



UNHCR
The UN Refugee Agency
Australia for UNHCR

2012

**ANNUAL
REPORT**

KEY FACTS



6,713

UNHCR staff members
in the field



39

The number of countries
where UNHCR worked
with displaced populations



33,924,500

People of concern to
the High Commissioner
for Refugees



3,591,184,513

Total 2012 UNHCR
Budget (USD)



736

Number of NGOs working
as implementing partners



126

Number of countries in
which UNHCR is present

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Cover Image: These children fled with their family to a province in Syria for safety. By the end of 2012, there were more than 2 million forcibly displaced people within Syria. UNHCR/R. Alsalem



25 year-old Congolese mother Izabayo and her daughter arrive at the reception centre of Uganda's Nyakabande Transit Centre. They are waiting to be allocated a space in a communal tent.

REPORT FROM THE CHAIRMAN AND NATIONAL DIRECTOR

For UNHCR, 2012 was another challenging year. While no single event eclipsed the Horn of Africa famine crisis of the previous year, the UN Refugee Agency's response to developing emergencies in regions like the Sahel and Syria grew in both scale and urgency as the year progressed. At the same time, UNHCR continued to respond to protracted crises in the Democratic Republic of the Congo (DRC) and South Sudan and to maintain its operations for the millions still displaced around the Somali border.

While complex and costly, these emergency operations are just one part of UNHCR's global mandate to protect and assist the world's 42.5 million displaced people.

In 2012, UNHCR staff supported long-term refugee communities and internally displaced populations in 126 countries, helping to meet their basic needs, ensuring their rights and safety and supporting as many as possible to return home safely or resettle in another country.

Solid growth

Australia for UNHCR plays an increasingly important role in providing funding for UNHCR's refugee relief programs, both in emergency and protracted settings.

The ratio of funds raised worldwide within the private sector by organisations like ours has grown in the face of the Global Financial Crisis. Private donations have quadrupled over the past five years and, in 2012, boosted UNHCR's capacity by a very significant \$130 million.

In 2012, Australia for UNHCR was the third largest private sector donor to UNHCR, raising \$17.2 million for the agency's refugee protection and relief programs. This reflects the wonderful and sustained support we continue to receive from our Australian donors, support that has also seen us ranked among the ten largest members of the Australian Council for International Development, Australia's peak body representing international aid agencies.

Real impact

Thanks to the growing contribution of our donors, we have been able to increase our support to UNHCR's humanitarian programs, making a real and positive difference to people's lives.

The National Director, Board Members and staff had the opportunity to visit UNHCR operations in the field in 2012 and see firsthand the impact of our organisation's work. We visited emergency aid, shelter, water and sanitation, education, technology, livelihood and sexual and gender-based violence prevention programs funded and facilitated by Australia for UNHCR in refugee camps in Kenya, Uganda, Ethiopia and Jordan.

In October, the National Director accompanied ABC 702 Sydney radio presenter Adam Spencer to the Dollo Ado region of Ethiopia, one year after we collaborated with the Australian Broadcasting Corporation (ABC) to raise funds for the victims of famine and drought in the Horn of Africa. The trip received extensive media and social media coverage,

consolidating our partnership with the ABC, providing positive feedback for donors and inspiring a new campaign led by Adam to raise funds for UNHCR shelter projects in the Dollo Ado camps.

Australia for UNHCR's contribution to relief efforts in Dollo Ado were clearly evident: sturdy interim shelters had replaced the wind-blown tents in many places; there are rows of clean and hygienic sanitation blocks in the camps; and livelihood programs such as sewing and tailoring courses are full of eager students. The refugees we spoke to, having survived a terrible ordeal, were quite optimistic about the future, something unthinkable twelve months before.

The mission to Dollo Ado was part of Australia for UNHCR's activities to review and feed back on the impact of Australian donations on the Horn of Africa famine crisis. These included hosting a second visit by Reuters photojournalist Thomas Mukoya who was on the ground in Dollo Ado at the height of the crisis when child mortality rates were at their peak. Thomas addressed donor briefings and was a keynote speaker at the African Studies Conference. He also helped to launch a photographic exhibition *Horn of Africa Crisis - One Year On* co-hosted in Canberra by the UNHCR Regional Office and Australia for UNHCR.

In May, we hosted the visit to Australia of Dr Abdulcadir Giama, the Director of the Galkayo Medical Centre in Puntland, Somalia. Australia for UNHCR has funded the GMC's

reproductive health outreach services to women and girls living in displaced people's camps around Galkayo for a number of years. During his visit, Dr Giama addressed donors, health students and the Somali community in Australia about the work he had been able to achieve with our support.

These projects in Ethiopia and Somalia characterise the practical and tangible nature of our assistance. Our donors are now providing entire refugee camps with shelter items and relief packages, as well as funding a growing number of health, education and infrastructure programs that would not proceed without Australia for UNHCR's support.

Strengthening partnerships

Our successful collaboration with the ABC in 2012 was just one of the important partnerships that we nurtured during the year in order to expand the reach and impact of our work. The Australian Government's AusAID Dollar for Dollar Initiative for the Horn of Africa was a new form of engagement between the Australian Government and Australia for UNHCR and an example of the opportunities arising from creative public/private initiatives.

We also continued to work with Australia's multicultural broadcaster SBS, both through the SBS Foundation and a successful integrated media campaign in conjunction with its screening of



the reality TV series *Go Back To Where You Came From*. Three months later, Australia for UNHCR was the beneficiary of another SBS corporate fundraising initiative, the SBS Race for Refugees where corporate suppliers to SBS cycled around Vietnam to raise funds for UNHCR. Our newly appointed Special Representative, Ms Carina Hoang, a former refugee from Vietnam, business woman and author, briefed the departing cyclists on her own experiences as a young girl in a boat, seeking asylum.

We also maintained our busy schedule of special events and awareness raising programs during 2012, including our annual Refugee Day Breakfast and our popular Mother's Day Lunch.


Sincere thanks

We thank our fellow Board Members, staff and volunteers who have been

willing to work so hard to realise our organisation's goals. Thank you also to our UNHCR colleagues for their ongoing support, in particular the UNHCR Regional Representative Mr Richard Towle.

We are particularly grateful to our donors the 48,767 Australians who continue to express their concern and compassion for refugees through their generous giving to Australia for UNHCR.

It is with great pleasure that we present our Annual Report for 2012 and share with you our sense of achievement.


Naomi Steer
National Director


John W.H. Denton
Chairman

2012 HIGHLIGHTS



JAN

UNHCR/H. Caux

- Violence erupts in northern Mali triggering one of the year's major refugee crises and the rapid channelling of funds from our Emergency Response Supporters program.



MAR

Australia for UNHCR

- Australia for UNHCR assisted with the launch of the Face-to-Face programs for both the Korean and Japanese UNHCR national associations. Representatives from both countries visited the Australian Face-to-Face team to observe and learn procedures and knowledge necessary for launching fundraising operations in their markets.



