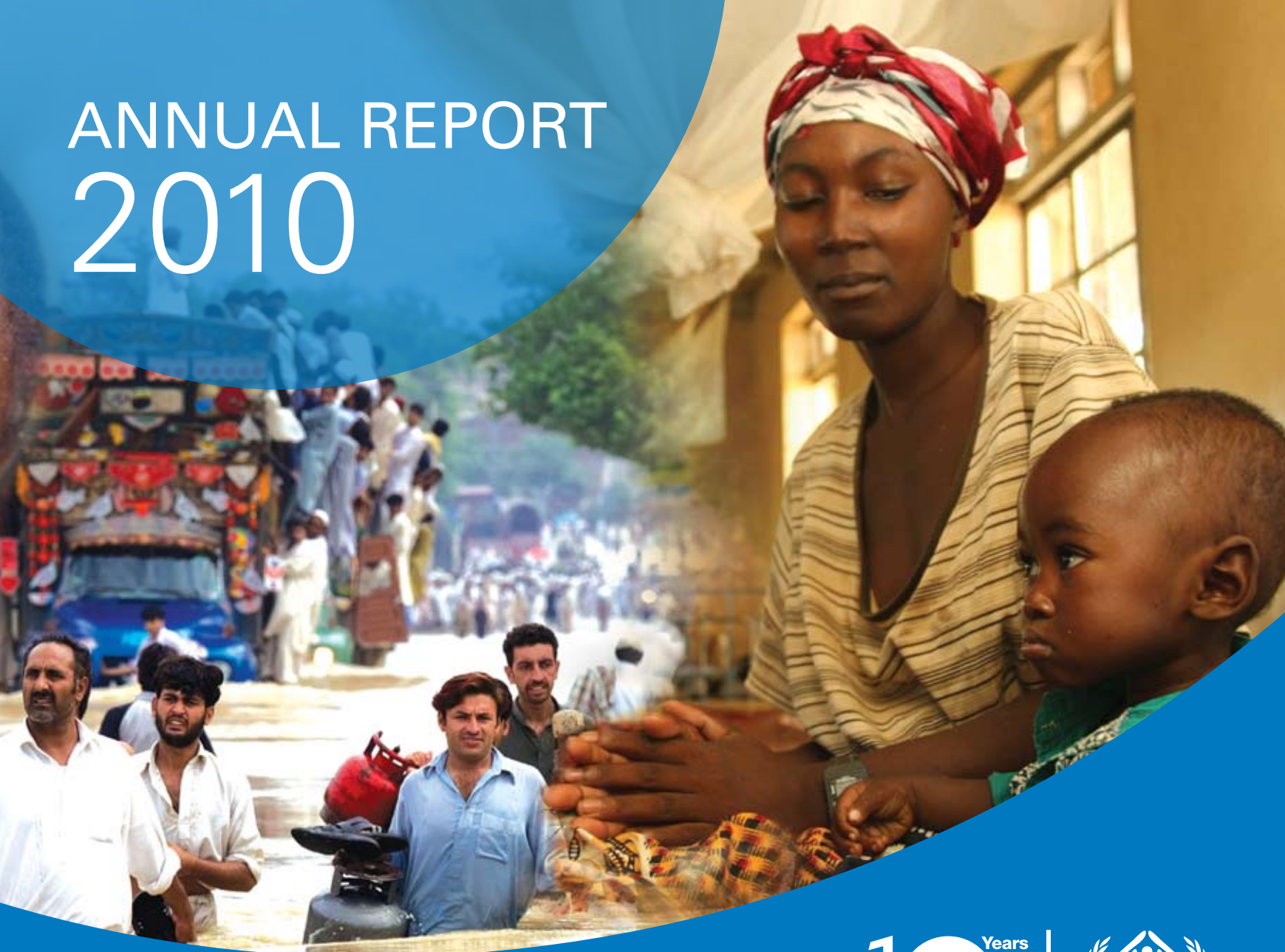


ANNUAL REPORT 2010



10^{Years}
TOGETHER
MAKING A WORLD
OF DIFFERENCE



UNHCR
The UN Refugee Agency
Australia for UNHCR

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10 Years
TOGETHER
MAKING A WORLD
OF DIFFERENCE



MAKING A WORLD OF DIFFERENCE FOR 10 YEARS

2010 marked the 60th anniversary of UNHCR which was established by the United Nations General Assembly on the 14th of December 1950 to assist millions of displaced people left homeless and stateless by World War II.

Since that time UNHCR has helped millions of people restart their lives not only in Europe but across the globe. Today UNHCR is one of the leading humanitarian organisations in the world which has continued to evolve to meet the complex challenges of the 21st century.

Now, UNHCR not only responds to the needs of those displaced by conflict or persecution but also, in appropriate circumstances, has a role to play alongside others in addressing the needs of those affected by natural disasters including climate change.

Surmounting these challenges, UNHCR has continued to provide protection and basic life-saving support such as shelter, water and medical support in combat and disaster zones worldwide. The agency has also recognised the needs of the many long-term refugees who it is supporting by investing in water infrastructure, education, healthcare

and livelihood programs to improve their quality of life and future prospects and to find sustainable solutions to their plight.


In Africa, UNHCR over the past year has been at the forefront of humanitarian operations in situations such as the Democratic Republic of the Congo and Somalia. In Asia, UNHCR spearheaded UN relief efforts for victims of the Pakistan floods. In South America, UNHCR has focused support on displaced Colombians, particularly women and girls.

UNHCR has always been there for refugees who have fled across borders. It is now there also for other people who are displaced within their own countries and it is increasingly being called on to use its expertise to support populations displaced by natural disasters.

For 10 years, Australia for UNHCR has been supporting this vital work, increasing community awareness of refugee issues and raising funds for UNHCR's humanitarian and emergency relief operations. Our 2010 Annual Report shows what we have achieved with the generous and committed support of our Australian donors.



REPORT FROM THE CHAIRMAN AND NATIONAL DIRECTOR



It gives us great pleasure to present our Annual Report for 2010, Australia for UNHCR's 10th anniversary year.

'Together - Making a World of Difference' was the theme for our anniversary and throughout the year, we demonstrated our ability to do just that – make a life-changing difference for people fleeing from conflict and disaster.

In 2010, Australia for UNHCR supported emergency operations and refugee relief programs in more than 40 countries. Australia for UNHCR's fundraising income grew by 54% in 2010, bringing our total contribution to international refugee relief programs to more than \$38 million and making us the third largest private sector donor to UNHCR globally.

Through our regular giving program and emergency appeals, we strengthened our support for UNHCR's emergency response mechanisms and crisis operations. We also developed strong working relationships with UNHCR field operations in Somalia and Uganda helping initiate, fund and monitor key projects.

John Denton, Chairman of Australia for UNHCR and Her Excellency Ms Quentin Bryce AC, Governor-General of the Commonwealth of Australia with Naomi Steer, National Director of Australia for UNHCR



Displacement trends – 2010

As the year began, the number of people forcibly displaced by armed conflict and persecution stood at 43.3 million, the highest number since the mid-1990s.

The majority of these were internally displaced people (IDPs), the victims of long-running civil wars in countries like Somalia, Sudan and the Democratic Republic of the Congo (DRC).

Of the 10.1 million refugees in UNHCR's care, more than half were in "protracted situations," having lived as refugees for five years or more. This proportion grew in 2010 as conflicts failed to resolve and the number of people returning home fell to a 20 year low.

UNHCR faced new outbreaks of violence in Kyrgyzstan and the previously peaceful

west Congolese province of Équateur. Both resulted in large and sudden refugee outflows, demanding a major crisis response. Fortunately the situation in Sri Lanka stabilised and, to a lesser extent, in the Kivu states of the DRC also, allowing the implementation of return and rebuilding strategies.

UNHCR's swift reaction to both the conflict in Kyrgyzstan and the Pakistan flood disaster demonstrated the agency's increasing capacity to respond to simultaneous emergencies. With the implementation of a new Global Stock Management system and the expansion of its emergency stockpiles and logistic hubs in Europe, Africa and the Middle East, UNHCR is now able to provide shelter and relief items for up to 600,000 people at a time, in multiple emergency settings.

Engaging the Australian people

All these trends were reflected in Australia for UNHCR's programs and activities during 2010.

Through our supporter networks, campaigns, special events and expanding use of social and mass media, we focused attention on the suffering of displaced populations and the increasingly interconnected and complex causes of human displacement.

Now numbering more than 25,000, our Emergency Response Team

Deputy Director Debra O'Neill speaks with young people about computer and vocational education programs in Tham Hin Refugee Settlement, Thailand, February 2010.

Supporters contributed more than \$3.5 million to UNHCR's emergency operations through their regular giving, supporting the specialist training of the Emergency Response Team (ERT) and the rapid deployment of ERT members, relief supplies and field equipment to crisis zones around the world.

Our Pakistan Flood Disaster Appeal raised a record \$1.2 million for UNHCR's massive flood relief operation. We were supported in our efforts by our Special Representative Ian Chappell who brought a personal perspective to the disaster, speaking in the media of his close associations with the Pakistani people through cricket.

Engaging with the field

In 2010, Australia for UNHCR continued to work closely with our colleagues in the field.

Following two field missions by Australia for UNHCR staff to the Nakivale Refugee Settlement in Uganda, Australia for UNHCR developed a new fundraising campaign called 'Life Lines for Nakivale' aimed at providing sustained support to refugees in Nakivale in key areas such as water, education, health and vocational training.

For the first time, Australia for UNHCR sponsored a UN intern to oversee the implementation of the Computer Technology



Australia for UNHCR was the founding donor to Nakivale Secondary School in Uganda, giving refugee children the chance to continue their education.

Access project also funded by Australia for UNHCR.

We have taken a similar initiative in northern Somalia, directly funding UNHCR reproductive health programs in areas hosting large IDP populations. In 2009, Australia for UNHCR funded the first distribution of Clean Delivery Kits in Somalia, a country with very few health facilities and appalling rates of maternal and neo-natal mortality. In 2010, funds raised by our Mother's Day Lunch and a special donor appeal in March enabled us to extend our support to a wider range of antenatal, maternity and community health services in Galkayo Medical Centre in Puntland and surrounding IDP settlements.

Deputy Director Debra O'Neill and staff visited Tham Hin refugee camp in Thailand where she met with the refugee leaders to discuss the issues and challenges facing long-term refugees who have fled Myanmar. Australia for UNHCR has focused on meeting the needs of young people, helping fund a computer centre and sports uniforms and equipment.

Together – Making a World of Difference

A number of our special events this year reflected on Australia for UNHCR achievements during its first 10 years of operation.

We were delighted to receive congratulatory messages of support from the former US Secretary of State Madeleine Albright, herself a former refugee, as well as messages of support from the Hon Kevin Rudd MP and the High Commissioner for Refugees António Guterres.

Key activities marking the anniversary included our annual 2010 World Refugee Day Breakfast promoted by our Program Committee chaired by Director Michael Dwyer, a touring photographic exhibition, and a special reception at Admiralty House kindly hosted by our Patron, the Governor-General of the Commonwealth of Australia, Ms Quentin Bryce AC.

Our Women's Committee chaired by Director Alice Spigelman continued its wonderful support for UNHCR's Safe Mother and Baby programs, arranging another inspiring Mother's Day Lunch in Sydney as well as a Literary Lunch for friends and supporters.

We thank our Special Representatives – Ian Chappell, Jane Turner, Mark Schwarzer, Jack Gray, Adut Dau Atem and Sophie Weldon – and welcome Sarah-Jane Clarke on board as our new Special Ambassador for UNHCR's Safe Mother and Baby Programs.

UNHCR staff have also provided key support to our endeavours, notably Mr Richard Towle,



the Regional Representative for Australia, New Zealand, PNG and the South Pacific, Mr Christian Schaake the Regional Liaison Officer and our colleagues in Australia, Geneva and the field.

Finally thank you to our Board, Deputy Director Debra O'Neill, staff and volunteers who continue to apply their energy and commitment to supporting refugees around the world.

Naomi Steer

Naomi Steer
National Director

John W.H. Denton
Chairman

IN EMERGENCIES



During 2010, UNHCR Emergency Response Teams were deployed to 38 countries to assist the victims of armed conflict and natural disasters. The 235 Emergency Response Team members provided specialised and additional support for UNHCR country staff in key areas such as emergency coordination, technical support, telecommunications, protection, camp management and logistics.

Australia for UNHCR significantly increased its support for UNHCR's emergency response during 2010. Our Emergency Response Team Supporters program contributed an unprecedented \$3.52 million in regular donations, with another \$1.08 million donated in response to our emergency appeals.

Pakistan

In August, a catastrophic flood in Pakistan left one-fifth of the country under water and more than 21 million people in desperate need of assistance. Resulting from heavy monsoon rains in the country's far north, the huge wall of water took more than a month to make its way down the Indus River basin to the Arabian Sea, submerging towns and villages and leaving families struggling to survive on isolated pockets of land without shelter, food or clean drinking water.

This girl lost her house in the flooding in the village of Tamab, District Charsadda and is sitting where her house used to be.

UNHCR was well-placed to assist with this disaster, with a large team of country staff already working with refugee and displaced populations in the north. It spearheaded UN efforts to provide protection, temporary shelter and survival packages to affected families in the provinces of Balochistan and Khyber Pakhtunkhwa and expanded our operations to Punjab and Sindh as the waters flowed south.

By December, UNHCR had provided almost 2 million people with emergency shelter and relief packages. The agency's work continued in the recovery phase, with field staff helping to winterise facilities for the homeless, provide transitional shelter and rebuild the many refugee settlements damaged or destroyed by the floodwaters.

An emergency appeal launched by Australia for UNHCR in response to the disaster raised a record \$1.2 million for the flood relief and recovery operation.

Democratic Republic of the Congo

The north-eastern province of Orientale became the focus of UNHCR's emergency operations in the DRC during 2010 as Lord's Resistance Army rebels continued to attack local villages and towns. UNHCR maintained a vital presence in the region, providing non-food relief and protection services for thousands of internally displaced families. An Emergency Response Team was also stationed close to the

north-western border to provide shelter and clean water facilities for refugees crossing into the DRC to escape similar rebel attacks in the Central African Republic.

Haiti – Earthquake

The earthquake that struck Haiti in January 2010 killed more than 220,000 people and left 1.5 million homeless. UNHCR provided six hospital tents and emergency shelter for more than 100,000 people. We sent expert staff to the Dominican Republic to provide legal protection for Haitians who were injured and evacuated there, and arranged a door-to-door distribution of essential household goods to thousands of families hosting the homeless in and around Port-au-Prince.

Kyrgyzstan

In June, a rapid escalation of violence between ethnic groups in southern Kyrgyzstan forced nearly 400,000 people to flee their homes, with a large number crossing the border into Uzbekistan. UNHCR delivered some 400 tonnes of emergency relief items for people displaced on both sides of the border and built sturdy, winter-proof houses for more than 13,400 people whose homes were destroyed in Kyrgyzstan.

Republic of the Congo (Congo Brazzaville)

Tribal clashes over land and fishing rights in the DRC province of Équateur sent families

fleeing across the Oubangui River to the Republic of the Congo. By January 2010, more than 120,000 refugees were living in wretched conditions along a 600km stretch of the riverbank. UNHCR coordinated the logistically complex relief operation, providing shelter, water and medical facilities, protection services and essential items like blankets, plastic sheeting, kitchen sets, buckets and mosquito nets.

Sri Lanka

More than a year after the violent conclusion to Sri Lanka's long-running civil war, around 54,000 people remained displaced in makeshift emergency sites in the north of the country. As security concerns and mine clearing operations in the combat zone slowed the process of return, UNHCR continued to deliver supplies of relief to the government-run sites and monitor the health and safety concerns of the displaced population.

UNHCR has always been there for refugees who have fled across borders. It is now there also for people who are displaced within their own countries, and it is increasingly being called on to use its expertise to support populations displaced by natural disasters.



ONGOING PROTECTION AND SUPPORT

Throughout the year, Australia for UNHCR provided vital support for long-term refugee and IDP populations in Chad, Uganda, Kenya and Somalia. Funds contributed by Australian donors helped to build and upgrade facilities in established refugee settlements, address urgent needs gaps in healthcare and disease prevention, and improve the future outlook for young refugees by investing in education and skills training.



'LIFE LINES FOR NAKIVALE' – UGANDA

In 2010, Australia for UNHCR organised two field missions to the Nakivale Refugee Settlement in Uganda resulting in the development of a major Australian initiative to improve the health and living conditions of its long-term residents.

Nakivale, in south-west Uganda, is one of Africa's oldest and largest refugee settlements. It is currently home to more than 56,000 people fleeing conflicts in nearby countries like the Democratic Republic of the Congo.

Australia for UNHCR has already provided funding support to Nakivale over a number of years, but the new campaign 'Life Lines for Nakivale' is aimed at providing support across a range of sectors over a number of years. The campaign was launched with our 2010 Christmas Appeal inviting donors to support one of five 'life lines' or funding packages leading to tangible improvements in the areas of water, education, maternal health, general healthcare and skills training.

To help manage this ambitious plan including the development of a computer technology centre, Australia for UNHCR sponsored its first UN intern.

Australian Kayte Webb spent three months working as a UN intern in the Nakivale Refugee Settlement in Uganda, focusing primarily on the development of a new Computer Technology Access Centre (CTA) funded almost entirely by Australia for UNHCR.

"It is very hard being a young person in Nakivale. Many have grown up in this isolated camp with very limited contact beyond its boundaries. Once they finish school, they have very few opportunities for employment or further training.

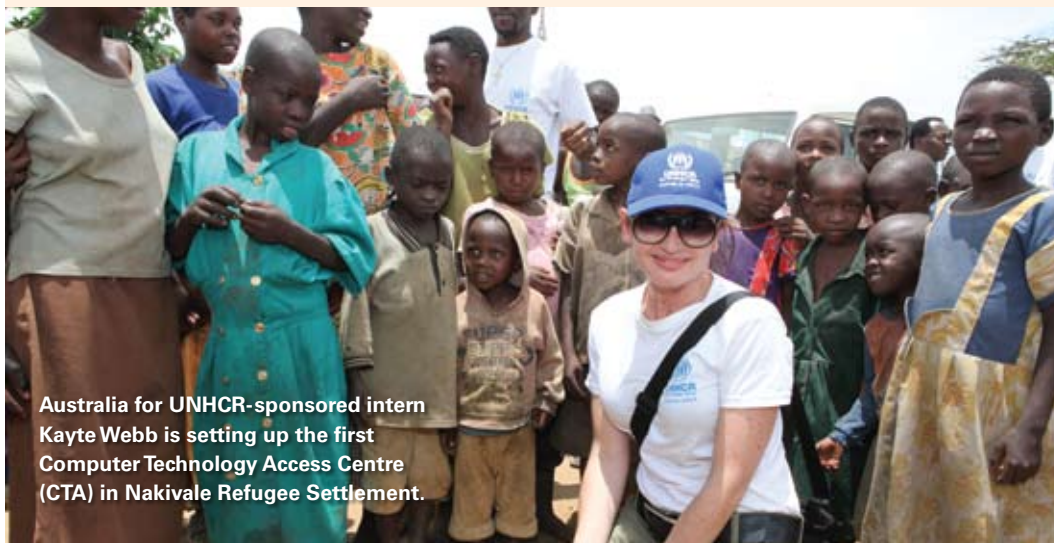
"I'm overseeing the CTA project which involves setting up a computer centre in Nakivale with 40 solar powered work stations and the first ever internet cafe. The first phase will involve training of both

trainers and then the first group of students. There is already a long queue for a place in the centre.

"It will only cost about \$50 to train one refugee, but it has the power to transform their lives.

"Students will learn basic computer skills and then progress to other levels of education, including accessing remote learning options. Ideally, they should eventually also be able to access work opportunities such as online secretarial support."

Kayte also took on a number of other responsibilities including organising a march of hundreds of refugee women and their supporters to launch the 16 Days of Activism Against Gender Violence.



Australia for UNHCR-sponsored intern Kayte Webb is setting up the first Computer Technology Access Centre (CTA) in Nakivale Refugee Settlement.

Australian donors funded the first distribution of Clean Delivery Kits for displaced women in Puntland, Somalia.

Water and Shelter – Kenya

Already the largest refugee camp in the world, the massive Dadaab Refugee Settlement in eastern Kenya remained under pressure in 2010 as people continued to flee violence and food shortages in nearby Somalia. Funds raised by Australia for UNHCR helped to upgrade the settlement's struggling water and sanitation systems and provide essential items like tents, medical supplies, sleeping mats, blankets and jerry cans.

Education – Chad

A successful partnership between UNHCR and the multinational firm PricewaterhouseCoopers raised more than \$4 million in 2009 for the education of refugee children in Darfur. In 2010, Australia for UNHCR maintained its strong support for the project which has built, furnished and equipped four primary schools and trained 300 teachers, providing education for thousands of children aged between six and 14.

Protection for Women – Chad

An acute shortage of firewood at refugee sites in eastern Chad has degraded the surrounding environment and put women and girls at increased risk of sexual violence. Travelling further from the camps to collect wood for their cooking fires, female refugees become increasingly vulnerable to harassment, abduction and rape. In

2010, Australia for UNHCR continued to purchase 'Save80' stoves for use in the Chadian camps. The innovative metal drum design uses 80% less firewood than conventional open fires, easing the pressure on surrounding bushland and improving the security of refugee women and girls.

Reproductive Health – Somalia

In war-torn Somalia, more than 40 women die every day of complications arising from pregnancy and childbirth. The risks are even greater for displaced women and girls living in desperate poverty without access to antenatal or obstetric care.

Since introducing Clean Delivery Kits to Somalia in 2009, Australia for UNHCR has significantly increased its support for reproductive health services in the northern state of Puntland, an area hosting large numbers of internally displaced people (IDPs) from the south.

The \$496,000 raised by our March donor appeal, our Mother's Day Lunch and other special events during the year have allowed the continued supply and distribution of Clean Delivery Kits, provided training for midwives and helped to equip delivery rooms in both the hospital and IDP health centres. Australian donors have helped to purchase an ambulance for emergency



transfers and enabled a mobile health unit to visit local IDP settlements twice a week.

The Clean Delivery Kits provided by Australian donors are being distributed to women attending antenatal clinics at the two hospitals. Containing a plastic sheet, sterile razor blade, soap, string, gloves, cotton cloth and instructions, these simple kits enable women to give birth in a clean environment, reducing the risk of haemorrhage and infection.

"Thanks to Australia for UNHCR, we have seen big improvements in a very short time," said Dr Abdul Kadir Amuyara, President of the Galkayo Medical Foundation. "What has changed with this support is that we can increase our activities and the implementation of all our activities has improved."

TOGETHER – MAKING A WORLD OF DIFFERENCE

10TH ANNIVERSARY CELEBRATIONS



“The Australian government and people have a proud history of taking the lead in building a better world. Australia was the sixth country to ratify the Refugees Convention and a founding member of the UNHCR Executive Committee.

We support UNHCR in preventing and managing displacement for the many millions of persons worldwide of concern to UNHCR. Working together with international UNHCR organisations, we can help restore these people’s lives to normality.

I congratulate Australia for UNHCR on its achievements in support of refugees and displaced people and look forward to working together on future challenges.”

The Honourable Kevin Rudd MP
Prime Minister of Australia
20 June 2010

A number of our special events and initiatives this year reflected on Australia for UNHCR achievements during its first 10 years of operations.

We produced a 10 year anniversary brochure and video including messages of support from the Governor-General, the Prime Minister, the High Commissioner for Refugees, former refugees including the former US Secretary of State Madeleine Albright and UNHCR staff. International singing sensation ‘Florence and the Machine’ agreed to licence their 2010 hit “You’ve Got The Love” as a background to the video for the duration of the year.

Mt Kenya Climb

To mark her own decade with the charity, National Director Naomi Steer challenged herself to climb Mt Kenya, Africa’s second highest peak. UN intern Kayte Webb joined Naomi for the climb and together with the support of friends, colleagues and supporters sponsoring the climb and tracking their progress on Facebook, they raised nearly \$13,000 for UNHCR’s Safe Mother and Baby programs.

Mother’s Day Lunch

Now in its fourth year, our popular Mother’s Day Lunch raised more than \$90,000 for UNHCR’s reproductive health programs for displaced women in the Puntland region of

Somalia. The lunch was hosted by broadcaster Julie McCrossin and featured guest speaker Mary Fonah, a midwife and former refugee from Sierra Leone who now lives in Sydney and works as a fundraiser with Australia for UNHCR. Sarah-Jane Clarke, co-founder of the Australian fashion label *sass & bide* and the new Ambassador of Australia for UNHCR's Safe Mother and Baby Program spoke of her concern, as an Australian mother, for women and children in emergencies and urged support for the program.

2010 World Refugee Day Breakfast

With the theme "Together – Making a World of Difference", our 2010 World Refugee Day Breakfast showcased the life-changing refugee programs that our Australian donors have supported over the past 10 years. The event was supported by our Patron, Ms Quentin Bryce AC, with Master of Ceremonies and rugby legend Phil Kearns, and guest speakers included UNHCR Regional Representative Mr Richard Towle, Special Representative Ian Chappell and Australia for UNHCR staff member Tibo Rogers, a former refugee from Sierra Leone who sought the assistance and protection of UNHCR following his flight from civil war. This year's breakfast raised over \$100,000 for malaria prevention and treatment programs in the Nakivale Refugee Settlement in Uganda.

Admiralty House

On July 4, our Patron, the Governor-General, Ms Quentin Bryce AC, hosted a reception at Admiralty House to mark Australia for UNHCR's 10th anniversary.

Literary Lunch

The Literary Lunch showcases individual stories written by and about refugees. This year's guest writer was Mohsen Soltany Zand, an Iranian poet who arrived in Australia by boat in 1999 seeking asylum. His work reflects the tumultuous emotional journey he faced leaving Iran in fear of persecution and surviving four years in Australian detention centres. His collection of poetry '*Inside Out*' was introduced at the lunch by writer Rosie Scott who has supported the local refugee community over many years. The event was again generously hosted by Women's Committee member Penny Gerstle and raised over \$30,000.

10th Anniversary Photographic Exhibition

In September a photo exhibition was held in Sydney showcasing the difference 10 years of Australian giving has made to the work of the UN Refugee Agency and the lives of refugees from Africa to Afghanistan. It was held with the support of sponsors ING Investment Management and Dexu Property Group.



"I was fortunate to travel to Australia last year and was impressed by the enthusiasm and determination of our friends at Australia for UNHCR, which this year is celebrating its 10th anniversary. The organisation has excelled at ensuring that the Australian people's generosity, tolerance and empathy is translated into concrete support for refugee programs."

Mr António Guterres, United Nations High Commissioner for Refugees
20 June 2010



Australia for UNHCR staff member Tibo Rogers, a former refugee from Sierra Leone, with Phil Kearns, rugby legend, at the World Refugee Day Breakfast, June 2010.

Seminar Series

Award-winning Nairobi-based photojournalist Thomas Mukoya presented a special seminar "Through The Lens: An African Perspective" to appreciative audiences in Sydney, Melbourne and Canberra in September. Thomas has covered Africa's leading news stories, its spectacular natural environment and wildlife as well as the political upheavals that have resulted in conflict and displacement. Thomas has undertaken a number of assignments with Australia for UNHCR in Africa and his photos are regularly featured in our publications.



Broadcaster Julie McCrossin with Australia for UNHCR staff member Mary Fonah, a former refugee from Sierra Leone, at the Mother's Day Lunch, May 2010.



Literary Lunch, hosted by Women's Committee, with an Iranian poet writer Mohsen Soltany Zand.



World Refugee Day Breakfast, June 2010

Christmas Appeal Launch

Our 2010 Christmas Appeal 'Life Lines for Nakivale' was officially launched at NSW Parliament House in December. The evening was hosted by ABC Journalist Eric Campbell with special guests Ellen Hansen, UNHCR's Senior Protection Officer and Pierre Jond, Managing Director of



Reuters photojournalist Thomas Mukoya at Australia for UNHCR's photo exhibition launch, Sydney, September 2010.



National Director Naomi Steer on the summit of Mt Kenya

BNP Paribas Securities Services Australia, the evening's sponsor. Naomi Steer spoke about her recent field mission to the Nakivale Refugee Settlement in Uganda before launching the appeal to upgrade the camp's education, healthcare and water facilities.

Community Fundraising

Australia for UNHCR continues to be the fortunate beneficiary of community fundraising events initiated by our donors and refugee supporters. In 2010 we saw more schools and universities participate in a wide variety of fundraising events. A number of individual supporters and businesses held workplace lunches, concerts, movie nights, bucket coin collections, marathon runs, and offered donations in lieu of birthday and wedding gifts that generated almost \$40,000, of which nearly 50% was raised towards our Pakistan Flood Emergency Appeal. A further \$27,000 was raised through fundraising events in the community via Everyday Hero, an online fundraising website.

A big thank you to our inspiring community fundraisers.

MEDIA COVERAGE

Australia for UNHCR significantly raised its profile in 2010 in the media with more than 83 media placements covering print, TV, radio and online with a total combined reach of 9,793,703.

Media coverage focused on promoting support for UNHCR's emergency operations in Pakistan after the floods and for its humanitarian operations in the field.

We distributed more than 16,000 copies of our regular newsletter 'With You' to existing donors, supporters and other interested bodies and individuals. Our newsletter to monthly donors, 'Action Alert', was distributed to 25,000 donors through the mail.



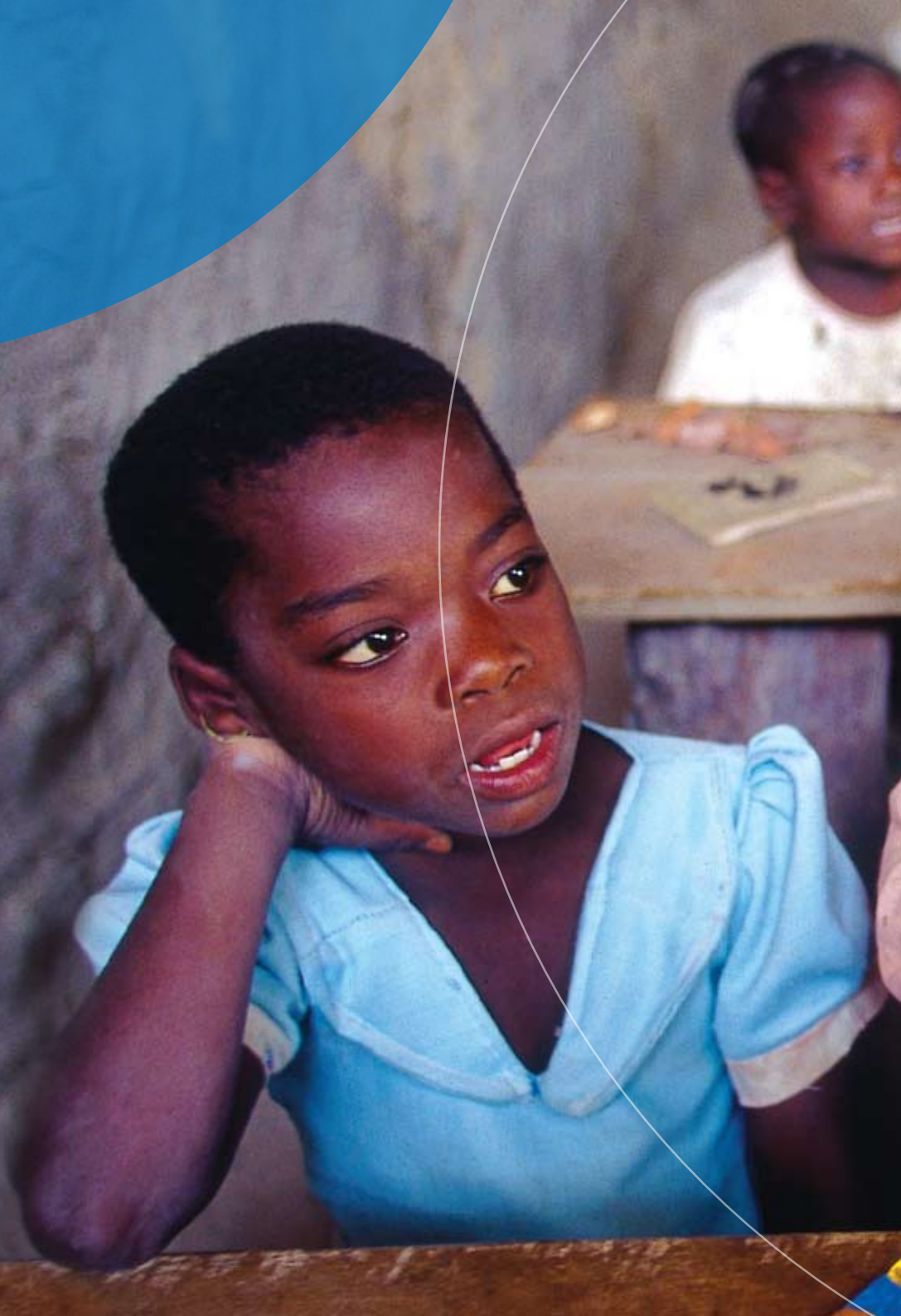
RAISING FUNDS

In 2010 Australia for UNHCR continued its rapid growth, raising just under \$11.2 million in fundraising income. More than 70% of this income was derived from monthly giving, primarily via the face-to-face fundraising program while direct mail, online and special events continued to attract significant individual, corporate and government support.

Regular Giving

Australia for UNHCR now has more than 25,000 regular monthly donors who contribute to UNHCR's international humanitarian programs. Both our in-house and our agency face-to-face programs continued to raise awareness of the vital work of the UN Refugee Agency and signed up more than 12,000 new Emergency Response Team Partners in 2010.

