

# REGIONAL HOUSING PROGRAMME



*Bosnia and Herzegovina*



*Montenegro*



*Republic of Croatia*



*Republic of Serbia*



**Regional Housing Programme**

## REGIONAL HOUSING PROGRAMME

*The Regional Housing Programme (RHP) is a joint multi-annual programme aimed at providing durable housing solutions for some 27,000 most vulnerable refugee families (74,000 persons) in the region. The programme builds on the joint efforts of the partner countries and the international community and confirms the commitment of the countries to end the displacement chapter in the region through provision of durable housing solutions and guarantees for protection of the rights of refugees, returnees and internally displaced persons.*

*To that end, and with the support of the European Commission, the Government of the United States of America, UNHCR and OSCE, a Regional Housing Programme Fund for proceeds of the donor community was established. The Fund is managed by the Council of Europe Development Bank (CEB). This regional initiative allows for voluntary return and reintegration or local integration of refugees and internally displaced persons from the conflicts of early 1990s and the limited number of the persons internally displaced in 1999 holding the status of internally displaced persons in Montenegro.*



# REGIONAL HOUSING PROGRAMME



The Programme includes six categories of beneficiaries depending on the country of return, integration or reintegration, vulnerability and unresolved durable housing problem being a common denominator.

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1. All 1991-1995 refugees regardless of their status, who live in collective accommodation or other forms of organised accommodation.

.....  
2. All vulnerable 1991-1995 refugees and all the former tenancy rights holders who do not have a durable solution in the country of origin or country of asylum.

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3. All vulnerable returnees to Bosnia and Herzegovina and Croatia and all vulnerable returnees who have already returned to Croatia but do not have a durable solution in the country of origin or country of asylum.

.....  
4. Displaced persons living in collective centres and reception centres in Croatia.

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5. Vulnerable displaced persons living outside the collective centres in Bosnia and Herzegovina.

.....  
6. Vulnerable displaced persons from 1999 in Montenegro.  
.....

One of the key criteria for all the above mentioned categories of persons is that the future beneficiaries do not own an inhabitable housing unit on the territory of the countries that emerged following the dissolution of former Yugoslavia, and that they have not sold or otherwise disposed of it since 1991 to the date of submission of the application. The beneficiaries of the Programme who do not have durable housing solutions are guaranteed freedom of choice and availability of all information in order to pass an informed final decision that will help them build a happier future after years of uncertainty.





## OVERVIEW

*In order to close the refugee displacement chapter in the region, Bosnia and Herzegovina (BiH), Croatia, Montenegro and Serbia have developed a Regional Housing Programme (RHP) aimed to provide durable housing solutions for some 27,000 vulnerable families – 74,000 refugees and displaced persons. In BiH some 5,400 families –*

*14,000 most vulnerable refugees, returnees and internally displaced persons will be assisted through the Programme. The total value of the project for BiH is about EUR 101 million, of which 15% will be co-funded by BiH.*

## WHO CAN BENEFIT?

The approximate number of beneficiaries in BiH per category:

- 1) 2,400 extremely vulnerable internally displaced families
- 2) 1,800 BiH refugee families returning from Croatia
- 3) 600 BiH refugee families returning from Serbia
- 4) 600 Croatian refugee families integrating in BiH

In order to prioritize within the above categories, the authorities will review all applications and identify those families who fulfill the general conditions/criteria binding on all the potential

beneficiaries. Thereafter, families with particular vulnerabilities and hence a more urgent need for housing support will be identified.

Vulnerability criteria will include such considerations as number of family/household members, age, level of income, and certain categories such as poor health status, exposure to risk, need for legal and physical protection, etc.

## WHAT SUPPORT WILL BE AVAILABLE?

- 1) Reconstruction of housing units: Returning vulnerable BiH refugee and IDP families will receive support to reconstruct their damaged or destroyed pre-war houses that are in private possession and apartments with occupancy rights;
- 2) Construction of housing units: To households with vulnerable members falling into one of the above categories will be entitled to social housing with certainty of use and payment of subsidised rent;
- 3) Provision of construction materials: Vulnerable IDPs and refugees from Croatia who started construction in the areas of

local integration will be supported to complete construction;

- 4) Provision of housing within the social welfare system: The elderly and the extremely vulnerable individuals will be accommodated in appropriate social welfare institutions;

Along with permanent housing support, and with a view to ensuring sustainability, all the beneficiaries will have equal access to health care and social protection, employment opportunities, education, etc.

