

# SOUTH-EASTERN EUROPE

Albania                                      The former Yugoslav                      The Federal Republic of  
 Bosnia and Herzegovina              Republic of Macedonia                  Yugoslavia  
 Croatia



## MAJOR DEVELOPMENTS

Since 1991, UNHCR has co-ordinated the UN's humanitarian operations in the region; first in response to population displacements caused during the conflicts in Croatia and in Bosnia and Herzegovina; subsequently in the implementation of the 1995 General Framework Agreement for Peace in Bosnia and Herzegovina (Dayton Agreement); and since 1998, in response to the Kosovo crisis. The ongoing ebb and flow of refugees and displaced persons in the region remained a major cause for concern among humanitarian agencies, and continued to undermine regional stability. At the end of 1999, some two million people were still uprooted from their homes in the region: 600,000 as refugees within South-Eastern Europe, principally in the countries of the former Yugoslavia, 200,000 outside the region and some 1.2 million as internally displaced persons (IDPs). Significant challenges remain with respect to solving the problem of population displacement. Although many refugees and displaced persons have returned home, others are still awaiting the opportunity to return in safety and dignity.

For the first six months of 1999, UNHCR's primary objective was to respond to the unprecedented humanitarian and political challenges presented by the Kosovo emergency. The second half of the year was largely devoted to assisting the hundreds of thousands of Kosovars who had returned home to get through the winter, and to achieving solutions for those still displaced after earlier conflicts. Since June 1999, the High Commissioner's Special Envoy, based in Pristina, has continued to head UNHCR's Kosovo-related operations. He is also the Deputy Special Representative for Humanitarian Affairs of the Secretary-General for the United Nations Interim Administration Mission in Kosovo (UNMIK). At UNHCR Headquarters, the Co-ordinator for South-Eastern Europe and his team provide support to the Office of the Special Envoy in Kosovo, while at the same time co-ordinating post-Dayton operations.

### Kosovo Emergency Operation

The conflict in Kosovo during 1999 led to renewed displacement and suffering on a massive scale. By the end of the first three months of the year, some 350,000 people had been displaced, of whom 260,000 were within

the province. On 24 March 1999, the conflict exploded into an international crisis. NATO airstrikes were launched against the Federal Republic of Yugoslavia, and almost one million Kosovo Albanians fled from their homes. Between March and June 1999 alone, more than 850,000 ethnic Albanians fled to other parts of the Federal Republic of Yugoslavia or to neighbouring countries, mainly to Albania and to The former Yugoslav Republic of Macedonia (FYR Macedonia). The overwhelming needs for basic relief items and shelter obliged UNHCR to request on 3 April 1999 the support of NATO, particularly in the areas of logistics and camp construction. Many countries also provided bilateral support to the refugee-hosting countries. To ease the burden on FYR Macedonia, UNHCR launched the Humanitarian Evacuation Programme (HEP) and the Humanitarian Transfer Programme (HTP).

In the three months after the establishment of UNMIK under Security Council Resolution 1244 and the signing of the Military Technical Agreement on 9 June 1999, the majority of the refugees and displaced returned to Kosovo, almost as swiftly and dramatically as they had fled. UNHCR quickly transformed its programme from a major international refugee relief operation into an equally ambitious repatriation and reintegration effort. This included a major emergency shelter programme for the hundreds of thousands who returned before the onset of winter. The massive return of Kosovo Albanians regrettably led to a rise in hostility and incidents against the non-Albanian population, triggering the flight of some 200,000 by the end of the year. The overall situation for minorities who stayed in Kosovo remained precarious into the year 2000.

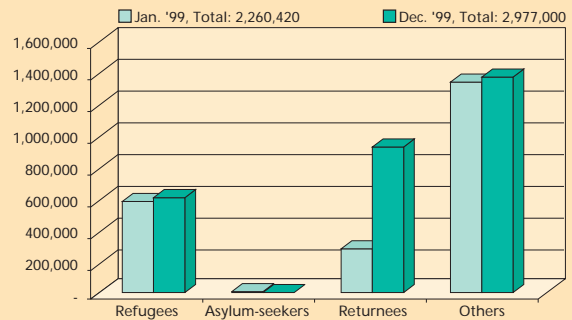
### Dayton Group

The year 1999 was the fourth year of peace in Bosnia and Herzegovina and Croatia. Despite sustained efforts to promote return and reconciliation, the number of refugees and IDPs in and from the region remained high. Political, legal and economic factors continued to impede returns. The homes of the great majority of those still displaced were located in areas in which the prospective returnees would be part of a minority community. In many cases, authorities at all levels failed to translate into action their declared commitments to find solutions for refugees and displaced persons.

