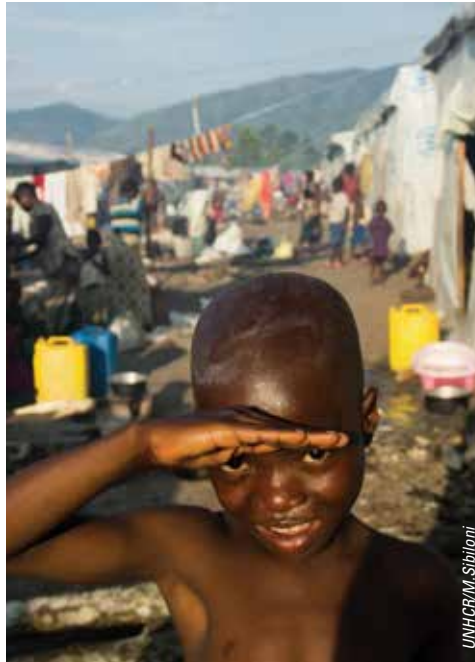


UNHCR
The UN Refugee Agency
Australia for UNHCR

**2013
ANNUAL
REPORT**

2013 Key Facts



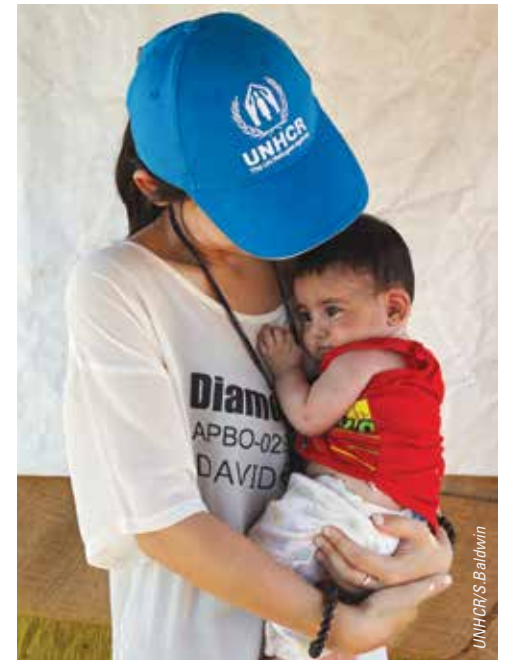
72

The number of hours it takes for UNHCR to mobilise up to 300 staff to the field



40,000,000

The number of people of concern to UNHCR





460

The number of emergency missions deployed



123,337

The number of tents distributed for emergencies



67,000

The number of Australians who donated to Australia for UNHCR

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Cover image: A South Sudanese refugee stands by her family's makeshift shelter. Women and children make up the vast majority of the 50,000 people who have fled fighting in South Sudan to become refugees in neighbouring Uganda.

UNHCR/F.Noy

A Syrian refugee family sits by their tent in Za'atri refugee camp, Jordan. In 2013 the camp quickly grew to become the second largest refugee camp in the world.

N.Cubbin



REPORT FROM THE CHAIRMAN & NATIONAL DIRECTOR

Naomi Steer, National Director; John Denton, Chairman; António Guterres, UN High Commissioner for Refugees; and Debra O'Neill, Deputy National Director, in Geneva in September 2013.



2013 continued an unprecedented period of emergency operations for UNHCR globally. Mr António Guterres, the High Commissioner for Refugees, himself described it as an “incredibly difficult, heartbreaking year” with the agency’s resources stretched further than ever before by emergencies, disasters and protracted refugee crises.

As the fighting in Syria intensified, UNHCR found itself at the helm of the largest humanitarian relief operation in history, coordinating the joint international effort to shelter and assist over two million refugees in surrounding countries and another 3.2 million internally displaced Syrians.

While Syria accounted for most of the new refugees in 2013, it is an understatement to say it was far from being the only emergency. Hundreds of thousands of people crossed borders to escape conflicts in central Africa and, in November, a mega-typhoon hit the

Philippines, leaving thousands in urgent need of emergency aid.

Response

Also unprecedented in 2013 was the Australian people’s response to these events. Australia for UNHCR experienced significant growth, both in donor numbers and fundraising revenue.

We raised \$22.9 million during the year, a 33 per cent increase on our 2012 income. We acquired 35,018 new donors, bringing our active supporter base to 67,139. Just 13 years after its foundation, Australia for UNHCR was the third largest private sector donor to UNHCR internationally and the 19th largest donor overall, ahead of most governments and corporations.

This support was evident at every level of Australian society from the Governor-General to the thousands of individuals who signed

up as regular donors, attended our events and contributed in record numbers to our emergency appeals. In the same week that Australians were responding to the NSW bushfire tragedy, our scheduled ABC radio broadcast for Syrian refugees received an overwhelmingly empathetic and generous response. This groundswell of community support showed that, despite the political discourse, Australians do indeed care about refugees.

Our growth was assisted by the development funding we received from UNHCR’s Income Growth Fund. In September the Chairman signed a Memorandum of Understanding with High Commissioner Guterres, reaffirming Australia for UNHCR’s unique partnership with UNHCR and recognising our key role as UNHCR’s principal fundraising partner in Australia, and in mobilising civil society to support refugees.

Field impact

Australia for UNHCR further increased its impact in the field, providing key funding for UNHCR relief operations and supporting projects to improve the health, living conditions, education and employment opportunities of refugees.

Australia for UNHCR staff and representatives undertook several field missions during the year to gather fundraising materials, generate media coverage and visit programs receiving Australian donor support.

In August the National Director visited the Za'atri refugee camp in Jordan with the *Australian Women's Weekly*. The resulting magazine spread profiled Andrew Harper, the Australian in charge of UNHCR operations for Syrian refugees in Jordan.

Missions were also made to the Kakuma refugee camp in Kenya where our major donors have helped to build water and sanitation infrastructure, and to the Nakivale refugee settlement in Uganda where we have provided longstanding support.

The Computer Technology Access Centre (CTA) in Nakivale is an Australia for UNHCR success story. Having funded and overseen its development since 2010, we maintained support for the CTA in 2013, engaging a volunteer consultant Judy Nyamato to help it achieve training accreditation and self-management. Graduates of the program reported back to our staff and donors during the year, crediting the centre for the employment and education opportunities they have had.

Community Engagement & Partnerships

We maintained our busy schedule of events throughout the year, including our annual World Refugee Day Breakfast, Mother's Day Lunch and Literary Lunch organised by our Women's Committee.

We partnered with the Australian Broadcasting Corporation for the second year running, to raise funds for and awareness of the Syria crisis. The joint broadcast was carried on major metropolitan and national ABC radio stations and generated \$370,000 in donations for Syrian refugees.

Award-winning Kenyan photojournalist Thomas Mukoya continued to support our organisation, addressing a series of donor briefings and sharing his photos and experiences from the frontline of conflicts and refugee crises.

In July, Australia for UNHCR received the award for Outstanding Service and Support to the African Australian Communities at the annual African Award Ceremony at Parliament House in Canberra. At least one third of our staff are refugees, many of African origin. The award was made in recognition of our genuine links and contribution to African people, both here in Australia and overseas.

Farewell and thanks

The year also marked the end of an era for Australia for UNHCR as we bid farewell to two great supporters of our cause.

As her vice-regal tenure drew to a close, the Governor-General of Australia, Her Excellency the Honourable Quentin Bryce

AC CVO, served her final year as our Patron. Ms Bryce has been a strong advocate for refugees and Australia for UNHCR, giving voice to our concerns at the highest levels and actively engaging with refugee communities in Australia and overseas. We have deeply appreciated her generous involvement and support.

We also farewelled Mr Richard Towle as UNHCR's Regional Representative for Australia, New Zealand, Papua New Guinea and the Pacific. Mr Towle has been a valuable advisor and friend to Australia for UNHCR since its inception. We thank him sincerely and wish him well in his new position as UNHCR Representative in Malaysia.

We thank our fellow Board members, staff and volunteers who have worked so hard to realise our organisation's goals during 2013, along with the many companies and organisations who gave their time and resources.

We are particularly grateful to our donors who continue to express their concern and compassion for the world's displaced people through their generous giving. It gives us great pleasure to present our 2013 Annual Report, chronicling a year of great challenges and achievements.



Naomi Steer
National Director



John W.H. Denton
Chairman

2013 HIGHLIGHTS



Record numbers of refugees flee Syria into Jordan. Some 30,000 refugees arrive at Za'atari refugee camp in Jordan in the first month of the year – double the number of the previous two months.



Two UNHCR humanitarian aid convoys reach northern Syria, where aid is delivered to thousands of internally displaced people in need of assistance.



Bushra, a 19-year-old mother of two, becomes the one millionth refugee from the Syrian civil war as she registers with UNHCR in the Lebanese city of Tripoli.



The Educate a Refugee Child appeal calls on supporters to make a donation to help young refugees around the world access education.



Our annual Mother's Day Lunch attracts more than 200 supporters who together raise over \$80,000 for projects to support refugee women.



The Governor-General, Ms Quentin Bryce AC CVO, calls on Australians to support the urgent needs of refugees at our World Refugee Day Breakfast. The event raised \$120,000 for Australia for UNHCR's Syria Crisis Appeal.



JUL

UNHCR/B. Heger

In the Democratic Republic of the Congo, where over 40,000 refugees have arrived from the Central African Republic, UNHCR continues to work with national authorities to relocate refugees from the border areas to safer locations.



AUG

N. Cubbin

As one million Syrian children become refugees, an Australia for UNHCR mission that includes the *Australian Women's Weekly* travels to Jordan to help draw attention to the Syrian refugee crisis.



SEPT

UNHCR/G. Gubaeva

The number of Syrian refugees reaches two million, with an average of 5,000 Syrians fleeing the country each day. António Guterres, the UN High Commissioner for Refugees, describes the situation as "a disgraceful humanitarian calamity with suffering and displacement unparalleled in recent history".



OCT

Australia for UNHCR

Australia for UNHCR partners with the ABC for a special fundraising appeal on ABC Local Radio, raising \$370,000 for our Syria Crisis Appeal.



NOV

UNHCR/R. Rocamora

An emergency appeal is launched for UNHCR's Typhoon Haiyan response, raising more than \$700,000.



DEC

Australia for UNHCR

In Uganda's Nakivale refugee settlement, 454 students graduate from the Australian-funded Computer Technology Access Centre. The Family Christmas Appeal also launches, with over 2,500 supporters donating to help refugee families in crisis.

YEAR IN REVIEW

2013 quickly became one of the worst years of forced displacement in decades. For the first time ever, the number of internally displaced people receiving UNHCR's assistance surpassed 20 million. There were four million newly displaced people in the first half of 2013 alone – half of them in Syria.

The year also saw the highest number of new refugee arrivals since the Rwandan genocide in 1994 – eight out of ten of these new refugees were Syrian. The mass exodus of more than two million people from Syria's increasingly bloody civil war impacted heavily on five neighbouring countries and prompted the largest collective humanitarian operation in history.

But as huge as it was, the crisis in Syria was only one of four major emergencies

requiring UNHCR's urgent response during the year. Renewed fighting in the Democratic Republic of the Congo continued to displace thousands; conflict intensified in South Sudan; and in November Typhoon Haiyan hit the Philippines, leaving 4.1 million people displaced from their homes.

These simultaneous crises once again stretched UNHCR to the limit of its capacity, requiring global appeals for financial support and the urgent reallocation of resources. UNHCR managed not only to respond, but also to increase its relief and protection activities inside conflict zones. Meanwhile, UNHCR continued to support and protect established refugee populations, ensuring them access to basic services, advocating on their behalf and helping them to return, resettle and rebuild their lives.





South Sudanese refugees wait in line to get food from the kitchen of Dziapi reception centre in Uganda, to which tens of thousands fled following an outbreak of conflict in South Sudan.

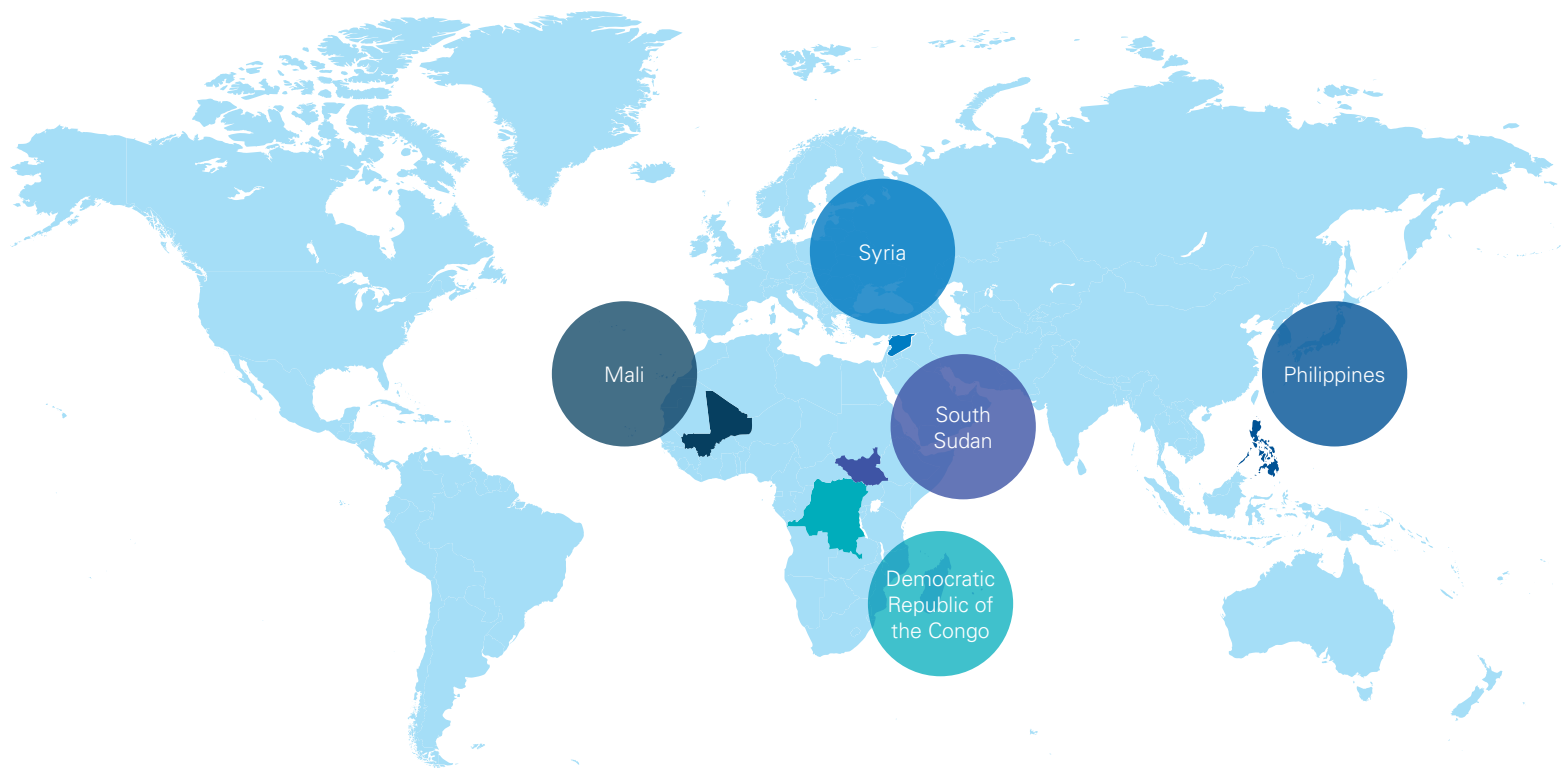
UNHCR/E.Noy



UNHCR'S EMERGENCY RESPONSE

More than 3,000 Syrian refugees wait to receive blankets and fuel in Aرسال, Lebanon. The distribution was part of UNHCR efforts to keep refugees warm during the harsh winter.

UNHCR/A. McConnell



UNHCR has developed its emergency response to be equipped and prepared to cope with sudden, large-scale humanitarian crises. These emergency mechanisms include contingency planning, a global supply management system and the maintenance of a roster of trained personnel who remain on standby, ready for immediate deployment in a crisis.

UNHCR aims to deliver initial life-saving support within the first 72 hours of an emergency being declared. In 2013, the agency deployed 460 emergency missions to countries either directly affected by conflict or receiving large influxes of refugees. Supplies of emergency relief items and field equipment were channelled through UNHCR's network of seven strategically located regional hubs in Accra, Amman, Copenhagen, Douala, Dubai, Isaka and Nairobi.

Australia for UNHCR supported the deployment of 359 emergency response staff to nine countries during the year. Together we helped to deliver more than 15,000 tonnes of essential relief and survival items across the world, ensuring millions of refugees and internally displaced people shelter, protection and the essentials of survival.

SYRIA

UNHCR Special Envoy, Angelina Jolie, speaks with newly arrived Syrian refugees at the border between Syria and Jordan.

UNHCR/O. Lahan-Mattei

The impact of UNHCR's response

178,000

refugees in Lebanon received healthcare



196,000

tents were distributed throughout the region



52,000

Syrian children accessed education in Lebanon



1,600,000

blankets were distributed to displaced Syrians



121



UNHCR Emergency Response Team staff were deployed to the field

In its third year, the Syrian war entered a dangerous new phase, triggering massive internal displacement and the largest and fastest refugee exodus in two decades. By the end of 2013, an estimated 6.5 million Syrians – more than a quarter of the population – were displaced inside the country. Another 2.3 million people were living as refugees in neighbouring Lebanon, Jordan, Turkey, Iraq and Egypt.

Relief for refugees in camps

Since the start of the crisis, UNHCR has led the massive international relief effort in surrounding countries, assisting both camp-based refugees and those sheltering in the community.

The number of refugee camps in the region doubled during the year, requiring the equivalent of 21 square kilometres of additional shelter materials. As well as providing tonnes of tents and other essential relief items, UNHCR played a key role in refugee registration, host-government liaison, the protection of vulnerable groups, and the construction and management of camp facilities in Jordan and Iraq. It also provided \$138 million in 'winterisation' initiatives, helping to insulate tents, install electricity, prepare camp water and drainage systems

for the cold, and distribute additional items like stoves, fuel, quilts and thermal blankets.

Reaching refugees in the community

UNHCR increased its support for community-based refugees, particularly in Lebanon where nearly a million Syrians were living in the community, placing huge pressure on local families and facilities. Registered refugees received household and hygiene items as well as vouchers and cash assistance to help cover their rent, food and utility costs.

Inside Syria

More than three million people in Syria received UNHCR's assistance during 2013, a significant increase on previous years. By December, UNHCR had 370 staff based in the country, overseeing the dispatch of 250 relief trucks a week. Working out of offices in all major cities, including war-torn Aleppo, UNHCR staff procured, stored and delivered over 7.3 million relief items to families in distress, many of them in hard-to-reach and insecure areas. UNHCR also gave financial assistance to vulnerable families and supported shelter rehabilitation and emergency healthcare and vaccination programs.



UNHCR/J.Kohler

“We have not seen a refugee outflow escalate at such a frightening rate since the Rwandan genocide almost 20 years ago.”

UN High Commissioner for Refugees António Guterres addressing the UN Security Council on the Syrian crisis in July 2013.

The Syrian refugee exodus

501,651

Syrian refugees as of 1 January 2013

2,301,588

Syrian refugees as of 31 December 2013

Refugee camps in the region

19

camps as of
1 January 2013

38

camps as of
31 December 2013

TYPHOON HAIYAN

Young boys collect pieces of wood to help rebuild their home which has been destroyed by Typhoon Haiyan.

UNHCR/R. Rocamora

The devastation of Typhoon Haiyan

14.1
million

people affected across nine regions

1.1 million
houses damaged or destroyed

4.1 million
people displaced from their homes

6,190
people reported dead

1,785
people reported missing



On 8 November, Typhoon Haiyan struck the eastern states of the Philippines, leaving 6,000 people dead and 4.1 million homeless.

UNHCR was able to respond immediately to the disaster, having expertise in emergency shelter, relief stockpiles in the region and trained teams ready for immediate deployment. By the end of 2013, the agency had 55 emergency staff on the ground, providing vital assistance to some 487,000 storm survivors. As well as supplying and delivering over 210,000 shelter and relief items, UNHCR staff also supported local authorities in their efforts to ensure the fair and efficient distribution of emergency aid.



Thousands of displaced families were living in UNHCR tents as they waited to return home and rebuild their ruined communities. UNHCR also distributed 15,000 solar lanterns to improve the comfort and security of families surviving in areas without electricity.

Meanwhile, as part of the group of agencies responsible for protection, UNHCR provided training and support for civilian authorities, helping them meet the immediate and ongoing needs of displaced communities. UNHCR also supported the operation of evacuation centres across the Philippines and worked with UNICEF to help children get back to school, providing roofing materials and tents for temporary school buildings.

“Many towns and villages have benefitted from UNHCR’s emergency relief efforts. In some locations, UNHCR tents and plastic sheets cover whole villages, and UNHCR solar lanterns have helped those who are still living without electricity. Families, especially women and children, feel much safer, and people are able to work at night when the sun has gone down.”

Arjun Jain, Head of UNHCR’s Mindanao office in the Philippines

Our supporters helped UNHCR deliver

80,000
blankets



30,000
jerry cans



10,000
tents



15,000
kitchen sets



15,000
solar lanterns



MALI

In 2013, UNHCR continued to address the needs of some 450,000 displaced Malians, both inside Mali and in neighbouring Algeria, Burkina Faso, Mauritania and Niger. There were some hopeful signs throughout the year with the Malian government and rebel groups signing a peace agreement in June, and the presidential elections that were carried out in July, which were generally considered to be successful. UNHCR assisted Malian refugees living in exile to cast their vote and participate in the process towards peace and stability.

With the improved political and security situation, many refugees voluntarily repatriated throughout the year with the assistance of UNHCR. However, as parts of the country remained volatile, UNHCR also continued to provide protection and future opportunities to those who weren't able to return home. Efforts to address malnutrition and food insecurity among Malian refugees saw severe malnutrition rates halved, and food insecurity drop by 84 per cent, in some areas. A campaign to increase enrolment of school-aged refugee children was also rolled out, resulting in additional classrooms being constructed and more teachers recruited.





UNHCR/F.Noy

SOUTH SUDAN

Throughout the year, ongoing conflict in the border regions of Sudan and South Sudan forced another 26,000 people to flee their homes. They joined the 200,000 Sudanese refugees living in UNHCR-managed camps in South Sudan's remote and increasingly unstable north. In December, deadly clashes broke out between competing political factions in the capital Juba. The violence quickly spread to seven of South Sudan's ten states, triggering massive internal displacement and refugee flows to neighbouring countries.

UNHCR quickly mobilised its emergency teams and resources to assist the growing displaced population. By year's end, refugee facilities in Uganda, Kenya and Ethiopia were being reopened and prepared to receive large influxes of refugees. Inside South Sudan, UNHCR and its partners provided emergency assistance for thousands of families sheltering in UN compounds across the country. People were also flocking to the refugee camps in the north, requiring the deployment of additional UNHCR emergency staff and relief convoys to the region.



Australia for UNHCR

DEMOCRATIC REPUBLIC OF THE CONGO

While the Democratic Republic of the Congo (DRC) continued to be wracked by violence, the year ended on a hopeful note with the quelling of a brutal 20-month campaign by M23 rebels in the war-torn province of North Kivu. After years of conflict, however, the country remains in crisis, with 2.6 million people displaced internally and 450,000 refugees living in neighbouring countries.

In June, a UNHCR emergency team was deployed to the far north of DRC to provide shelter and services for 50,000 refugees fleeing the escalating violence in the Central African Republic. The following month, heavy fighting in North Kivu caused a spike in internal displacement and further flows of refugees to Uganda. UNHCR headed the protection cluster for internally displaced people in the eastern provinces, and played a key role in camp management and the coordination of international relief. The agency also helped to establish a new transit centre on the Ugandan border and arranged the transfer of thousands of people to nearby refugee facilities.



ONGOING PROTECTION OF REFUGEES

At a time when UNHCR's resources have been stretched further by emergencies and ongoing protracted crises, Australia for UNHCR continued to support refugees and displaced communities with the services and support they need not just to survive but also to begin to rebuild their lives and thrive.

Worldwide, two-thirds of the 11.1 million refugees under UNHCR's care now spend more than five years in exile. Whether they live in urban settings or in designated camps and settlements, they remain on the fringe of society, vulnerable to poverty, exploitation, violence and disease.

UNHCR provides ongoing protection and assistance to these populations. While seeking permanent solutions for them, UNHCR staff in 123 host countries work to ensure that their basic needs are met and to improve their quality of life, self-reliance and future opportunities.

During 2013, our donors helped fund education, healthcare, water and transitional shelter programs in protracted settings. Many of these vital initiatives were desperately underfunded and would not have been possible without the commitment of Australia for UNHCR supporters.



Syrian refugee students attend a class in an accelerated learning program at school in the Bekaa Valley, Lebanon. The program is designed for Syrian refugees aged 7 – 15 years old, with a focus on English, Arabic and maths.

