**Protection Woking Group Minutes**

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| Date & Time: | 18 August, 9:00am | Location: | UNHCR Chitato |
| Participating agencies: | UNHCR | UNICEF | |
| JRS | Medicos del Mundo | |

**Agenda:**

1. Weekly activities.
2. Construction needs for Lovua
3. Lessons learned from relocation
4. Communicating with communities (relocation)

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| 1. **Weekly activities** | |
|  | * **UNICEF** – Have transferred services from Mussungue to Lovua, including: establishing a CFS in Zone A; continuous birth registration in Lovua (15-16 children identified); communication team has arrived to transfer community radio to Lovua (thematic areas of information shared to be defined); mobilisers from Mussungue will continue to work for UNICEF in Lovua. UNICEF will now move away from direct implementation. Caritas will now lead the CFS and the community kitchen which will be a space to demonstrate to vulnerable households how they can prepare nutritional meals. |
| **Discussion points** | * **JRS** –Have distributed hygiene kits to 26 lactating mothers for their new born babies; assisted vulnerable families in constructing their tents; have purchased tools to distribute to families to support clearance of plots; mobilisation of families to engage in community-based solutions to help newly arrived families; have participated in distribution activities in Lovua and Cacanda. * **Education** – information campaign through the community radio to ensure that children in Cacanda are accessing CFS resulted in an increase of over 70 students last week; in the classes for age groups 12-18 yrs 100+ students attend. * Adults are currently receiving alphabetisation and Portuguese language classes. It was agreed among the PWG that priority should be given in the next months to prepare children for inclusion in the formal education system in February. Messages should be given to the community to prioritise children’s education and preparation for school, rather than adults. Pre-school formacao should also be given to children under 6 years old. MdM highlights the need to empower women through classes in Portuguese, or discussions and information about SGBV etc for women. This to be included in women friendly spaces by MdM and UNFPA. * **SGBV** – there has been a decrease in SGBV cases compared to last month; a theatre group has been identified to sensitise the community on SGBV issues; there is a lack of follow-up by Police regarding cases of physical violence – cases have occurred in the host community and others have involved the Police as aggressors. * JRS expressed worry about **ammunition identified in Lovua.** UNHCR confirmed that the authorities were informed that same day and the following day the government de-mining body visited the site to remove the objects. * **Material assistance** - Breakfast and lunch is being provided by JRS (and supported by Caritas) to refugees and locals who are hospitalised in Dundo. * JRS are facing difficulties obtaining **death certificates** for the deceased in Mussungue and Cacanda. * JRS reports that logistics issues such as lack of transport have impeded the Police in acting upon reported cases of violence. UHNCR stressed that it was the responsibility of the authorities to bring individuals in for questioning and not wait for confirmation from UNHCR. UNHCR approached the Police at Dundo level regarding this and they have assured that they will dispatch vehicles from Lovua town to support Police in the settlement when necessary. It has been highlighted that there are no current protocols/SOP’s in Lovua. |
|  | * **MdM** – They have begun a first PSS assessment of reufgees arriving in Lovua; some individual cases have been assisted; support provided to partners during relocation. * They are currently tailoring an intervention model to conduct outreach to the communities in Lovua and creating a tool to identify people requiring PSS. They have expressed their willingness to work simultaneously with protection partners in common protection spaces throughout the settlement, and to share resources such as cars etc. |
| **Action points** | * Consult Shelter to identify more people to help erecting tents. JRS to monitor their activities. * JRS to prioritize education and preparation of children and adolescents for school. UNICEF to support programmatically. * UNHCR to explore further options for alphabetization and Portuguese classes for adults. * A meeting to be held regarding referrals and SOP’s - date TBC due to relocation. * JRS to provide a list to UNHCR of people that they are assisting in the hospital and UNICEF regarding number of children being assisted in hospital. * Request to Registration to share disaggregated data (gender and age) according to zones in Lovua – to be done by UNHCR colleagues next week during profiling exercise. |

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| 1. **Construction needs for Lovua** | |
| **Discussion points** | * Due to changes in plan and reality on the ground, planning of activities should be based on capacity of partners and number of beneficiaries identified. |
| **Action points** | * JRS to make a plan for education based on their capacity to run education centres and the total number of children that will attend. Information to be provided to UNHCR by 19/08/2017. * Communal protection spaces to be shared by protection partners has been discussed and agreed upon. Agencies to send needs to UNHCR by 19/08/2017, following which UNHCR will communicate needs to Shelter for construction. |

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| 1. **Lessons learned from relocation** | |
| **Discussion points** | * **UNICEF** – issues raised: teams need to be present at departure and arrival; PSN who required help carrying luggage and NFI’s etc.; however overall they felt the relocation went smoothly. Communication and information sharing needs to be improved. * **JRS** – suggested that someone should be present in each bus to identify cases that need follow-up. It was discussed and agreed by partners that this may cause issues with insurance of staff etc and may not be necessary. * The separation of men and women caused a lot of stress upon arrival. Refugees had a different idea of Lovua from the information that was given to them before relocation – a communication strategy has been agreed upon and will be implemented when relocation continues. * Made the suggestion that there should be a day of relocation and then a day of rest, as large numbers of new arrivals to the settlement is stressful both for reufgees and staff. * **MdM** have raised preoccupations about the presence of machetes and general safety in the site, as well as the lack of phone/radio network which prevents colleagues from communicating with each other in the field. * **UNHCR** - Improve the system of identification of PSN from departure to arrival. Focal points to be identified for receiving PSN upon arrival and supporting them through the process of registration, distribution, plot allocation, shelter and luggage. * Identification of cases that need further support to be done after screening and registration – create plan during next meeting. |
| **Action points** | * There will be hangars for women and children only, and others for families should they prefer to be together. * As tools will be provided in the shelter kits when they arrive, the presence of Police in the settlement to be increased along with a stronger effort for peaceful co-existence. |
| * To facilitate the distribution of laterns JRS to present a list of people who were at hospital during distribution and take note of households that report to have not received lanterns. * UNHCR to include Protection activities in relocation SOP’s and share with partners. |

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| 1. **Communicating with communities (relocation)** | |
|  | * PWG to revise materials created by the Innovation team and send feedback to UNHCR by Monday 21st. |
| * The communication strategy on prevention of CP, SGBV; rules and regulations in the camp; general information will be done in a different meeting, i.e. CwC Task Force. |
| * Materials have been purchased by UNHCR and messages recorded for refugees upon arrival in Lovua. Speakers to be places in registration areas, hangars and elsewhere. |
| **Action points** | * Communication materials to be shared by UNHCR and comments to be returned by Monday 21st August. * Information boards to be created and located next to protection space with maps and information. |

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| **Date and time of next meeting:** | **9:00am, 25/08/2017** |
| **Location:** | **UNHCR Chitato** |