

Terms of Reference

Strategic Communications Internship

Project Title: Strategic Communications
Organisation: UNHCR, The UN Refugee Agency
Job Title: Strategic Communications Intern
Duty Station: Copenhagen, Denmark
Duration: 6 months
Contract Type: Internship

Background Information

UNHCR, the UN Refugee Agency, is a global organization dedicated to saving lives, protecting rights and building a better future for refugees, forcibly displaced communities and stateless people. Every year, millions of men, women and children are forced to flee their homes to escape conflict and persecution. UNHCR teams are in the field in over 125 countries, using their expertise to protect and care for nearly 55 million people.

The internship will be placed with UNHCR's **Strategic Communications team**, which sits within the Department of External Relations (DER) and serves departments both within DER and in the wider organisation. This exciting internship is a unique opportunity to gain experience in communication and media monitoring as well as experience working within the UN system.

Duties and Responsibilities

We are seeking a dynamic and proactive team player, with a strong interest in communication and refugee issues, to complete a six-month internship within UNHCR's Strategic Communications team.

The Strategic Communications team provides quantitative and qualitative data insights, research, key learnings and evaluation materials related to UNHCR's internal and external communications. The intern will assist with research and analytic assignments as well as administrative tasks.

The Strategic Communications Intern will be expected to:

- Assist in the completion of weekly and monthly communication reports. These will span across traditional media, social media and digital engagement.
- Assist in developing Strategic Communication's visual identity, improving the design and layout of reports and other documents.
- Use our various media monitoring software tools to provide data insights to colleagues across the world. Training will be provided.
- Assist in the development of new and ad-hoc reports.
- Research, compile and file relevant media coverage of UNHCR.
- Assist with updating and administering various databases.
- Provide any other required support, including admin support to the team's three permanent staff.

Essential Minimum Qualifications and Professional Experience Required

The ideal candidate will:

- Possess a Bachelor's degree in a relevant field, for example Communication and Media Studies, Refugee and Forced Displacement Studies, Migration Studies and Social Sciences.
- Have strong research and organizational skills. This includes a good understanding of qualitative and quantitative research methods.
- Be a strong communicator with fluency in English, including advanced writing and editing skills. Additional languages are desirable, but not essential.
- Have advanced experience using the Microsoft Office suite (Outlook, Word, Excel, Publisher and Powerpoint). Advanced experience using Microsoft Excel is particularly important as this is the primary tool we use to process data.
- Have experience with web analytics tools such as Google Analytics.
- Have a strong understanding of social media.
- Have strong design and document formatting skills. Experience using Illustrator, Photoshop and InDesign is desirable, but not essential.
- Show a genuine desire to learn and adapt.
- Have good inter-personal skills and be a keen team-player.

Location:

The selected Strategic Communications intern will be based with the team in the UN City in Copenhagen, Denmark and work under the supervision of the Impact and Research Officer.

Conditions:

The internship is for six months and the start date is in October 2016. It is a fulltime role with working hours starting from 8.30am to 5.00pm Monday to Friday (40 hours per week). Please note that the terms of internship as defined by UNHCR practice, preclude payment of any kind.

To Apply:

Interested applicants should submit their letter of motivation and CV, including testimonials/degrees/certificates to DENCODERHR@unhcr.org indicating "**Strategic Communications internship**" in the subject of the email.

The deadline for applications is 25 September, 2016