

Monitoring of Detention Facilities - Questionnaire

Date of interview:
Time of interview:
Detention Location:

- A. Brief explanation of UNHCR's mandate and functions in Canada
- B. Confidentiality statement

Detainee information

Surname: Given name:
DOB:
POB:
Nationality or Country of former habitual residence:
Accompanying family members: (indicate if detained)
Total length of detention:
Ground(s) for detention:
Counsel: (*indicate whether legal or non-legal counsel*)
Contact in Canada:

Legal services

Are detainees notified of access to legal counsel/advice? To NGOs? Canadian Red Cross?
How?
Are they provided effective access? Is it timely?
Can non/legal counsel be met privately?

Access to RSD / protection & detention reviews

Are asylum-seekers provided with necessary forms and information?
Are detention review hearings regularly scheduled as required?

Conditions of detention

-Facilities:

Co-mingling?
Do detainees per cells or dorms exceed legal capacity?
Are there sufficient sleeping area?
Is there privacy?
Are bathrooms accessible and sufficient for number of detainees?
Are facilities clean?
Temperature / air quality / lights / noise?

-Communication:

Do detainees have access to telephones?
Are there limits on access, calls?
Can detainees call collect? Any restrictions? Are phone cards used / available for purchase?
Any restrictions?
Can family members/relatives or legal counsel be effectively contacted? Restrictions?
How often are visits permitted? Any restrictions on visitors?

-Food:

Are quantities sufficient? Quality (and variety)?
Does the facility accommodate special dietary or religious needs?
Does the facility offer vending machines (or other mode of food purchase)? (Does it match market prices)?
Does the facility permit food gifts from visitors to detainees?

-Clothing and personal items:

Does the facility provide change of clothes?
How frequently are clothes and bedding laundered?
Does provision of clothes and bedding accord with climate?
Do detainees have access to personal items?

-Education

Is educational or vocational training available?

Is educational training available to minors?

Does the facility provide access to a library? Adequate/helpful? Can literature be ordered? Does the library service offer legal information (criminal, immigration, etc)?

Do detainees have access to stationary, photocopier/fax, mail? Is correspondence forwarded to detainees once they are released?

-Medical care

Does the facility provide for psychological screening?

Are dental, medical (including dispensing of medication), and psychological care available?

What level of care is provided?

By whom?

Easily accessible?

Has the detainee suffered any illness or injury? Was it treated? Were there delays in accessing care? Who provided treatment?

How is public health controlled (for TB, etc.)

-Recreation and Religion

What forms of recreation are available?

How frequently can detainees access recreation? Where is it available?

Are religious services available? Are Holy books available?

Has the detainee had any impediments to observing his/her religious practices?

-Disciplinary Measures

Has the detainee been disciplined? Reason(s)?

What measures were taken? (e.g. was segregation used? How long? Conditions of segregation?)

Do detainees receive an orientation upon arrival? Useful (clear)?

Are rules posted? Are they consistently applied?

Were any forms of restraints used (shackles, handcuffs, etc)?

-Complaints mechanism

Is a complaints mechanism in place? Describe system?

To whom are complaints addressed?

Are complaints confidential from guards? Other detainees?

Has the detainee lodge any complaint? Was there a response? Satisfactory resolution?

Has detainee been victim of incidents of harassment, brutality or other forms of abuse? How were conflicts addressed?

Additional Notes and Comments:

Follow-up actions? / Follow-up visit?

Interviewed by:

Date: