



UNHCR

United Nations High Commissioner for Refugees
Haut Commissariat des Nations Unies pour les réfugiés

Annex A

TERMS OF REFERENCE FOR SHUTTLE SERVICES IN LESVOS, GREECE

1. Nature of Service

The service provider shall provide safe and reliable shuttle services to UNHCR's persons of concern within the Island of Lesbos during the period between 1 November and 31 December 2015 with the right to extend up to 6 months.

The service provider shall:

1. Provide vehicles with paid taxes, fees, insurance, etc;
2. Maintain vehicles in good running condition;
3. Pay for fuel, oil, and other spare parts;
4. Have drivers that are hired, supervised and paid for by the shuttle company itself;
5. Comply with the dedicated system in place to monitor the number of trips
6. Clean the buses on daily basis at the end of the service
7. Disinfect the buses every 15 days
8. Be ready to increase or decrease the number of buses or trips if needed

UNHCR shall:

9. Not be liable for any payment to drivers during all trips made; and
10. Not be liable for any damage to the vehicles due to misuse or negligence of the drivers of the taxi company.

2. Scope of Work

Package A - Long route buses:

The number of buses needed for Long distances/routes is 4 buses: Molyvos and Skala Sikamnya to Moria and Kara Tepe.

Distance: Approximately 56 Km from Molyvos to Kara Tepe and approximately the same distance for Moria.

From Skala Sikamineas to Moria is approximately 45 Km, and to Kara tepe is approximately 50 Km

Time of operation on daily basis including weekends: 06:00 to 22:00 hours

Each bus will run 5 round trips (50 persons) per day per bus, the planning figure is for 1,000 persons per day to be transported to the registration centres.

Package B - Short distance routes:

2 Buses to be shuttling from Moria to Port Mitilini (20 round trips per day per bus), time of operation on daily basis including weekends: 06:00 to 22:00 hours

1 Bus to be shuttling from Kara Tepe to Moria (10 round trips day per bus), in case of need the offeror should have the flexibility to change the routes of buses towards the airport road.

Package C – Minivan Services on the coastline of Molyvos and Skala Skamnia

2 minivans to provide shuttle service on the coastline between the shores of Molyvos and Skamnia to collect UNCHR's people of concern and take them to UNHCR assembly points of Skala Skamnia and Oxy/Molyvos.

Service to be provided 24/7 and permanently stationed at assembly points doing regular patrolling. Minivans should be adapted to the terrain.