## WHERE WILL SUPPORT BE PROVIDED?

Returnees will receive assistance in their places of origin. Locations for the assistance in the current places of displacement will be determined on the basis of applications by the eligible beneficiaries and the assessments by the competent authorities.

## WHEN WILL THE PROGRAMME BEGIN?

The RHP implementation in all the four countries will begin in 2013. The BiH project within the framework of the RHP is to be completed within the next four years.



## HOW DO I APPLY?

The public call for refugees from Bosnia and Herzegovina in Croatia, Montenegro and Serbia to submit applications for reconstruction assistance with a view to return to BiH published by the BiH Ministry for Human Rights and Refugees for the first wave of sub-projects will be open until 7 May 2013.

For more information on subsequent phases will be available in good time

The text of the public call with all the details, including the appropriate application forms/statements for submission of applications has been published on the web page of the Ministry for Human Rights and Refugees BiH [www.mhrr.gov.ba](http://www.mhrr.gov.ba)

**For more information please contact**

**Ministry for Human Rights and Refugees of Bosnia and Herzegovina**, Trg BiH 3, 71000 Sarajevo,

Email: [kabmin@mhrr.gov.ba](mailto:kabmin@mhrr.gov.ba)

Phones: + 387 33 703 915; + 387 33 703 914

Fax: + 387 33 703 995

**UNHCR and OSCE** will provide the necessary guidance and support to the potential applicants for the duration of the application process.

**UNHCR Representation in BiH**

Email: [bsnsa@unhcr.org](mailto:bsnsa@unhcr.org)

Phones: Sarajevo + 387 33 290 317; Banja Luka + 387 51 259 280

**OSCE Mission in BiH**

Email: [press.ba@osce.org](mailto:press.ba@osce.org)

Phones: Sarajevo + 387 33 752 100; Banja Luka + 387 51 344 800





# MONTENEGRO

## OVERVIEW

*The countries of former Yugoslavia: Bosnia and Herzegovina, Montenegro, Republic of Croatia and Republic of Serbia met in February 2005 to agree on joint solutions for the refugees and the internally displaced persons during the 1991-1995 conflicts. The Ministerial*

*Declaration that resulted from this process gave way to the so called Sarajevo Process and the commitment of the countries to the process has been confirmed by a 2010 Belgrade Initiative. The key aspect of the Sarajevo Process is provision of durable housing solutions.*

## WHO CAN BENEFIT?

The joint Regional Programme assesses there are some 1,177 vulnerable households in Montenegro in need of durable housing solutions. Therefore, the estimated funds for provision of the housing solutions for these 1,177 households amount to EUR 29 million (84% donor funds, 16% national contribution). The housing solutions will be ensured within the framework of the

national housing programme through construction of state-owned residential buildings, construction of prefabricated houses on building lots owned by the beneficiaries and distribution of building materials so as to enable the beneficiaries complete or build their own houses, as well as in the Home for the Elderly.

## WHERE WILL SUPPORT BE PROVIDED?

The Regional Housing Programme in Montenegro will be implemented on the entire territory of the country, on the basis of the applications submitted by the municipalities and the cities with refugee population. Returnees will be assisted in the places of origin. The assistance locations in the places of displacement

shall be defined on the basis of the applications of the eligible beneficiaries and the assessment of the competent state authorities. The applications will be submitted in the municipalities approved for the project implementation.

## WHAT SUPPORT WILL BE AVAILABLE?

The projects proposed for the RHP in Montenegro:

- 1) Construction of 907 housing units
- 2) Provision of construction materials for 120 houses
- 3) Construction of 60 prefabricated houses
- 4) Construction of 90 units in the Elderly Home in Pljevlja

The total funds required are EUR 27,696 million.  
Montenegro should contribute with 15% or EUR 4,154 million.  
The total outstanding funds: EUR 23,542 million.

## WHEN WILL THE PROGRAMME BEGIN?

The RHP implementation will begin in spring 2013 and it will be completed in 2017. Information on all subsequent phases will be disseminated in due course.



## HOW DO I APPLY?

Public calls with detailed information on various types of support to be provided within the framework of the Regional Housing Programme in Montenegro will be published in the media.