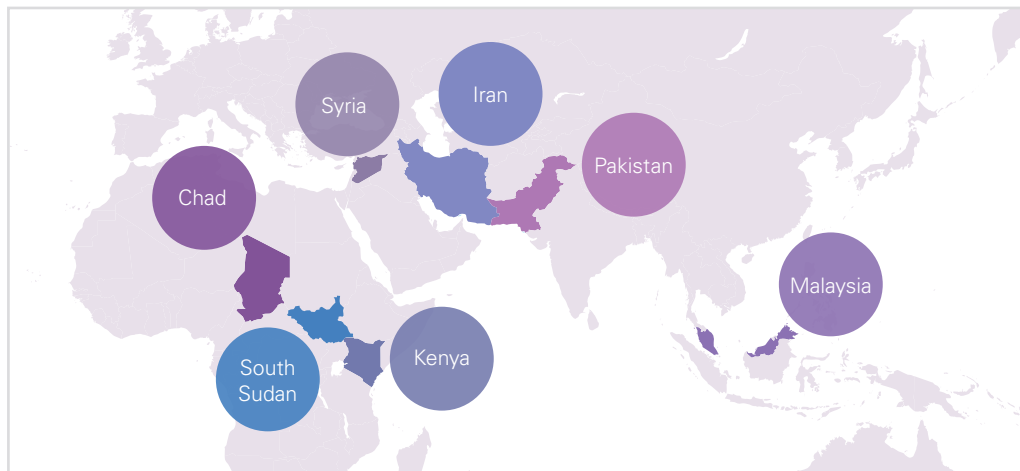
UNHCR/S. Baldwin



EDUCATION



Young refugee girls have the opportunity to go to school and continue their education at Dadaab refugee camp in Kenya, the largest refugee camp in the world.



Education is the basic right of children in all refugee settings, and one of UNHCR's key priorities. Going to school restores a child's sense of security and routine, helping them deal with trauma and upheaval, building their self-reliance and giving them and their families, communities and countries hope for the future.

Nevertheless, some 40 per cent of refugee children worldwide – more than one million – were unable to attend school at the end of 2012. In response, UNHCR launched Educate a Refugee Child, a global campaign to help address the massive unmet needs in refugee education.

In its first year, Educate a Refugee Child put 176,000 students into schools, well exceeding its target. Under the scheme, dozens of new classrooms were constructed and furnished, hundreds of teachers were trained and children in 12 countries received assistance with school fees, books and stationery, sports equipment, school bags and uniforms.

Australia for UNHCR contributed \$340,000 to the Educate a Refugee Child Program during 2013, supporting building projects, teacher training and other education initiatives around the world.

DREAMING OF SCHOOL

School brings bittersweet memories of home to Nastho. As a young girl in an Al Shabaab controlled area of Somalia, school was just a dream. When her family was separated in the chaos of fighting as they fled their town, Nastho never imagined the pain of losing her mother and fleeing to an unknown country would be tempered by the opportunity to go to school and learn.

"I miss my mother terribly. There is much I would like to ask her but I know she would be pleased and proud," says Nastho. "I am so grateful that I can go to school here – we need the opportunity and then we work hard to make the best of what we have been given. Education is the thing that will help change our lives."

With the help of UNHCR, Nastho and the other girls in her class are not just attending school. With access to tools like solar lanterns to help them study at night, and financial grants to help pay for fees, they are achieving top grades across all subjects at their refugee camp school in Jijjiga, Ethiopia.

HEALTH AND NUTRITION

A new baby is born at Za'atri refugee camp in Jordan. With the help of UNHCR, mothers are able to deliver their babies in a clean and safe environment.





UNHCR works to ensure all refugees have access to primary healthcare, both in camps and in the community. This includes the implementation of large-scale vaccination programs to protect vulnerable refugees from diseases like polio and measles, as well as delivering basic health services, like maternity care to mothers and babies in camps.

UNHCR oversees the running and supply of refugee health centres and community health programs, provides support for hospitals in areas of mass displacement, and participates in joint-agency responses to nutritional crises and disease outbreaks.

Australia for UNHCR supported a number of vital refugee health initiatives during 2013, including primary, reproductive and child health services in eastern Chad, where some 340,000 Sudanese refugees from Darfur live in camps, dependent on UNHCR and its partners for their survival. We provided key funding for health services in Chad's Farchana camp, funding its health centre, laboratory, ambulance and child vaccination



programs. A UNHCR report at the end of the 12-month funding period showed a marked improvement in the health status of Farchana's 22,800 refugees in terms of access to services, crude mortality and vaccination coverage.

In November, our donors also supported UNHCR's urgent response to an outbreak of polio among children in Syria. Hundreds of children were infected with the virus, which can cause crippling paralysis, lifelong deformity and death. These were Syria's first polio cases for 14 years, a symptom of the breakdown of hygiene, health and vaccination services in the country's war-ravaged north.

UNHCR airlifted thousands of vaccines to the region and worked with UNICEF and the World Health Organization to alert the community and inoculate 538,000 vulnerable children. Another 36 vaccination teams were sent into the Za'atri refugee camp in Jordan, where they vaccinated 19,000 children in three days.

BORN IN EXILE

Iline is but four hours old and already her mother Misreen is worried for her future. Iline has been born, not in her home country of Syria, but in the harsh Jordanian desert at the Za'atri refugee camp. Her father is still in Syria and Misreen says she is constantly anxious for him. "I worry about him and I would like him to come and meet our daughter. She is so beautiful."

Along with her one-year-old son Amar and her husband's family, Misreen fled Syria heavily pregnant and made the dangerous journey across the border to safety. Life in Za'atri is not always easy, but Misreen is grateful for the excellent healthcare she has received. From a dedicated midwife for Iline's birth, to vaccinations for Amar to keep him safe and healthy, UNHCR and its implementing healthcare partners are doing vital work in Jordan.

A Somali refugee in Dollo Ado refugee camp, Ethiopia, learns new skills while building transitional housing. The transitional shelters are more durable and comfortable, and protect refugees from the harsh climate.





Australia for UNHCR

SHELTER

UNHCR provided millions of refugees with shelter during 2013, supplying tonnes of emergency items like tents and tarpaulins, constructing refugee camps, renovating buildings as communal shelters and helping displaced families secure rental accommodation. In the longer term, however, refugees unable to return to their homes require more durable 'transitional' shelters. UNHCR assists these families by providing the programs, tools and building materials they need to build a home appropriate to the environment and their cultural tradition.

The Dollo Ado region of Ethiopia is home to 190,000 refugees who fled Somalia during the 2011 Horn of Africa crisis. Two years later, UNHCR is helping them to replace their emergency shelters with more durable, semi-permanent dwellings. Australia for UNHCR supported the construction of 11,000 transitional houses in Dollo Ado during 2013. This program has had many benefits, not only giving families better security, privacy and protection from the elements but also engaging the refugees as paid builders and employees in the dedicated workshop where the building components are made.



Australia for UNHCR

WATER AND SANITATION

Clean water is critical to human survival, health and dignity. UNHCR aims to sustain a hygienic and safe living environment to help prevent the spread of disease by providing refugees and displaced populations with sufficient clean water and sanitation.

In 2013, Australia for UNHCR continued to support an upgrade of water and sanitation facilities in Kakuma refugee camp in Kenya. Having well exceeded its capacity of 100,000 people, the camp has struggled to meet the basic water needs of new arrivals. Waterborne diseases such as diarrhoea and cholera can spread quickly in these crowded conditions and pose serious health threats, particularly for young children. The camp's communal latrines are also under pressure and are unsafe after dark.

For the second year running, Australian donors have helped to upgrade Kakuma's ageing water infrastructure and fund the installation of household latrines, reducing the risk of disease and making the camp safer for women and children.

RAISING FUNDS

Fundraising growth

In 2013 we raised \$22.9 million, which represents an impressive growth of 33 per cent on our 2012 income. A key area of growth included emergency appeal funds, where a significant \$3.1 million was raised for the Syria Crisis Appeal, and \$700,000 for the Typhoon Haiyan Appeal.

Approximately 71 per cent of our total income came from monthly giving, primarily through our Face-to-Face Program. Direct mail, television, telemarketing and digital also attracted significant support.

Where your money goes



11% Administration 9% Fundraising

Source: Australia for UNHCR's Statement of Comprehensive Income 2013

“Every single donation can and does help to get more UNHCR staff on the ground where they are needed, delivering more survival items and helping to extend our protection even further. As an organisation funded by voluntary donations and contributions, we quite simply can only do our work with your support. Thank you for helping refugees.”