APR

UNHCR/F. Noy

- Major appeal launched to provide primary health care for long-term refugees in Farchana camp in Chad, with over \$400,000 raised to increase access to essential medicines, improve maternal health and provide life-saving vaccines for children.



MAY

- Dr Abdulcadir Giama, Director of the Galkayo Medical Centre in Puntland, Somalia, speaks at events in Sydney and Melbourne, telling donors how their funding is saving the lives of Somali mothers and babies.
- Fighting intensifies in the Democratic Republic of the Congo, leading to further mass displacement and the expansion of UNHCR's relief operations in the region.



JUN

UNHCR/P. Behan

- UNHCR launches an emergency operation in Myanmar's Rakhine state as inter-communal violence leaves villages burning and an estimated 90,000 people without shelter and basic services.
- World Refugee Day Breakfast guest speaker Carina Hoang is appointed an Australia for UNHCR Special Representative.



JUL

Australia for UNHCR

- Australia for UNHCR's social media had reached a milestone in July, exceeding 5,000 fans on Facebook, and 3,000 followers on Twitter.
- For the 2012 London Olympics, Australia for UNHCR supported UNHCR's "Giving is Winning" initiative that sent sports clothing and supplies to young refugees living in camps in Africa, Asia and South America.



AUG

UNHCR/S. Malkawi

- 100,000 refugees flee Syria, a disturbing sign of the escalating conflict. By the end of the year, more than 700,000 people will have sought refuge in neighbouring Jordan, Turkey, Egypt, Iraq and Lebanon.
- SBS airs the second series of the documentary *Go Back to Where You Came From*, resulting in Australia for UNHCR raise over \$68,000 in three nights.



SEPT

Australia for UNHCR

- Through a YouTube video, Australia for UNHCR Special Representative Mark Schwarzer OAM urges the Australian and international community to help the growing number of displaced Syrians and refugees afflicted by the conflict.



OCT

Australia for UNHCR

- ABC 702 Sydney radio presenter Adam Spencer travels with Australia for UNHCR to camps in Dollo Ado, Ethiopia, to see how the \$5 million raised by Australian donors and ABC listeners in response to the 2011 Horn of Africa crisis has helped more than 170,000 refugees recover from devastating famine and violence in the region.



NOV

Courtesy of Inspired Adventures

- Sixteen staff from SBS and media agencies Mindshare, OMD and MediaCom cycle from Vietnam to Cambodia, raising more than \$54,000 to support UNHCR's Emergency Response program.



DEC

Australia for UNHCR

- Australia for UNHCR briefs politicians and staff attending the UN Parliamentary Group in Canberra, detailing how funds provided by the Australian Government's AusAID Dollar for Dollar Initiative have supported refugees in the Dollo Ado camps in Ethiopia.



This Malian family is among the hundreds of thousands of internally displaced people in Mali. They have sought refuge in Bamako, Mali's capital.

UNHCR/H. Caux

YEAR IN REVIEW

Four major conflicts in 2012 - in Mali, Syria, South Sudan and the Democratic Republic of the Congo (DRC) - affected 15 countries between them and displaced more than 700,000 people.

Both the scale and simultaneous timing of these crises placed intense pressure on UNHCR's emergency mechanisms, particularly coming after a year of record population displacement in 2011.

In each instance, relief agencies were challenged by circumstances that complicated the emergency response: acute drought and food shortages in the Sahel deserts around Mali; heavy rains in South Sudan cutting all land access to the refugee camps; insecurity

in the DRC culminating in direct attacks on displaced civilians; and the heavy artillery targeting of population centres in Syria, causing widespread injury and trauma among the millions of people displaced internally and refugees fleeing across the border.

UNHCR also responded to a new humanitarian crisis in Myanmar and continued to assist refugees fleeing protracted conflicts in countries like Afghanistan and Somalia.

In total, the agency worked with displaced populations in more than 39 countries, alleviating their suffering, protecting their human rights and helping them to return, resettle and rebuild their lives.



MORE THAN 700,000 REFUGEES FLED THE CRISES IN SYRIA, MALI, SOUTH SUDAN AND THE DEMOCRATIC REPUBLIC OF THE CONGO IN 2012

A group of newly arrived refugees in Rwamwanja settlement in Uganda queue to be registered so that they can pick up an aid package, including sleeping mats, blankets, soap, cup and plates.

UNHCR/E. Noy

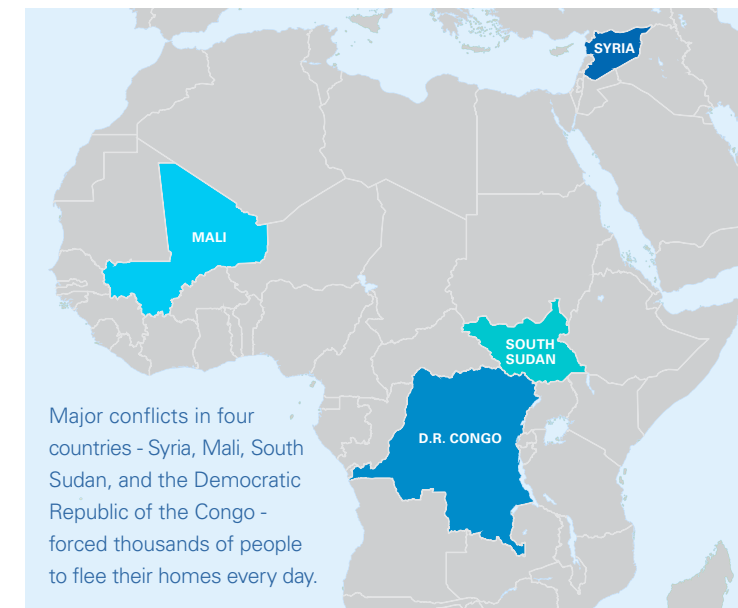
UNHCR'S EMERGENCY RESPONSE

UNHCR is ready and prepared to cope with sudden, large-scale and simultaneous humanitarian crises. This includes delivering initial life-saving support within the first 72 hours of an emergency being declared, and maintaining the capacity to assist more than half a million people of concern at any given time.

During the year, 2,081 UNHCR staff were posted to countries either directly affected by conflict or receiving large influxes of refugees. They included 435 members of the Emergency Response Team, specially-trained personnel who remain on the emergency roster for a year at a time, ready for immediate deployment in a crisis.

Supplies of emergency relief items and field equipment were channelled through UNHCR's network of seven strategically located regional hubs: in Accra, Amman, Copenhagen, Douala, Dubai, Isaka and Nairobi. The global stockpile in Amman proved invaluable in 2012 for the dispatch of relief items to countries affected by the conflict in Syria.