**For more information please contact:**

**Ministry of Labour and Social Welfare**, [www.mrs.gov.me](http://www.mrs.gov.me)

Phone + 382 20 234 227

**Directorate for Care of Refugees**

Phone: + 382 20 241 075





## OVERVIEW

*In order to respond to the protracted refugee crisis caused by the break-up of former Yugoslavia, the governments of Bosnia and Herzegovina (BiH), Croatia, Montenegro and Serbia have developed a Regional Housing Programme (RHP) which will provide durable housing solutions to an estimated 27,000 families.*

*In the Republic of Croatia, the Regional Housing Programme (RHP) will be implemented through the existing Housing Care Programme run by the Ministry of Regional Development and EU Funds. The objective of the Programme is to provide 3,541 housing solutions for 8,529 individuals.*

## WHO CAN BENEFIT?

The categories of beneficiaries in Croatia:

1. 242 refugee households or 461 individuals resident in collective centers or other forms of collective accommodation
2. 307 households or 518 individuals categorized as vulnerable refugees or former occupancy right holders
3. 2,747 households or 7,032 persons defined as vulnerable returnees without a durable housing solution
4. 245 households or 518 persons categorized as displaced persons accommodated in collective centers and private accommodations

In order to prioritize within the above categories, the authorities and UNHCR will review all applications and identify those with particular vulnerabilities, as defined by UNHCR vulnerability criteria, and hence in need of a more urgent housing support. Vulnerabilities will include such considerations as households living in undignified living conditions, mental disability, physical disability, debilitating medical conditions, single parent, older person (or couple) living alone without family support and women at risk.

## WHAT SUPPORT WILL BE AVAILABLE?

- 1) Rent of state-owned houses;
- 2) Rent of state-owned housing units;
- 3) Distribution of construction materials and/or organized mounting thereof;
- 4) Accommodation in appropriate social welfare institutions.

Along with permanent housing support, the authorities have committed to ensure access to basic rights such as education, health care and employment to all the beneficiaries.

## WHERE WILL SUPPORT BE PROVIDED?

Housing solutions will be provided in Areas of Special State Concern and outside the Areas of Special State Concern: whole Croatia

## WHEN WILL THE PROGRAMME BEGIN?

The RHP implementation began in January 2013 through submission of the first project proposals. The beneficiaries for the first phase of housing care projects were identified and the Republic of Croatia proposed construction of a residential building in Korenica ensuring a durable housing solution for 29 families as its first project. The RHP implementation will begin in spring 2013 and it will be completed in 2017.

The information on all subsequent phases will be disseminated in due course.





## HOW DO I APPLY?

Applications for the Housing Care Programme may be submitted to the Ministry of Regional Development and EU Funds.

For more information, please contact:

Ministry of Regional Development and EU Funds, Directorate for Housing Care and Statutory Rights, Radnička cesta 22, Zagreb  
Phone + 385 1 6172 567

The beneficiaries who have not yet applied for housing care in the Areas of Special State Concern may now file their applications at the regional offices of the Ministry. The list of all the regional offices of the Ministry and the application forms for the housing care programme in and outside the Areas of Special State Concern, are available at the webpage of the Ministry of Regional Development and EU Funds.

### The list of regional offices:

**KARLOVAC** - Radićeva 27 - 047 612-753, 754 / 047 612-752

**KNIN** - Prolaz Petra bana Zrinskog 4 - 022 662-050 / 022 664-675

**PETRINJA** - Trg Matice Hrvatske 18 - 044 523-463 / 044 524-633

**SLAVONSKI BROD** - Trg I. B. Mažuranić 1/1 - 035 443-360 / 035 400-841

**VUKOVAR - Olajnica 19** - 032 442-121 / 032 442-134

**ZADAR** - Obala kneza Branimira 4e - 023 315-770 / 023 315-270

**UNHCR in the Republic of Croatia:** [www.unhcr.hr](http://www.unhcr.hr)

**Centar za mir, nenasilje i ljudska prava Osijek:** [www.centar-za-mir.hr](http://www.centar-za-mir.hr) (Centar za mir Osijek, I. Gundulića 34/1, 31 000 Osijek; Phone/Fax: 031/206-887)

**Informativno pravni centar Slavonski Brod:** [www.ipc.com.hr](http://www.ipc.com.hr) (A. Starcevića 63, 35000, Slavonski Brod; Phone/Fax: 035/448 533)