António Guterres, UN High Commissioner for Refugees







Community fundraiser Kai Kasad with two members of Australia for UNHCR's Face-to-Face team. Kai signed up as a monthly donor after speaking with our Face-to-Face team on the streets in Sydney.

Fundraising activities and campaigns

Australia for UNHCR has more than 67,000 active donors – most of whom are regular givers donating on a monthly basis. The strong focus on acquiring and retaining regular donors continues to ensure the growth of our sustainable income base.

Throughout the year, we undertook special appeals to improve access to education for refugee children around the world, and to ensure that young refugee children receive essential healthcare to protect them from malnutrition, disease and ongoing psychological trauma. Donors also provided significant support for the millions affected by crises in Syria, the Philippines, South Sudan and the Democratic Republic of the Congo.

2013 highlights

In 2013 we continued to focus on channel diversification, although Face-to-Face remained the dominant income stream, bringing in just over half of the organisation’s income. The Face-to-Face Program is the main channel for acquiring new donors, and its success helped

us acquire more than 35,000 new donors.

Telemarketing, direct response television, direct mail appeals, digital, corporate and major gifts, events and other activities also generated substantial support through regular giving and cash gifts, as well as helping to raise awareness of UNHCR’s work.

In 2013, Australia for UNHCR remained the third largest private sector donor to UNHCR, and the 19th largest donor overall.

Raising awareness and support

Australia for UNHCR continued its public awareness activities with events such as donor briefings and public presentations. We also had two major media partnerships with the *Australian Women’s Weekly* and ABC Local Radio to raise awareness of the Syrian refugee crisis and raise funds for our Syria Crisis Appeal.

Our digital presence also grew significantly, with a 122 per cent increase in website traffic, 38.5 per cent increase in Facebook fans and 47 per cent increase in Twitter followers.

2013 fundraising income streams

- 50.6% Face-to-Face
- 14.4% Telemarketing
- 10.8% Direct Mail Appeals
- 7.5% Digital
- 5.6% Corporate, Foundation and Major Gifts
- 5.6% Other
- 4.1% Direct Response Television
- 1.3% Events



DONOR SPOTLIGHT: KAI KASAD

After a conversation with our Face-to-Face staff, who were themselves refugees, Kai signed up as a regular donor and has been a wonderful supporter of Australia for UNHCR ever since. Not only has he supported us through his monthly donations, but in 2013 he decided to take part in Run for Refugees and raised more than \$3,000 for UNHCR’s Emergency Response Program.

“By taking part in Run for Refugees, I wanted, if nothing else, an increased awareness of the plight of desperate people, displaced by war and strife,” Mr Kasad said.

“There can be no greater reward than knowing that your effort raises valuable funds for an organisation such as UNHCR, which for decades has been providing humanitarian assistance and changing people’s lives and futures.”

BOOSTING SUPPORT FOR SYRIA



In 2013, the crisis in Syria developed into one of the most devastating humanitarian disasters the world had ever seen. There were 500,000 Syrian refugees at the start of January, but this figure quickly grew to more than 2.3 million by the year's end. And as Syria's refugee exodus grew, so did the number of formal camps across the region, doubling from 19 to 37 camps over the course of the year.

While the situation in Syria continued to deteriorate, one of our key priorities was to raise awareness of the situation in the region in order to help raise funds for UNHCR's emergency response.

"It's heartbreaking to see what is happening to the people of Syria, especially the children. They are facing huge issues of basic survival and are in desperate need of emergency shelter, medical treatment and essential aid items. The Australian public can make a meaningful difference for Syrians, and we know that when our supporters rally together we can make a big impact." Naomi Steer, National Director, Australia for UNHCR.

The Australian Women's Weekly media mission to Jordan

In August, an Australia for UNHCR mission in conjunction with the *Australian Women's Weekly* travelled to Jordan. The mission included visits to the Jordanian-Syrian border and Za'atri refugee camp, which has quickly grown to become the second largest refugee camp worldwide.

The mission helped to facilitate the magazine's coverage of UNHCR's operations for Syrian refugees, and resulted in a special feature by the *Australian Women's Weekly* News Editor, Bryce Corbett, in its 80th Anniversary Edition in October which helped us to raise \$25,000 for our Syria Crisis Appeal.

"Given that words — and a fair-to-middling command of them — are pretty much my job, it's not often that I am lost for them. But last month's visit to the Za'atri refugee camp in Jordan and the subsequent day I spent at the Syrian border watching families flee to safety are experiences that are hard to describe," said Mr Corbett.

THE AUSTRALIAN
Women's Weekly



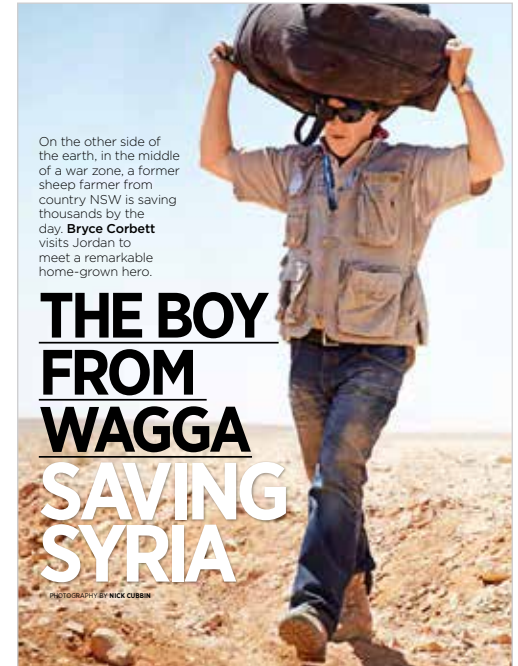
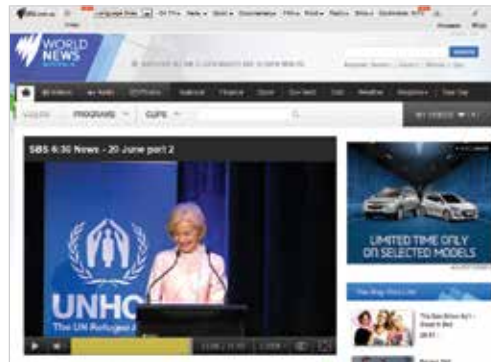
ABC Syria Appeal

In October, Australia for UNHCR partnered with the ABC as the lead charity partner for the ABC Syria Appeal, where listeners were asked to support the humanitarian response by making a donation. The main activity in this partnership was a three hour special fundraising appeal across all ABC local radio stations in Australia, which was broadcast live on Sunday 20 October. Australia for UNHCR's National Director Naomi Steer co-hosted the program with ABC presenter Karen Tighe, and throughout the show ABC listeners heard interviews from various aid workers, including UNHCR's Za'atri Camp Team Leader, Kilian Kleinschmidt.

This partnership engaged thousands of ABC listeners across the country, and saw Australia for UNHCR raise an impressive \$370,000 for our Syria Crisis Appeal.



IN THE MEDIA



COMMUNITY ENGAGEMENT



Climb for Refugees

In November, a group of 17 passionate supporters took on Mount Kilimanjaro in Australia for UNHCR's Climb for Refugees. The team trained for months in preparation for the trek, each with a target to raise \$4,000 for our Emergency Response Program. The group's fundraising efforts included bake sales, trivia nights and second-hand clothing drives. Their dedication and commitment to supporting refugees resulted in the team far exceeding their fundraising targets and collectively raising more than \$80,000.

"I climbed Mount Kilimanjaro to raise money and create awareness around refugee issues and to challenge myself on a level that I had never done before. It was truly one of the hardest things a person can ever do physically and mentally, but it was also extremely rewarding."

Carrie Cochrane, Australia for UNHCR staff member and Climb for Refugees trekker.

Mother's Day Lunch

The 2013 Mother's Day Lunch saw more than 200 Australia for UNHCR supporters come together to raise over \$80,000 for projects to support refugee women. From remote refugee camps to the suburbs of Sydney, the panel of guest speakers gave their reflections on motherhood, which explored the triumphs and challenges of being a mother.

The panel, facilitated by broadcaster Angela Catterns, included Australia for UNHCR Special Representative Aminata Conteh-Biger, who gave incredible insights into maternal health and her life as a refugee woman. Other panellists included Jacinta Tynan, Sky News reporter and author; Ann Sherry AO, CEO of Carnival Australia and former head of the Office of the Status of Women; and Professor Anthony Zwi, Professor of Global Health and Development at UNSW.

