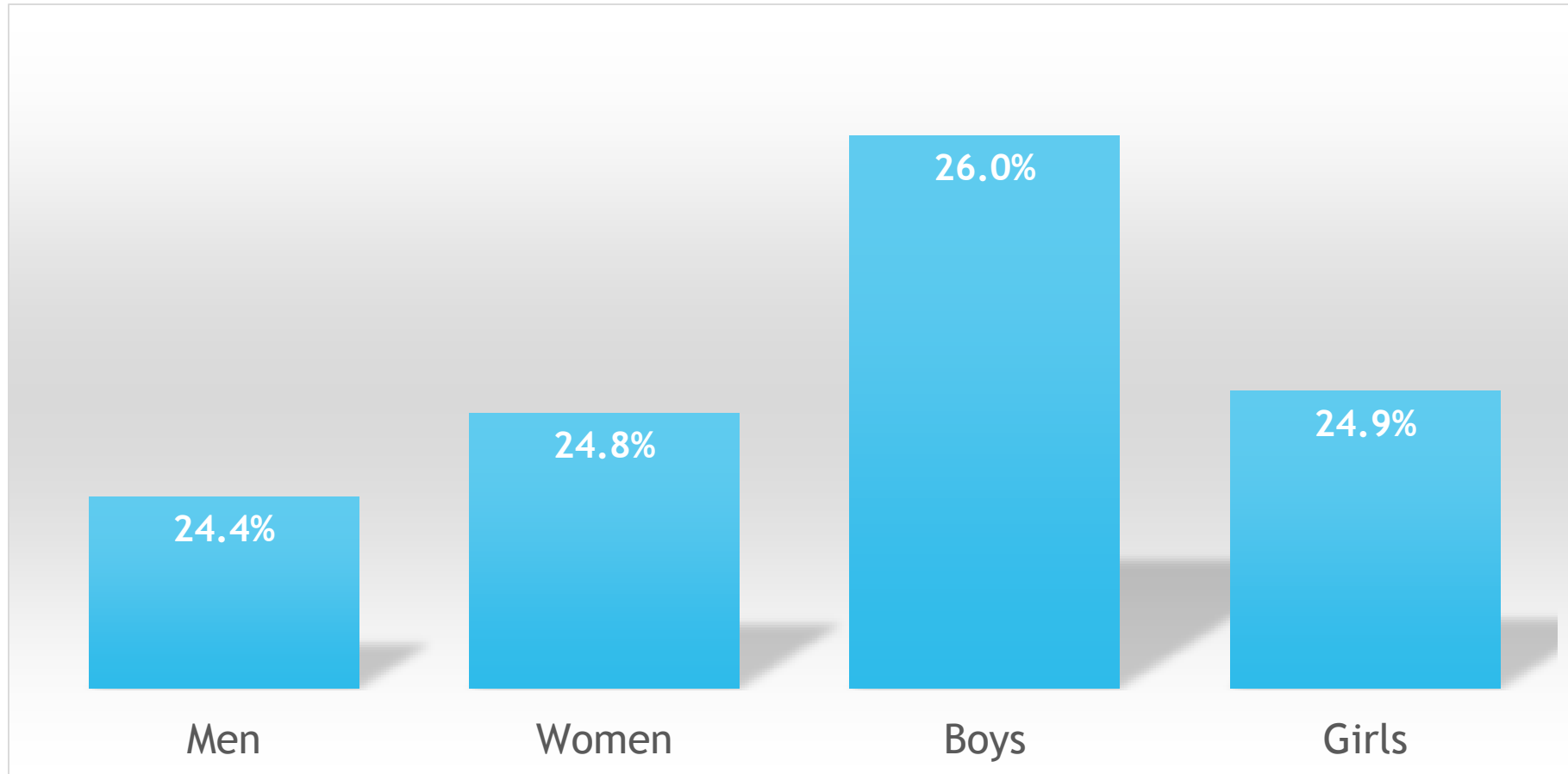
MHPSS beneficiaries by age



MHPSS beneficiaries