This stable and growing base of monthly donors has enabled UNHCR to respond more effectively to refugee emergencies and implement long-term relief programs.





OUR PEOPLE

Our Special Representatives



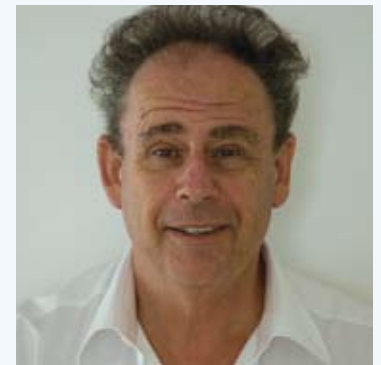
Ian Chappell

Celebrated Australian test cricketer and broadcaster Ian Chappell is our longest-serving Special Representative, having joined a fledgling Australia for UNHCR in 2001. Since then, Ian has remained a consistent and enthusiastic advocate of UNHCR's work, appearing at many of our special events and using his media profile to support our public awareness and fundraising campaigns, most recently for the Pakistan flood disaster.



Jane Turner

Since taking on the role of Special Representative in 2003, Jane has lent her profile as Australia's most famous Mum (Kath in *Kath & Kim*) to ensure refugee stories from the field are covered by the Australian media.



Dr Jack Gray

Jack experienced the dislocation faced by refugees firsthand during his visit with Jane Turner to Sri Lanka in 2005, a year after the devastating tsunami. Jack continues to raise awareness of the plight of refugees within the financial services sector.



Mark Schwarzer

In 2010, Socceroos goalkeeper and a star of Australia's bid in the World Cup, Mark lent his profile to highlight the needs of refugee children supported by the SBS Foundation, aimed to increase children's learning and sporting opportunities.



Sarah-Jane Clarke

Leading businesswoman Sarah-Jane Clarke is co-founder of the successful Australian fashion label *sass&bide*. A mother of three herself, she has taken a personal interest in UNHCR's maternal health programs and joined Australia for UNHCR in early 2010 to help promote this area of work.



Adut Dau Atem and Sophie Weldon

As a former refugee herself Adut knows the difference that UNHCR can make to a young person's future. Together with her close friend Sophie, they have worked tirelessly as advocates for young refugees telling young people about UNHCR's work and how they can make a difference.



Ms Quentin Bryce AC

The Patron of Australia for UNHCR, the Governor-General of the Commonwealth of Australia Ms Quentin Bryce AC maintained her strong support for the work of the United Nations Refugee Agency. Addressing our 2010 World Refugee Day Breakfast in June, Ms Bryce spoke highly of UNHCR's humanitarian work and praised the support Australian donors have shown for those in UNHCR's care.

Board of Directors

Australia for UNHCR is governed by a Board of six Directors, all of whom are non-executive and give their time and expertise voluntarily. The Board meets at least six times a year.

DIRECTOR	QUALIFICATIONS, EXPERIENCE & OCCUPATION	DIRECTOR SINCE
Mr John W H Denton Chairman	BA (Hon), LLB Partner and Chief Executive Officer, Corrs Chambers Westgarth Lawyers	July 2000
Mr John Boulton AM	BA, LLB (Hons), LLM Lawyer, Head of National Teams, Football Federation of Australia	November 2000
Mr Michael Dwyer	Dip. Superannuation Management, Advanced Dip. Financial Services (Superannuation), Dip. of Public Administration, FASFA Chief Executive Officer, First State Super Trustee Corporation	July 2000
Mr Paul Reid	BA (Acctg), Dip of Superannuation Management, CA Partner, KPMG	December 2004
Ms Fiona Reynolds FAIST	Dip of Public Policy Chief Executive Officer, Australian Institute of Superannuation Trustees	April 2010
Mrs Alice Spigelman	BA, MA Clin.Psych., Dip.Clin.Psych. Uni. Sydney, Clinical Psychologist, former Marketing Director, Benevolent Society, author	February 2006
COMPANY SECRETARY	QUALIFICATIONS, EXPERIENCE & OCCUPATION	DIRECTOR SINCE
Ms Naomi Steer	BA (Hon), LLB National Director, Australia for UNHCR	July 2000

In addition to the Board the following Subcommittees were chaired by Board members.

Finance Committee

Chaired by Director Paul Reid, with members Michael Dwyer and John Boulton, the Finance Committee oversees and reviews financial management and reporting.

Staff Remuneration Committee

Chaired by John Denton with members Michael Dwyer and John Boulton, the Committee is set up to review staff salary and conditions.

Program Committee

The Program Committee is chaired by Director Michael Dwyer. Its purpose is to

promote support for Australia for UNHCR and to educate and inform people in both the wider community and in the superannuation/finance industry about the work of UNHCR and the situation of refugees worldwide. Members are Michael Baldwin, Jack Gray, Matthew Perrignon, Daphne van der Oord, Penny Pryor and Joanna Davison.

A Sudanese refugee is reunited with a family member in Moli Village, South Sudan. In May 2008, some 125,000 Sudanese had returned home with UNHCR's assistance.

Women's Steering Committee

The Women's Steering Committee is chaired by Director Alice Spigelman. Its purpose is to promote support for UNHCR projects specifically benefiting women. Committee members are Lorraine Berends, Penny Gerstle, Pamela Gilbert, Daryl Karp, Catherine Retter, Ros Horin and Kathy Madell.

Our staff

Australia for UNHCR is headed up by National Director Naomi Steer who leads a team of staff who work to raise funds to support UNHCR and to keep our donors informed about UNHCR's work via our website, e-alerts, phone calls, direct mail, publications, seminars and briefings.

Our staff also contribute to the skills sharing within the UNHCR global Private Sector Fundraising (PSFR) network. In 2010, Deputy Director Debra O'Neill was seconded to work for UNHCR in Geneva from July to October to lead key global projects. Debra was nominated as the global Fundraising and Communications Project Manager of the newly-developed global Skype-UNHCR partnership and also led the global Digital Engagement and Measurement Project.

We are also supported in our work by dedicated volunteers. In 2010, we had

29 volunteers supporting our donor services and administrative backup.

Australia for UNHCR is fortunate to have the support of a number of former refugees both as staff and volunteers who having experienced firsthand the tribulations of being a refugee and needing the support of UNHCR are keen to give back through their work with Australia for UNHCR.