Despite the difficulties and the slowness in the return and reintegration of refugees and the displaced, progress was achieved. Minority returns in Bosnia and Herzegovina took place in much greater numbers dur-

ing 1999 than 1998. Many of these returns were spontaneous and in defiance of political obstruction. During 1999, security incidents, which had been one of the main factors discouraging returns particularly to minority areas, dramatically decreased, and the general security situation improved. Another key development was the reform of property laws in Bosnia and Herzegovina during 1999, which removed some of the main legal obstacles to return.

### Persons of Concern to UNHCR



### CHALLENGES AND CONCERNS

#### Kosovo Emergency Operation

Managing such a large crisis in such a highly politicised context was a major challenge, which initially overwhelmed the response capacity of the host governments. The humanitarian challenges also temporarily exceeded the capacities of UNHCR and its partners. Only days before, key governments had been banking on peace and urging preparation for the early implementation of the failed Rambouillet accords. In the initial response to the exodus, UNHCR and humanitarian agencies were faced with serious protection problems. Among these were political difficulties in securing admission to safety; the practical problems of setting up enough camps rapidly; and physical security problems.

Major challenges also resulted from the collaboration between humanitarian and military actors in responding to the crisis, especially with respect to maintaining the civilian and impartial nature of humanitarian action. It is now widely recognised that the multiplicity of bilateral, independent responses to the crisis also undermined multilateral co-ordination of assistance. Finally, despite the best efforts of UNMIK and the NATO military force in Kosovo (KFOR), without which the situation would certainly have been far worse, there continued to be a climate of violence and impunity, as well as widespread discrimination,

harassment and intimidation directed against non-Albanians. The large-scale departure of non-Albanians from Kosovo remains a major concern for all humanitarian agencies in Kosovo, and is the focus for humanitarian programmes in 2000.

### Dayton Group

On 10 June 1999, the creation of the Stability Pact for South-Eastern Europe galvanised international support for the Dayton peace process, and established a broader, comprehensive and regional framework tasked with “achieving lasting peace, prosperity and stability” in the region. The Pact concentrates on three main areas: democratisation and human rights; economic reconstruction, development and co-operation; and security. Combined progress in each of these three areas is necessary to create the environment for the return of the displaced and remains a formidable challenge.

## PROGRESS TOWARDS SOLUTIONS

### Kosovo Emergency Operation

The mass exodus from Kosovo was one of the most complex and intensely political refugee emergencies in history. Despite the difficulties of the situation, the humanitarian operation achieved its initial overriding objective, namely to ensure the security and meet the immediate life-sustaining needs of hundreds of thousands of refugees. In addition to the large-scale relief effort of civilian agencies, NATO’s effective logistical support proved vital to ensure refugee admission and to bring the humanitarian crisis under control. Other important factors included Albania’s liberal asylum policy; the generous hospitality extended by host families in Albania, FYR Macedonia and Montenegro; and international burden sharing through the HEP. Under this programme, implemented by UNHCR and IOM, some 96,000 refugees were assisted to move from FYR Macedonia to third countries on a temporary basis. Another 1,382 refugees were transferred to Albania under the HTP.

The large-scale repatriation movement beginning in June posed equally daunting challenges. Successful implementation of the emergency shelter programme enabled returnees to survive their first winter back home, while the relief effort avoided undue material hardship. However, despite strong co-operation among UNHCR, KFOR, UNMIK and the OSCE to protect and assist the non-Albanian ethnic minorities remaining in the province, the year ended with the majority of non-Albanians having departed Kosovo.