Australia for UNHCR donors provided more than \$13 million in 2012 to help provide displaced populations with life-saving essentials like food, water, shelter, bedding, household items and health care.



Major conflicts in four countries - Syria, Mali, South Sudan, and the Democratic Republic of the Congo - forced thousands of people to flee their homes every day.

EMERGENCY

Any situation in which the life or wellbeing of refugees and people of concern to UNHCR will be threatened unless immediate and appropriate action is taken, and which demands an extraordinary response and exceptional measures.

KEY EMERGENCIES – 2012



UNHCR/F. Noy

Democratic Republic of the Congo

From April 2012, renewed fighting and targeted attacks against civilians in the Democratic Republic of the Congo forced thousands of people to flee for their lives and added to the misery of those already displaced by the country's long-running civil war.

UNHCR had 589 aid workers on the ground in the worst affected provinces of North and South Kivu, providing emergency essentials including 44,220 blankets, 26,440 sleeping mats, plastic sheeting, cooking utensils, water storage containers and soap.

Emergency Response staff were also deployed across the border in Rwanda and Uganda to build two new refugee camps and care for the large influx of Congolese refugees, many of whom were malnourished on arrival.

“We are no longer living, we are simply trying to survive while waiting for better tomorrows.” - Josephine, a mother of seven, displaced within the DRC.



UNHCR/P. Behan

Myanmar

In June and again in October, inter-communal violence erupted in Myanmar's Rakhine state, leaving villages burning and an estimated 115,000 people most of them ethnic Rohingya without shelter or basic services. In this tense environment, UNHCR was the lead agency for protection, emergency shelter, non-food relief and camp management. By the end of 2012, Emergency Response staff had installed thousands of tents and temporary shelters and provided 50,000 people with plastic sheeting, mosquito nets, jerry cans, kitchen sets, clothing and protection services.

“The work is intensive and tough, all day... every day... for months, far from family and friends. At the same time, it is extremely rewarding.” - Bertrand Blanc from UNHCR's Emergency Response Team in Myanmar.



UNHCR/H. Caux

Mali

More than 155,000 refugees fled Mali in the Sahel region of West Africa in 2012 as fighting erupted between government forces, Tuareg rebels and various armed groups. Tens of thousands sought refuge in Niger, Burkina Faso and Mauritania, and almost 200,000 more were internally displaced within Mali.

This was in addition to the more than 18 million people across the Sahel who were already affected by, or at risk of, acute food shortages.

Through our emergency fundraising, Australia for UNHCR helped to deploy 162 emergency staff to the field, and deliver relief items including 56,500 jerry cans, 32,796 kitchen sets and 73,020 mosquito nets.

“Mali now matters more than ever ... we must not allow it to slip off the international agenda.” - UN High Commissioner for Refugees, António Guterres.



UNHCR/B. Sokol

South Sudan

By December 2012, more than 200,000 people had fled armed conflict in Sudan for the relative safety of refugee camps in Ethiopia and the newly independent South Sudan. Some 90 percent of the refugees were women and children, including thousands of unaccompanied minors.

UNHCR and its partners provided urgently needed supplies in an area where roads are rare, the rains are heavy and malnutrition is common. The remote location of the camps has caused major challenges, including a lack of infrastructure, clean drinking water and limited access to medical care. UNHCR conducted 95 relief airlifts to the region during the year, established four new refugee settlements and delivered emergency shelter and relief supplies including blankets, water containers, mosquito nets, plastic sheeting and 28,000 family tents.

“The women and children suffered the most from the lack of food. The women had to carry the belongings and take care of the children, take care of the family.” - Sanna, a Sudanese teacher, who escaped the fighting in Sudan's Blue Nile State.



UNHCR/B. Sokol

Syria

The conflict in Syria, which began in March 2011, has grown to become one of the most dangerous and volatile situations in the world. Within Syria, an estimated two million people are internally displaced and more than four million are affected by the conflict. Another 700,000 were registered as refugees in neighbouring countries by the end of 2012.

UNHCR helped to coordinate the massive international relief effort in neighbouring Jordan, Lebanon, Turkey and Iraq, assisting both camp-based refugees and those sheltering in the community. The approach of winter increased the pressure on field staff to deliver thousands of blankets, mattresses and heaters to community-based refugees and to winter-proof shelters in the refugee camps. New arrivals in Jordan, for example, received blankets, winter clothing, tents and tent liners, plastic sheeting, waterproof floor mats and heaters with the most vulnerable refugees housed in prefabricated shelters.

“SYRIA IS WITHOUT A DOUBT THE MOST COMPLEX AND DANGEROUS OF THE TERRIBLE CONFLICTS FACING THE WORLD TODAY.”

- UN High Commissioner for Refugees, António Guterres

Meanwhile, UNHCR remained one of the few international relief agencies operating inside Syria, providing emergency assistance for more than 400,000 internally displaced Syrians.

In the face of extreme insecurity, UNHCR trucks travelled in convoy to Syria's war-stricken north to deliver urgent winter assistance to affected families. By year's end, thousands of quilts, sleeping mats, winter blankets, mattresses and hygiene items had been delivered and distributed with the help of the Syrian Red Crescent, with more relief convoys scheduled for early 2013.

“Everyone needs to be doing all they can for the innocent families caught in the crossfire.” - Angelina Jolie, UNHCR Special Envoy.

UNHCR staff member James Aliet, himself a former refugee, speaks with 80 year-old Sudanese refugee Dawa Musa, who escaped the conflict in Sudan's Blue Nile State and fled to the border of South Sudan.



UNHCR/B. Sokol

ONGOING PROTECTION OF REFUGEES

As new crises and emergencies occur, many refugees find themselves in a long-lasting and intractable state of limbo. Their lives may not be at risk, but their basic rights and essential economic, social, and psychological needs remain unfulfilled after years in exile. While seeking permanent solutions for refugees, UNHCR works to improve their quality of life, self-reliance and future opportunities.

UNHCR continues to also assist these refugees, who provide some of the most compelling humanitarian challenges confronting governments around the world. UNHCR estimates that the average length of major protracted refugee situations has increased from nine years in 1993 to 17 years at the end of 2003.

Two-thirds of the global refugee population - over 10 million refugees - live in protracted refugee situations in 30 countries. Protracted refugee situations stem from political impasses that prevent refugees from returning home voluntarily in safety and dignity, and from integrating into their countries of asylum.

Most refugees living in protracted situations, including Afghans, Burmese, Somalis, and Iraqis, come from countries where conflict and persecution have persisted for years.

While seeking permanent solutions for them, UNHCR works to improve refugees' quality of life, self-reliance and future opportunities.

Funds contributed by our donors in 2012 helped to provide life-saving medical care, upgrade water and sanitation facilities in established refugee camps, and provide ongoing care and protection for families unable to return home.