World Refugee Day Breakfast

The 2013 World Refugee Day Breakfast was a sell-out event that raised more than \$120,000 for Australia for UNHCR's Syria Crisis Appeal. The Governor-General, Ms Quentin Bryce AC CVO, as Patron of Australia for UNHCR, delivered the keynote address and called on Australians to support the urgent needs of refugees and displaced people around the world.

Former South Sudanese refugee and author of *The Boy Who Wouldn't Die*, David Nyuol Vincent, took part in a Q&A with MC and former Wallabies captain, Phil Kearns. Mr Vincent spoke of his experience as a refugee and how he overcame the immense challenges he faced. Guests also heard from Richard Towle, UNHCR Regional Representative for Australia, New Zealand, Papua New Guinea and the Pacific, who spoke about the current global displacement challenge.



Literary Lunch

The Women's Projects Committee organised our seventh annual Literary Lunch in October. Guests heard talks from Robin de Crespigny, author of *The People Smuggler*, and Thomas Keneally, an esteemed writer and editor of *A Country Too Far*. The *Australian Women's Weekly's* Bryce Corbett was the MC for the event, and shared some of his experiences of seeing the Syrian refugee crisis on his recent mission to Jordan with Australia for UNHCR. The event raised \$71,000 through donations and book sales for our Syria Crisis Appeal.

Donor briefings

Australia for UNHCR held three donor briefings in 2013 in Sydney, Melbourne and Perth. These briefings were a great opportunity for our supporters to engage with us on a more personal level, by allowing them to ask questions and meet Australia for UNHCR staff members. Supporters learnt about projects that Australia for UNHCR is funding, how donor money is being spent, and the impact of UNHCR's work. Guests also heard from award-winning photojournalist Thomas Mukoya, who shared his experiences of working in the field on assignment with Australia for UNHCR, and being on the frontline as a news photojournalist.

OUR SPECIAL REPRESENTATIVES WORKING FOR US IN 2013



Carina Hoang

Carina Hoang spoke at over 40 engagements, including conferences, school talks, writers' festivals and her own TEDx talk in Perth.



Sarah-Jane Clarke

Sarah-Jane Clarke released a video calling on the community to support refugee mothers by purchasing an Australia for UNHCR Mother's Day gift package.



Mark Schwarzer

Mark Schwarzer released a video to urge the Australian community to help UNHCR deliver aid to the millions of Syrian refugees in need.



Aminata Conteh-Biger

Aminata Conteh-Biger spoke at a range of community events, and was a guest speaker at our annual Mother's Day Lunch, where she spoke about the joys and challenges of motherhood for refugee women.

**THANK YOU TO
OUR SUPPORTERS**

A group of young refugee girls at Kakuma refugee camp in Kenya have just finished school for the day. They are among the 19,000 children in the camp who will benefit from new classrooms being built through the Educate a Refugee Child Program.



**Thank you to the following
Trusts and Foundations for their
generous support:**

Australian Communities Foundation

Beeren Foundation

Dick and Pip Smith Foundation

Jaramas Foundation

Jenour Foundation

Pace Foundation

Paul Ainsworth Family Foundation

Macquarie Group Foundation

SBS Foundation

Sky Foundation

TAG Family Foundation

The Jani Haenke Charitable Trust

**Thank you to the following people
for their special support:**

Her Excellency, the Governor-General,
Ms Quentin Bryce AC CVO

Angela Catterns

Ian Chappell

Sarah-Jane Clarke

Aminata Conteh-Biger

Bryce Corbett

Robin de Crespigny

Dr Jack Gray

Carina Hoang

Phil Kearns

Thomas Keneally

Thomas Mukoya

David Nyuol Vincent

Mark Schwarzer

Ann Sherry

Jane Turner

Jacinta Tynan

Professor Anthony Zwi

**Thank you to the following
corporations and their staff
for their major support**



Australian Institute of
Superannuation Trustees



Global Asset Management

**CORRS
CHAMBERS
WESTGARTH**
lawyers



FINANCIAL SUMMARY 2013

Three young South Sudanese refugees that have recently arrived in Uganda receive essential relief items from UNHCR.

UNHCR/F.Noy

Statement of Comprehensive Income

For the year ended 31 December 2013

	NOTE	2013 \$	2012 \$
Revenue			
Donations and gifts – monetary		22,716,276	17,191,837
Grants – overseas related party		8,230,865	7,011,356
Bequest and legacy income		215,918	-
Investment income – interest		191,607	270,553
Other income		83,059	35,316
Total revenue		31,437,725	24,509,062
Expenses			
International aid and development programs expenditure:			
International programs:			
Funds to international programs paid		17,423,908	12,546,259
Funds to international programs accrued		1,027,459	1,374,087
Community education		94,430	89,265
Fundraising costs:			
Funded by overseas grant		8,230,865	7,011,356
Public		1,899,037	1,467,391
Accountability and administration		2,351,756	1,953,607
Total expenses		31,027,455	24,441,965
Excess of revenue over expenditure	2	410,270	67,097
Other comprehensive income		-	-
Total comprehensive income		410,270	67,097

For the year ended 31 December 2013, there were no amounts earned or incurred by Australia for UNHCR for the following categories: non-monetary donations and gifts, other Australian grants, revenue from international political or religious adherence promotional programs, international program support costs, non-monetary expenditure, international political or religious adherence promotion programs expenditure and domestic programs expenditure.

The accompanying notes form part of this concise financial report. These statements should be read in conjunction with the full financial statements.

Statement of Financial Position

As at 31 December 2013

	NOTE	2013 \$	2012 \$
Current assets			
Cash and cash equivalents	3	3,844,706	4,651,735
Financial assets - held-to-maturity investments		1,179,500	181,934
Receivables		212,474	151,614
Prepayments		79,477	186,412
Total current assets		5,316,157	5,171,695
Non-current assets			
Plant and equipment		105,707	126,979
Total non-current assets		105,707	126,979
Total assets		5,421,864	5,298,674
Current liabilities			
Payables		1,647,623	1,973,357
Provisions		348,501	294,763
Total current liabilities		1,996,124	2,268,120
Non-current liabilities			
Provisions		23,511	38,595
Total non-current liabilities		23,511	38,595
Total liabilities		2,019,635	2,306,715
Net assets		3,402,229	2,991,959
Members' funds			
Retained surplus		2,002,229	2,351,959
Reserves		1,400,000	640,000
Total members' funds		3,402,229	2,991,959

At the end of the financial year, Australia for UNHCR had no balances in the following categories: inventories, assets held for sale, current and non-current other financial assets, investment property, intangibles, other non-current assets, current and non-current borrowings, current tax liabilities, current and non-current financial liabilities, and current and non-current other liabilities.

The accompanying notes form part of this concise financial report. These statements should be read in conjunction with the full financial statements.

Statement of Changes in Members' Funds

For the year ended 31 December 2013

	Reserves \$	Retained Surplus \$	Total \$
Funds available for future use at 1 January 2012	640,000	2,284,862	2,924,862
Excess of revenue over expenses for the year	-	67,097	67,097
Funds available for future use at 31 December 2012	640,000	2,351,959	2,991,959
Excess of revenue over expenses for the year	-	410,270	410,270
Transfer to reserves	760,000	(760,000)	-
Funds available for future use at 31 December 2013	1,400,000	2,002,229	3,402,229

The accompanying notes form part of this concise financial report. These statements should be read in conjunction with the full financial statements.

The concise financial report is an extract from the financial report. The financial statements and specific disclosures included in the concise financial report have been derived from the financial report.

The concise financial report cannot be expected to provide as full an understanding of the financial performance, financial position and financing and investing activities of the Company as the financial report. Further information can be obtained from the financial report, which is available, free of charge on request to the Company by contacting (02) 9262 5377.

Statement of Cash Flows

For the year ended 31 December 2013

	NOTE	2013 \$	2012 \$
Cash flows from operating activities			
Cash receipts of grant		8,230,865	5,666,772
Cash receipts of donations, gifts and bequests		22,932,195	17,191,837
Cash payments to suppliers and employees		(12,399,626)	(9,793,546)
Cash payments to UNHCR for overseas projects		(18,797,995)	(13,638,032)
Interest received		191,607	270,553
Other income		83,059	35,316
Net cash (used in)/provided by operating activities		240,105	(267,100)
Cash flows from investing activities			
Payment for plant and equipment		(49,568)	(66,911)
Investment in held to maturity financial assets		(997,566)	(125,613)
Net cash used in investing activities		(1,047,134)	(192,524)
Net decrease in cash held			
		(807,029)	(459,624)
Cash at the beginning of the financial year		4,651,735	5,111,359
Cash at the end of the financial year	3	3,844,706	4,651,735

The accompanying notes form part of this concise financial report. These statements should be read in conjunction with the full financial statements.