by gender



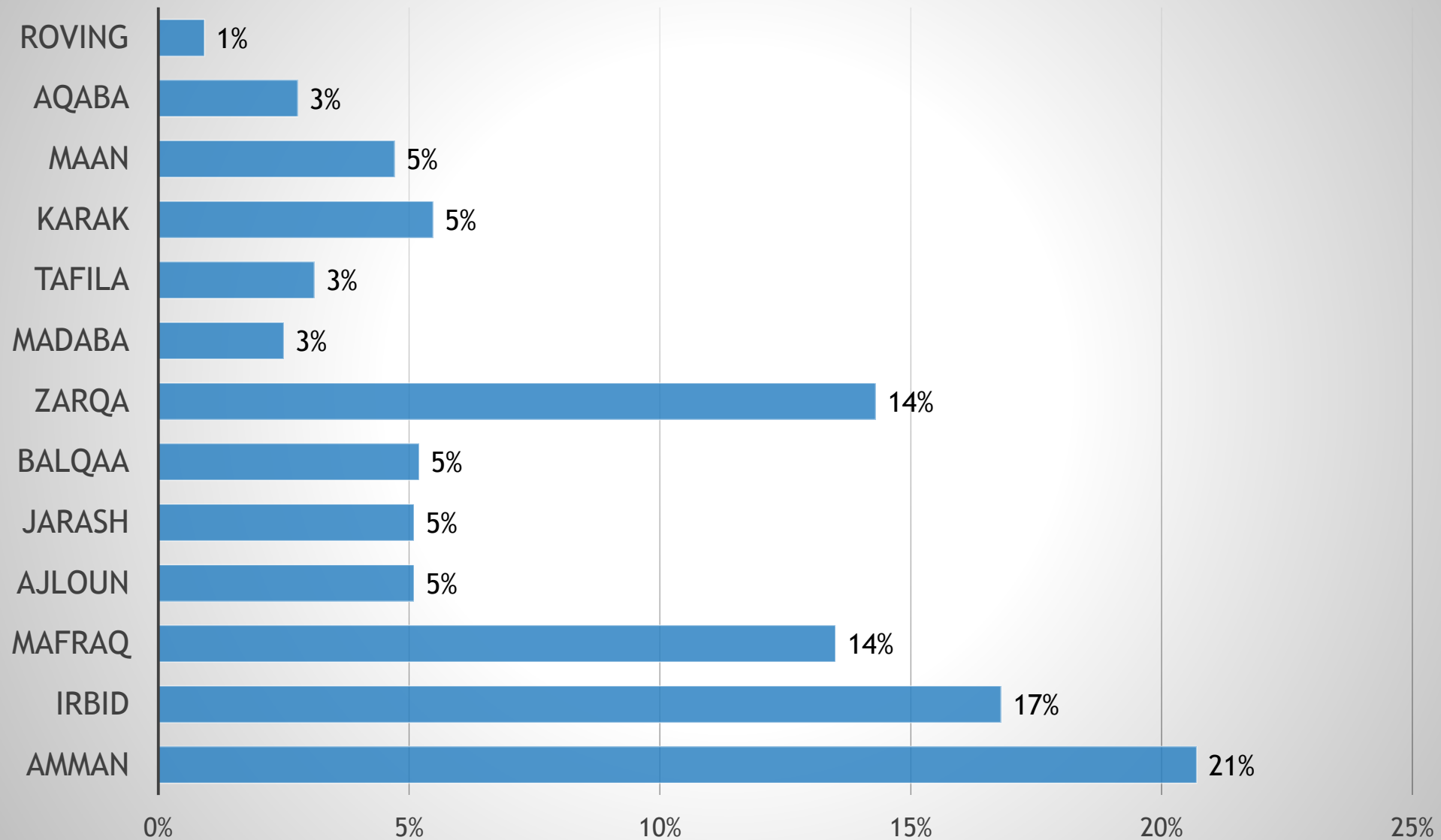
MHPSS beneficiaries by age & gender



