

# 2014 ANNUAL REPORT



**UNHCR**

The UN Refugee Agency

Australia for UNHCR

# 2014 KEY FACTS



## 53,000,000

The number of people forcibly displaced by conflict, of concern to UNHCR



## 125

The number of countries where UNHCR works

## 72,000

The number of Australians who donated to Australia for UNHCR



## 82%

of Australian donations went to UNHCR humanitarian programs



## 9,300

UNHCR staff in the field



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Cover: Hundreds of Syrians cross into northern Iraq at the Peshkhabour border crossing in Dohuk Governorate.

UNHCR/ G. Gubaeva

Some of the many UNHCR tents delivered to the Garmewa transit camp for displaced Iraqis near Duhok. The ISIS insurgency in 2014 displaced nearly 2 million people and triggered UNHCR's fourth Level 3 emergency response in 2014.

UNHCR/ S. Baldwin

# REPORT FROM THE CHAIRMAN & NATIONAL DIRECTOR



Founding Chair of Australia for UNHCR, Mr John Denton AO works at senior corporate and government level to advocate for our mission to provide life-changing support for refugees.

*Corrs Chambers Westgarth Lawyers*



National Director Naomi Steer visiting the refugee women's livelihood project supported by Australia for UNHCR in Kampala, Uganda

*Australia for UNHCR*

## 2014 was a year of unrelenting intensity for those working in refugee relief and protection. From the first weeks of January when fighting broke out in South Sudan, UNHCR's emergency mechanisms operated at full tilt, responding to simultaneous conflicts and record levels of displacement in Africa and the Middle East.

Addressing the United Nations General Assembly in November, the UN High Commissioner for Refugees, António Guterres called for political solutions to these crises. He flagged the need for radical change to a global humanitarian system that has reached the limits of its capacity.

In the absence of such solutions, the contribution of private sector fundraising partners like Australia for UNHCR became even more crucial. We not only supported UNHCR's emergency preparedness and rapid response, but also helped the agency fulfil its mandate for the ongoing protection and support of long-term refugees.

### Growing Support and Partnerships

Australia for UNHCR raised AUD\$26.7 million for UNHCR's humanitarian programs in 2014, a 17 per cent increase on the previous year. Our net active donor base grew to 72,000 supporters, and we embraced new communication and fundraising techniques to increase our community outreach and engagement.

Our community fundraising and digital programs achieved particularly strong growth. Public engagement with our work through Facebook and other social media platforms

grew exponentially during the year with very positive outcomes.

This year, Australia for UNHCR increased its links with the peak development organisation ACFID, where we were part of the African Working Group. We maintained our important partnership with the Australian Broadcasting Corporation, with a joint mission to Jordan by Australia for UNHCR staff and broadcasters from ABC Radio Triple J.

Our relationship with UNHCR itself was further strengthened with the signing of a new bilateral Framework Partnership Agreement in Geneva. The five-year agreement sets out the mechanisms for our close collaboration with UNHCR as a National Fundraising Partner.

### Protecting Women in Conflict

In June, all UN member states voted to adopt Security Council Resolution 2106 on conflict-related sexual violence. UNHCR Special

Envoy Angelina Jolie advocated strongly for the resolution which reinforced the work that UNHCR and others are doing to implement sexual violence prevention and survivor support programs.

Australia for UNHCR also built on its expertise in Sexual and Gender-Based Violence (SGBV). We played an active part in the national dialogue on women, peace and security, participating in major forums on the protection of women in conflict. In June, a field mission to the Democratic Republic of Congo by our National Director and Deputy Director resulted in a three-year undertaking to fund key areas of UNHCR's sexual violence programs in the DRC. Our work in this area gained government recognition, with the Honourable Senator Michaela Cash, Assistant to the Prime Minister for Women, agreeing to open our photo exhibition, Women Together: Conflict, Courage and Hope.

We were honoured to be visited during the year by four impressive women in leadership positions within UNHCR: Ms Janet Lim, Deputy High Commissioner and Head of Operations, Melissa Fleming, Chief Spokesperson, Daisy Dell, Head of the UNHCR Asia Pacific Bureau and Dona Tarpey, Director of Donor Relations and Resources.

The contribution of our own National Director, Naomi Steer, was recognised by her selection as a finalist for the 2014 NSW Business Woman of the Year. Naomi also accepted the Outstanding Professional and Humanitarian Award at the Celebration of African Australia Awards, acknowledging Australia for UNHCR's important contribution to the African community.

### Welcome and Thanks

We welcomed Mr Thomas Albrecht as UNHCR's new Regional Representative in Canberra. Mr Albrecht brings a wealth of experience

to the position having previously served as Head of the UNHCR Regional Support Hub in Nairobi and as UNHCR's Deputy Regional Representative for the USA and the Caribbean.

We thank our fellow Board members, committee members and volunteers for their ongoing support and advice, along with the many companies and organisations who gave their time and resources.

Finally, we acknowledge the contribution of our staff. Much of what we have achieved this year is the result of their enthusiasm, creativity and responsiveness, and we thank them for their commitment and hard work.

*Naomi Steer* *John W.H. Denton AO*

**Naomi Steer**  
National Director

**John W.H. Denton AO**  
Chairman

# 2014 HIGHLIGHTS



JAN

Thousands of people are displaced in a matter of weeks as fighting erupts across South Sudan. UNHCR steps up relief operations in neighbouring Ethiopia, Uganda and Kenya to provide emergency shelter and services for 80,000 refugees.



FEB

Australia for UNHCR joins with IKEA to launch the first "Brighter Lives for Refugees" campaign. For every LED light bulb sold in IKEA stores during February and March, the IKEA FOUNDATION donated €1 (approx. AUS\$1.50) to UNHCR to provide solar lighting in refugee camps.



MAR

Our emergency appeal for South Sudan and neighbouring Central African Republic (CAR) raises nearly \$430,000 in emergency assistance for refugees and internally displaced people in both conflict-stricken countries.



APR

Lebanon registers its one millionth Syrian refugee. As the crisis enters its fourth year, displaced Syrians constitute a quarter of Lebanon's population and become the largest single nationality under UNHCR's care.



MAY

Actress Marta Dusseldorp addresses 300 guests at our annual Mother's Day Lunch in Sydney. The event highlights the plight of mothers and children in conflict zones, and raises \$111,000 for UNHCR's programs for sexual violence survivors in the Democratic Republic of the Congo.



JUN

World Refugee Day marks a bleak global milestone as the number of forcibly displaced people exceeds 53 million for the first time since WWII. Featuring sports legends Phil Kearns, Aliir Aliir and Ian Chappell, the breakfast receives national media coverage and raises funds for UNHCR emergency programs in South Sudan.



JUL

Australian donors give \$1 million to support UNHCR's sexual and gender-based violence programs in the Democratic Republic of Congo. This followed a mission to the DRC by National Director Naomi Steer and Deputy Director Debra O'Neill to view UNHCR-funded SGBV projects like Sister Angélique Namaika's *Maison de la Femme* in Orientale province.



AUG

UNHCR leads the largest ever 'aid push' as cities in northern Iraq fall to Islamic State. Over ten days, more than 2,410 tonnes of relief supplies are delivered by air, road and sea, benefitting 210,000 displaced Iraqis.



SEPT

Australian donors fund the construction of hundreds of latrines and tap stands in the Kakuma refugee camp in Kenya as thousands of new arrivals from South Sudan place pressure on the camp's ageing water and sanitation infrastructure.



OCT

The Minister Assisting the Prime Minister for Women, Senator the Hon. Michaela Cash, launches Women Together: Conflict, Courage and Hope. Curated by Australia for UNHCR, the exhibition features the work of award-winning Kenyan photographer Thomas Mukoya and tells the stories of women displaced by violence in the DRC.



NOV

Our total donor gifts to the Syrian crisis exceed \$4 million, making Australia for UNHCR one of the single largest private contributors to UNHCR's emergency relief operations, both within Syria and in neighbouring Lebanon, Jordan and Iraq.



DEC

Australians are quick to respond to a looming food crisis in refugee camps in Africa. Over \$415,000 is raised in the run-up to Christmas to provide thousands of refugee families with basic food rations and emergency nutrition.

# THE YEAR IN REVIEW— A GLOBAL PERSPECTIVE

2014 saw growing turmoil in the Middle East and Africa, a region already beset by some of the worst violence of our times. For the first time, UNHCR faced four simultaneous Level 3 emergencies\*, each requiring the highest level of crisis response. These added to an increasingly bleak global picture as the number of people forcibly displaced by conflict exceeded 53 million for the first time since WWII.

In its fourth year, the war in Syria continued to cause widespread destruction, suffering and displacement. UNHCR coordinates the massive relief effort in neighbouring countries, assisting camp-based refugees and the 3.3 million Syrians sheltering in the community in Lebanon, Jordan, Turkey, Egypt and Iraq. The agency also maintained a presence in Syria itself, working under challenging conditions to provide some of 7.6 million internally displaced people with

ongoing assistance and relief supplies.

