

## Operation: Regional Office in South Eastern Europe



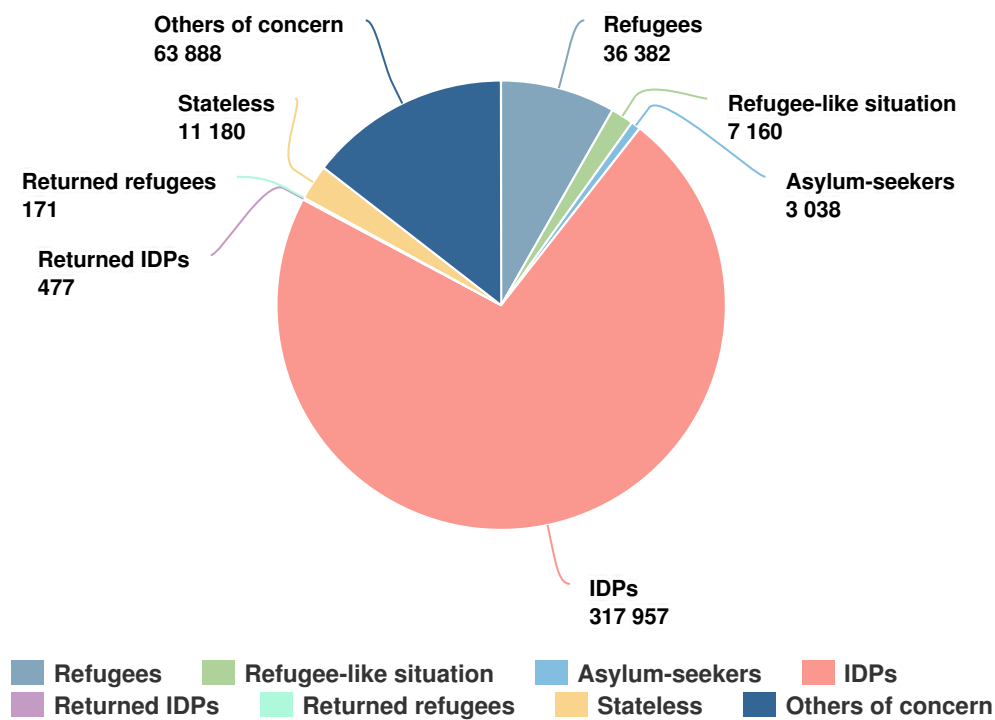
Latest update of camps and office locations **21 Nov 2016.**