2017 4Ws Mapping - Results

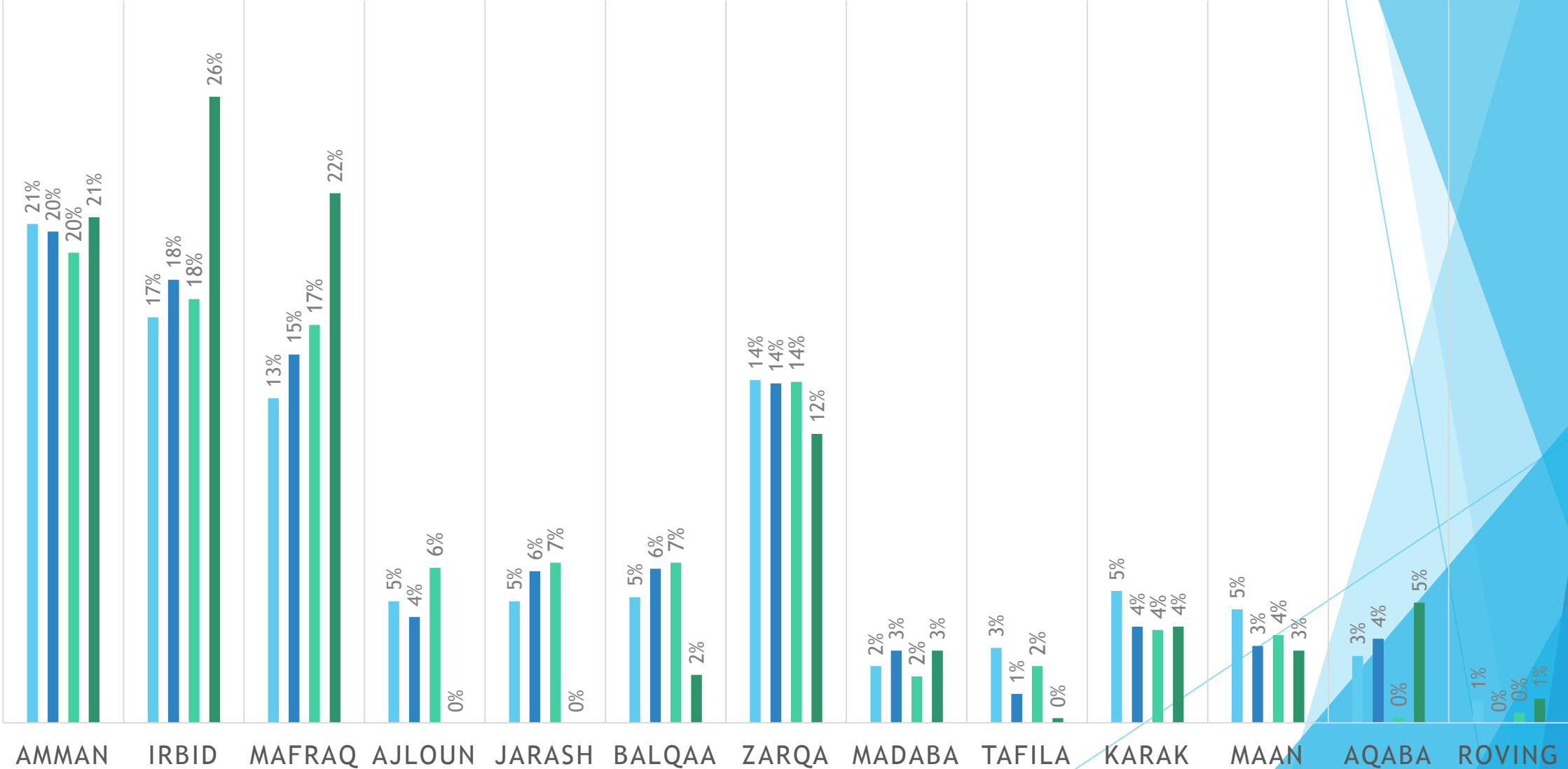
Where?