THANK YOU TO OUR SUPPORTERS

Thank you to the following corporations and their staff for their major support in 2010:



Global Asset Management

Colonial First State Global
Asset Management



Corrs Chambers Westgarth



PricewaterhouseCoopers

Thank you to the following companies and organisations for their generous contributions to our work this year:

All Purpose Consultants Pty Ltd
ARUP
Australian Institute
of Superannuation Trustees
Australian Securities Exchange
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Thank you to all those who provided raffle and auction prizes for our events:

David Jones
Elizabeth Arden
Flip video
Football Federation Australia
Merivale
sass & bide
Shape Clinic & Medispa
Swarovski International
Sydney Theatre Company
The Westin Hotel, Sydney
World Exhibitions

Thank you to the following foundations for their generous support:

Beeren Foundation
Jaramas Foundation
Pace Foundation
Pratt Foundation
SBS Foundation
Sky Foundation

Special thanks for hosting events:

Dexus Property Group
Freilich Foundation,
Australian National University
Parliament House of NSW
Swinburne University
Sydney University

Thank you to the following individuals:

Libby Alloway
Eric Campbell
Aminata Conteh
Kate Geraghty
Penny and Gary Gerstle
Ros Horin and Joe Skrzynski
Phil Kearns
Marianne Leitch
Julie McCrossin
Rick Millen
Thomas Mukoya
Tibo Rogers
Rosie Scott
Mohsen Soltany Zand

New arrivals at the overcrowded Dadaab Refugee Settlement are forced to construct makeshift shelters at the edge of the camps. Australia for UNHCR helped to provide essential relief items and support in 2010.



FINANCIAL SUMMARY 2010

STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 31 DECEMBER 2010

	NOTE	2010 \$	2009 \$
Revenue			
Donations and gifts – monetary		11,191,961	7,153,846
Overseas grant – related party		4,303,333	3,367,608
Legacies and bequests revenue		2,000	-
Investment income – interest		109,557	58,794
Other income		56,823	144,473
Total revenue		15,663,674	10,724,721
Expenses			
Overseas projects			
Funds to overseas projects paid		7,960,234	5,525,638
Funds to overseas projects accrued		487,229	-
Community education		116,905	72,186
Fundraising costs			
Funded by overseas grant		4,303,333	3,367,608
Public		996,334	508,995
Administration		1,400,499	1,152,790
Total expenses		15,264,534	10,627,217
Surplus of revenue over expenses	2	399,140	97,504
Other comprehensive income		-	-
Total comprehensive income		399,140	97,504

For the year ended 31 December 2010, no expenses were incurred for other project costs.

The accompanying notes form part of this concise financial report. These statements should be read in conjunction with the full financial statements.

STATEMENT OF CHANGES IN MEMBERS' FUNDS FOR THE YEAR ENDED 31 DECEMBER 2010

	Reserves \$	Retained Surplus \$	Total \$
Funds available for future use at 1 January 2009	400,000	43,151	443,151
Surplus of revenue over expenses for the year	-	97,504	97,504
Transfer to reserves	-	-	-
Funds available for future use at 31 December 2009	400,000	140,655	540,655
Surplus of revenue over expenses for the year	-	399,140	399,140
Transfer to reserves	240,000	(240,000)	-
Funds available for future use at 31 December 2010	640,000	299,795	939,795

The accompanying notes form part of this concise financial report. These statements should be read in conjunction with the full financial statements.

The concise financial report is an extract from the financial report. The financial statements and specific disclosures included in the concise financial report have been derived from the financial report.

The concise financial report cannot be expected to provide as full an understanding of the financial performance, financial position and financing and investing activities of the Company as the financial report. Further information can be obtained from the financial report, which is available, free of charge on request to the Company by contacting (02) 9262 5377.

STATEMENT OF FINANCIAL POSITION

AS AT 31 DECEMBER 2010

	NOTE	2010 \$	2009 \$
Current assets			
Cash and cash equivalents	3	1,855,423	803,896
Financial assets – held-to-maturity investments		56,321	54,500
Receivables		154,957	278,634
Prepayments		76,560	15,497
Total current assets		2,143,261	1,152,527
Non-current assets			
Plant and equipment		146,156	190,396
Total non-current assets		146,156	190,396
Total assets		2,289,417	1,342,923
Current liabilities			
Payables		1,021,706	510,363
Provisions		181,749	71,041
Total current liabilities		1,203,455	581,404
Non-current liabilities			
Provisions		146,167	220,864
Total non-current liabilities		146,167	220,864
Total liabilities		1,349,622	802,268
Net assets		939,795	540,655
Members' funds			
Retained surplus		299,795	140,655
Reserves		640,000	400,000
Total members' funds		939,795	540,655

At the end of the financial year, Australia for UNHCR had no balances in the non-current other assets, non-current payables and non-current other liabilities categories.

The accompanying notes form part of this concise financial report. These statements should be read in conjunction with the full financial statements.

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 DECEMBER 2010

	NOTE	2010 \$	2009 \$
Cash flows from operating activities			
Cash receipts of grant		4,303,333	3,353,360
Cash receipts of donations, gifts and bequests		11,664,837	7,280,700
Cash payments to suppliers and employees		(7,112,908)	(5,471,213)
Cash payments to UNHCR for overseas projects		(7,960,234)	(5,525,638)
Interest received		109,557	58,794
Other income		56,823	-
Net cash provided / (used in) by operating activities		1,061,408	(303,997)
Cash flows from investing activities			
Payment for plant and equipment		(9,881)	(47,891)
Net cash used in investing activities		(9,881)	(47,891)
Net increase / (decrease) in cash held			
Cash at the beginning of the financial year		803,896	1,155,784
Cash at the end of the financial year	3	1,855,423	803,896

The accompanying notes form part of this concise financial report. These statements should be read in conjunction with the full financial statements.



NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2010

NOTE 1: Summary of significant accounting policies

The concise financial report is an extract of the full financial report for the year ended 31 December 2010. The concise financial report has been prepared in accordance with Accounting Standard 1039: Concise Financial Reports, and the Corporations Act 2001.

The financial statements, specific disclosures and other information included in the concise financial report are derived from and are consistent with the full financial report of Australia for UNHCR. The concise financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of Australia for UNHCR as the full financial report.

The financial report of Australia for UNHCR has been prepared in accordance with Australian Accounting Standards (AASBs) including Australian Accounting Interpretations. A statement of compliance with International Financial Reporting Standards cannot be made due to the organisation applying the not-for-profit sector specific requirements contained in the Australian Accounting Standards. The presentation currency used in this concise financial report is Australian dollars.

A young refugee from the Central African Republic waters his kitchen-garden, in a refugee allocated plot just outside Amboko refugee camp, 7km from Gore in Chad (35km from the border with CAR).

NOTE 2: Surplus of revenue over expenses

	2010 \$	2009 \$
Surplus of revenue over expenses has been arrived at after charging the following items:		
Depreciation and amortisation of plant and equipment	54,121	40,633
Operating leases – rental expense	98,149	94,810
Employee benefits expense	2,850,708	2,591,439
Provision for employee entitlements	60,290	54,939

NOTE 3: ACFID Code of Conduct

Table of cash movements for designated purposes

Purpose / Appeal	Cash available at 1 January 2010 \$	Cash raised during 2010 \$	Cash disbursed during 2010 \$	Cash available at 31 December 2010 \$
Inhouse face-to-face fundraising grant	-	2,021,258	(2,021,258)	-
All other purposes	803,896	14,113,292	(13,061,765)	1,855,423
Total	803,896	16,134,550	(15,083,023)	1,855,423

As set out by ACFID Code of Conduct, the in-house face-to-face fundraising grant generated 10% or more of the Company's total income of the year of \$15,676,174.