EDUCATION

Approximately 40 percent of all refugee children - more than one million - are not able to attend school. Many refugee camps and host communities do not have adequate school facilities, textbooks or writing materials and there is an acute shortage of qualified teachers and resources for refugee teacher training. For UNHCR, education is a basic refugee right, one that is vital in restoring hope and dignity to people driven from their homes, a tool to help them get back on their feet and build a better future.

In Uganda's Nakivale Refugee Settlement, Australia for UNHCR continues to fund the development of a Community Technology Access Centre (CTA), which provides computer skills training for refugees.

Designed to benefit refugees in remote locations, particularly women and girls, the centre offers formal education, basic digital literacy training and certification, long distance learning programs, vocational and technical skills training and assistance with CV creation and job searches.

An important milestone was marked in November with 370 CTA students graduating from the program. CTA Consultant Manager Judy Nyamato said the graduation was a significant achievement, both for the refugees and the centre itself, and that since the graduation ceremony, they've seen a dramatic increase in new enrolments.

The Nakivale CTA is one of over 30 computer centres established in refugee settlements since 2009 as part of UNHCR's Community Technology Access Project.

HEALTH

The health of refugees and other forcibly displaced people is a key component of protection and a priority for UNHCR. Forced to live in exile, refugees and displaced people have limited access to health care and are vulnerable to diseases and epidemics. Among forcibly displaced populations in developing countries, the top five killers of children under the age of five are malaria, malnutrition, measles, diarrhoea and respiratory tract infections. The priorities for UNHCR and its partners at the start of an emergency are measles immunisation, nutritional support, control of communicable diseases and epidemics, implementation of the reproduction health measures and public health surveillance.

Farchana refugee camp in eastern Chad is home to more than 22,800 refugees from the war-ravaged province of Darfur in Sudan. Unable to return to their troubled homeland, many families have been living there since 2004, dependent on UNHCR and its partners for their survival.

In 2012, 70 percent of the camp's health care services were funded. This funding helped provide support for staff in the Farchana Camp Health Centre, community health programs and supplied the camp with essential medicines, nutrition, vaccines and equipment.

“WITHOUT THIS HEALTH CENTRE, I DON'T KNOW WHAT I WOULD DO. THERE ARE NO OTHER POSSIBILITIES FOR HEALTH CARE IN THIS AREA.”

- 25 year-old Housna, whose two young children were tested for malaria after presenting with high fevers.



WATER AND SANITATION

Access to clean water is essential to life, health and dignity; proper sanitation is another key determinant of health and wellbeing. In striving to provide people of concern with enough clean water and basic sanitation, UNHCR seeks to prevent the spread of disease and sustain a hygienic living environment.

Renewed conflict and insecurity in Sudan and South Sudan forced some 15,000 more people to flee to Kakuma camp in northwest Kenya camp in 2012. By September, the camp had exceeded its capacity of 100,000 people, and just 40 percent of the population had access to a household latrine.

In a crowded refugee camp, clean water and proper sanitation is critical - waterborne diseases such as diarrhoea and cholera can spread rapidly, and young children are especially vulnerable.

Australia for UNHCR supporters raised \$330,000 to fund the construction of 2,000 new household latrines, and repair and upgrade the camp's ageing infrastructure, reducing the risk of disease and keeping children and families safe.

SHELTER

Providing people of concern to UNHCR with adequate shelter, whether in emergencies, or in ongoing and protracted situations, remains a global strategic priority.

As most of the people affected by conflict, famine and other disasters in 2011 many remained displaced throughout 2012, with transitional and semi-permanent shelter arrangements needed to replace the short-term emergency shelter provided to these communities.

In mid-2011, Dollo Ado - a remote town on the Ethiopian/Somali border - was at the heart of one of the world's worst humanitarian crises. Drought, famine and conflict forced thousands of refugees to seek safety in Dollo Ado, where UNHCR's emergency response efforts were stretched to the limit in providing life-saving food, water, shelter and medical care, especially for malnourished children.

Following an overwhelming response in 2011 at the height of the Horn of Africa crisis, in 2012 Australian donors continued to support refugees in Dollo Ado by funding survival kits for new arrivals, transitional shelter for vulnerable families, vocational training for young men and women and clean drinking water and sanitation for refugee communities seeking to restart their lives.

“THE NEW SHELTER IS MUCH BETTER. I BUILT IT MYSELF WITH THE MATERIALS PROVIDED BY UNHCR. I DECORATED IT MYSELF. IT HAS MADE A LOT OF DIFFERENCE TO MY FAMILY. IT IS MORE SPACIOUS, MUCH COOLER AND GIVES US PRIVACY.”

Abdirahman, widowed Somali father of six.

**80% OF FUNDS RAISED
GOES TO HELPING
REFUGEES AND INTERNALLY
DISPLACED PEOPLE**

*UNHCR staff in Dollo Ado
Refugee Camp, Ethiopia.
UNHCR has more than 3,000
staff across the globe, working
to provide humanitarian aid and
assistance to displaced people.*



Australia for UNHCR

RAISING FUNDS

Fundraising growth

In 2012 we raised \$17.2 million, building on 2011 income of \$17 million, of which an unprecedented \$5 million was for the Horn of Africa Crisis. Approximately 79 per cent of this income was derived from monthly giving; primarily through the Face-to-Face fundraising program. Direct mail, television, digital and special events also continued to attract significant support.

Where your money goes



Source: Australia for UNHCR's Statement of Comprehensive Income 2012

Fundraising activities and campaigns

Australia for UNHCR now has more than 48,000 active supporters who contribute to UNHCR's international humanitarian programs. This stable and growing base of supporters - many of whom support on a regular monthly basis - has enabled UNHCR to respond more effectively to refugee emergencies and implement long-term development relief for refugees.

During 2012 we undertook special appeals to improve primary health care for Darfur refugees in Chad, to provide shelter and ongoing support to help rebuild communities who had fled from Somalia to Dollo Ado, Ethiopia and to provide water and sanitation upgrades for refugees in Kakuma refugee camp, Kenya. Donors also provided significant support for emergency response for refugees in crises including South Sudan, Syria, Mali and for flood relief in the Philippines.

2012 highlights

In 2012 the fundraising activity expanded across a number of channels. Our Face-to-Face fundraising program remains the dominant program to acquire new monthly donors, continuing to grow during the year with our in-house operation now established in Sydney, Brisbane and Melbourne. Face-to-Face, television, direct mail, digital and other activities generate substantial support through regular giving and cash gifts as well as helping to generate awareness.

Over 18,000 new monthly donors joined us throughout the year, and are now part of a global network of 625,000 donors worldwide who together support the life-saving work of UNHCR.

Australia for UNHCR was the third largest private sector donor to UNHCR in 2012, and the twentieth largest donor overall.

Raising awareness and support

Australia for UNHCR strengthened its social media presence during the year, engaging donors through Facebook, Twitter and other social media activities which reached tens of thousands of people. Our website attracted substantially more visitors in 2012 than previous years. We worked closely with SBS on the reality TV series *Go Back to Where You Came From*, integrating television programming with advertising and social media activities.