The Syrian war posed a serious threat to regional stability during the year. Lebanon remained on near-permanent security alert and threats against Jordan increased. The most frightening spill-over from the Syrian conflict occurred in northern Iraq with the rise of the insurgent group Islamic State (ISIS). More than two million people were displaced in a matter of months as ISIS forces captured major Iraqi cities and territories. Having a large presence in Iraq, UNHCR was well-placed to provide protection and shelter for over half a million people fleeing to the Kurdish Government region.

At the same time, UNHCR responded to Level 3 emergencies in Central African Republic (CAR) and neighbouring South Sudan. The escalation of sectarian violence in CAR caused a crisis of internal displacement leaving thousands of people living in precarious conditions in civilian

enclaves across the country. Meanwhile, South Sudan descended into civil war, driving its people to the brink of famine. The impact of these two emergencies was felt across the region, with eight countries receiving large numbers of refugees. As a result, Ethiopia became Africa's largest refugee host nation.

Despite the huge pressure on its resources, UNHCR remained committed to ensuring the safety and welfare of the world's long-term refugees and stateless people. It maintained relief programs in dozens of countries to protect displaced communities from violence and exploitation, and meet their basic needs in areas like shelter, water, healthcare, education and livelihood. The agency also helped thousands of refugees return home during the year, or resettle in another country, and launched a major global campaign to combat statelessness.

A Congolese refugee child is helped onto a boat bound for the DRC to escape from escalating violence in Central African Republic.

UNHCR/L. Baumann

THE YEAR IN REVIEW

## \*LEVEL 3 EMERGENCY

A major sudden onset humanitarian crisis triggered by conflict or natural disaster which requires system-wide mobilization, based on five criteria: scale, urgency, complexity, reputational risk and combined national and international capacity to respond.


Emergencies are classified by the Inter-Agency Standing Committee (IASC), a peak forum established in 1992 for the purposes of coordination, policy development and decision-making involving key UN and non-UN humanitarian partners.

## ITEMS SHIPPED FOR EMERGENCIES IN 2014:

39,907   
tents

34,800   
solar lanterns


590,700   
mosquito nets

795,593   
plastic tarpaulins

2,996,698   
blankets

52   
vehicles

627,240   
kitchen sets

196,732   
buckets

A UNHCR chartered cargo plane leaves Damascus as part of an operation to bring emergency aid to 50,000 displaced Syrians in Hassakeh Governate.

UNHCR / N. Khalil

# UNHCR'S EMERGENCY RESPONSE

**UNHCR continues to develop its emergency response mechanisms to cope with sudden, large-scale humanitarian crises. Such mechanisms include contingency planning, a global supply management system and the maintenance of a roster of trained personnel who remain on standby, ready for immediate deployment in a crisis.**

These systems were further expanded in 2014 to give UNHCR the capacity, at any one time, to supply up to 600,000 people with core relief items and assistance, with the first teams deployed and deliveries made within 72 hours.

UNHCR's global stockpiles of emergency supplies and equipment are located in Dubai and Copenhagen and channelled through a network of strategically-placed regional hubs. The warehouse in Amman, for example, has played a key role in the dispatch of relief items to countries affected by the Syrian conflict. UNHCR has established agreements with a global network of suppliers, freight carriers, logistics companies and partner agencies to ensure the fastest and most effective response possible.

The emergency roster is made up of more than 300 UNHCR staff from all over the world who have specialised skills and training in emergency management. When violence erupts or disaster strikes, an Emergency Response Team is deployed to the field to support and assist local staff and provide expertise and coordination in areas like operations planning, negotiation, camp construction and management, mass emergency shelter and refugee protection.

**At least 79 per cent of the funds raised by Australia for UNHCR each year are directed to these emergency operations.**

In 2014, we supported the deployment of 441 emergency staff to countries directly affected by conflict or receiving large influxes of refugees. Of these operations, four required a Level 3 emergency response, involving the deployment of multiple emergency staff and large field-level deliveries of relief supplies and equipment.

Australia for UNHCR helped to provide core relief items for up to 600,000 people during the year, including 39,907 tents, 590,700 mosquito nets, 755,000 jerry cans and nearly 3 million blankets. Our cumulative contribution to the Syria Emergency Response exceeded \$4 million, the largest contribution we have made to any one emergency operation.

# SYRIA 3.8 MILLION REFUGEES

## KEEPING HOPE IN SIGHT

Like millions, 34-year-old Jihan was willing to risk everything in order to escape war-torn Syria and find safety for her family. Unlike most, she is blind. After reaching Turkey from Damascus, Jihan, her husband Ashraf and their two sons made a treacherous 45-hour voyage on the Mediterranean Sea to Greece.

Arriving destitute and exhausted, the family was forced to split up. Ashraf continued north alone, and was eventually granted asylum in Denmark. Jihan can only wait to be reunited with her husband, while worrying about her children's education, and her own health; without an urgent, highly complex corneal transplant, her left eye will close forever.

"We came here for a better life and to find people who might better understand our situation," she says. "I am so upset when I see how little they do [understand]."

By the end of 2014, the war in Syria had displaced half the country's population and forced 3.8 million refugees into Lebanon, Jordan, Turkey, Iraq and Egypt. UNHCR is the lead agency in the Syrian refugee crisis, coordinating the international humanitarian response in neighbouring countries to support Syrians sheltering in 84 camps and in the community.

Australia for UNHCR's financial assistance enabled the registration of new refugees, and helped UNHCR provide 4.5 million people with 16 million core relief items including tents, jerry cans, sleeping mats and cooking sets.

As winter approached, we supported efforts to prepare refugees for the cold, helping move families from tents to more solid shelters and distribute insulation, blankets, heaters and fuel.

UNHCR also worked with local government institutions and partner organisations to identify vulnerable Syrians, including 5.6 million children, and protect them from exploitation and abuse. With our support, UNHCR provided protection services to 464,969 beneficiaries; cash assistance to 13,705 struggling families; and enabled 615,443 Syrians to access health care.

At the end of 2014, UNHCR and its partners announced a new approach to the crisis to address the acute humanitarian needs within Syria and the challenges of delivering aid inside the country. Under the new strategy, internally displaced Syrians will receive increased protection, life-saving assistance and livelihood support. Relief agencies will continue to meet the immediate needs of Syrian refugees while boosting the resilience of host communities with upgrades to local health, water, sanitation and education infrastructure.

**"Three and half years into the crisis, Syrians are now the largest refugee population under UNHCR's mandate. The consequences of this massive outflow for the neighbouring countries are enormous, with economies, public services, communities and local populations heavily affected."**

**The most worrying fallout of the Syria conflict has been in Iraq, which has now become entirely engulfed by the conflict, to the extent that it is difficult to distinguish these two crises."**

UN High Commissioner for Refugees António Guterres addressing the Third Committee of the UN General Assembly in November 2014



Syrian Kurds cross into Turkey in September as fighting intensifies in north-eastern Syria.

UNHCR/ I. Prickett



KEY EMERGENCIES

## IRAQ

UNHCR / S. Baldwin

## AN ESTIMATED 2 MILLION PEOPLE NEWLY DISPLACED

Between June and September, the advance of Islamic State (ISIS) forces across northern Iraq displaced nearly 2 million people. As major cities like Mosul, Kirkuk and Sinjar fell to the militants, thousands fled to the Kurdish Government Region.

UNHCR was already present in Iraq, caring for 216,000 refugees from Syria. The agency immediately assumed responsibility for protection, shelter and camp management as another Level 3 emergency unfolded.

UNHCR protection teams were stationed at transit centres to ensure people safe passage out of the conflict zone. Emergency teams were deployed to the Kurdish Government Region in the north, to provide shelter and protection services for half a million displaced people.

In August, Australia for UNHCR raised funds to support a massive 'aid push' to northern Iraq, helping UNHCR deliver 2,500 tonnes of relief by air, road and sea over a 10-day period. In a joint operation, relief was also airdropped to 50,000 displaced Yazidis trapped on Mt Sinjar without food or water.

At the end of the year, more than half a million Iraqis remained internally displaced by the ISIS insurgency, 171,000 of them in camps.

An internally displaced family from Mosul takes shelter in a UNHCR tent at the Garmava transit camp near Dohuk in Iraqi Kurdistan.



UNHCR / A. D'Amato



## SOUTH SUDAN

South Sudanese refugees wait in line for food at the Dzaipi transit centre in Uganda.  
UNHCR / F. Noy

## 1.9 MILLION PEOPLE OF CONCERN

At the end of 2013, the world's newest nation descended into civil war. One year later, over 1.4 million South Sudanese were internally displaced and hundreds of thousands had fled as refugees to neighbouring Uganda, Ethiopia and Kenya.

UNHCR has maintained a large presence in South Sudan since its independence and played a lead role in the humanitarian response to the latest crisis. Its emergency teams and resources were quickly mobilised to help the three neighbouring governments open and enlarge 24 refugee camps on their borders. By June, these camps were providing protection, shelter and other life-saving services for 619,000 people.