### Dayton Group

During the year, UNHCR’s strategies in the region were reviewed in two meetings of the Humanitarian Issues Working Group (HIWG) of the Peace Implementation Council (PIC). In April 1999, the HIWG focussed on the international response to the Kosovo refugee emergency. The HIWG met again in December 1999 to review the regional strategy needed after the Kosovo crisis. The latter meeting focused on two main issues: firstly, progress on the humanitarian challenges six months after the re-establishment of the international presence in Kosovo; and secondly, the need for renewed efforts to find solutions to displacement under the Dayton Agreement. The meeting took stock of achievements and remaining challenges in finding solutions for the displaced during 1999, and updated the 1998 regional strategy which had previously been endorsed by the PIC Steering Board and the HIWG.

The updated regional plan of action took into consideration both changes in the environment necessary for durable solutions and the creation of the Stability Pact for South-Eastern Europe. It presented UNHCR’s return-related projects and the related reconstruction needs, and it highlighted the need for the viability of return to be strengthened through socio-economic development activities targeting job creation and self-sufficiency. Employment opportunities were stressed as being key to the ability of individuals and communities to start rebuilding their lives and to the promotion of reconciliation. One of the major objectives of the strategy was to formulate action plans to secure solutions for identified groups, within an agreed and precise time frame.

During the second half of the year, while many political, legal, administrative and economic obstacles remained in place, some encouraging progress on returns was achieved. In Bosnia and Herzegovina, the development of property and refugee legislation, some judicial reform and the training of a multi-ethnic police force were accompanied by a steady increase of minority returns to areas considered to be particularly difficult. This indicated that concerns for physical security have diminished over time in many parts of the region. Since January 1996, some 350,000 refugees have repatriated to Bosnia and Herzegovina, while 296,000 IDPs returned within the country. During 1999 alone, some 31,650 refugees repatriated and some 43,385 IDPs returned to their homes. Of total returns during the year, some 41,000 are considered to have been “minority return” movements. The Office of the High Representative played a key role in facilitating this



progress. Returns to and within Croatia numbered some 100,000, out of which there were over 30,000 registered returns in 1999 alone (20,000 Croatians to the Danube region, 8,000 Croatian Serb refugees from Bosnia and Herzegovina and the Federal Republic of Yugoslavia, and some 3,000 Croatian Serb IDPs).

Given the links between socio-economic sustainability and returns, UNHCR also played a catalytic role in the early elaboration of special return projects for Bosnia and Herzegovina and for Croatia within the Stability Pact framework.

### OPERATIONS

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Please see separate country chapters on Albania, Bosnia and Herzegovina, Croatia, Federal Republic of Yugoslavia and The former Yugoslav Republic of Macedonia.

### FUNDING

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The South-Eastern Europe region witnessed a relative decline in donor support to Dayton-related programmes, due to delays in political solutions and returns, and an unprecedented response to the Kosovo emergency. The latter posed major operational challenges since contributions to UNHCR were often linked to bilateral initiatives and in-kind support. The response to the Kosovo emergency was unique in terms of the number of government contributors – ranging from the poorest to the wealthiest nations – and the groundbreaking support received from the private sector. When the large-scale humanitarian relief programme was obliged to shift gears in response to massive return movements, donors responded generously and flexibly to meet shelter and other needs inside Kosovo.