Activities Distribution By Governorates



Comparison of Activities Distribution by Governorates over years

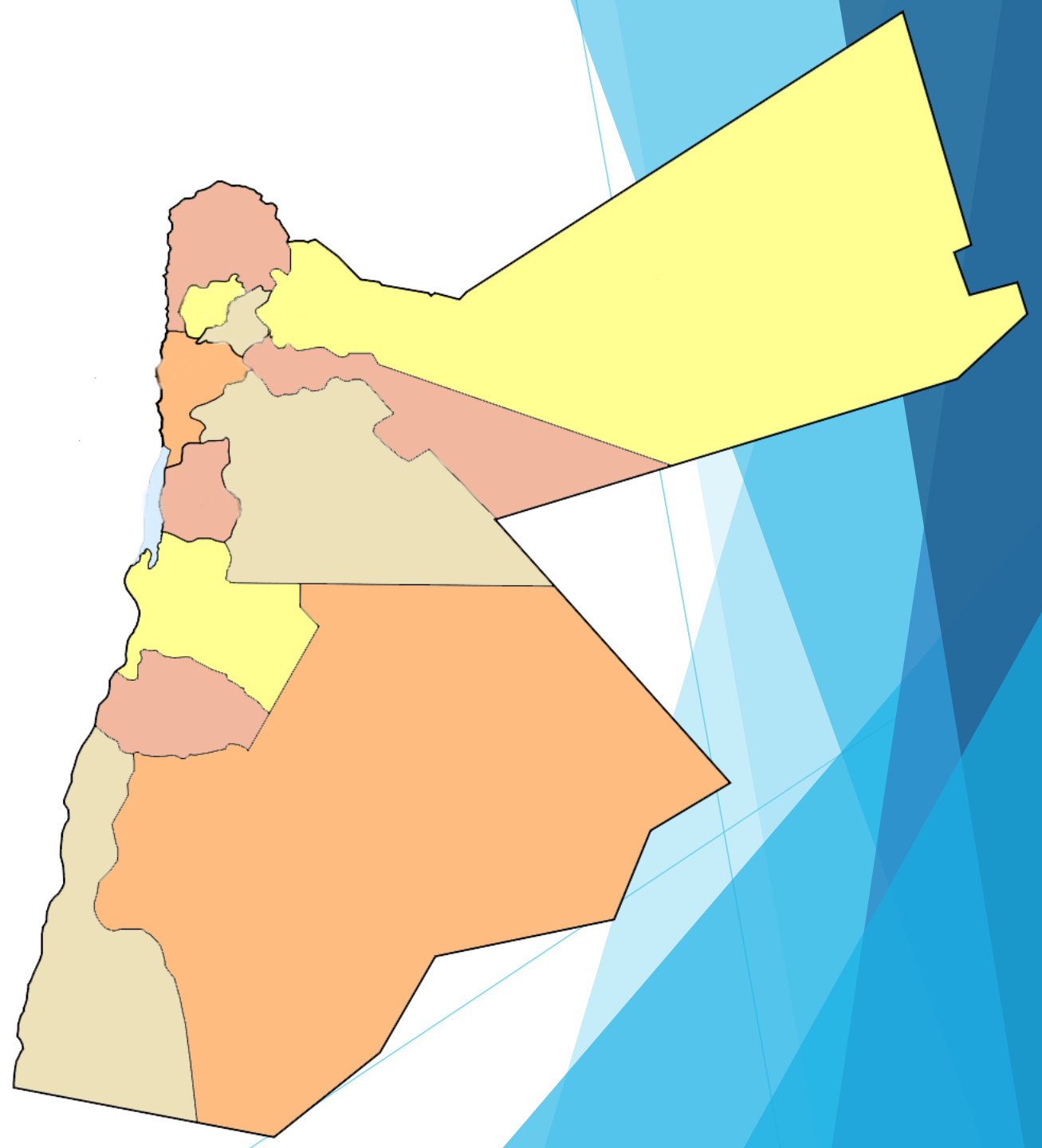
■ 2017 ■ 2016/15 ■ 2014 ■ 2013



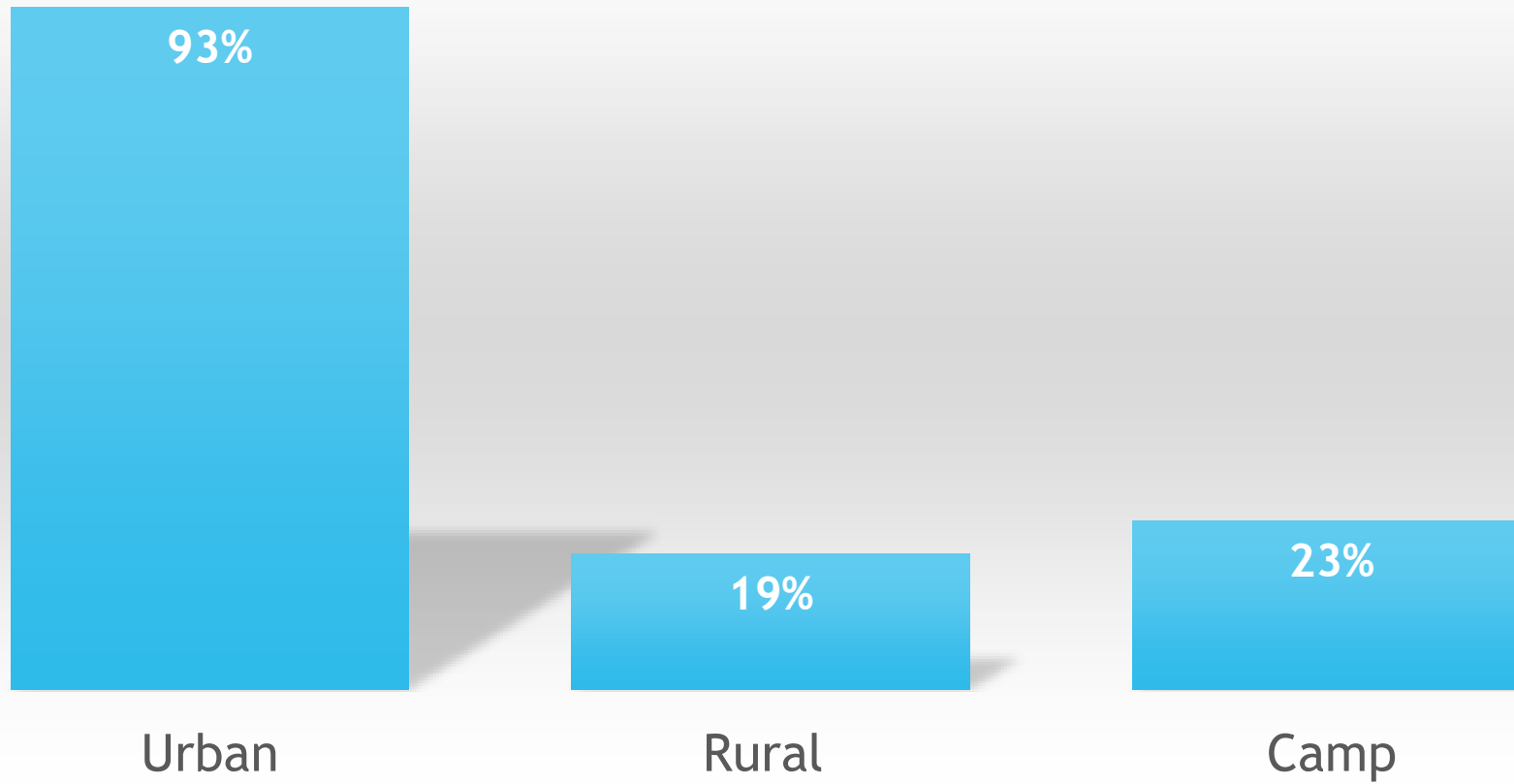
Activities per Governorate & Population

Governorate	Activities (#)	Activities (%)	Population (#)	Population (%)	Syrians (#)	Syrians (%)
Amman	246	21%	4007526	42%	181082	28%
Irbid	200	17%	1770158	19%	135599	21%
Mafrq	160	14%	549948	6%	158493	24%
Ajloun	60	5%	176080	2%	7510	1%
Jarash	60	5%	237059	2%	9443	1%
Balqaa	62	5%	491709	5%	18754	3%
Zarqa	169	14%	1364878	14%	108050	17%
Madaba	28	3%	189192	2%	11147	2%
Tafila	37	3%	96291	1%	1561	0%
Karak	65	5%	316629	3%	8546	1%
Maan	56	5%	144082	2%	7431	1%
Aqaba	33	3%	188160	2%	3505	1%