# People of Concern

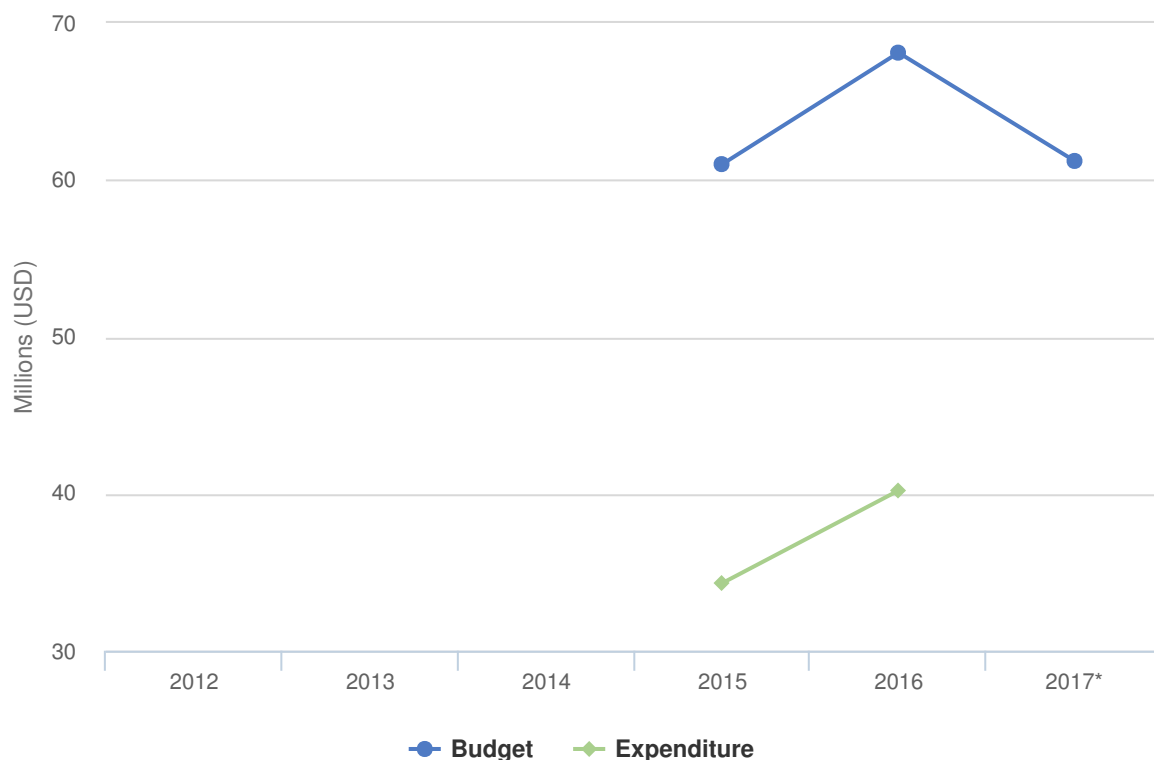
DECREASE IN  
**0%** **2016**

**2016** 440,253

**2015** 442,321



# Budgets and Expenditure for Regional Office in South Eastern Europe



UNHCR's Regional Office in Sarajevo covers activities in Albania, Bosnia and Herzegovina, Kosovo, Montenegro, Serbia and the former Yugoslav Republic of Macedonia. Additional information on UNHCR's response in South-Eastern Europe is presented in the sub-regional overview.

## Working environment and key achievements

Following the *de facto* closure of the so-called Western Balkans route in March 2016, particularly affecting the former Yugoslav Republic of Macedonia and Serbia, UNHCR and partners increased protection/border monitoring and capacity building of different actors in the field of asylum and migration. As part of the Regional IPA II project, UNHCR, together with EASO, FRONTEX and IOM, focused on building the capacity of Governments to manage protection challenges in mixed movements to ensure functional asylum and migration systems.

UNHCR maintained its presence to effectively monitor and ensure the protection of people of concern. The Office worked to ensure access to registration, assistance and basic services, and provide information and legal aid. UNHCR also worked to improve reception conditions, especially for people with special needs. Medical assistance was provided to some 73,000 people and up to 220,000 non-food items were distributed. In addition, 174,928 people were assisted with free legal aid. UNHCR also supported relevant authorities and other actors to strengthening referral and follow-up mechanisms.

In **Albania**, UNHCR continued to support the Directorate for Asylum to facilitate access to territory and status determination procedures for people of concern. Border monitoring missions were conducted regularly. UNHCR worked closely with the Government on contingency planning and emergency preparedness. Close to 2,000 people were assisted with accommodation, legal aid, health care and psychosocial support.

In **Bosnia and Herzegovina**, UNHCR continued to promote the engagement of authorities, and supported the use

of data-driven, needs-based methodology to find durable solutions, including by fostering local integration, supporting voluntary return in safety and dignity, and finding alternative shelter for people in collective centres. UNHCR assisted 1,400 IDPs with agriculture inputs and 1,400 people with sustainability grants. UNHCR also helped refugees to obtain necessary documents to apply for naturalization following the entry into force of new citizenship laws in May 2016, which enabled refugees with five years of residency to naturalize.

In **Kosovo (S/RES/1244 (1999))**, UNHCR advocated for improved access to, and quality of, status determination procedures, as well as for improvements in reception conditions, with a particular focus on children, victims of violence and other people with specific needs. In 2016, UNHCR assisted close to 600 displaced to voluntarily return to Kosovo. UNHCR also contributed to guidance on reception conditions for asylum-seekers with specific needs to be incorporated into the law on asylum.