Australia for UNHCR contributed significant general emergency funds to this crisis response, along with an additional \$417,000 raised through a special appeal. This went primarily to support the work of UNHCR relief teams stationed in Uganda and Kenya, providing shelter, water infrastructure, survival kits and protection services for newly arrived refugees.

We also assisted UNHCR's relief and protection activities within South Sudan. These included supporting the first deliveries of emergency relief to the northern city of Malakal where thousands of displaced families were desperate for help. At the same time, we continued to

support UNHCR's operations on South Sudan's northern border where 220,000 refugees from Sudan live in remote camps and are dependent on humanitarian aid for their survival. With deliveries to these settlements disrupted by the fighting and heavy rains, UNHCR and its partners worked under precarious conditions to ensure the refugees ongoing access to shelter, clean water, emergency nutrition and health care. By the end of 2014, food shortages were compounding the suffering of the South Sudanese people generally, with many parts of the country threatened by famine.



KEY EMERGENCIES

## CENTRAL AFRICAN REPUBLIC

425,000 REFUGEES,  
437,000 PEOPLE  
INTERNALLY DISPLACED

The sectarian violence and lawlessness which erupted in Central African Republic (CAR) in 2013 continued to escalate. By the end of 2014, almost a quarter of the country's population had fled their homes, escaping attacks by roving militia and machete wielding gangs.

Almost half these people fled to refugee camps in Chad, Cameroon and the Democratic Republic of Congo (DRC), while tens of thousands sought refuge inside CAR, moving into fenced facilities like schools, mosques, church compounds and the international airport in the capital Bangui. Thousands more were stranded in remote enclaves in the conflict zone with limited access to humanitarian aid.

In March, Australia for UNHCR launched a special appeal to support UNHCR's regional crisis response to the emergencies in CAR and neighbouring South Sudan. Australian donations assisted relief operations for CAR refugees in southern Chad and northern DRC, helping UNHCR provide new arrivals with emergency

shelter, survival kits and basic services, including medical checks and nutritional screening for children and pregnant women.

Meanwhile, in CAR, more than 269,000 internally displaced people benefitted from UNHCR relief distributions. Tens of thousands of people at 34 sites in Bangui received emergency survival items including tents, plastic sheeting, blankets, sleeping mats, jerry cans, kitchen sets and mosquito nets.

**"We are seeing massive ethno-religious cleansing. There have been indiscriminate killings and massacres. The Central African Republic is falling through the cracks of international attention. This cannot be allowed to happen."**

UNHCR Chief, António Guterres, speaking from the crowded IDP site at Bangui International Airport in March 2014.

One quarter  
of CAR's population is displaced

425,000  
are refugees

437,000  
are internally displaced

249,000  
benefitted from UNHCR relief  
distributions in 2014

9 out of 10  
conflict-affected prefectures covered  
by UNHCR protection monitoring

# DEMOCRATIC REPUBLIC OF CONGO

## SEXUAL VIOLENCE PREVENTION, PROTECTION AND RESPONSE



A travelling theatre troupe performs an interactive play on sexual and gender-based violence in the Masisi camp for internally displaced people in North Kivu. The theatre is part of a UNHCR program designed to change community attitudes to violence against women.

Australia for UNHCR

### The SGBV activities and initiatives to benefit over the next three years from Australia for UNHCR funding include:

The roll-out of the Protection Monitoring System (PMS), an ethical registration system that identifies SGBV cases for treatment and support, and helps target communities at risk to receive assistance;

Livelihood and skills training programs to encourage self reliance, enabling SGBV survivors to support themselves and their children;

Treatment services for SGBV survivors;

Training programs and consultation days for community leaders, police, counsellors and other service providers;

Multi-media campaigns and activities (a travelling theatre troupe and cinema, comic books, radio programs and men's discussion groups) designed to reach a large audience and change community attitudes to violence against women.

Australia for UNHCR became a key supporter of UNHCR's work in sexual and gender-based violence (SGBV) during 2014, contributing \$1 million to sexual violence prevention and response programs in the Democratic Republic of Congo.

Sexual violence remains a distressing feature of the DRC's long-running civil war. Not only do clashes frequently involve the rape, kidnap and sexual enslavement of women and girls, but the breakdown in social structures after years of conflict has resulted in many kinds of gender-based abuse and exploitation including survival sex and domestic violence.

UNHCR is the lead agency for the protection of the country's 2.7 internally displaced people (IDPs). The logistics are hugely challenging, with ongoing insecurity, poor infrastructure and limited resources hampering the humanitarian response in many areas. As a result, many SGBV programs are severely under-funded, leaving thousands of vulnerable women without protection, treatment or support.

**Our commitment: \$2.5 million over 3 years**

In June, our National Director Naomi Steer and Deputy Director Debra O'Neill travelled to the DRC to see how Australia for UNHCR could best support this important area of UNHCR's work. They visited SGBV projects in two of the worst affected provinces - North Kivu and Orientale - meeting with UNHCR country staff, key service providers, IDP women's committees and sexual violence survivors.

One of these programs was *Maison de la Femme*, run by Sister Angelique Namaika, a local Catholic nun. Based in the town of Dungu in the northern province of Orientale, she provides protection and livelihood services for women, many of whom are survivors of Lord's Resistance Army violence.

Australia for UNHCR has committed to raising AU\$2.5 million for SGBV programs in the DRC over three years. A campaign launched in June successfully raised the initial \$1 million with further instalments of \$750,000 to follow in 2015 and 2016.

Reporting back on its DRC protection activities in 2014, UNHCR's country office in Kinshasa acknowledged the 'generous contribution of Australia for UNHCR' in achieving some significant goals in sexual violence prevention and response.

**The three year commitment is the largest that Australia for UNHCR has made to a single area of UNHCR's work outside emergency response. It reflects our growing impact as an organisation and our increased involvement in realising key areas of the agency's protection mandate.**

# ONGOING PROTECTION AND SUPPORT

Worldwide, two-thirds of the 13 million refugees in UNHCR's care have spent more than five years in exile. Whether they live in urban settings or in designated camps and settlements, they remain on the fringes of society, vulnerable to poverty, exploitation, violence and disease. While seeking lasting solutions for them, UNHCR works to improve their quality of life and self-reliance, and increase their skills, opportunities and access to local services, helping them not only to survive but to build a meaningful life for themselves and a better future for their children.

Australia for UNHCR continues to provide ongoing support for people in these

protracted situations of displacement. In 2014, we helped to build and upgrade facilities in established refugee settlements in eight countries, addressing gaps in areas like water, sanitation, nutrition, health care and education.

Given the current pressure on humanitarian agencies and the failure of many long-running conflicts to resolve, Australia for UNHCR's support in this area has become more critical than ever this year. Whether it is building a refugee school in Mozambique, replacing latrines in ageing camps in Chad or assisting rape survivors in the DRC, many projects vital to people's health, security and wellbeing would not have been possible without our support.



A UNHCR staff member assists a young Syrian refugee with his classwork in a classroom tent in Adiyaman refugee camp, Turkey. More than 2,050 Syrian children are attending primary school in the camp.

UNHCR / B. Sokol

# EDUCATION

UNHCR considers access to education one of its key priorities in almost every refugee setting. Children comprise half of the world's refugees and often spend their entire childhoods in exile. It is vital that they receive the education they need to realise their potential and be able to contribute to their societies post-conflict. At the height of an emergency, schools provide a safe space for refugee children, protecting them from violence and exploitation, restoring their sense of normality and hope and facilitating the communication of important health and safety messages.

Key challenges for those delivering education in refugee settings include the provision of classrooms and equipment, and the training and recruitment of teachers. Overcrowded classrooms make uncomfortable learning environments that discourage school attendance. It is also vital that teaching staff are trained and fairly pay in order to retain their services in refugee schools.

In 2014, Australia for UNHCR provided seed funding for construction works and improvements to the primary school in Maratane refugee camp in Mozambique. The school, the only educational facility in the camp for over 2,000 children, suffered severe storm damage during the year, leaving classrooms and desks unusable. At the same time, in the face of major crises in Africa and the Middle East, UNHCR Mozambique faced a 15 per cent budget cut, forcing it to postpone construction work on the school.

Australia for UNHCR invited some of its key supporters to help raise the \$200,000 needed to rebuild and refurbish 15 classrooms in the Maratane School. The funding will also cover the purchase of desks, equipment and stationery, provide teacher support and improve access for girls and disabled students.

**Hany, one of Syria's 3.8 million refugees, holds his most precious possession – his high school diploma certificates. "These are my life, they are my future. I left everything behind in Syria, but not these," he said. "If I am not a student, I am nothing."**



UNHCR / A. McCannell



Children at the primary school in Maratane refugee camp in Mozambique. Australia for UNHCR has funded major upgrades to the school, the only educational facility for the camp's 2000 children.