Notes to the Financial Statements

For the year ended 31 December 2013

Note 1: Summary of significant accounting policies

The concise financial report is an extract of the full financial report for the year ended 31 December 2013. The concise financial report has been prepared in accordance with Accounting Standard 1039: Concise Financial Reports, and the Corporations Act 2001 and the ACFID Code of Conduct reporting requirements (for further information on the Code please refer to the ACFID Code of Conduct Guidance Document available at www.acfid.asn.au).

The financial statements, specific disclosures and other information included in the concise financial report are derived from and are consistent with the full financial report of Australia for UNHCR. The concise financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of Australia for UNHCR as the full financial report.

The financial report of Australia for UNHCR has been prepared in accordance with Australian Accounting Standards (AASBs), including Australian Accounting Interpretations. A statement of compliance with International Financial Reporting Standards cannot be made due to the organisation applying the not-for-profit sector specific requirements contained in the Australian Accounting Standards. The presentation currency used in this concise financial report is Australian dollars.

Note 2: Excess of revenue over expenses

	2013 \$	2012 \$
Surplus of revenue over expenses has been arrived at after charging the following items:		
Depreciation and amortisation of plant and equipment	70,840	62,866
Operating leases - rental expense	157,413	140,599
Employee benefits expense	5,909,422	5,594,111
Provision for employee entitlements	73,053	47,467

Note 3: Cash and cash equivalents

Table of cash movements for designated purposes

Purpose / Appeal	Cash available at 1 January 2013 \$	Cash raised during 2013 \$	Cash disbursed during 2013 \$	Cash available at 31 December 2013 \$
General Emergency Assistance Programs for Refugees	1,047,630	17,654,135	(17,983,441)	718,324
Syria Crisis	10,233	3,157,564	(3,044,960)	122,837
Other purposes	3,593,872	10,626,026	(11,216,354)	3,003,544
Total	4,651,735	31,437,725	(32,244,755)	3,844,705

Note 4: Events subsequent to reporting period

The Company has entered into two new leases of additional office space for its Sydney premises subsequent to reporting period:

1. A four year lease of the existing office space and additional space commencing 1 July 2014 following the expiry of the current office lease on 30 June 2014; and
2. A four and half year lease of new office space commencing 1 January 2014.

The Company has executed a five year Framework Partnership Agreement with UNHCR. The Agreement sets out the general terms of the partnership:

- UNHCR supports the Company in its fundraising and awareness raising activities in Australia;
- The Company is UNHCR's principal partner to raise funds from the private sector in Australia;
- UNHCR may provide financial contributions for fundraising activities to the Company. Such contributions to be agreed upon in an Annual Project Partnership Agreement.

In addition, the Company has also agreed to a Letter of Mutual Intent on 17 January 2014 to conclude Annual Project Partnership Agreement which confirms financial contributions for fundraising activities for the first quarter of 2014. It is anticipated the Annual Partnership Project Agreement will also be executed, thus confirming financial contributions for fundraising for 2014.

Note 5: Economic dependency

During the year ended 31 December 2013 the Company received a cash grant of \$8,230,865 (2012: \$5,666,772) from UNHCR and is dependent on this entity for financial support in respect of developing its fundraising activities and donor acquisition, and special projects as assigned by UNHCR. A similar arrangement has been agreed for 2014 with the Letter of Mutual Intent to conclude Annual Project Partnership Agreement.

DIRECTORS' DECLARATION & AUDITOR'S REPORT

DIRECTORS' DECLARATION

The directors of Australia for UNHCR declare that the concise financial report of Australia for UNHCR for the financial year ended 31 December 2013 as set out on the statement of comprehensive income, statement of financial position, statement of changes in members' funds, statement of cash flows and notes to the financial statements:

- (a) complies with Accounting Standard AASB 1039: Concise Financial Reports; and
- (b) is an extract from the full financial report for the year ended 31 December 2013 and has been derived from and is consistent with the full financial report of Australia for UNHCR.

This declaration is made in accordance with a resolution of the Board.



Paul Reid
Director



Michael Dwyer
Director

Dated at Sydney this 26 March 2014

MOORE STEPHENS ACCOUNTANTS & ADVISORS

Moore Stephens Sydney

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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF AUSTRALIA FOR UNHCR ABN 35 092 843 322

Report on the Concise Financial Report

We have audited the accompanying concise financial report of Australia for UNHCR which comprises the statement of financial position as at 31 December 2013, the statement of comprehensive income, statement of changes in members' funds, statement of cash flows for the year then ended, and related notes, derived from the audited financial report of Australia for UNHCR for the year ended 31 December 2013. The concise financial report does not contain all the disclosures required by the Australian Accounting Standards and accordingly, reading the concise financial report is not a substitute for reading the audited financial report.

Directors' Responsibility for the Concise Financial Report

The directors are responsible for the preparation of the concise financial report in accordance with Accounting Standard AASB 1039 *Concise Financial Reports*, and the *Corporations Act 2001*, and for such internal control as the directors determine is necessary to enable the preparation of the concise financial report.

Auditor's Responsibility

Our responsibility is to express an opinion on the concise financial report based on our procedures which were conducted in accordance with Auditing Standard ASA 810 *Engagements to Report on Summary Financial Statements*. We have conducted an independent audit, in accordance with Australian Auditing Standards, of the financial report of Australia for UNHCR for the year ended 31 December 2013. We expressed an unmodified audit opinion on that financial report in our report dated 26 March 2014. The Australian Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report for the year is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the concise financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the concise financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the concise financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.

MOORE STEPHENS
ACCOUNTANTS & ADVISORS

Our procedures included testing that the information in the concise financial report is derived from, and is consistent with, the financial report for the year, and examination on a test basis, of audit evidence supporting the amounts, discussion and analysis, and other disclosures which were not directly derived from the financial report for the year. These procedures have been undertaken to form an opinion whether, in all material respects, the concise financial report complies with AASB 1039 *Concise Financial Reports* and whether the discussion and analysis complies with the requirements laid down in AASB 1039 *Concise Financial Reports*.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the *Corporations Act 2001*.

Opinion

In our opinion, the concise financial report including the discussion and analysis of Australia for UNHCR for the year ended 31 December 2013 complies with Accounting Standard AASB 1039 *Concise Financial Reports*.

Moore Stephens Sydney

Moore Stephens Sydney
Chartered Accountants

Chris Chandran

Chris Chandran
Partner

Dated at Sydney, this 26th day of March 2014

MOORE STEPHENS
ACCOUNTANTS & ADVISORS

Moore Stephens Sydney

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**AUDITOR'S INDEPENDENCE DECLARATION
TO THE MEMBERS OF AUSTRALIA FOR UNHCR
ABN 35 092 843 322**

In accordance with the requirements of section 307C of the *Corporations Act 2001*, as lead auditor for the audit of Australia for UNHCR for the year ended 31 December 2013, I declare that, to the best of my knowledge and belief, there have been:

- a) no contraventions of the auditor independence requirements as set out in the *Corporations Act 2001* in relation to the audit; and
- b) no contraventions of any applicable code of professional conduct in relation to the audit.

Moore Stephens Sydney

Moore Stephens Sydney
Chartered Accountants

Chris Chandran

Chris Chandran
Partner

Dated at Sydney, this 26th day of March 2014

GOVERNANCE

Board of Directors

Name	Qualifications, Experience & Occupation	Director since
Mr John W.H. Denton Chairman	BA (Hons), LLB Partner and Chief Executive Officer, Corrs Chambers Westgarth Lawyers	July 2000
Mr Michael Dwyer AM	Dip of Superannuation Management, Advanced Dip of Financial Services (Superannuation), Dip of Public Administration, FASFA Chief Executive, First State Super Trustee Corporation	July 2000
Mr John Boulton AM	BA, LLB (Hons), LLM Member of the Australian Institute of Company Directors Lawyer, Consultant	November 2000
Mr Paul Reid	BA (Acctg), Dip of Superannuation Management, CA Partner, KPMG	December 2004
Mrs Alice Spigelman AM	BA, MA Clin Psych, Dip Clin Psych Uni Syd Clinical Psychologist, former Marketing Director Benevolent Society, author	February 2006
Ms Fiona Reynolds	Dip of Public Policy Managing Director, The Principles for Responsible Investment (PRI) Initiative	April 2010
Mr Rick Millen	MA, Law Oxford University, UK Member Institute of Chartered Accountants Former PricewaterhouseCoopers Partner Director, Youth Off The Streets	April 2012

Program Committee

The Program Committee's purpose is to advocate and provide support for Australia for UNHCR. The committee helps to educate and inform people in both the wider community, and in the superannuation and finance industry, about the work of UNHCR and the situation of refugees and displaced people worldwide.