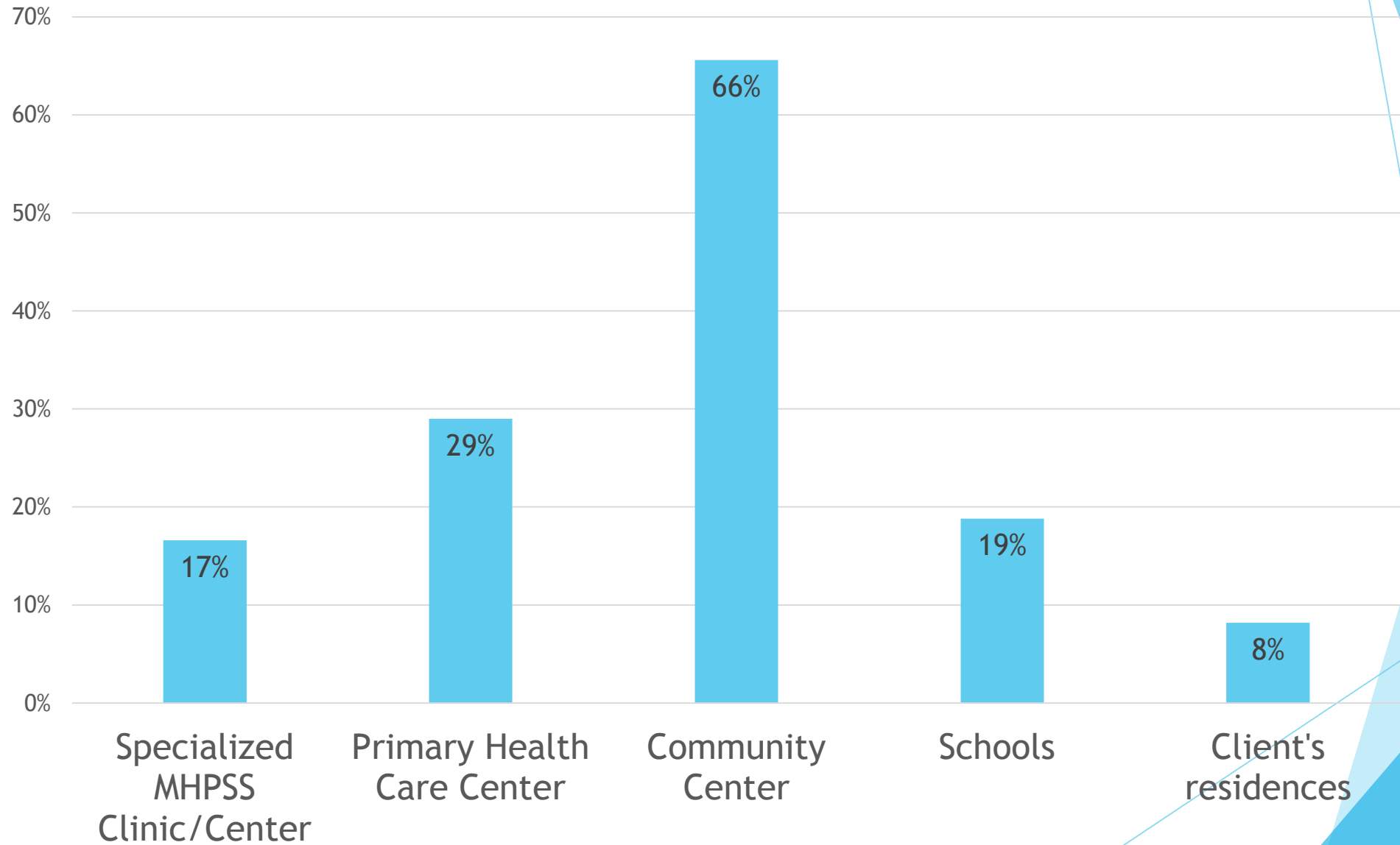
NORTH	Activities (#)	480
	Activities (%)	41%
	Population (#)	2733245
	Population (%)	29%
	Syrians (#)	311045
	Syrians (%)	48%
Centre	Activities (#)	505
	Activities (%)	43%
	Population (#)	6053305
	Population (%)	64%
	Syrians (#)	319033
	Syrians (%)	49%
South	Activities (#)	191
	Activities (%)	16%
	Population (#)	745162
	Population (%)	8%
	Syrians (#)	21043
	Syrians (%)	3%