In **Montenegro**, UNHCR continued to consolidate its strategy in seeking durable solutions for people of concern; 117 people voluntarily returned to Kosovo, 48 families received housing support, while 11,400 acquired legal residence as foreigners in Montenegro. UNHCR supported self-reliance activities to assist people of concern in finding gainful employment. Access to labour market for people who acquired status of foreigner with temporary residency remains limited. In 2016, UNHCR continued to work with the Ministry of the Interior on the draft new law on foreigners.

Refugees and migrants continued to arrive in **Serbia** following the *de-facto* closure of the so-called West Balkans route in March. Some 7,000 of them were present in Serbia by the end of 2016 and UNHCR and its partners remained engaged providing protection services and assistance in coordination with relevant Government institutions and civil society. UNHCR advocated a comprehensive approach to finding durable solutions for IDPs from Kosovo, including voluntary repatriation and local integration. Three collective centres were closed in 2016 after UNHCR successfully achieved durable solutions for ex-residents.

In the **former Yugoslav Republic of Macedonia**, UNHCR advocated access to asylum for people of concern, and for ending the detention of asylum-seekers. Activities in support of the refugees from former Yugoslavia focused on voluntary return to Kosovo (150 returns) and local integration, including support with naturalization (19 individuals) and strengthening self-reliance.

## Unmet needs

National asylum systems need to be strengthened in all countries of South Eastern Europe. Improvement of reception conditions are required particularly vis-à-vis people with specific needs and vulnerable categories of people of concern including victims of trafficking and torture, unaccompanied and separated children, SGBV survivors and elderly. Legal assistance, counselling on the RSD procedure, more regular border monitoring visits as well as further training of partners on SGBV prevention and response, are some of the activities that could be accomplished should additional funding be made available. Integration opportunities also needs to be supported in order promote the countries in the region more as a destination instead of just transit for people in need of international protection.

People displaced by conflicts in the former Yugoslavia in the 1990s are still not able to access their rights and benefiting from durable solutions. The situation remains particularly complicated for Roma IDPs.

# 2016 Expenditure for Regional Office in South Eastern Europe | USD

The following table presents the final budget and funds available by pillar and the final expenditure at the objective-level, as reported at year-end.

	Pillar 1 Refugee programme	Pillar 2 Stateless programme	Pillar 3 Reintegration projects	Pillar 4 IDP projects	Total
<b>Final Budget</b>	<b>40,972,104</b>	<b>3,551,882</b>	<b>3,807,006</b>	<b>19,776,321</b>	<b>68,107,313</b>
Income from contributions*	18,302,377	0	0	3,650,944	21,953,321
Other funds available / transfers	15,779,174	2,356,990	1,799,393	4,569,628	24,505,186
<b>Total funds available</b>	<b>34,081,552</b>	<b>2,356,990</b>	<b>1,799,393</b>	<b>8,220,572</b>	<b>46,458,507</b>

## Expenditure by Objective

<b>Favourable Protection Environment</b>					
International and regional instruments	0	84,889	0	0	84,889
Law and policy	43,961	589,248	0	579,040	1,212,249
Administrative Institutions and Practice	460,452	0	0	0	460,452
Legal remedies and legal assistance	2,176,018	0	185,826	256,495	2,618,339
Access to territory	1,284,804	0	0	0	1,284,804
Public attitudes towards persons of concern	795,472	0	0	194,305	989,777
<b>Subtotal</b>	<b>4,760,707</b>	<b>674,137</b>	<b>185,826</b>	<b>1,029,840</b>	<b>6,650,511</b>
<b>Fair Protection Processes and Documentation</b>					
Reception conditions	9,836,846	0	0	0	9,836,846
Identification of statelessness	0	238,679	0	0	238,679
Registration and profiling	493,785	0	0	181,670	675,455
Status determination	833,614	0	0	0	833,614
Individual documentation	66,814	0	0	0	66,814
Civil status documentation	41,869	348,410	0	0	390,279
<b>Subtotal</b>	<b>11,272,928</b>	<b>587,089</b>	<b>0</b>	<b>181,670</b>	<b>12,041,687</b>
<b>Security from Violence and Exploitation</b>					
SGBV prevention and response	1,316,713	0	0	351,718	1,668,431
Non-arbitrary detention	239,044	0	0	0	239,044
Child protection	1,425,408	0	0	0	1,425,408