## Voluntary Contributions - Earmarked (USD)

| Donor             | Earmarking*                               | General Programmes |              | General Programmes/OTF |              |
|-------------------|---|--------------------|--------------|------------------------|--------------|
|                   |   | Income             | Contribution | Income                 | Contribution |
| ANDORRA           | South-East. Europe Op.                    | 0                  | 0            | 100,000                | 100,000      |
| AUSTRALIA         | South-East. Europe Op.                    | 0                  | 0            | 2,201,258              | 2,201,258    |
| AUSTRIA           | South-East. Europe Op.                    | 0                  | 0            | 1,834,565              | 1,834,564    |
| BANGLADESH        | South-East. Europe Op.                    | 0                  | 0            | 50,000                 | 50,000       |
| BELGIUM           | South-East. Europe Op.                    | 0                  | 0            | 1,000,000              | 1,000,000    |
| BRUNEI DARUSSALAM | South-East. Europe Op.                    | 0                  | 0            | 100,000                | 100,000      |
| CANADA            | South-East. Europe Op.                    | 0                  | 0            | 10,113,979             | 10,113,979   |
| CZECH REPUBLIC    | South-East. Europe Op.                    | 0                  | 0            | 86,900                 | 86,900       |
| DENMARK           | South-East. Europe Op.                    | 0                  | 0            | 8,938,611              | 8,938,611    |
| FINLAND           | South-East. Europe Op.                    | 0                  | 0            | 2,620,713              | 2,620,713    |
| FRANCE            | South-East. Europe Op.                    | 0                  | 0            | 2,666,722              | 2,666,722    |
| GERMANY           | South-East. Europe Op.                    | 0                  | 0            | 5,828,748              | 5,828,748    |
| ICELAND           | South-East. Europe Op.                    | 0                  | 0            | 74,405                 | 74,405       |
| IRELAND           | South-East. Europe Op.                    | 0                  | 0            | 1,216,304              | 1,216,304    |
| ITALY             | South-East. Europe Op.                    | 0                  | 0            | 1,457,437              | 2,235,561    |
| JAPAN             | The former Yugoslav Republic of Macedonia | 20,000             | 20,000       | 0                      | 0            |
|                   | South-East. Europe Op.                    | 0                  | 0            | 62,210,000             | 62,210,000   |
| LIECHTENSTEIN     | South-East. Europe Op.                    | 0                  | 0            | 167,785                | 167,785      |
| LUXEMBOURG        | South-East. Europe Op.                    | 0                  | 0            | 1,528,579              | 1,528,579    |
| MONACO            | South-East. Europe Op.                    | 0                  | 0            | 81,801                 | 81,801       |
| MOROCCO           | South-East. Europe Op.                    | 0                  | 0            | 50,050                 | 50,050       |
| THE NETHERLANDS   | South-East. Europe Op.                    | 0                  | 0            | 14,228,480             | 14,228,480   |
| NEW ZEALAND       | South-East. Europe Op.                    | 0                  | 0            | 195,650                | 195,650      |
| NORWAY            | South-East. Europe Op.                    | 0                  | 0            | 20,571,836             | 20,571,836   |
| THE PHILIPPINES   | South-East. Europe Op.                    | 0                  | 0            | 48,587                 | 48,587       |
| POLAND            | South-East. Europe Op.                    | 0                  | 0            | 30,000                 | 30,000       |
| PORTUGAL          | South-East. Europe Op.                    | 0                  | 0            | 300,000                | 300,000      |
| SINGAPORE         | South-East. Europe Op.                    | 0                  | 0            | 50,000                 | 50,000       |
| SPAIN             | South-East. Europe Op.                    | 0                  | 0            | 1,263,207              | 1,263,207    |