UNHCR / F. Hay

# HEALTH AND NUTRITION

## Health

UNHCR works to ensure refugees access to health care, supporting the operation of health centres in camp and community settings, coordinating public health and vaccination programs, and negotiating with host authorities to allow refugees access to local health facilities and services.

During 2014, Australia for UNHCR continued to support the provision of primary healthcare to refugees in eastern Chad. For over a decade, this region has been hosting more than 250,000 refugees from Darfur, Sudan, in twelve large camps scattered along Chad's remote eastern border. In recent years, Australia for UNHCR has

helped to fund health centres in two of these camps and supported public health, maternal health and disease prevention programs. While UNHCR is now working with the Chadian government to integrate refugee health services into the national health system, those programs in more remote settlements continue to require donor support.

Our emergency funds also helped UNHCR supply mosquito nets to refugees in regions where malaria is a major health risk. The agency procured and shipped more than 590,000 long-lasting insecticide treated bed-nets during the year to prevent people contracting the deadly illness.



Young refugees receive their vaccinations as part of a 2014 immunisation program in the Kakuma refugee camp in Kenya. Australia for UNHCR

## Food and nutrition

Recent crises have severely stretched the resources of all humanitarian agencies. In 2014, the World Food Programme (WFP) was forced to make cuts to its programs in a number of African and Middle Eastern countries. This, combined with increasing food insecurity arising from conflict and severe weather, resulted in a food crisis in many African refugee camps. In countries like Chad, for example, the daily food ration was cut by up to 60 per cent as the people's food needs outstripped the supplies available. Parts of war-torn South Sudan teetered on the brink of famine and we were seeing rising rates of severe acute malnutrition in children.

In November, Australia for UNHCR appealed to its donors to help alleviate hunger among refugees in affected African countries. The funds raised helped to ensure that breast-feeding mothers and children under five received supplementary and emergency nutrition and treatment. Private sector support over the course of the year saw 56,338 displaced children admitted to community management programs to prevent acute malnutrition and improve their overall health.



A mother feeds her child therapeutic foods at a refugee health clinic in Gambela, Ethiopia. This region received more than 195,000 refugees from South Sudan during 2014, many of whom arrived malnourished. Australia for UNHCR

# WATER, SANITATION AND HYGIENE

A clean, safe water supply and sanitation are two of the most critical things that UNHCR provides for refugees. This girl in Kakuma refugee camp, Kenya, is one of 45,600 refugees who rely on clean drinking water provided with the help of Australian donations.

Australia for UNHCR



## WASH = WATER, SANITATION AND HYGIENE

UNHCR oversees the implementation of WASH programs in refugee settings. Our WASH activities include:

Construction of water and sanitation infrastructure



The distribution of household water storage and hygiene items



Recruitment, training and support of refugee water and sanitation volunteers



Public health awareness



Clean water is critical to human survival, health and dignity. With its Water, Health and Sanitation (WASH) programs, UNHCR aims to sustain a hygienic and safe living environment in refugee settlements, to help prevent disease and provide the refugees with sufficient clean water and sanitation facilities.

Since 2012, Australia for UNHCR has been supporting the upgrade of ageing water and sanitation facilities in Kakuma refugee camp in Kenya. The project took on a new urgency in 2014, with the outbreak of war in South Sudan. As the camp filled with thousands of South Sudanese refugees, its water and sanitation systems struggled to cope. Long queues formed at tap stands and individual water allocations fell below the UNHCR emergency standard. By September, nearly half the people in Kakuma had no access to a household latrine and the existing latrine blocks were becoming a threat to public health.

Australia for UNHCR increased its commitment to WASH programs in 2014, focusing on refugee settlements in Kenya and Chad. Kakuma was a major beneficiary, receiving additional water

pipelines, 20 new tap stands and upgrades on two boreholes for new arrivals. Australian donors provided over 500 family latrines, constituting 13.8 per cent of all new latrines built in Kakuma camp during 2014.

**“It is important that everybody, including the children, know about the best use of water and the dangers of drinking dirty water.”**

Barka Mahamat Barka, UNHCR Water and Sanitation Expert, Chad

In Chad, Australian funds assisted the construction and maintenance of 6,892 household latrines and 106 toilet blocks in refugee schools and health centres. Community awareness activities in latrine use and hygiene practices like hand washing reached more than 438,000 refugees. UNHCR also built a new water treatment plant to benefit refugees on Chad’s arid eastern border. The new plant at Ab Gadam treats contaminated water from a nearby lake, having it ready to drink and cook with within 11 hours.



Making sure that there are enough toilets in the camp for the growing population is a key priority for UNHCR’s WASH program in Kakuma refugee camp, Kenya.

Australia for UNHCR

# RAISING FUNDS

RAISING FUNDS

## 2014 fundraising highlights

In 2014 Australia for UNHCR maintained steady growth. We raised \$26.8 million in the year to build on our 2013 income by 17 per cent.

Regular donations made on a monthly basis constituted 73 per cent of our total income, reflecting strong donor loyalty. These funds were directed to the emergency programs designated by UNHCR to be of greatest need as part of its General Emergency Assistance Program. We also launched emergency appeals for South Sudan, CAR and Iraq during the year, and continued to raise emergency funds for the Syria crisis. Key channels for support were our face-to-face program, direct mail, television, telemarketing and digital programs.

Australian donors also provided significant support for UNHCR's ongoing protection

and assistance programs in established and protracted refugee settings. Special appeals were launched to support UNHCR's programs in food and nutrition, water and sanitation, education and sexual and gender-based violence (SGBV) prevention and response in more than a dozen African countries affected by conflict or hosting large numbers of refugees. Australia for UNHCR's donation of more than \$1 million to SGBV programs in the DRC was the largest private sector contribution received by UNHCR-DRC for those specific programs in 2014.

Australia for UNHCR was the fourth largest private sector donor to UNHCR globally and its 19th largest donor overall, reflecting Australians' commitment to refugees and other forcibly displaced people.

Syrian refugees receive juice and biscuits from UNHCR staff after completing the long and dangerous journey to Jordan.

UNHCR / J. Kohler

**"During the last year, voluntary contributions to UNHCR reached unprecedented levels. We are grateful for the confidence and trust that are at the basis of this generous commitment."**

– António Guterres, UN High Commissioner for Refugees





Frontliners from Australia for UNHCR's Face-to-Face team sign up new supporters in central Sydney.  
Australia for UNHCR

### 2014 fundraising activities and campaigns

More than 72,000 Australians actively support Australia for UNHCR, two-thirds of whom are regular givers who donate on a monthly basis.

In 2014, supporters ensured UNHCR's capacity to respond within 72 hours in an emergency, donating \$21 million to UNHCR's General Emergency Assistance Program. Donors also responded strongly to Australia for UNHCR's emergency and special appeals, raising \$1.9 million for the Syria and Iraq Crises, \$1.2 million for sexual and gender-based violence programs in the Democratic Republic of the Congo, and \$900,000 for the UNHCR regional response to emergencies in South Sudan and neighbouring Central African Republic, and \$415,000 to help address a food and nutrition crisis in African refugee camps.

Throughout the year, Australia for UNHCR continued to focus on maintaining the

loyalty and trust of existing donors, while acquiring more than 34,000 new donors to grow a sustainable income base. This healthy acquisition of new donors reflected the effectiveness of our Frontliners Face-to-Face Program in attracting supporters to our cause. The monthly donations of our Emergency Response Team Supporters remained our dominant income stream, bringing in just under half our acquisition income. Again, the success of our Face-to-Face Program was enhanced by the stories told by the Frontliner staff, many of whom came to Australia as refugees.

Telemarketing, direct mail appeals, digital, corporate, foundation and major gifts, events, media coverage and publications also generated valuable support through cash gifts, as well as raising the profile of UNHCR's work and the needs of refugees.

### Raising awareness and support

Australia for UNHCR again built on a calendar of public awareness opportunities with special events, donor briefings and public presentations. The Women Together: Conflict, Courage and Hope photographic exhibition in Canberra highlighted Australia for UNHCR's response to sexual and gender-based violence in the DR Congo. Following the success of our Syria Appeal partnership with the Australian Broadcasting Corporation (ABC) in 2013, Australia for UNHCR's Greg Mills led a joint mission to Jordan with ABC Radio Triple J's Tom Tilley to further increase awareness of the Syrian refugee crisis.

A new mobile website was developed during the year to improve the online experience of the 30 per cent of users who engage with Australia for UNHCR through mobile devices. Our presence across social media channels grew substantially, with a 787 per cent increase in Facebook followers and a 334 per cent increase in Twitter followers.