	Pillar 1 Refugee programme	Pillar 2 Stateless programme	Pillar 3 Reintegration projects	Pillar 4 IDP projects	Total
<b>Subtotal</b>	<b>2,981,165</b>	<b>0</b>	<b>0</b>	<b>351,718</b>	<b>3,332,883</b>
<b>Basic Needs and Essential Services</b>					
Health	113,814	0	0	0	113,814
Sanitation and hygiene	0	0	0	328,443	328,443
Shelter and infrastructure	215,793	0	0	2,212,204	2,427,997
Basic and domestic and hygiene Items	155,415	0	0	256,575	411,990
Services for persons with specific needs	831,711	0	0	513,087	1,344,798
Education	89,140	0	0	0	89,140
<b>Subtotal</b>	<b>1,405,872</b>	<b>0</b>	<b>0</b>	<b>3,310,309</b>	<b>4,716,181</b>
<b>Community Empowerment and Self Reliance</b>					
Co-existence with local communities	0	0	0	152,877	152,877
Self-reliance and livelihoods	275,570	0	0	2,109,303	2,384,872
<b>Subtotal</b>	<b>275,570</b>	<b>0</b>	<b>0</b>	<b>2,262,179</b>	<b>2,537,749</b>
<b>Durable Solutions</b>					
Solutions strategy	0	0	161,244	185,281	346,525
Voluntary return	292,605	0	844,040	264,488	1,401,132
Reintegration	0	0	240,702	0	240,702
Integration	2,975,753	0	0	201,523	3,177,277
Resettlement	10,997	0	0	0	10,997
Greater reduction of statelessness	0	770,331	0	0	770,331
<b>Subtotal</b>	<b>3,279,355</b>	<b>770,331</b>	<b>1,245,985</b>	<b>651,291</b>	<b>5,946,963</b>
<b>Leadership, Coordination and Partnerships</b>					
Coordination and partnerships	142,893	0	0	116,739	259,632
Camp management and coordination	81,428	0	0	0	81,428
<b>Subtotal</b>	<b>224,320</b>	<b>0</b>	<b>0</b>	<b>116,739</b>	<b>341,059</b>
<b>Logistics and Operations Support</b>					
Supply chain and logistics	570,494	102,674	94,681	35,301	803,150
Operations management, coordination and support	2,290,194	222,760	272,901	258,856	3,044,710
<b>Subtotal</b>	<b>2,860,687</b>	<b>325,433</b>	<b>367,582</b>	<b>294,158</b>	<b>3,847,860</b>
<b>Headquarters and Regional Support</b>					

	Pillar 1 Refugee programme	Pillar 2 Stateless programme	Pillar 3 Reintegration projects	Pillar 4 IDP projects	Total
Global strategic direction and management	126,899	0	0	0	126,899
Protection advice and support	174,800	0	0	0	174,800
Prioritization, resource allocation and financial management	103,191	0	0	0	103,191
Media relations and public affairs	197,419	0	0	0	197,419
Performance management	63,369	0	0	0	63,369
Oversight and quality of management	63,369	0	0	0	63,369
Capacity building & skill development	63,369	0	0	0	63,369
<b>Subtotal</b>	<b>792,416</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>792,416</b>
<b>2016 Expenditure Total</b>	<b>27,853,020</b>	<b>2,356,990</b>	<b>1,799,393</b>	<b>8,197,904</b>	<b>40,207,308</b>

*\*Income from contributions includes indirect support costs that are recovered from contributions to Pillars 3 and 4, supplementary budgets and the “New or additional activities – mandate-related” (NAM) Reserve. Contributions towards all pillars are included under Pillar 1.*