| Donor   | Earmarking*            | General Programmes |              | General Programmes/OTF |              |
|---|------------------------|--------------------|--------------|------------------------|--------------|
|   |                        | Income             | Contribution | Income                 | Contribution |
| SWEDEN  | South-East. Europe Op. | 0                  | 0            | 7,656,677              | 7,656,677    |
| SWITZERLAND                                     | South-East. Europe Op. | 0                  | 0            | 6,742,471              | 6,711,410    |
| THAILAND  | South-East. Europe Op. | 0                  | 0            | 93,512                 | 93,512       |
| UNITED KINGDOM                                  | South-East. Europe Op. | 0                  | 0            | 7,107,250              | 7,107,250    |
| UNITED STATES OF AMERICA                        | South-East. Europe Op. | 0                  | 0            | 103,500,000            | 103,500,000  |
| EUROPEAN COMMISSION                             | South-East. Europe Op. | 0                  | 0            | 75,177,879             | 75,360,268   |
| COUNCIL OF EUROPE                               | South-East. Europe Op. | 0                  | 0            | 918,351                | 918,351      |
| STICHTING VLUCHTELING (NET)                     | South-East. Europe Op. | 0                  | 0            | 500,000                | 500,000      |
| DEUTSCHE STIFTUNG (GFR)                         | South-East. Europe Op. | 0                  | 0            | 806,029                | 806,029      |
| ESPAÑA CON ACNUR (SPA)                          | South-East. Europe Op. | 0                  | 0            | 1,051,603              | 1,121,444    |
| UK FOR UNHCR (GBR)                              | South-East. Europe Op. | 0                  | 0            | 690,994                | 690,993      |
| UNF/UNFIP -TED TURNER (USA)                     | South-East. Europe Op. | 0                  | 0            | 950,000                | 950,000      |
| USA FOR UNHCR (USA)                             | South-East. Europe Op. | 0                  | 0            | 2,085,000              | 2,085,000    |
| AGFUND (IGO)                                    | South-East. Europe Op. | 0                  | 0            | 50,000                 | 50,000       |
| ACTION RÉFUGIÉS (FRA)                           | South-East. Europe Op. | 0                  | 0            | 407,359                | 407,359      |
| AUSTCARE (AUL)                                  | South-East. Europe Op. | 0                  | 0            | 284,810                | 284,810      |
| DENRYOKU SOREN (JPN)                            | South-East. Europe Op. | 0                  | 0            | 8,308                  | 8,308        |
| EGAWA UNSO CO. (JPN)                            | South-East. Europe Op. | 0                  | 0            | 13,009                 | 13,009       |
| FINNISH REFUGEE COUNCIL (FIN)                   | South-East. Europe Op. | 0                  | 0            | 179,458                | 179,458      |
| INTERNATIONAL OLYMPIC COMMITTEE (SWI)           | South-East. Europe Op. | 0                  | 0            | 10,000                 | 10,000       |
| ISLAMIC BANK OF BANGLADESH LIMITED (BANGLADESH) | South-East. Europe Op. | 0                  | 0            | 20,678                 | 20,678       |
| JAPAN TIMES (JPN)                               | South-East. Europe Op. | 0                  | 0            | 14,955                 | 14,955       |
| JINRUI AIZEN-KAI (JPN)                          | South-East. Europe Op. | 0                  | 0            | 24,590                 | 24,590       |
| JODOSHINSHU HONGANJI (JPN)                      | South-East. Europe Op. | 0                  | 0            | 42,017                 | 42,017       |
| JUSCO CO. (JPN)                                 | South-East. Europe Op. | 0                  | 0            | 95,787                 | 95,787       |
| JYODOSHU (JPN)                                  | South-East. Europe Op. | 0                  | 0            | 58,123                 | 58,123       |
| KANTO GOLF ASS. (JPN)                           | South-East. Europe Op. | 0                  | 0            | 8,403                  | 8,403        |
| KOMEITO FUKUOKA HQS (JPN)                       | South-East. Europe Op. | 0                  | 0            | 8,696                  | 8,696        |
| MAINICHI SHIMBUN SOCIAL WELFARE FOUND. (JPN)    | South-East. Europe Op. | 0                  | 0            | 17,391                 | 17,391       |