Activities Concentration by Community



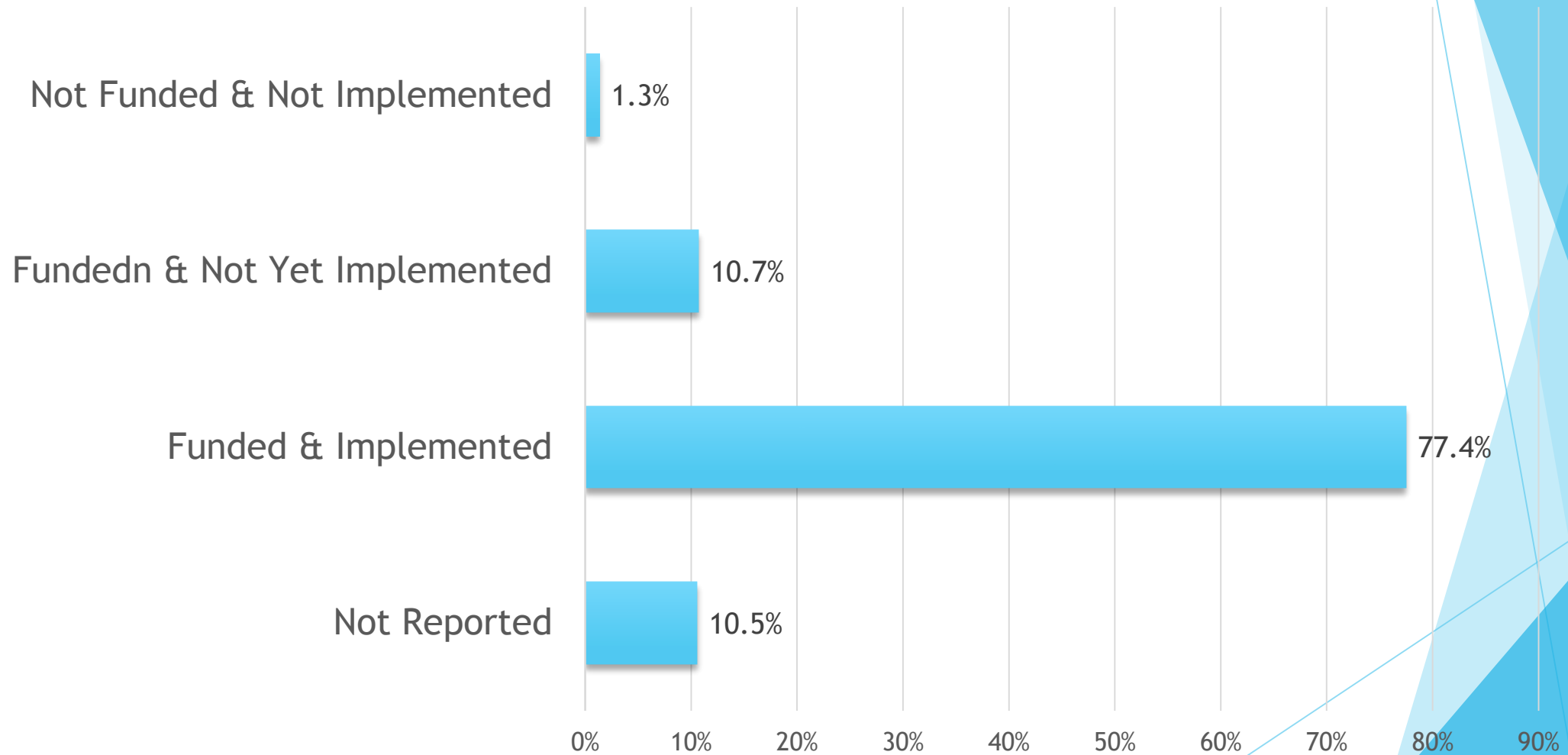
Activities Concentration by Facility Types



2015/2016 4Ws Mapping - Results

When?

Status of activity implementation



Funding Cycle