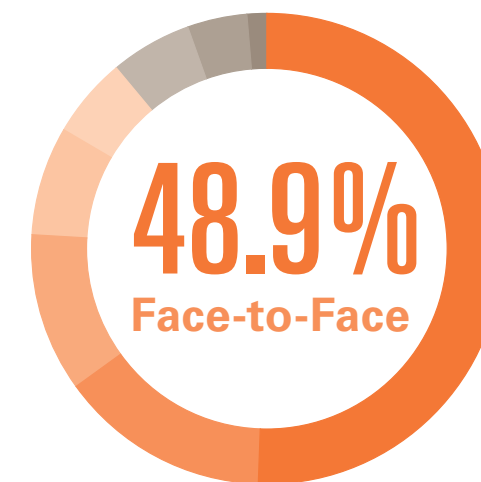
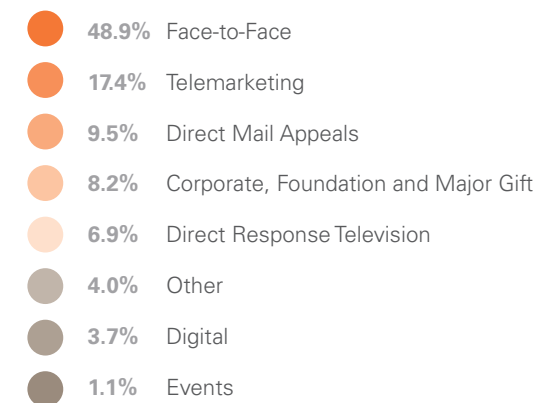
### Where your money goes



11% Administration 7% Fundraising

Source: Australia for UNHCR's Statement of Comprehensive Income 2014

### 2014 fundraising income streams



### RAISING FUNDS



Leonie Witte

### DONOR SPOTLIGHT: LEONIE WITTE

After narrowly missing the outbreak of the Syrian war in January 2011, Leonie Witte watched the tragic news of the crisis unfold on television at her home in Tasmania. Later, while walking through a shopping centre, she met our Face-to-Face staff and signed up as a regular supporter.

"Syria is one of the most interesting places I've been to, and the people were so warm and welcoming. Seeing the hotel I stayed in destroyed made me think of all the people I met, and I hope they made it safely to camps with their families," Leonie said.

"Put yourself in that situation and try to imagine what it must be like to lose everything – home, school, family – to have nothing and have to throw yourself on someone else's mercy. It's important to contribute to an organisation with a good reputation for getting in to do the work and make a difference, and I think UNHCR does that."

Leonie Witte in Syria, January 2011. Leonie signed up as a monthly donor with Australia for UNHCR after speaking with our Face-to-Face team in Hobart.





## DRC MISSION

In June, our National Director Naomi Steer and Deputy Director Debra O'Neill travelled to the Democratic Republic of Congo to gain a deeper understanding of UNHCR's work in sexual and gender-based violence (SGBV). They visited women's protection projects in Orientale and North Kivu provinces, assessing the impact of Australia for UNHCR's previous funds transfers, gathering feedback for donors and identifying areas for future support. They also carried school books and stationery donated by the Alliance Française Society in Sydney and local schools.

Debra O'Neill described the mission as life changing given the courage she witnessed of ordinary people overcoming enormous challenges:

"We started our journey at Mungungu camp on the outskirts of Goma which must be one of the most desolate places I have visited. The camp is built on volcanic rock and one of the great needs for displaced people here are shoes so they don't cut their feet.

We then travelled on to Dungu to meet UNHCR's incredibly inspiring 2013 Nansen Refugee Award



Australia for UNHCR



Australia for UNHCR



Australia for UNHCR



Australia for UNHCR

recipient Sister Angélique Namaika who has established a women's refuge in a remote area once terrorised by the Lord's Resistance Army. I was able to share with families there some of the many messages of hope and support we received from Australian donors who wanted people to know that they were not forgotten or alone.

Also inspiring was the work that UNHCR and its partners are doing to combat SGVB in the mountainous and still conflict riven western region of Masisi. Here we met girls as young as 12 who had been rescued from sex work and rehabilitated back into schools through UNHCR supported programs.

**"We saw how effective these grassroots programs can be at a local level, but most have only basic resources. With support from Australia for UNHCR, they could do a lot more to help SGBV survivors and change community attitudes to sexual violence."**

Debra O'Neill, Deputy Director, Australia for UNHCR

**"Seeing UNHCR's work on the ground was inspiring. What moved me was Syrian refugees' determination to support each other, and to see their sons and daughters excel in their schoolwork and studies."**

Greg Mills (R), Australia for UNHCR, pictured with Kilian Kleinschmidt (L), "the Mayor of Za'atari".

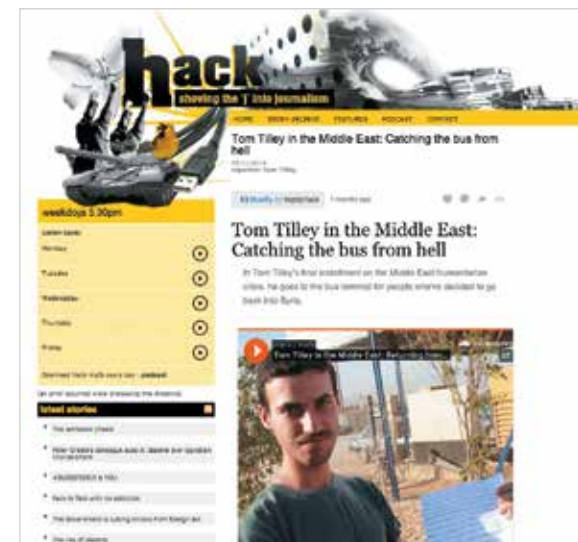


Australia for UNHCR, G. Mills

## JORDAN MISSION

On the anniversary of Australia for UNHCR's successful October 2013 partnership with the Australian Broadcasting Corporation (ABC), Australia for UNHCR's Greg Mills led a joint mission to Jordan with ABC Triple J's Hack presenter Tom Tilley. The mission included visits to some of the estimated half a million urban refugees living in Amman and Irbid, and to Za'atari refugee camp near the Syrian border that is home to 80,000 Syrian refugees.

The mission was an opportunity to hear how Australian support had improved the refugees' lives. During three major radio broadcasts in November, listeners heard interviews with Australian Andrew Harper, UNHCR's Representative in Jordan, Kilian Kleinschmidt, the 'Mayor of Za'atari', and heart-breaking stories from some of the 3.8 million refugees who had fled Syria.



## OUR SPECIAL REPRESENTATIVES WORKING FOR US IN 2014



**Ian Chappell** was guest speaker at our World Refugee Day Breakfast. Winners of an auction later spent time with him at the 2015 Australia

Day one-day cricket match, a prize generously donated by Mr Chappell.



**Jane Turner** addressed supporters at our Mother's Day Lunch in Sydney, encouraging Australians to support displaced women.



**Aminata Conteh-Biger** spoke at a number of community events, and performed excerpts from *The Baulkham Hills African Ladies Troupe* at the Women

Together exhibition launch in Canberra.



**Carina Hoang** called on Australians to support refugees during high-profile speaking engagements including the Perth Writers' Festival, St James

Ethics Centre Intelligence2debate and at the Kaldor Centre for International Refugee Law, UNSW.

## COMMUNITY ENGAGEMENT



Australia for UNHCR

### Mother's Day Lunch

In May, 300 Australia for UNHCR supporters attended our annual Mother's Day Lunch, raising over \$110,000 for projects supporting refugee women. The successful event was hosted by journalist and writer Wendy Harmer, and featured guest speaker Marta Dusseldorp, star of the ABC's Janet King and Seven's A Place to Call Home.

Guests also heard from Aduk Dau Duot, a former refugee from South Sudan, who spoke about her experience of fleeing her war-torn country, and finding shelter and safety at UNHCR refugee camps in Ethiopia and Kenya. Funds raised at the event supported UNHCR's sexual and gender-based violence programs for displaced women in the Democratic Republic of Congo.

### World Refugee Day Breakfast

The 2014 World Refugee Day Breakfast, hosted by former Wallabies Captain Phil Kearns, saw some of Australia's most loved sports stars show their support for refugees, and raise \$110,000 for our South Sudan Emergency Appeal.



Australia for UNHCR

Guest speakers included UNHCR Regional Representative Mr Thomas Albrecht (pictured) and Aliir Aliir, Sydney Swans footballer and former South Sudanese refugee. Aliir shared his story of growing up in a refugee camp in Kenya, where he first discovered his love of sport.

**"It's always hard leaving your country with your family. But Mum and Dad wanted us to grow up somewhere where there's not so much war going on. It was really difficult, but they just wanted us to have a better life."**

Aliir Aliir, Sydney Swans footballer and former South Sudanese refugee speaking at the 2014 World Refugee Day Breakfast.

### Action Hour

On World Humanitarian Day, Australia for UNHCR launched its inaugural Action Hour campaign, encouraging people to take one hour to support



refugees. Between 1-2pm on 19 August, workplaces and community groups around Australia held bake sales, pot luck lunches and other activities, or donated an hour's wages or salary to raise \$70,000 to provide life-changing aid and support for refugees and forcibly displaced people worldwide.