| Donor  | Earmarking*            | General Programmes |              | General Programmes/OTF |              |
|--|------------------------|--------------------|--------------|------------------------|--------------|
|  |                        | Income             | Contribution | Income                 | Contribution |
| <b>MS. OGASAWARA HIROKO (JPN)</b>                |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 12,510                 | 12,510       |
| <b>RÉFUGIÉS DU MONDE (FRA)</b>                   |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 14,412                 | 14,412       |
| <b>SAUDI JOINT RELIEF COMMITTEE</b>              |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 600,000                | 600,000      |
| <b>SEICHO-NO-IE (JPN)</b>                        |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 50,741                 | 50,741       |
| <b>SHIN-NYO-EN FOUNDATION (JPN)</b>              |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 117,522                | 117,522      |
| <b>SOKA GAKKAI (JPN)</b>                         |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 41,542                 | 41,542       |
| <b>SOROPTIMIST INTERNATIONAL (JPN)</b>           |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 59,628                 | 59,628       |
| <b>TOKYO MASONIC ASS. (JPN)</b>                  |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 10,084                 | 10,084       |
| <b>ZENKOKU TOMO-NO KAI (JPN)</b>                 |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 4,167                  | 4,167        |
| <b>WOMEN CULTURAL &amp; SOCIAL SOCIETY (KUW)</b> |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 160,000                | 200,000      |
| <b>WAR CHILD ITALIA (ITA)</b>                    |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 1,000,000              | 1,000,000    |
| <b>PRIVATE DONORS ARGENTINA</b>                  |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 37,622                 | 37,622       |
| <b>PRIVATE DONORS AUSTRALIA</b>                  |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 5,079                  | 5,079        |
| <b>PRIVATE DONORS AUSTRIA</b>                    |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 3,932                  | 3,932        |
| <b>PRIVATE DONORS BAHRAIN</b>                    |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 1,868                  | 1,868        |
| <b>PRIVATE DONORS BANGLADESH</b>                 |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 9,833                  | 9,833        |
| <b>PRIVATE DONORS CANADA</b>                     |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 6,313                  | 6,312        |
| <b>PRIVATE DONORS CHINA</b>                      |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 15,706                 | 15,706       |
| <b>PRIVATE DONORS CYPRUS</b>                     |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 70                     | 70           |
| <b>PRIVATE DONORS CZECH REPUBLIC</b>             |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 367                    | 367          |
| <b>PRIVATE DONORS EGYPT</b>                      |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 7,357                  | 7,357        |
| <b>PRIVATE DONORS FRANCE</b>                     |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 895                    | 895          |
| <b>PRIVATE DONORS GERMANY</b>                    |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 16,291                 | 16,291       |
| <b>PRIVATE DONORS GREECE</b>                     |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 10,261                 | 10,261       |
| <b>PRIVATE DONORS HUNGARY</b>                    |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 400                    | 400          |
| <b>PRIVATE DONORS INDONESIA</b>                  |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 225                    | 225          |
| <b>PRIVATE DONORS IRELAND</b>                    |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 34                     | 34           |
| <b>PRIVATE DONORS ITALY</b>                      |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 12,879,541             | 12,879,541   |
| <b>PRIVATE DONORS JAPAN</b>                      |                        |                    |              |                        |              |
|  | South-East. Europe Op. | 0                  | 0            | 500,887                | 500,885      |

| Donor                                     | Earmarking*            | General Programmes |              | General Programmes/OTF |              |
|---|------------------------|--------------------|--------------|------------------------|--------------|
|   |                        | Income             | Contribution | Income                 | Contribution |
| PRIVATE DONORS KUWAIT                     | South-East. Europe Op. | 0                  | 0            | 15,444                 | 15,442       |
| PRIVATE DONORS FYR OF MACEDONIA           | South-East. Europe Op. | 0                  | 0            | 412                    | 412          |
| PRIVATE DONORS MEXICO                     | South-East. Europe Op. | 0                  | 0            | 3,196                  | 3,196        |
| PRIVATE DONORS MOLDOVA                    | South-East. Europe Op. | 0                  | 0            | 1,603                  | 1,603        |
| PRIVATE DONORS RUSSIAN FEDERATION         | South-East. Europe Op. | 0                  | 0            | 100                    | 100          |
| PRIVATE DONORS SPAIN                      | South-East. Europe Op. | 0                  | 0            | 10,013                 | 10,013       |
| PRIVATE DONORS SWEDEN                     | South-East. Europe Op. | 0                  | 0            | 9,437                  | 9,437        |
| PRIVATE DONORS SWITZERLAND                | South-East. Europe Op. | 0                  | 0            | 66,637                 | 66,636       |
| PRIVATE DONORS THAILAND                   | South-East. Europe Op. | 0                  | 0            | 7,242                  | 7,242        |
| PRIVATE DONORS UNITED KINGDOM             | South-East. Europe Op. | 0                  | 0            | 2,063                  | 2,063        |
| PRIVATE DONORS USA                        | South-East. Europe Op. | 0                  | 0            | 45,978                 | 45,978       |
| AMERICAN JEWISH COMMITTEE (USA)           | South-East. Europe Op. | 0                  | 0            | 200,000                | 200,000      |
| BENETTON (ITA)                            | South-East. Europe Op. | 0                  | 0            | 27,125                 | 27,125       |
| CARTASI SERVIZI INTERBANCARI (ITA)        | South-East. Europe Op. | 0                  | 0            | 56,941                 | 56,941       |
| COMUNE DI PAESE PROV. DI TREVISO (ITA)    | South-East. Europe Op. | 0                  | 0            | 11,215                 | 11,215       |
| EARTH ACCESS COMMITTEE (JPN)              | South-East. Europe Op. | 0                  | 0            | 8,264                  | 8,264        |
| INTERNATIONAL LADIES BENEV. SOCIETY (JPN) | South-East. Europe Op. | 0                  | 0            | 24,590                 | 24,590       |
| JOMAS (JPN)                               | South-East. Europe Op. | 0                  | 0            | 83,084                 | 83,084       |
| JTUC-RENGO (JPN)                          | South-East. Europe Op. | 0                  | 0            | 140,187                | 140,187      |
| KPN TELECOM B.V. (NET)                    | South-East. Europe Op. | 0                  | 0            | 47,500                 | 47,500       |
| LIBERAL DEMOCRATIC PARTY (JPN)            | South-East. Europe Op. | 0                  | 0            | 174,197                | 174,197      |
| MICROSOFT CORPORATION (USA)               | South-East. Europe Op. | 0                  | 0            | 600,000                | 600,000      |
| MYOCHI-KAI (JPN)                          | South-East. Europe Op. | 0                  | 0            | 24,925                 | 24,925       |
| PROCTER & GAMBLE (ITA)                    | South-East. Europe Op. | 0                  | 0            | 78,014                 | 78,014       |
| SACRED HEART WOMEN'S UNIVERSITY (JPN)     | South-East. Europe Op. | 0                  | 0            | 12,794                 | 12,794       |
| SHANKEI SHIMBUN & NIPPON (JPN)            | South-East. Europe Op. | 0                  | 0            | 122,264                | 122,264      |
| TOKYO AMERICAN CLUB (JPN)                 | South-East. Europe Op. | 0                  | 0            | 30,468                 | 30,468       |
| WILLIAM GATES FOUNDATION (USA)            | South-East. Europe Op. | 0                  | 0            | 605,443                | 605,443      |
| WOMEN'S FEDERATION FOR WORLD PEACE (JPN)  | South-East. Europe Op. | 0                  | 0            | 6,865                  | 6,865        |