Donor spotlight: Peter Murphy

Peter is a high school teacher who lives in Sydney. He became a monthly donor to Australia for UNHCR in 2010 and hasn't missed a month since.

"I was stopped by one of the Australia for UNHCR Face-to-Face fundraising teams when I was out in Hornsby. Some of them were refugees themselves, and their stories, and the information they gave me on other emergencies around the world, really touched me," Peter said.

"In the years that I have been a monthly donor, I have heard more and more, and become more deeply engaged in the cause. The regular newsletters and emails keep me informed on all the latest news from the field. So much of the information from Australia for UNHCR has relevance to what I teach.

"The vital work of UNHCR is really moving. And it's one thing to be moved or concerned, but in these situations, actions speak louder than words."



Peter Murphy at Australia for UNHCR's Mother's Day Lunch event.



One of our Face-to-Face Fundraising teams in Brisbane.



2012 Fundraising income streams

- Face-to-Face **34.6%**
- Direct Mail Appeals **21.2%**
- Corporate, Foundation and Major Gifts **13.4%**
- Digital **10.2%**
- Telemarketing **8.2%**
- Direct Response Television **4.7%**
- Events **4.2%**
- Other **3.5%**

HORN OF AFRICA ONE YEAR ON

In 2012, the Horn of Africa remained one of the largest operational areas for UNHCR. Although the United Nations declared the end of the Somalia famine in February, an estimated 3.7 million Somalis were still in urgent need of humanitarian assistance and up to 2,000 Somalis were arriving each week in refugee camps like Dollo Ado in Ethiopia, the world's second largest refugee complex.

An Australia for UNHCR mission travelled to the Dollo Ado region in October to see how funds had made a difference and what was being done to meet the longer term needs of refugees. The transition in only one year was quite remarkable with malnutrition rates stabilizing and many people beginning to move into more semi-permanent housing. Schools had also been established and with the opportunity of education, young people now have hope for the future.

"It's not just saving lives now that is the issue, it's working in the long term so people develop their own resilience to cope with the sort of disasters that face them and to re-build their lives the best they can."
- Naomi Steer, National Director.



AUSAID'S DOLLAR FOR DOLLAR INITIATIVE

The Australian Government's AusAID Dollar for Dollar Initiative for the Horn of Africa was a new form of engagement between the Australian Government and Australia for UNHCR and an example of the opportunities arising from creative public/private initiatives.

Through AusAID funding, Australia for UNHCR was able to support Somali refugees displaced in Ethiopia during the Horn of Africa crisis. The project, which ran from January to November in 2012, addressed the most urgent needs of more than 180,000 refugees. This included the provision of core relief items, shelter, sanitary facilities, domestic energy as well as income-generating activities and public awareness around gender-based violence.



HORN OF AFRICA PHOTOGRAPHIC EXHIBITION

A special photography exhibition - The Horn of Africa Crisis: One Year On, gave Canberra residents a chance to see how their generosity and the support of AusAID had helped refugees move from being in a life and death struggle to a slow process of recovery. The exhibition included some moving and sometimes confronting images from 2011 and 2012 taken in Kenya and Ethiopia, countries which absorbed most of the refugees from the crisis. Kenyan photojournalist Thomas Mukoya, whose work was featured in the exhibition, also hosted a master class at the Australian Centre for Photography, where he talked about his humanitarian assignments and work in the field for Australia for UNHCR.



ABC EAST AFRICA APPEAL

In 2011, the partnership between Australia for UNHCR and the ABC saw almost 12,000 ABC listeners and viewers donate more than \$2 million to the Australians for the East Africa Appeal. Andy Henley, 702 ABC Station Manager said 'the response from our audience to the East Africa Appeal was overwhelming and humbling.' The partnership with ABC Radio and TV networks, along with ABC Online support, featured content interviews with key UNHCR personnel on the ground in Kenya, Somalia, and Ethiopia to encourage an Australian humanitarian response, as well as run promos to highlight the need for help.

As a result of the appeal, Australia for UNHCR became UNHCR's largest private sector donor to its global East Africa Appeal, raising more than a quarter of the global private sector total.



ETHIOPIA: ADAM SPENCER'S LIFE-CHANGING JOURNEY

In October 2012, ABC 702 Presenter, Adam Spencer travelled with Australia for UNHCR to visit the refugee camps in Dollo Ado to gain an insight into how Australian aid had helped refugees one year on.

"It was a life-changing experience," said Spencer. "A lot has improved since last year when a deadly combination of drought, famine and conflict saw more than 2,000 people a day flood into the camps."

"Thankfully kids aren't dying in anywhere near the appalling numbers they did in mid-2011. But as the camp moves from an emergency to consolidation phase, help is still desperately needed.

"One of the main concerns is shelter. This means moving people from tents that are made of the matting material you'd carry potatoes home in from the shops to transitional housing made from bamboo and mud.

"Being able to move into a more permanent home is life-changing for all concerned. So, too, are programs which provide skills training to generate an income. And while UNHCR works to meet longer term needs, the 170,000 people living in Dollo Ado still need food, water, health and other programs."

Adam hosted a "Raise the Roof for Refugees" event in December, and held two fundraising events to support refugees in Dollo Ado. His efforts helped raise more than \$50,000 to build more permanent shelters in camps for refugees who are unlikely to return home in the near future.

STRENGTHENING OUR PARTNERSHIPS



Courtesy of SBS

SBS Foundation

The SBS Foundation supports Australia for UNHCR and is one of our long-term partners. The partnership provides us with valuable pro bono television advertising time in order to promote fundraising campaigns, including emergency appeals.

“It’s great to be working with our clients to raise funds for such an important cause. Australia for UNHCR is one of our foundation charities committed to raising funds that help the world’s refugees.”

- Adam Sadler, SBS National Agency Sales manager.

Go Back to Where You Came From, Series 2

Over three nights in August, the plight of refugees was highlighted in the second series of SBS’ *Go Back to Where You Came From*, prompting hundreds of Australians to donate to Australia for UNHCR for the first time. The powerful reality documentary followed the real-life journey of six ordinary Australians who took a life-risking refugee journey in reverse.

UNHCR was featured prominently in the program which broadcast to an audience of more than 705,000 viewers during the three nights.

To amplify the exposure, Australia for UNHCR developed a campaign of leveraging activity that included social media, marketing, digital and distribution activities. Overall, the campaign generated significant support for Australia for UNHCR, both financially and non-financially. The website traffic increased by over 500 percent and more than 2,500 people were engaged in our social media posts reaching more than 50,000 people.