The campaign launch in Melbourne featured doctor and former Sudanese refugee Garang Dut as guest speaker. He was joined by Australia for UNHCR Special Representatives Jane Turner and Ian Chappell.

### Donor Briefings

Australia for UNHCR was fortunate to have high-level UNHCR staff visit Australia and speak with donors in Canberra, Sydney, Melbourne and Brisbane. These events provided an opportunity for our supporters to engage with senior UNHCR staff working on the frontline of refugee relief. Melissa Fleming, UNHCR's Chief Spokesperson, spoke about the importance of UNHCR's work and its role in current humanitarian emergencies.



Redback Conferencing

In October, Janet Lim (pictured), UNHCR's Assistant High Commissioner and Head of Operations, explained how crucial donations are in supporting UNHCR's work. She was joined by Daisy Dell, Director of the Regional Bureau for Asia and the Pacific, and Thomas Albrecht, UNHCR Regional Representative for Australia, New Zealand and the Pacific. Thomas Mukoya, award-winning photographer with the Nairobi Bureau of Thomson Reuters news agency travelled to major capital cities around Australia, sharing his experiences on the frontline of conflicts in Africa.

### Literary Lunch

Australia for UNHCR's eighth annual Literary Lunch was organised by the Women's Projects committee in October. Guests heard from Lenuta Hellen Nadolu, author of *Give Me Courage*, her inspiring story of survival and escape. Award-winning journalist Fenella Souter was the MC for the lunch which raised over \$51,000 through donations and book sales. The funds went to support displaced



Australia for UNHCR

women and girls in the Democratic Republic of Congo (DRC) who are victims of sexual and gender-based violence.

### Community Fundraising

In 2014, more Australians engaged in community fundraising to support refugees. Activities included small bake sales through to such high-profile events as the City2Surf fun run, and Australia for UNHCR's own national event, Action Hour.

### Christmas Celebration

In December, 300 supporters of Australia for UNHCR gathered at Sydney's Chauvel Cinema to celebrate a year of achievements, and launch the Christmas Appeal to support nutrition programs in African refugee camps hit hard by food shortages. An exclusive screening of *The Good Lie*, starring Reese Witherspoon, was a highlight of the evening and told the story of the Lost Children of Sudan, featuring former Sudanese refugees in leading roles.

# THANK YOU TO OUR SUPPORTERS



Pascaline, left, is greeted by a friend while working in her vegetable allotment. The farm is part of the women's cooperative established by Sister Angélique Namaika in Dungu, DRC, to help sexual violence survivors rebuild their lives.

Australia for UNHCR

## Thank you to the following Trusts and Foundations for their generous support:

Australian Communities Foundation

Beeren Foundation

Dick and Pip Smith Foundation

Finkel Foundation

Handmaid Fund

Jaramas Foundation

Jeanette and Peter Young Foundation

Macquarie Group Foundation

Pace Foundation

Paul Ainsworth Family Foundation

SBS Foundation

Sky Foundation

## Thank you to the following people for their special support:

Her Excellency, the Governor-General, Ms Quentin Bryce AC CVO

Aliir Aliir

Ian Chappell

Sarah-Jane Clarke

Aminata Conteh-Biger

Marta Dusseldorp

Garang Dut

ESP Gallery

Dr Jack Gray

Wendy Harmer

Carina Hoang

Phil Kearns

Dr Bronwyn King

Thomas Mukoya

Brian Nankervis

Nishi Gallery

Tom Tilley

Jane Turner

## Thank you to the following corporations and their staff for their major support



# FINANCIAL SUMMARY 2014



Mathematics is an important subject for these young girls studying at a UNHCR-funded education program in Nakivale refugee camp, Uganda.

Australia for UNHCR

## Statement of Comprehensive Income

For the year ended 31 December 2014

	NOTE	2014 \$	2013 \$
<b>Revenue</b>			
Donations and gifts – monetary		26,707,401	22,716,276
Grants – overseas related party		9,477,658	8,230,865
Bequest and legacy income		5,214	215,918
Investment income – interest		183,905	191,607
Other income		115,704	83,059
<b>Total revenue</b>		<b>36,489,882</b>	31,437,725
<b>Expenses</b>			
International aid and development programs expenditure:			
International programs:			
Funds to international programs paid		18,585,911	17,423,908
Funds to international programs accrued		3,100,497	1,027,459
Community education		116,744	94,430
Fundraising costs:			
Funded by overseas grant		9,477,658	8,230,865
Public		1,931,603	1,899,037
Accountability and administration		2,980,825	2,351,756
<b>Total expenses</b>		<b>36,193,238</b>	31,027,455
<b>Excess of revenue over expenditure</b>	2	<b>296,644</b>	410,270
Other comprehensive income		-	-
<b>Total comprehensive income</b>		<b>296,644</b>	410,270

For the year ended 31 December 2014, there were no amounts earned or incurred by Australia for UNHCR for the following categories; Non-monetary donations and gifts, other Australian grants, revenue from international political or religious adherence promotional programs, international program support costs, non-monetary expenditure, international political or religious adherence promotion programs expenditure and domestic programs expenditure.

The accompanying notes form part of this concise financial report. These statements should be read in conjunction with the full financial statements.

## Statement of Financial Position

As at 31 December 2014

	NOTE	2014 \$	2013 \$
<b>Current assets</b>			
Cash and cash equivalents	3	6,366,490	3,844,706
Financial assets – held-to-maturity investments		1,704,073	1,179,500
Receivables		271,909	212,474
Prepayments		142,063	79,477
<b>Total current assets</b>		<b>8,484,535</b>	5,316,157
<b>Non-current assets</b>			
Plant and equipment		288,736	105,707
<b>Total non-current assets</b>		<b>288,736</b>	105,707
<b>Total assets</b>		<b>8,773,271</b>	5,421,864
<b>Current liabilities</b>			
Payables		4,011,119	1,647,623
Provisions		427,349	348,501
Unearned revenue		469,297	-
<b>Total current liabilities</b>		<b>4,907,765</b>	1,996,124
<b>Non-current liabilities</b>			
Provisions		166,633	23,511
<b>Total non-current liabilities</b>		<b>166,633</b>	23,511
<b>Total liabilities</b>		<b>5,074,398</b>	2,019,635
<b>Net assets</b>		<b>3,698,873</b>	3,402,229
<b>Members' funds</b>			
Retained surplus		1,298,873	2,002,229
Reserves		2,400,000	1,400,000
<b>Total members' funds</b>		<b>3,698,873</b>	3,402,229

At the end of the financial year, Australia for UNHCR had no balances in the following categories: inventories, assets held for sale, current and non-current other financial assets, investment property, intangibles, other non-current assets, current and non-current borrowings, current tax liabilities, current and non-current financial liabilities, and current and non-current other liabilities.

The accompanying notes form part of this concise financial report. These statements should be read in conjunction with the full financial statements.

**Statement of Changes in Members' Funds**

For the year ended 31 December 2014

	Reserves \$	Retained Surplus \$	Total \$
Funds available for future use at 1 January 2013	640,000	2,351,959	<b>2,991,959</b>
Excess of revenue over expenses for the year	—	410,270	<b>410,270</b>
Transfer to reserves	760,000	(760,000)	—
<b>Funds available for future use at 31 December 2013</b>	<b>1,400,000</b>	<b>2,002,229</b>	<b>3,402,229</b>
<b>Excess of revenue over expenses for the year</b>	<b>-</b>	<b>296,644</b>	<b>296,644</b>
<b>Transfer to reserves</b>	<b>1,000,000</b>	<b>(1,000,000)</b>	<b>-</b>
<b>Funds available for future use at 31 December 2014</b>	<b>2,400,000</b>	<b>1,298,873</b>	<b>3,698,873</b>

The accompanying notes form part of this concise financial report. These statements should be read in conjunction with the full financial statements.

The concise financial report is an extract from the financial report. The financial statements and specific disclosures included in the concise financial report have been derived from the financial report.

The concise financial report cannot be expected to provide as full an understanding of the financial performance, financial position and financing and investing activities of the Company as the financial report. Further information can be obtained from the financial report, which is available, free of charge on request to the Company by contacting (02) 9262 5377.

**Statement of Cash Flows**

For the year ended 31 December 2014

	NOTE	2014 \$	2013 \$
<b>Cash flows from operating activities</b>			
Cash receipts of grant		<b>9,946,956</b>	8,230,865
Cash receipts of donations, gifts and bequests		<b>26,712,615</b>	22,932,195
Cash payments to suppliers and employees		<b>(12,161,100)</b>	(12,399,626)
Cash payments to UNHCR for overseas projects		<b>(21,686,408)</b>	(18,797,995)
Interest received		<b>178,714</b>	191,607
Other income		<b>115,704</b>	83,059
<b>Net cash provided by operating activities</b>		<b>3,106,481</b>	240,105
<b>Cash flows from investing activities</b>			
Payment for plant and equipment		<b>(60,124)</b>	(49,568)
Investment in held to maturity financial assets		<b>(524,573)</b>	(997,566)
<b>Net cash used in investing activities</b>		<b>(584,697)</b>	(1,047,134)
<b>Net increase/(decrease) in cash held</b>		<b>2,521,784</b>	(807,029)
Cash at the beginning of the financial year		<b>3,844,706</b>	4,651,735
<b>Cash at the end of the financial year</b>	3	<b>6,366,490</b>	3,844,706

The accompanying notes form part of this concise financial report. These statements should be read in conjunction with the full financial statements.