| Donor                      | Earmarking*            | General Programmes |               | General Programmes/OTF |                    |
|----------------------------|------------------------|--------------------|---------------|------------------------|--------------------|
|                            |                        | Income             | Contribution  | Income                 | Contribution       |
| WORLD ECONOMIC FORUM (SWI) | South-East. Europe Op. | 0                  | 0             | 990,119                | 990,119            |
| MR. AL-KHORAFI CO. (KUW)   | South-East. Europe Op. | 0                  | 0             | 10,084                 | 10,084             |
| MR. KOZAR M. (HRV)         | South-East. Europe Op. | 0                  | 0             | 22,669                 | 22,669             |
| MR. WAFFENSCHMIDT (GFR)    | South-East. Europe Op. | 0                  | 0             | 52,820                 | 52,820             |
| MR. SEIJI USAMI (JPN)      | South-East. Europe Op. | 0                  | 0             | 8,916                  | 8,916              |
| <b>TOTAL **</b>            |                        | <b>20,000</b>      | <b>20,000</b> | <b>366,606,863</b>     | <b>367,646,148</b> |

\* For more information on the various earmarkings, please refer to the Donor Profiles.

\*\* Total funds available for obligation in the region also included unearmarked voluntary contributions, lightly earmarked contributions, opening balances and adjustments.

### Budget and Expenditure (USD)

| Country                               | Working Budget*    |                    | Expenditure*       |                    |
|---------------------------------------|--------------------|--------------------|--------------------|--------------------|
|                                       | General Programmes | Special Programmes | General Programmes | Special Programmes |
| Albania                               | 455,060            | 70,025,728         | 328,272            | 63,741,388         |
| Bosnia and Herzegovina                | 0                  | 62,852,416         | 0                  | 56,279,894         |
| Croatia                               | 0                  | 17,635,645         | 0                  | 17,632,799         |
| The Federal Republic of Yugoslavia    | 190,000            | 139,055,336        | 120,000            | 130,569,435        |
| The former Yugoslav Rep. of Macedonia | 727,661            | 67,509,004         | 448,843            | 41,680,307         |
| Other Countries **                    | 141,929            | 58,788,737         | 41,704             | 50,885,532         |
| <b>TOTAL</b>                          | <b>1,514,650</b>   | <b>415,866,866</b> | <b>938,818</b>     | <b>360,789,355</b> |

\* Figures do not include costs at Headquarters.