Courtesy of Inspired Adventures

SBS Race for Refugees

A group of 16 riders took on a gruelling 400 kilometre South East Asia adventure as part of the SBS Race for Refugees fundraiser. Together with media agencies Mindshare, OMD, PHD and MediaCom, the riders battled it out in a cycling odyssey from Cambodia to Vietnam that raised over \$54,000 for Australia for UNHCR.

Our newly appointed Special Representative, Ms Carina Hoang, a former refugee from Vietnam, business woman and author, briefed the departing cyclists on her own experiences as a young girl in a boat, seeking asylum.

For Sydney resident Vi Truong, the experience was also very personal. “I feel very strongly about issues concerning refugees,” Vi said. “My parents escaped Vietnam in the 1970s as ‘boat people’, so I know from firsthand stories the troubles they experience. I always wanted to do something meaningful to support the refugee cause.”

COMMUNITY ENGAGEMENT



Australia for UNHCR

From movie nights to marathons to giving up chocolate, community fundraising initiatives raised more than \$100,000 during the year. Our online community also grew through our Get Involved campaign with Everyday Hero. In 2012, 84 active heroes raised more than \$84,000. The Get Involved campaign micro-site contains information about Australia for UNHCR, donation tally board, fundraisers leader board, links to our website, and Facebook feeds.

Mother’s Day Lunch

Our sixth annual Mother’s Day Lunch was attended by 280 guests and featured journalist and commentator, Mia Freedman and Dr Abdulcadir Giama from the Galkayo Medical Centre in Somalia, as special guest speakers, along with Australia for UNHCR Special Representative Aminata Conteh who shared her experience as a refugee. The lunch raised more than \$77,000 for the Safe Mother and Baby program at the Galkayo Medical Centre



Australia for UNHCR

in Somalia - the only one of its kind in the country. Maternal and infant mortality rates in Somalia are among the highest in the world.

World Refugee Day Breakfast

Some 300 guests attended the 2012 World Refugee Day breakfast, which was hosted by former Australian Rugby Union Captain Phil Kearns and featured an opening address by the Patron for Australia for UNHCR, Her Excellency the Governor-General Quentin Bryce AC CVO. Our special guest speaker was former Vietnamese refugee and Australia for UNHCR Special Representative Carina Hoang. Carina, whose book *Boat People* documents the Vietnamese refugee exodus during the 1970s, fled Vietnam at the age of 16, and spoke movingly of her own refugee journey and of the help she received from UNHCR. The breakfast raised over \$68,000 to improve water and sanitation in Kakuma Refugee Camp in Kenya.



Australia for UNHCR

Raising the Roof for Refugees

In December we hosted a special event to raise funds to provide transitional shelter for refugees in Dollo Ado, Ethiopia. Special guest and MC Adam Spencer spoke about his recent visit to Dollo Ado, while entertainment throughout the evening kept people dancing and smiling. More than 200 people attended the Raise the Roof for Refugees event, raising over \$40,000.

Literary Lunch

Organised for the sixth year running by our Women’s Projects Committee, this year’s Literary Lunch featured Iranian refugee and author Dr Kooshyar Karimi. Held in October, the lunch was attended by 200 supporters and raised more than \$60,000 for reproductive health.



These Syrian children are among the millions of internally displaced people in Syria. UNHCR provided them with school kits to help them continue their education.

UNHCR/B. Diab

THANK YOU TO OUR SUPPORTERS

Thank you to the following Trusts and Foundations for their generous support:

- Beerens Foundation
- Jaramas Foundation
- Pace Foundation
- Paul Ainsworth Family Foundation
- Macquarie Group Foundation
- Sky Foundation
- TAG Family Foundation
- The Jani Haenke Charitable Trust

Thank you to our Special Representatives:

Our Patron and Special Representatives are prominent Australians who work with us to raise awareness and funds for refugees in need.

To mark World Refugee Day, on 20 June 2012 we announced the appointment of former Vietnamese refugee and author Carina Hoang as a Special Representative of Australia for UNHCR. Carina's amazing story of escape, resilience, repatriation and ongoing support to the Vietnamese refugee community is truly inspirational.

Special thanks to our Patron, Governor-General Her Excellency the Honourable Quentin Bryce AC CVO.

Thanks also to our other Special Representatives for their support in 2012:

- Ian Chappell
- Sarah-Jane Clarke
- Aminata Conteh-Biger
- Jack Gray
- Mark Schwarzer OAM
- Jane Turner

THANK YOU TO THE FOLLOWING CORPORATIONS AND THEIR STAFF FOR THEIR MAJOR SUPPORT



Australian Institute of Superannuation Trustees



Global Asset Management



GOVERNANCE

Board of Directors

DIRECTOR	QUALIFICATIONS, EXPERIENCE & OCCUPATION	DIRECTOR SINCE
Mr John W H Denton Chairman	BA (Hon), LLB Partner and Chief Executive Officer, Corrs Chambers Westgarth Lawyers	July 2000
Mr John Boulton AM	BA, LLB (Hons), LLM Lawyer, Head of National Teams, Football Federation of Australia	November 2000
Mr Michael Dwyer AM	Dip. Superannuation Management, Advanced Dip. Financial Services (Superannuation), Dip. Of Public Administration, FASFA Chief Executive Officer, First State Trustee Corporation	July 2000
Mr Rick Millen	BA (Law). Oxford University. Director, Youth Off The Streets CA, Former partner PricewaterhouseCoopers	June 2012
Mr Paul Reid	BA (Acctg), Dip of Superannuation Management, CA Partner, KPMG	December 2004
Ms Fiona Reynolds FAIST	Dip of Public Policy, RG146 Managing Director, Principles of Responsible Investment Fellow of the Australian Institute of Superannuation Trustees	April 2010
Mrs Alice Spigelman AM	BA, MA Clin.Psych., Dip.Clin.Psych. Uni. Sydney Clinical Psychologist, former Marketing Director, Benevolent Society, author	February 2006

A Congolese refugee mother sews a school uniform under an income-generation project managed by UNHCR's non-governmental organization partner in Rwanda's Kiziba camp.



Program Committee

The Program Committee is chaired by Director Michael Dwyer. Its purpose is to promote support for Australia for UNHCR and to educate and inform people in both the wider community and in the superannuation/finance industry about the work of UNHCR and the situation of refugees worldwide. The committee directly supports fundraising events and sponsorships, including the annual World Refugee Day Breakfast.

Members are Michael Baldwin, Joanna Davison, Jack Gray, Penny Pryor, Matthew Perrignon, and Daphne van der Oord.

Women's Projects Committee

The Women's Projects Committee is chaired by Director Alice Spigelman. Its purpose is to promote support for UNHCR projects specifically benefiting women. The committee directly supports fundraising events and sponsorships, including the annual Mother's Day Lunch.

Committee members are Lorraine Berends, Penny Gerstle, Pamela Gilbert, Ros Horin, Kathy Madell and Deidre McCann.