**Notes to the Financial Statements**

For the year ended 31 December 2014

**Note 1: Summary of significant accounting policies**

The concise financial report is an extract of the full financial report for the year ended 31 December 2014. The concise financial report has been prepared in accordance with Accounting Standard 1039: Concise Financial Reports, and the Australian Charities and Not-for-Profits Act 2012 and the ACFID Code of Conduct reporting requirements (for further information on the Code please refer to the ACFID Code of Conduct Guidance Document available at [www.acfid.asn.au](http://www.acfid.asn.au)).

The financial statements, specific disclosures and other information included in the concise financial report are derived from and are consistent with the full financial report of Australia for UNHCR. The concise financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of Australia for UNHCR as the full financial report.

The financial report of Australia for UNHCR has been prepared in accordance with Australian Accounting Standards (AASBs) including Australian Accounting Interpretations. A statement of compliance with International Financial Reporting Standards cannot be made due to the organisation applying the not-for-profit sector specific requirements contained in the Australian Accounting Standards. The presentation currency used in this concise financial report is Australian dollars.

**Note 2: Excess of revenue over expenses**

	2014 \$	2013 \$
<b>Surplus of revenue over expenses has been arrived at after charging the following items:</b>		
Depreciation and amortisation of plant and equipment	<b>97,096</b>	70,840
Operating leases – rental expense	<b>268,649</b>	157,413
Employee benefits expense	<b>6,306,662</b>	5,909,422
Provision for employee entitlements	<b>89,374</b>	73,053

**Note 3: Cash and cash equivalents**

Table of cash movements for designated purposes

Purpose / Appeal	Cash available at 1 January 2014 \$	Cash raised during 2014 \$	Cash disbursed during 2014 \$	Cash available at 31 December 2014 \$
General Emergency Assistance Programs for Refugees	718,324	16,986,128	(15,616,331)	2,088,121
Syria Crisis	122,837	990,157	(769,781)	343,213
Sexual gender based violence programs in the Democratic Republic of Congo	-	1,009,000	(1,009,000)	-
Emergency Assistance in Iraq	-	515,054	(287,289)	227,765
Emergency Assistance in South Sudan	-	417,092	(393,453)	23,639
Other purposes	3,003,544	17,036,559	(16,356,351)	3,683,752
<b>Total</b>	<b>3,844,705</b>	<b>36,953,990</b>	<b>(34,432,205)</b>	<b>6,366,490</b>

**Note 4: Events subsequent to reporting period**

The Company executed the 2015 Annual Project Partnership Agreement with UNHCR on 17 February 2015. The agreement confirms the financial contributions from UNHCR for fundraising activities for the year.

During the Company's Board meeting on 23 February 2015, the Directors resolved to approve nominated Directors as members of the Company.

**Note 5: Economic dependency**

During the year ended 31 December 2014 the Company received a cash grant of \$9,946,955 (2013: \$8,230,865) from UNHCR and is dependent on this entity for financial support in respect of developing its fundraising activities and donor acquisition, and special projects as assigned by UNHCR. A similar arrangement has been agreed for 2015 through the Annual Project Partnership Agreement.

# DIRECTORS' DECLARATION & AUDITOR'S REPORT

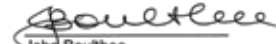
## DIRECTORS' DECLARATION

The directors of Australia for UNHCR declare that the concise financial report of Australia for UNHCR for the financial year ended 31 December 2014 as set out on the statement of comprehensive income, statement of financial position, statement of changes in members' funds, statement of cash flows and notes to the financial statements:

- (a) complies with Accounting Standard AASB 1039: Concise Financial Reports; and
- (b) is an extract from the full financial report for the year ended 31 December 2014 and has been derived from and is consistent with the full financial report of Australia for UNHCR.

This declaration is made in accordance with a resolution of the Board.

  
Alice Spigelman  
Director

  
John Boulton  
Director

Dated at Sydney this 25 March 2015

## MOORE STEPHENS

### AUSTRALIA FOR UNHCR

INDEPENDENT AUDITOR'S REPORT  
TO THE MEMBERS OF AUSTRALIA FOR UNHCR  
ABN 35 092 843 322

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### Report on the Concise Financial Report

We have audited the accompanying concise financial report of Australia for UNHCR which comprises the statement of financial position as at 31 December 2014, the statement of comprehensive income, statement of changes in members' funds, statement of cash flows for the year then ended, and related notes, derived from the audited financial report of Australia for UNHCR for the year ended 31 December 2014. The concise financial report does not contain all the disclosures required by the Australian Accounting Standards and accordingly, reading the concise financial report is not a substitute for reading the audited financial report.

### Directors' Responsibility for the Concise Financial Report

The directors are responsible for the preparation of the concise financial report in accordance with Accounting Standard AASB 1039 Concise Financial Reports, and the Australian Charities and Not-for-profits Commission Act 2012, and for such internal control as the directors determine is necessary to enable the preparation of the concise financial report.

### Auditor's Responsibility

Our responsibility is to express an opinion on the concise financial report based on our procedures which were conducted in accordance with Auditing Standard ASA 810 Engagements to Report on Summary Financial Statements. We have conducted an independent audit, in accordance with Australian Auditing Standards, of the financial report of Australia for UNHCR for the year ended 31 December 2014. We expressed an unmodified audit opinion on that financial report in our report dated 25 March 2015. The Australian Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report for the year is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the concise financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the concise financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the concise financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.

Our procedures included testing that the information in the concise financial report is derived from, and is consistent with, the financial report for the year, and examination on a test basis, of audit evidence supporting the amounts, discussion and analysis, and other disclosures which were not directly derived from the financial report for the year. These procedures have been undertaken to form an opinion whether, in all material respects, the concise financial report complies with AASB 1039 Concise Financial Reports and whether the discussion and analysis complies with the requirements laid down in AASB 1039 Concise Financial Reports.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

## MOORE STEPHENS

### Independence

In conducting our audit, we have complied with the independence requirements of the Australian Charities and Not-for-profits Commission Act 2012.

### Opinion

In our opinion, the concise financial report including the discussion and analysis of Australia for UNHCR for the year ended 31 December 2014 complies with Accounting Standard AASB 1039 Concise Financial Reports.

  
Moore Stephens Sydney  
Chartered Accountants

  
Chris Chandran  
Partner

Dated at Sydney, this 25<sup>th</sup> day of March 2015

## MOORE STEPHENS

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### AUDITOR'S INDEPENDENCE DECLARATION

### TO THE RESPONSIBLE ENTITIES' OF AUSTRALIA FOR UNHCR

I declare that to the best of my knowledge and belief, during the year ended 31 December 2014 there have been no contraventions of:

- i. the auditor's independence requirements as set out in the Australian Charities and Not-for-profits Commission Act 2012 in relation to the audit; and
- ii. any applicable code of professional conduct in relation to the audit.

  
Moore Stephens Sydney

  
Chris Chandran  
Partner

Dated in Sydney this 25<sup>th</sup> day of March 2015

# GOVERNANCE

## Board of Directors

Name	Qualifications, Experience & Occupation	Director since
<b>Mr John W.H. Denton AO</b> Chairman	BA (Hons), LLB Partner and Chief Executive Officer, Corrs Chambers Westgarth Lawyers	July 2000
<b>Mr Michael Dwyer AM</b>	Dip of Superannuation Management, Advanced Dip of Financial Services (Superannuation), Dip of Public Administration, FASFA Chief Executive, First State Super Trustee Corporation	July 2000
<b>Mr John Boulton AM</b>	BA, LLB (Hons), LLM Member of the Australian Institute of Company Directors Lawyer, Consultant	November 2000
<b>Mr Paul Reid</b>	BA (Acctg), Dip of Superannuation Management, CA Member of the Australian Institute of Company Directors Retired from KPMG 2014	December 2004
<b>Mrs Alice Spigelman AM</b>	BA, MA Clin Psych, Dip Clin Psych Uni Syd Clinical Psychologist, former Marketing Director Benevolent Society, author	February 2006
<b>Ms Fiona Reynolds</b>	Dip of Public Policy Managing Director, The Principles for Responsible Investment (PRI) Initiative (resigned 23 October 2014)	April 2010 to October 2014
<b>Mr Rick Millen</b>	MA, Law Oxford University, UK Member Institute of Chartered Accountants Graduate Member of the Australian Institute of Company Directors Retired from PricewaterhouseCoopers 2011 Director, Youth Off the Streets Director, Cabcharge Limited Director, Palmera Projects	April 2012

## Program Committee

The Program Committee's purpose is to advocate and provide support for Australia for UNHCR. The committee helps to educate and inform people in both the wider community and in the superannuation and finance industry about the work of UNHCR and the plight of refugees and displaced people worldwide.

