

## JORDAN INTER-SECTOR WORKING GROUP UPDATE

October 2015



This update is a coordination tool to improve communication between sectors and up to the Inter-Agency Task Force (IATF). It focuses on processes, rather than achievements. The latter are covered through separate monthly sector dashboards, available through the inter-agency portal and at <http://data.unhcr.org/jordan/sectors/>

### I. General / Inter-Sector Update



**3RP 2016 Appeal:** In support of the Jordan Response Plan (JRP), the inter-agency appeal was launched within October. Following trainings of some 150 UN and NGO staff, 58 partners entered over 1,700 projects and activities in Activityinfo planning database. Fifty-five partners appealed for funds under the Refugee Pillar and 31 under the Resilience Pillar. The refugee sector chairs reviewed the entries in line with the agreed criteria – ensuring that the appeal was credible and well-grounded. The total appeal is 1.1 billion USD, of which 750 million USD is for the refugee pillar. Presented to the heads of agencies at the IATF on 29<sup>th</sup> October, the appeal was subsequently submitted to the Ministry of Planning and International Cooperation for comments. This compares the total JRP appeal for 2016 of 2.7 billion USD and 8.1 billion USD for 2016 to 2018, with the latter representing the total budgetary requirements as defined by the Government of Jordan.

**Winterization:** With colder months approaching, the multi-sector Winterization Task Force has been reactivated, planning and overseeing a consolidated winterization response. For the 2015-2016 Winter period more than 341,904 Syrian refugees within urban settlements are expected to receive winterization assistance in the form of cash assistance, non-food items (thermal blankets, gas cylinders, refills and replenishments, clothing items, hygiene kits, matts, mattresses and carpets) tents, plastic sheeting, shelter sealing off kits, shelter rehabilitation services and emergency response kits amounting to the value of USD 21,230,939. As part of the response, UNICEF's winterization programme will start from mid-November, targeting the most vulnerable children with winter-kits and cash assistance. For more details see Basic Needs below.

In parallel, camp coordination has developed contingency plans for harsh weather and winterization. For the Zaatari plan, see <http://data.unhcr.org/syrianrefugees/download.php?id=9748>

For any further details on camp and urban winterization plans, visit the dedicated portal page at [http://data.unhcr.org/syrianrefugees/working\\_group.php?Page=Country&LocationId=107&Id=67](http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=67)

**Financial Tracking 3<sup>rd</sup> Quarter:** As of end September 2015, the refugee pillar of the 3RP for 2015 is 51% funded, or 450 million USD of the 875 million USD total appeal. This compares to the 2014 appeal for the same period, when the 1 billion USD was 60% funded. While the reduction in funding between 2014 and 2015 can be explained by the lower population planning estimates in 2015, there are still substantial reductions, in particular in the Food Security sector. Spurred on by the movements of Syrian refugees to Europe, additional pledges are expected in the last quarter.

Full details are available through the online inter-active dashboard at <http://data.unhcr.org/jordan/fts/> or the static dashboards at <http://data.unhcr.org/syrianrefugees/download.php?id=9734> or by sector in the sector pages of the portal.

## II. Sector information

### BASIC NEEDS

**Winterization Task Force (continued):** As in previous years, the Winterization Task Force will be coordinating assistance with a number of on-line tools, including a specific winterization module in RAIS. This allows partners to 'book' a number of refugees, and then record the assistance provided. With other partners able to access this information, this helps to prevent duplications of assistance to the same family. A training on the RAIS module is taking place on 12<sup>th</sup> November 2015.

**UNICEF Winterization programme:** UNICEF winterization programme will kick off from 10<sup>th</sup> November 2015. UNICEF and partners will distribute winter kits to the most vulnerable children aged 0 to 17 in Jordan. Winter kits are comprised of jackets, sweaters/cardigans, trousers, wool scarves, hats, and socks, winter boots, and gloves. Of the 12,000 kits being distributed this year, 30% will be distributed to vulnerable Jordanian children. Kits are also being provided to children waiting to enter Jordan at the eastern border and children living in King Abdullah Park camp (172 girls and 212 boys) and Cyber City camp (77 girls and 73 boys).

UNICEF is also providing the parents of 46,000 children aged 0 to 17 in Zaatari camp with a conditional 20 JD (28 USD) through the WFP e-card system to purchase winter clothing. Similarly, the parents of over 9,900 children in Azraq camp, aged 0 to 17, will also receive 20 JD. The cash grant will enable parents and children to choose the winter items most urgent to the child and family.

In urban areas, 90,000 of the most vulnerable Syrian children from 34,000 different families will receive an unconditional grant of 20 JD per child. The grant, which will be distributed through UNHCR's iris scan mechanism, will empower families to prioritize purchasing the items they need most to make it through winter.