Our staff

Australia for UNHCR is headed up by National Director Naomi Steer who leads a team of staff who work to raise funds to support UNHCR and to keep our donors informed about UNHCR's work via our website, emails, phone calls, direct mail, publications, seminars and briefings.

We are also supported in our work by dedicated volunteers. In 2012, we had over 20 volunteers assisting our Donor Services team and providing administrative support.

Australia for UNHCR is fortunate to have the support of a number of former refugees both as staff and volunteers. They have firsthand experience of the tribulations of being a refugee and understand the valuable support of UNHCR. This makes them keen to give back through their work with Australia for UNHCR.

FINANCIAL SUMMARY 2012



A Sudanese refugee woman prepares a meal for her family at Yusuf Basil refugee settlement in South Sudan's Upper Nile State.

UNHCR/P. Rulasho

Statement of Comprehensive Income

For the year ended 31 December 2012

	NOTE	2012 \$	2011 \$
Revenue			
Donations and gifts - monetary		17,191,837	17,138,574
Grants - overseas related party		7,011,356	5,594,457
- AusAID		-	704,248
Investment income - interest		270,553	169,883
Other income		35,316	192,397
Total revenue		24,509,062	23,799,559
Expenses			
International aid and development programs expenditure:			
International programs:			
Funds to international programs paid		12,546,259	12,584,984
Funds to international programs accrued		1,374,087	1,091,773
Community education		89,265	128,369
Fundraising costs:			
Funded by overseas grant		7,011,356	5,594,457
Public		1,467,391	1,091,354
Accountability and administration		1,953,607	1,323,555
Total expenses		24,441,965	21,814,492
Excess of revenue over expenditure	2	67,097	1,985,067
Other comprehensive income		-	-
Total comprehensive income		67,097	1,985,067

For the year ended 31 December 2012, there were no amounts earned or incurred by Australia for UNHCR for the following categories; Non-monetary donations and gifts, bequests and legacies revenue, other Australian grants, revenue from international political or religious adherence promotional programs, international program support costs, nonmonetary expenditure, international political or religious adherence promotion programs expenditure and domestic programs expenditure.

The accompanying notes form part of this concise financial report. These statements should be read in conjunction with the full financial statements.

Statement of Changes in Members' Funds

For the year ended 31 December 2012

	Reserves \$	Retained Surplus \$	Total \$
Funds available for future use at 1 January 2011	640,000	299,795	939,795
Excess of revenue over expenses for the year	-	1,985,067	1,985,067
Funds available for future use at 31 December 2011	640,000	2,284,862	2,924,862
Excess of revenue over expenses for the year	-	67,097	67,097
Funds available for future use at 31 December 2012	640,000	2,351,959	2,991,959

The accompanying notes form part of this concise financial report. These statements should be read in conjunction with the full financial statements.

The concise financial report is an extract from the financial report. The financial statements and specific disclosures included in the concise financial report have been derived from the financial report.

The concise financial report cannot be expected to provide as full an understanding of the financial performance, financial position and financing and investing activities of the Company as the financial report. Further information can be obtained from the financial report, which is available, free of charge on request to the Company by contacting (02) 9262 5377.

Statement of Financial Position

As at 31 December 2012

	NOTE	2012 \$	2011 \$
Current assets			
Cash and cash equivalents	3	4,651,735	5,111,359
Financial assets - held-to-maturity investments		181,934	56,321
Receivables		151,614	937,551
Prepayments		186,412	44,211
Total current assets		5,171,695	6,149,442
Non-current assets			
Plant and equipment		126,979	122,934
Total non-current assets		126,979	122,934
Total assets		5,298,674	6,272,376
Current liabilities			
Payables		1,973,357	1,682,637
Provisions		294,763	243,139
Unearned revenue		-	1,344,584
Total current liabilities		2,268,120	3,270,360
Non-current liabilities			
Provisions		38,595	77,154
Total non-current liabilities		38,595	77,154
Total liabilities		2,306,715	3,347,514
Net assets		2,991,959	2,924,862
Members' funds			
Retained surplus		2,351,959	2,284,862
Reserves		640,000	640,000
Total members' funds		2,991,959	2,924,862

Statement of Cash Flows

For the year ended 31 December 2012

	NOTE	2012 \$	2011 \$
Cash flows from operating activities			
Cash receipts of grant		5,666,772	6,939,041
Cash receipts of donations, gifts and bequests		17,191,837	17,138,574
Cash payments to suppliers and employees		(9,793,546)	(8,045,109)
Cash payments to UNHCR for overseas projects		(13,638,032)	(13,072,213)
Interest received		270,553	169,883
Other income		35,316	158,104
Net cash (used in)/provided by operating activities		(267,100)	3,288,280
Cash flows from investing activities			
Payment for plant and equipment		(66,911)	(32,345)
Investment in held to maturity financial assets		(125,613)	-
Net cash used in investing activities		(192,524)	(32,345)
Net (decrease)/ increase in cash held		(459,624)	3,255,936
Cash at the beginning of the financial year		5,111,359	1,855,423
Cash at the end of the financial year	3	4,651,735	5,111,359

At the end of the financial year, Australia for UNHCR had no balances in the following categories: inventories, assets held for sale, current and non-current other financial assets, investment property, intangibles, other non-current assets, current and non-current borrowings, current tax liabilities, current and non-current financial liabilities, and current and non-current other liabilities.

The accompanying notes form part of this concise financial report. These statements should be read in conjunction with the full financial statements.

Notes to the Financial Statements

For the year ended 31 December 2012

Note 1: Summary of significant accounting policies

The concise financial report is an extract of the full financial report for the year ended 31 December 2012. The concise financial report has been prepared in accordance with Accounting Standard 1039: Concise Financial Reports, and the *Corporations Act 2001* and the ACFID Code of Conduct reporting requirements (for further information on the Code please refer to the ACFID Code of Conduct Guidance Document available at www.acfid.asn.au).

The financial statements, specific disclosures and other information included in the concise financial report are derived from and are consistent with the full financial report of Australia for UNHCR. The concise financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of Australia for UNHCR as the full financial report.

The financial report of Australia for UNHCR has been prepared in accordance with Australian Accounting Standards (AASBs) including Australian Accounting Interpretations. A statement of compliance with International Financial Reporting Standards cannot be made due to the organisation applying the not-for-profit sector specific requirements contained in the Australian Accounting Standards. The presentation currency used in this concise financial report is Australian dollars.