\*\* Includes costs in Austria, Germany, Italy and Romania.

## Financial Report - Special Programme (USD)

| Programme Overview                          | Current Year's Projects | notes   |                       |       |
|---|-------------------------|---------|-----------------------|-------|
| Opening Balance                             | 27,380,392              | (1)     |                       |       |
| Income from Contributions                   | 366,606,863             | (1)     |                       |       |
| Other Funds Available                       | 7,629,596               |         |                       |       |
| Total Funds Available                       | 401,616,851             | (5)     |                       |       |
| Expenditure                                 | 381,608,594             | (1) (5) |                       |       |
| Closing Balance                             | 20,008,257              | (1) (5) |                       |       |
| Expenditure Breakdown                       |                         |         | Prior Years' Projects | notes |
| Protection, Monitoring and Coordination*    | 49,117,112              |         | 1,146,718             |       |
| Community Services                          | 9,744,185               |         | 2,563,342             |       |
| Crop Production                             | 292,887                 |         | 123,878               |       |
| Domestic Needs / Household Support          | 48,059,779              |         | 5,368,478             |       |
| Education                                   | 1,083,837               |         | 799,378               |       |
| Food  | 10,073,990              |         | 741,902               |       |
| Health / Nutrition                          | 4,010,833               |         | 1,461,135             |       |
| Income Generation                           | 7,256,334               |         | 3,216,609             |       |
| Legal Assistance                            | 9,383,198               |         | 1,278,946             |       |
| Livestock                                   | 140,932                 |         | 40,747                |       |
| Operational Support (to Agencies)           | 14,049,213              |         | 1,789,360             |       |
| Sanitation                                  | 4,784,612               |         | 120,327               |       |
| Shelter / Other Infrastructure              | 47,900,032              |         | 13,459,491            |       |
| Transport / Logistics                       | 28,011,056              |         | 1,902,967             |       |
| Water                                       | 5,776,059               |         | 312,569               |       |
| Instalments with Implementing Partners      | 62,441,082              |         | (10,495,314)          |       |
| Transit Account                             | 0                       |         | (7,042)               |       |
| <b>Sub - total Operational</b>              | <b>302,125,141</b>      |         | <b>23,823,491</b>     |       |
| Administrative Support*                     | 16,185,375              |         | 284,096               |       |
| <b>Sub - total Disbursements/Deliveries</b> | <b>318,310,516</b>      | (5)     | <b>24,107,587</b>     | (6)   |
| Unliquidated Obligations                    | 63,298,078              | (5)     | 0                     | (6)   |
| <b>TOTAL</b>                                | <b>381,608,594</b>      | (1) (5) | <b>24,107,587</b>     |       |
| Instalments with Implementing Partners      |                         |         |                       |       |
| Payments Made                               | 175,751,774             |         | 33,288,883            |       |
| Reporting Received                          | 113,310,692             |         | 43,784,197            |       |
| Balance                                     | 62,441,082              |         | (10,495,314)          |       |
| Outstanding 1 January                       | 0                       |         | 20,474,539            |       |
| Refunded to UNHCR                           | 0                       |         | 2,461,631             |       |
| Currency Adjustment                         | 3                       |         | (424,938)             |       |
| <b>Outstanding 31 December</b>              | <b>62,441,085</b>       |         | <b>7,092,656</b>      |       |
| Unliquidated Obligations                    |                         |         |                       |       |
| Outstanding 1 January                       | 0                       |         | 30,016,650            | (6)   |
| New Obligations                             | 381,608,594             | (1) (5) | 0                     |       |
| Disbursements                               | 318,310,516             | (5)     | 24,107,587            | (6)   |
| Cancellations                               | 0                       |         | 5,856,542             | (6)   |
| <b>Outstanding 31 December</b>              | <b>63,298,078</b>       | (5)     | <b>52,521</b>         | (6)   |

\* Includes costs at Headquarters.

Figures which cross reference to accounts

(1) Annex 1 to Statement 1

(5) Schedule 5

(6) Schedule 6