For further details on Winterization coordination, contact Olivia Cribb ([cribb@unhcr.org](mailto:cribb@unhcr.org)) or visit the portal page at [http://data.unhcr.org/syrianrefugees/working\\_group.php?Page=Country&LocationId=107&Id=67](http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=67).

#### Zaatari Camp:

- 3,098 items distributed to special cases in the new arrivals area.
- 12,516 packs of baby diapers distributed to 5,726 HH
- 38JD per HH (Winter assistance) vouchers distributed to 17,444 HH

#### Cash for Work:

- 3,000HH are benefiting from the cash for work program (currently 28% females are enrolled)
- Unified rates based on skill and set at a maximum of 6 hours work per day
- Under 18 not eligible for CfW
- Agencies publically advertise position / outreach with primary database coordinated by UNHCR & NBWG
- Position Rotation (weekly, monthly) depending on need (longer for skilled positions)

#### Azraq Camp:

- 21,541 items (new arrivals package) distributed to 1,845 new arrivals/special cases/returnees.
- 1,949 gas refills to 1,949 HH.
- 2,396 packs of baby diapers distributed to 1,086 HH.
- In addition to special cases distribution of adult diapers and infant milk.

#### Cash for Work:

- Approx. 1,500 individual enrolled and benefiting (27% females)

- Unified rates are based on description of skills and hours of work are set at a maximum of 6 hours per day
- Agencies coordinate with CARE for recruitment (exclusive system)
- Database coordinated by CARE and reported on monthly basis
- Rotation of unskilled positions rotate on a monthly basis with eligibility and recruitment based on clear scoring



## EDUCATION

**Inter-Sector Linkages:** As part of the ISWG exercise to encourage inter-sector linkages, the Education sector discussed the possibilities of working more closely with the Health sector, in view of 'health in school' activities. There are already well established links between Education, WASH and Child Protection sectors.

**INEE Trainings:** The schedule of partner trainings on International Network for Education in Emergencies Minimum Standards (INEE) continued to Irbid on 28<sup>th</sup> and 29<sup>th</sup> October. This completes the round of Education Sector organized trainings, which have now covered Amman (country-wide), Zaatari, Mafraq, Zarqa and Irbid, since July 2015.

### Zaatari Update:

**Violence in Schools:** A series of initiatives have begun to tackle the challenge of violence in schools in Zaatari. The Education sector has been meeting with Ministry of Education on cases of violence, new management is supporting the target of zero management in schools. Reporting mechanisms are in place, including specification for the evidence required. Linkages between Education and Protection are in place, and Save the Children Jordan will provide an update on violence in schools at the next Protection sector meetings.

**Syrian Assistant Teachers:** Syrian Assistant Teachers are now being recruited. Led by UNICEF, a Task force has been created, and applications are being accepted.



## FOOD SECURITY

**WFP assistance in the community for refugees:** WFP was able to reinstate assistance in communities to vulnerable refugees at JOD 10 and increase assistance to the extremely vulnerable to JOD 15. Sufficient pledges have now been received to guarantee these levels of assistance through January 2016.

On 12<sup>th</sup> October, WFP successfully tested its new biometric verification payment system, which allows beneficiaries to pay for their purchases using nothing other than their eyes, a global first.

The WFP CFSME final report was released, and can be accessed at <http://data.unhcr.org/syrianrefugees/download.php?id=9700>

**Partner Assistance in October:** A number of Food Security partners continued to be active, targeting assistance to both vulnerable Syrians and Jordanians. Under JHCO's oversight, a one food parcel distribution took place with Near East Council of Churches Committee for Refugee Work and Helping Hand Relief and Development. In October, they reached a total of 1400 HHs (1300 Syrian HHs and 100 Jordanian HHs) across Amman, Jerash and Irbid. JHCO food parcels distributions in coordination Arab Center for Consulting and Training Services continued in October and will be completed in November. Food coupons were also distributed in coordination with CARITAS to 1,234 Syrian households with a value of JOD 60 in Amman, Madaba and Irbid. The activity was completed in October.

**School Feeding:** Aktion Deutschland Hilft (ADH) - WVI Jordan project in the Azraq Camp continued to support school feeding. In addition to the regular date bars, students also received a juice drink. The latter will be included in the package until the end of December.



## **HEALTH**

**Health Certificate:** Linked to advocacy efforts, the Cabinet has decided to reduce the cost obtaining a Health Certificate to get an MOI Card from 30 JDs to 5 JD for all individuals above 12 years of age. The decision is effective as of 20<sup>th</sup> October and MOH has expanded testing center from 12 countrywide to 30.