The Program Committee directly supports fundraising events and sponsorships, including the annual World Refugee Day Breakfast. Chaired by Director Michael Dwyer AM, the committee is supported by members Michael Baldwin, Joanna Davison, Jack Gray, Penny Pryor, Matthew Perrignon, Daphne van der Oord and Muhammad Dosani.

A Melbourne Program Committee was formed in 2014 to directly support fundraising events and sponsorship in Victoria. The Melbourne Program Committee includes Chris Deakin, Bronwyn King, Gordon Noble, Deidre Kennedy and Brendan Donohoe.

## Women's Projects Committee

The Women's Projects Committee is chaired by Director Alice Spigelman AM. Its purpose is to generate support for UNHCR projects specifically benefiting women. The committee directly supports fundraising events and sponsorships, including the annual Mother's Day Lunch.

The committee's members are Penny Gerstle, Pamela Gilbert, Ros Horin, Kathy Madell and Deidre McCann.

## Our staff

Australia for UNHCR is headed up by National Director Naomi Steer, who leads a team of staff who work to raise funds to support UNHCR and to keep our donors informed about UNHCR's work via our website, emails, phone calls, direct mail, publications, seminars and briefings.

We are also supported by our dedicated volunteers. In 2014, we had 32 volunteers assisting our Communications and Public Affairs team at events with assistance from our Donor Services team. Australia for UNHCR is fortunate to have the support of a number of former refugees both as staff and volunteers. They have firsthand experience of life as a refugee and a deep understanding of the valuable work of UNHCR.

# ABOUT AUSTRALIA FOR UNHCR

## Our purpose

**To provide life-changing humanitarian support to refugees and other displaced and stateless people who come under the care and protection of the UN Refugee Agency.**

## Corporate statement

Australia for UNHCR is an Australian company limited by guarantee. It was registered under the Corporation Act on 4 July 2000. A registered charity, Australia for UNHCR has tax deductible gift recipient status through its listing as a specific international affairs recipient under Section 30.80 of the Income Tax Assessment Act 1997. It is endorsed by the Australian Tax Office as an Income Tax Exempt Charity and a registered charity with the Australian Charities and Not-for-profits Commission (ACNC), the Australian government's independent, national regulator of charities.

Australia for UNHCR is a member of ACFID – the Australian Council for International Development – and a signatory to ACFID's Code of Conduct which ensures that non-government organisations (NGOs) conduct their activities with integrity, transparency and accountability. This code sets out an agreed

set of values and principles for NGOs to follow in the work they support overseas and in their fundraising and educational activities. Australia for UNHCR is affiliated to the Fundraising Institute of Australia (FIA), which sets standards for the charitable and fundraising sector and a member of the Public Fundraising Regulatory Association (PFRA), a self-regulatory membership body for charities and agencies that undertake street and doorstep fundraising in Australia.

Australia for UNHCR is one of a number of National Fundraising Partners (NFPs) around the world set up with the support of UNHCR to raise funds from the private sector. We operate through a NFP Framework Agreement with UNHCR which authorises Australia for UNHCR to raise funds on its behalf in Australia to support UNHCR's international humanitarian projects. Australia for UNHCR works closely with UNHCR Headquarters in Geneva and the UNHCR Regional Office in Canberra.

## Complaints

Australia for UNHCR has a Complaints Handling Policy and Procedure. If you have a complaint, please call our Donor Services team on 1300 361 288 or email [info@unrefugees.org.au](mailto:info@unrefugees.org.au). Complaints relating to a breach of the ACFID Code of Conduct can be made to the ACFID Code of Conduct Committee at [www.acfid.asn.au](http://www.acfid.asn.au)



ABOUT AUSTRALIA FOR UNHCR

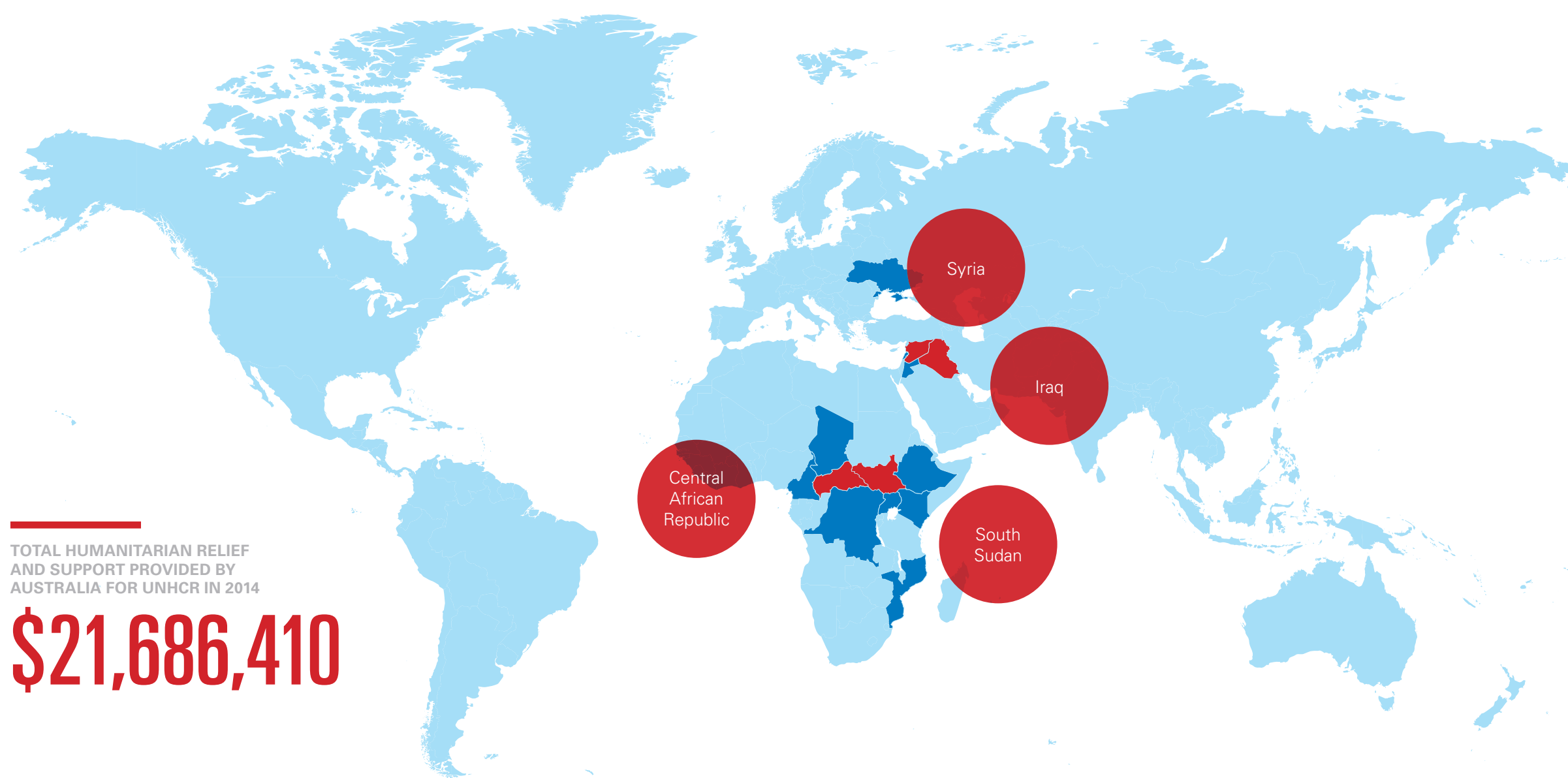


UNHCR/A. Banthwaite

# HOW OUR FUNDS WERE DISTRIBUTED IN 2014

Australian donors helped fund programs to provide emergency relief, shelter, education, water and sanitation, health, nutrition and protection services in the following countries:

- Cameroon
- Central African Republic (CAR)
- Chad
- Democratic Republic of Congo
- Ethiopia
- Iraq
- Jordan
- Kenya
- Lebanon
- Mozambique
- South Sudan
- Syrian Arab Republic
- Uganda
- Ukraine

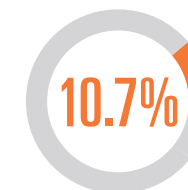


TOTAL HUMANITARIAN RELIEF AND SUPPORT PROVIDED BY AUSTRALIA FOR UNHCR IN 2014

# \$21,686,410



of funds went to support emergency operations in greatest need



earmarked for Level 3 emergencies in CAR, Iraq, South Sudan and Syria



earmarked for water and sanitation, nutrition, education and protection programs



[www.unrefugees.org.au](http://www.unrefugees.org.au)



**UNHCR**  
The UN Refugee Agency  
Australia for UNHCR

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