NOTE 4: Events subsequent to reporting period

There has not arisen in the interval between the end of the financial year and the date of this report any other item, transaction or event of a material and unusual nature likely, in the opinion of the directors, to affect significantly the operations of the Company, the results of those operations, or the state of affairs of the Company in subsequent financial years.

NOTE 5: Economic dependency


During the year ended 31 December 2010 the Company received a grant of \$4,303,333 (2009: \$3,367,608) from UNHCR and is dependent on this entity for financial support in respect of developing its fundraising activities and donor acquisition, and special projects as assigned by UNHCR.

DIRECTORS' DECLARATION

The directors of Australia for UNHCR declare that the concise financial report of Australia for UNHCR for the financial year ended 31 December 2010 as set out on the statement of comprehensive income, statement of financial position, statement of changes in members' funds, statement of cash flows and notes to the financial statements:

- (a) complies with Accounting Standard AASB 1039: Concise Financial Reports; and
- (b) is an extract from the full financial report for the year ended 31 December 2010 and has been derived from and is consistent with the full financial report of Australia for UNHCR.

This declaration is made in accordance with a resolution of the Board.



John W.H. Dighton
Director

Paul Reid
Director

Dated at Sydney this 25th day of March 2011

Australia for UNHCR (ABN 35 092 843 322)
Concise financial report for the year ended 31 December 2010

MOORE STEPHENS

ACCOUNTANTS & ADVISORS

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF AUSTRALIA FOR UNHCR

ABN 35 092 843 322

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Report on the Concise Financial Report

We have audited the accompanying concise financial report of Australia for UNHCR which comprises the statement of financial position as at 31 December 2010, the statement of comprehensive income, statement of changes in members' funds, statement of cash flows for the year then ended, and related notes, derived from the audited financial report of Australia for UNHCR for the year then ended and the discussion and analysis. The concise financial report does not contain all the disclosures required by the Australian Accounting Standards and accordingly, reading the concise financial report is not a substitute for reading the audited financial report.

Directors' Responsibility for the Concise Financial Report

The directors are responsible for the preparation of the concise financial report in accordance with Accounting Standard AASB 1039 Concise Financial Reports, and the Corporations Act 2001, and for such internal control as the directors determine are necessary to enable the preparation of the concise financial report.

Auditor's Responsibility

Our responsibility is to express an opinion on the concise financial report based on our procedures which were conducted in accordance with Auditing Standard ASA 810 Engagements to Report on Summary Financial Statements. We have conducted an independent audit, in accordance with Australian Auditing Standards, of the financial report of Australia for UNHCR for the year ended 31 December 2010. We expressed an unmodified audit opinion on that financial report in our report dated 25 March 2011. The Australian Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report for the year is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the concise financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the concise financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the concise financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Our procedures included testing that the information in the concise financial report is derived from, and is consistent with, the financial report for the year, and examination on a test basis, of audit evidence supporting the amounts, discussion and analysis and other disclosures which were not directly derived from the financial report for the year. These procedures have been undertaken to form an opinion whether, in all material respects, the concise financial

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report complies with AASB 1039 *Concise Financial Reports* and whether the discussion and analysis complies with the requirements laid down in AASB 1039 *Concise Financial Reports*.

The concise financial report and the audited financial report do not reflect the effects of events that occurred subsequent to the date of the auditor's report on the audited financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the *Corporations Act 2001*. We confirm that the independence declaration required by the *Corporations Act 2001*, which has been given to the directors of Australia for UNHCR, would be in the same terms if given to the directors as at the time of this auditor's report.

Opinion

In our opinion, the concise financial report including the discussion and analysis of Australia for UNHCR for the year ended 31 December 2010 complies with Accounting Standard AASB 1039 *Concise Financial Reports*.

Moore Stephens Sydney

Moore Stephens Sydney
Chartered Accountants

J Webster

Jenelle Webster
Partner

Dated at Sydney, this 25th day of March 2011

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AUDITOR'S INDEPENDENCE DECLARATION

TO THE MEMBERS OF AUSTRALIA FOR UNHCR

ABN 35 092 843 322

In accordance with the requirements of section 307C of the *Corporations Act 2001*, as lead auditor for the audit of Australia for UNHCR for the year ended 31 December 2010, I declare that, to the best of my knowledge and belief, there have been:

- a) no contraventions of the auditor independence requirements of the *Corporations Act 2001* in relation to the audit; and
- b) no contraventions of any applicable code of professional conduct in relation to the audit.

Moore Stephens Sydney

Moore Stephens Sydney
Chartered Accountants

J Webster

Jenelle Webster
Partner

Dated at Sydney, this 25th day of March 2011

ABOUT AUSTRALIA FOR UNHCR

Corporate Statement

Australia for UNHCR is an Australian company limited by guarantee. It was registered under the Corporation Act on 4 July 2000. UNHCR is the single member of the company.

A registered charity, Australia for UNHCR has tax deductible Gift Recipient Status through its listing as a specific international affairs recipient under Section 30.80 of the Income Tax Assessment Act 1997. It is endorsed by the ATO as an Income Tax Exempt Charity.

Australia for UNHCR is affiliated to the Fundraising Institute of Australia (FIA), which sets standards for the charitable and fundraising sector. It is a signatory to the Code of Conduct of the Australian Council for International Development (ACFID), which ensures that

NGOs conduct their activities with integrity, transparency and accountability. This code sets out an agreed set of values and principles for NGOs to follow in the work they support overseas and in their fundraising and educational activities.

Australia for UNHCR is one of a number of fundraising organisations around the world set up by UNHCR to support its private sector fundraising program. We operate through a formal funding and licensing agreement with UNHCR which authorises Australia for UNHCR to raise funds on its behalf in Australia to support UNHCR's international humanitarian projects. Australia for UNHCR works closely with the Public Sector Fund Raising Section (PSFR) in UNHCR Geneva and the UNHCR Regional Office in Canberra.

Australia for UNHCR – Purpose and Mission

Purpose

To provide life-changing humanitarian support to refugees and other displaced and stateless people who come under the care and protection of the UN Refugee Agency.

Mission

We will achieve this by engaging Australians in the work of Australia for UNHCR at every level

of the community (government, corporate, foundations and individuals) and by maximising our fundraising in the private sector and other areas of financial and program support where appropriate. In doing so we will ensure we are leaders of innovation and best practice in fundraising and management.



A Somali woman fetching water in Hagadera Camp, Dadaab, Kenya.



UNHCR EMERGENCY RESPONSE DEPLOYMENTS IN 2010







UNHCR

The UN Refugee Agency

Australia for UNHCR

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Australia for UNHCR

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