**Community Health Task Force:** ToT training for community health workers on New born care, maternal health, and Reproductive health took place in October funded by UNICEF. Thirty participants attended the training with the majority of the participants from different NGOs as well as MOH. NGOs will spread this knowledge by conducting similar trainings to their staff. Ministry of health approved this training tool kit.

IRC will co-chairing the CHTF for the next six months with Medair.

MEDAIR has launched cash for health program for Syrian refugees; program will focus on access to ANC, safe delivery, PNC and minor health emergencies at east Amman, Mafraq and Zarqa. Cases will be identified through community outreach program and referrals, ATM pre-loaded card will be used to deliver assistances and community outreach program will monitor the implementation and impact.

### **Nutrition Working Group:**

ICRC provided Plumpy Sub for under-five MAM children in and outside the camps and quantities has secured for 6 months only. In the urban settings the Plumpy Sub will be used for Malnourished PLWs as well. However, in the camps, High-energy biscuits is provided by Save the Children Jordan (SCJ). WFP has included all Malnourished Pregnant lactating women within all their special distribution lists and full voucher program starting from 2016.

### **Mental Health Working Group:**

MHPSS conducted an assessment on mental health and psycho-social gaps and needs among service users, final result report under development.



## **PROTECTION**

**Urban Verification:** There have been two recent changes to procedures that should facilitate access to Mol Service Cards for Syrians registered with UNHCR:

- (i) the procedures for proving Syrians' place of residence and
- (ii) the cost of obtaining the Health Certificate.

Effective immediately, the cost of the Certificate will now be 5 Jordanian Dinars for each individual above 12 years of age. (See Health above)

### **Child Protection**

**Child Recruitment:** This month, UNHCR and UNICEF have initiated a pilot campaign against child recruitment by armed forced or armed groups. The campaign, which include posters and video, has started in Zaatari camp and in Mafraq sub-office with focus group discussions aiming to sensitize refugee children and their

parents to the risk of being associated to armed forced or armed groups. IMC and Save the Children (UNHCR and UNICEF partners) are participating in the pilot campaign.

**Makani – MY SPACE:** As of October, some 146,538 children (52% girls) are registered with safe access to Makani spaces through which they have access to structured psychosocial support, informal education, and life skills. An additional 4,567 children are registered with child and adolescent friendly spaces (non-Makani) through which they have access to psychosocial support services. 8,324 (46% girls) were registered in UNICEF-supported spaces in camps and host communities in the month of October alone. Partners implementing Makani approach come from CPSWG and ESWG. This Makani spaces approach was endorsed by these two working groups during the first quarter of 2015. Partners implementing Makani approach include SCI, JRF, ICCS, INTERSOS, RI, Mercy Corps, IMC, NRC, AWO, JOHUD, YBC, EAC and MOSD.

**Child Protection Information Management System:** Information Sharing and Data Sharing Protocols (ISP and DS) were signed by the CPIMS Task Force on 15<sup>th</sup> October. (UNHCR, IMC, IRC, NHF, JRF, UNICEF). The implementation of the ISP is coordinated by UNHCR and IMC. Final compilation of data is completed through the UNHCR online CPIMS module.

The CPIMS facilitates inter-agency case management and data analysis through the implementation of common protocols and forms by agencies involved in case management. It supports safe and confidential sharing of Child Protection Case management data for protection and programme purposes.

The CPIMS module in RAIS (Refugee Assistance Information System) was created by UNHCR in June 2014 in consultation with the UASC & CPIMS Task Force. Final compilation of data is conducted through the module. The information collected in the CPIMS module in RAIS can be easily exported and imported from the standard alone CPIMS without compromising the confidentiality and security of the data.

Children files can be shared automatically through the online module and electronically through the stand-alone modules. The CPIMS indicates the status and progress of the case. Compiled Tracking sheet will be shared with all the CPIMS Task Force members of a monthly basis. Analysis and statistical reports will be shared with pre-approved actors twice a year.

Any request from external actors for access to consolidated CPIMS information must be directed to the UNHCR and IMC Focal points. Ana Belen Anguita Arjona [anguita@unhcr.org](mailto:anguita@unhcr.org) ; Lucy Cracknell [lcracknell@InternationalMedicalCorps.org](mailto:lcracknell@InternationalMedicalCorps.org)



## **SHELTER**

**Urban shelter projects:** Shelter is the most under-funded sector in relation to the 3<sup>rd</sup> quarter Financial Tracking of the refugee response, with just 27% of the appeal funded representing just 7% of the funding receiving. Funding shortages, combined with delayed Government approvals for shelter projects, has impacted significantly on the shelter response in host communities. During October, one shelter partner renovated 60 properties and one shelter partner identified 125 extremely vulnerable refugee households for cash-for-rent assistance, which will be provided in November.