**Srpsko narodno vijeće:** [www.snv.hr](http://www.snv.hr) (Ilica 16, Zagreb; Phone: 01/48 86 368, Fax: 01/48 86 372; Email: [ured@snv.hr](mailto:ured@snv.hr))

**Projekt građanskih prava Sisak:** [www.crpsisak.hr](http://www.crpsisak.hr) (Sisak, Rimska 6; Monday – Friday from 8-16 hrs, counseling clients: 9-13 hrs; counseling clients with legal assistance: Thursdays, 14-18 hrs)

### Regional offices of CRP:

**Hrvatska Kostajnica,** Trg kralja Tomislava 2a, 1st floor, room 9; counseling clients: Mondays and Fridays, 9-13 hrs

**Dvor,** Trg bana Jelačića 18 (Crveni križ), tel: 871 927; counseling clients: Tuesday-Thursday, 9-13 hrs

**Krnjak,** Krnjak br. 5 (Krnjak municipality building – 1st floor); counseling clients: Tuesday and Friday, 9-13 hrs

**Vrginmost,** Trg dr. Franje Tuđmana 6, tel: 881 533; counseling clients: Monday, Wednesday and Thursday, 9-13 hrs

**Glina,** Frankopanska br. 1 (Hrvatski Crveni križ); counseling clients: Wednesday, 9-13 hrs

**Hoću kući Knin:** Phone: +385 (0) 22 664 737

**Croatian Red Cross:** [www.hck.hr](http://www.hck.hr)



## OVERVIEW

*In order to respond to the protracted refugee crisis caused by the break-up of former Yugoslavia, the governments of Bosnia and Herzegovina (BiH), Croatia, Montenegro and Serbia have developed a Regional Housing Programme (RHP) which will provide durable housing solutions to an estimated 27,000 families. The Regional Housing Programme in Serbia is*

*expected to provide durable housing solutions to 16,780 extremely vulnerable households (or 45,000 individuals). A significant part of funds for RHP implementation in Serbia amounting to EUR 335 million was raised at the Sarajevo Donor Conference held in in April 2012.*

## WHO CAN BENEFIT?

RHP in the Republic of Serbia provides for housing solutions as follows:

- 1) 400 families (or 750 persons) residing in formal collective centers or other forms of collective accommodation
- 2) 16,380 families or 44,250 persons are 1991-1995 vulnerable refugees, including vulnerable former occupancy right holders without a durable solution in their country of origin or in Serbia as the reception country.

In order to prioritize within the above categories, the Beneficiary Selection Committees will review all applications and

identify those families with particular vulnerabilities and hence in a more urgent need for housing support. In assessing the level of vulnerability, the following will be taken into account in particular: number of household members, social and economic vulnerability, medical status of household members, single parent households, families of persons missing or perished in conflicts on the territory of former SFRY, elderly households, number of minor children and university students, self-sufficiency, vulnerability on the grounds of sexual or family violence.

## WHERE WILL SUPPORT BE PROVIDED?

The Regional Housing Programme will be implemented on the entire territory of the Republic of Serbia on the basis of the projects submitted by municipalities and cities with the highest concentration of refugees. In order for the municipalities and

cities to be able to propose adequate projects - numbers and types of housing solutions - all the interested persons need to contact refugee trustees on the territory of their municipality/city and register their housing needs.

## WHAT SUPPORT WILL BE AVAILABLE?

1. Construction of 10,000 units – social housing in supportive environment with a possibility of buy-off
2. Donation and mounting of 1,200 prefabricated houses
3. Purchase of 2,000 village houses
4. Provision of 3,580 construction material packages

## WHEN WILL THE PROGRAMME BEGIN?

The RHP implementation will begin in spring of 2013 and it will be completed in 2017.



## HOW DO I APPLY?

A public call with detailed information about the types of support to be provided during the first phase of the RHP and the categories of potential beneficiaries will be issued in the daily "POLITIKA" and the media in the municipalities/cities targeted by the project. Applications may be submitted to the Beneficiary Selection Committees in the local government units - municipal/city refugee and migration trustee offices where potential beneficiaries have registered temporary/habitual residence.

All information on the public calls related the first wave of projects will be duly published in the media with local and national coverage. Information on all the subsequent phases will be distributed in good time

### For more information please contact

Commissioner for Refugees and Migration  
Phone: + 381 11 311 7272, or the office of the municipal/city refugee and migration trustee offices



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