The Program Committee directly supports fundraising events and sponsorships, including the annual World Refugee Day Breakfast. Chaired by Director Michael Dwyer, the committee is supported by members Michael Baldwin, Joanna Davison, Jack Gray, Penny Pryor, Matthew Perrignon, Daphne van der Oord and Muhammad Dosani.

Women's Projects Committee

The Women's Projects Committee is chaired by Director Alice Spigelman. Its purpose is to promote support for UNHCR projects specifically benefiting women. The committee directly supports fundraising events and sponsorships, including the annual Mother's Day Lunch.

The committee's members are Penny Gerstle, Pamela Gilbert, Ros Horin, Kathy Madell and Deidre McCann. Lorraine Berends, a founding member of the committee, was also a member up until early 2013.

Our staff

Australia for UNHCR is headed up by National Director Naomi Steer, who leads a team of staff who work to raise funds to support UNHCR and to keep our donors informed about UNHCR's work via our website, emails, phone calls, direct mail, publications, seminars and briefings.

We are also supported by our dedicated volunteers. In 2012, we had 36 volunteers assisting our Donor Services team and providing administrative support. Australia for UNHCR is fortunate to have the support of a number of former refugees both as staff and volunteers. They have firsthand experience of the tribulations of being a refugee and understand the valuable work of UNHCR. This makes them keen to give back through their work with Australia for UNCHR.

ABOUT AUSTRALIA FOR UNHCR

Corporate statement

Australia for UNHCR is an Australian company limited by guarantee. It was registered under the Corporation Act on 4 July 2000. UNHCR is the single member of the company. A registered charity, Australia for UNHCR has tax deductible gift recipient status through its listing as a specific international affairs recipient under Section 30.80 of the *Income Tax Assessment Act 1997*. It is endorsed by the Australian Tax Office as an Income Tax Exempt Charity.

Australia for UNHCR is a member of ACFID – the Australian Council for International Development – and a signatory to ACFID’s Code of Conduct which ensures that non-government organisations (NGOs) conduct their activities with integrity, transparency and accountability. This code sets out an agreed set of values and principles for NGOs to follow in the work they support overseas and in their fundraising and educational activities. Australia for UNHCR is affiliated to the Fundraising Institute of Australia (FIA), which sets standards for the charitable and fundraising sector.

Our purpose

To provide life-changing humanitarian support to refugees and other displaced and stateless people who come under the care and protection of the UN Refugee Agency.

Australia for UNHCR is one of a number of fundraising organisations around the world set up with the support of UNHCR to raise funds from the private sector. It operates through a formal funding and licensing agreement with UNHCR which authorises Australia for UNHCR to raise funds on its behalf in Australia to support UNHCR’s international humanitarian projects. Australia for UNHCR works closely with UNHCR Headquarters in Geneva and the UNHCR Regional Office in Canberra.

Complaints

Australia for UNHCR has a Complaints Handling Policy and Procedure. If you have a complaint, please call our Donor Services team on 1300 361 288 or email info@unrefugees.org.au. Complaints relating to a breach of the ACFID Code of Conduct can be made to the ACFID Code of Conduct Committee at www.acfid.asn.au



ACFID
CODE

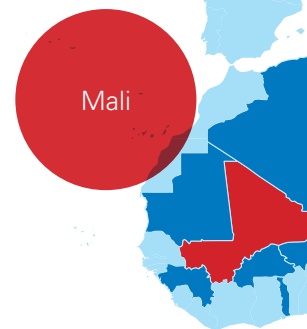


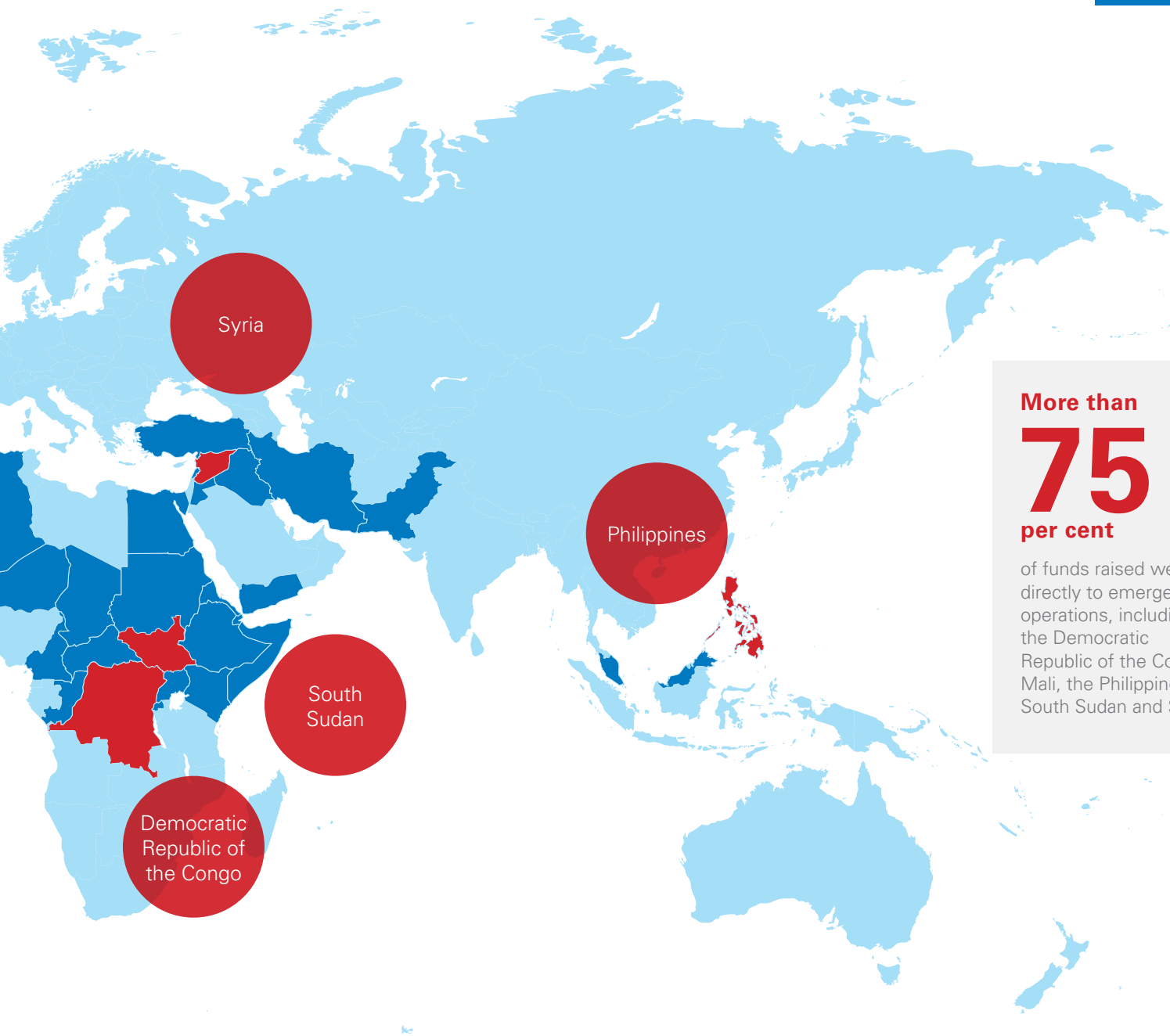
UNHCR/A. Branthwaite

WHERE YOUR MONEY WENT IN 2013

Australian donors helped fund programs to provide emergency relief, shelter, education, water and sanitation, healthcare and protection services in the following countries:

Algeria	Malaysia
Burkina Faso	Mali
Cameroon	Mauritania
Central African Republic	Niger
Chad	Pakistan
Democratic Republic of the Congo	Republic of the Congo
Djibouti	Rwanda
Egypt	Somalia
Eritrea	South Sudan
Ethiopia	Sudan
Guinea	Syria
Iran	The Philippines
Iraq	Togo
Jordan	Turkey
Kenya	Uganda
Lebanon	Yemen





More than
75
per cent

of funds raised went directly to emergency operations, including the Democratic Republic of the Congo, Mali, the Philippines, South Sudan and Syria.

www.unrefugees.org.au



UNHCR
The UN Refugee Agency
Australia for UNHCR

PO Box Q428
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Tel: (02) 9262 5377
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ABN: 35 092 843 322