**Restructuring in Zaatari:** Efforts are ongoing in Za'atri to ensure the proper distribution of shelters in line with a final layout plan of the camp which meets minimum standards whilst preserving social cohesion. The restructuring is an ambitious plan with the following objectives:

- Designing a standard shelter address system
- Introduction of the new Shelter design including WASH, kitchenette and concrete flooring
- Improving the existing structures through the provision of design assistance
- Designing a standard shelter address system
- Maximizing the efficiency of infrastructure utilities
- Improving accessibility to services in all districts of the camp

- Promoting protection of the families by preserving social cohesion and extended family structure
- Replacing damaged caravans and providing additional caravans to families with insufficient space for living.
- Addressing the needs of persons with special needs

**Backyard Gardens in the Camps:** Initial findings from the Comprehensive Food Security Monitoring Exercise (CFSME) for 2015 carried out by WFP and REACH show deterioration in food security for the Syrian refugee population compared to 2014. In Azraq camp, 22% are food insecure with a further 63% vulnerable to food insecurity. Responding to these findings, partners in the camp will pilot a backyard vegetable production project, adopting an innovative hydroponic system, with the aim of increasing and diversifying food consumption through homestead food production. It is anticipated that this will be rolled out in Zaatari in 2016, providing income-generation opportunities and improving food security, whilst also improving the living environment in the camps.



## WASH

**Country-wide:** In October, essential WASH services were provided to approximately 106,429 people, including an estimated 58,805 children, living in Zaatari, Azraq, King Abdullah Park and Cyber City camps. These services included the daily provision of an average of 4.2 million litres of treated water and maintenance of sanitation facilities, collection and disposal of over 1.7 million litres of wastewater and 800 m<sup>3</sup> of solid waste, as well as the dissemination of key WASH messages. Since January 2015, WASH services have been provided to an estimated 118,459 people living in camps, including approximately 65,768 children.

### Urban response:

- Hashmiya sewage line replacement: about 120 m has been excavated and 100 m of pipes has been installed so far out of 155 m in addition to the construction of 3 manholes
- Sham Street sewage line replacement: works are ongoing in new sewer line laying and installation. About 1400 m and 29 manholes finished so far out of the 1935 m and 38 manholes, respectively. Changes of increasing pipe diameters from 300 mm to 400 mm and change to extend the new line to a main parallel collector of 500 mm diameter has been approved.
- Work continued in Assara water pumping station in Irbid – procurement for a new pump is underway.
- Equipping and connecting the two wells in Dafiya and Abu Al Farth is 80% completed including construction of pump room and piping.
- Since January 2015, four water projects have been completed with the total number of people benefitting from improved water services estimated at 589,250.
- Social Mobilisation: one hygiene event held on the 3<sup>rd</sup> November at the Kaldeah mixed school in cooperation with Hashmiya University. 60 students participated in the event. Activities included key hygiene and water conservation messages, and the distribution of 50 dental hygiene items and 60 hygiene kits. Additionally, 8 schools received hygiene game materials and 15 follow-up visits took place of healthy school committees, and community committees to prepare for future events and monitor progress. An event was held in Zarqa at Hai Ramizi Primary Mixed School to celebrate Global Hand Washing Day. More than 700 children attended.

### Zaatari camp update:

- Mobilisation on key WASH message continued with the seasonal focus on food safety, mass handwashing, water conservation and Hepatitis A, in addition to the ongoing communication relating to the progress and impact of the water and wastewater networks.
- The contingency plan for winter storms (winterisation) has been finalised by the sector (dewatering plans etc)

- To ensure the accuracy of the volumes of water being disludged, a critical verification exercise took place in early October, which will ensure that only actual volumes of wastewater are paid for
- Modification works at the Wastewater treatment plant have commenced to increase the storage capacity of the plant, which will enable more trucks to offload and a faster turnaround time)
- The construction of the re-use pond (adjacent to the Wastewater Treatment Plant) is underway and will provide a reliable and predictable volume of water for the agricultural reuse
- Global Handwashing Day was celebrated in Zaatari in a number of locations

#### **Azraq camp update:**

- The road improvements for the wastewater treatment plant and borehole roads have been completed
- The total number of reported Hepatitis A cases in Azraq is 191, as of 27 October
- The Government of Switzerland confirmed their funding for the construction of the pipeline from the borehole to all water stations and will undertake this directly.

### **III. Contact**

For more information, please contact:

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Jordan Refugee Response portal page at <http://data.unhcr.org/syrianrefugees/country.php?id=107>;

ISWG page [http://data.unhcr.org/syrianrefugees/working\\_group.php?Page=Country&LocationId=107&Id=60](http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=60)