Note 2: Surplus of revenue over expenses

	2012 \$	2011 \$
Surplus of revenue over expenses has been arrived at after charging the following items:		
Depreciation and amortisation of plant and equipment	62,866	55,567
Operating leases - rental expense	140,599	104,531
Employee benefits expense	5,594,111	3,452,772
Provision for employee entitlements	47,467	26,779

Note 3: Cash and cash equivalents

Table of cash movements for designated purposes

Purpose / Appeal	Cash available at 1 January 2012 \$	Cash raised during 2012 \$	Cash disbursed during 2012 \$	Cash available at 31 December 2012 \$
Inhouse face-to-face fundraising grant	744,584	5,420,134	(5,779,095)	385,623
All other purposes	4,366,775	17,744,343	(17,845,006)	4,266,112
Total	5,111,359	23,164,477	(23,624,101)	4,651,735

As set out by ACFID Code of Conduct, the in-house face-to-face fundraising grant generated 10% or more of the Company's total fundraising income of the year of \$17,191,837.

Note 4: Events subsequent to reporting period

There has not arisen in the interval between the end of the financial year and the date of this report any other item, transaction or event of a material and unusual nature likely, in the opinion of the directors, to affect significantly the operations of the Company, the results of those operations, or the state of affairs of the Company in subsequent financial years.

Note 5: Economic dependency

During the year ended 31 December 2012 the Company received a cash grant of \$5,666,772 (2011: \$6,939,041) from UNHCR and is dependent on this entity for financial support in respect of developing its fundraising activities and donor acquisition, and special projects as assigned by UNHCR. Of the 2011 grant received, \$1,344,584 was accounted for as unearned revenue as at 31 December 2011, and Grant revenue for the year ended 31 December 2012.

DIRECTORS' DECLARATION

The directors of Australia for UNHCR declare that the concise financial report of Australia for UNHCR for the financial year ended 31 December 2012 as set out on the statement of comprehensive income, statement of financial position, statement of changes in members' funds, statement of cash flows and notes to the financial statements:

- (a) complies with Accounting Standard AASB 1039: Concise Financial Reports; and
- (b) is an extract from the full financial report for the year ended 31 December 2012 and has been derived from and is consistent with the full financial report of Australia for UNHCR.

This declaration is made in accordance with a resolution of the Board.


Paul Reid
Director


Michael Dwyer
Director

Dated at Sydney this 25 March 2013

MOORE STEPHENS ACCOUNTANTS & ADVISORS

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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF AUSTRALIA FOR UNHCR ABN 35 092 843 322

Report on the Concise Financial Report

We have audited the accompanying concise financial report of Australia for UNHCR which comprises the statement of financial position as at 31 December 2012, the statement of comprehensive income, statement of changes in members' funds, statement of cash flows for the year then ended, and related notes, derived from the audited financial report of Australia for UNHCR for the year ended 31 December 2012. The concise financial report does not contain all the disclosures required by the Australian Accounting Standards and accordingly, reading the concise financial report is not a substitute for reading the audited financial report.

Directors' Responsibility for the Concise Financial Report

The directors are responsible for the preparation of the concise financial report in accordance with Accounting Standard AASB 1039 *Concise Financial Reports*, and the *Corporations Act 2001*, and for such internal control as the directors determine is necessary to enable the preparation of the concise financial report.

Auditor's Responsibility

Our responsibility is to express an opinion on the concise financial report based on our procedures which were conducted in accordance with Auditing Standard ASA 810 *Engagements to Report on Summary Financial Statements*. We have conducted an independent audit, in accordance with Australian Auditing Standards, of the financial report of Australia for UNHCR for the year ended 31 December 2012. We expressed an unmodified audit opinion on that financial report in our report dated 25 March 2013. The Australian Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report for the year is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the concise financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the concise financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the concise financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.

MOORE STEPHENS ACCOUNTANTS & ADVISORS

Our procedures included testing that the information in the concise financial report is derived from, and is consistent with, the financial report for the year, and examination on a test basis, of audit evidence supporting the amounts, discussion and analysis, and other disclosures which were not directly derived from the financial report for the year. These procedures have been undertaken to form an opinion whether, in all material respects, the concise financial report complies with AASB 1039 *Concise Financial Reports* and whether the discussion and analysis complies with the requirements laid down in AASB 1039 *Concise Financial Reports*.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the *Corporations Act 2001*.

Opinion

In our opinion, the concise financial report including the discussion and analysis of Australia for UNHCR for the year ended 31 December 2012 complies with Accounting Standard AASB 1039 *Concise Financial Reports*.


Moore Stephens Sydney
Chartered Accountants


Chris Chandran
Partner

Dated at Sydney, this 25th day of March 2013

MOORE STEPHENS ACCOUNTANTS & ADVISORS

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AUDITOR'S INDEPENDENCE DECLARATION TO THE MEMBERS OF AUSTRALIA FOR UNHCR ABN 35 092 843 322

I declare that, to the best of my knowledge and belief, during the year ended 31 December 2012 there have been:

- a) no contraventions of the auditor independence requirements as set out in the *Corporations Act 2001* in relation to the audit; and
- b) no contraventions of any applicable code of professional conduct in relation to the audit.


Moore Stephens Sydney
Chartered Accountants


Chris Chandran
Partner

Dated at Sydney, this 25th day of March 2013

Refugee children in Kakuma camp in northern Kenya do the 'shelter' sign.



UNHCR/T. Mukoya

ABOUT AUSTRALIA FOR UNHCR

Corporate statement

Australia for UNHCR is an Australian company limited by guarantee. It was registered under the Corporation Act on 4 July 2000. UNHCR is the single member of the company. A registered charity, Australia for UNHCR has tax deductible gift recipient status through its listing as a specific international affairs recipient under Section 30.80 of the Income Tax Assessment Act 1997. It is endorsed by the Australian Tax Office as an Income Tax Exempt Charity.

Australia for UNHCR is a member of ACFID - the Australian Council for International Development - and a signatory to ACFID's Code of Conduct which ensures that non-government organisations (NGOs) conduct their activities with integrity, transparency and accountability. This code sets out an agreed set of values and principles for NGOs to follow in the work they support overseas and in their fundraising and educational activities. Australia for UNHCR is affiliated to the Fundraising Institute of Australia (FIA), which sets standards for the charitable and fundraising sector.

Australia for UNHCR is one of a number of fundraising organisations around the world set up with the support of UNHCR to raise funds from the private sector. It operates through a formal funding and licensing agreement with UNHCR which authorises Australia for UNHCR to raise funds on its behalf in Australia to support UNHCR's international humanitarian projects. Australia for UNHCR works closely with UNHCR Headquarters in Geneva and the UNHCR Regional Office in Canberra.

Complaints

Australia for UNHCR has a Complaints Handling Policy and Procedure. If you have a complaint, please call our Donor Services team on 1300 361 288 or email info@unrefugees.org.au. Complaints relating to a breach of the ACFID Code of Conduct can be made to the to the ACFID Code of Conduct Committee at www.acfid.asn.au



ACFID
CODE



Australia for UNHCR

Our purpose

To provide life-changing humanitarian support to refugees and other displaced and stateless people who come under the care and protection of the UN Refugee Agency.

www.unrefugees.org.au



UNHCR

**The UN Refugee Agency
Australia for UNHCR**

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